

Public Records Request #2143

The following materials have been gathered in response to public records request #2143. These materials include:

- Scooter Complaints

This information was provided as a response to a public records request on 4/5/19 and is current to that date. There is a possibility of more current information and/or documents related to the stated subject matter.

Further Information

For further information about this request or the Citywide Records Program, please contact:

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<u>SERVNO</u>	<u>PROB</u>	<u>DTM</u>	<u>LOC</u>	<u>PROBCODE</u>	<u>COMMENTS</u>	<u>SEARCH</u>
239481		11/01/2018		OTHER	MR RAYMOND STATES HE IS TIRED SCOOTERS BEING NUISANCE BLOCKING PUBLIC SIDEWALKS	Prompts When did problem occur LAST SIX MONTHS Where IN FRONT LOCATION THROUGHOUT CITY Who was involved CUST SCOOTER COMPANY What would citizen city to do about HE MAYOR MAKE AN EXECUTIVE ORDER BAN SCOOTERS Have you called this before NO
238528		09/25/2018	BAY ST & PECAN AV	OTHER	Customer is upset that scooters bikes being left on sidewalk where it impeding all over charlotte handicapp citizens in wheelchairs cannot walk or use	Citizen stating she has moved today about 25 this week off worried people wheel chairs walkers wants to be corrected because not right those have suffer others courteous moving them out
240591		01/13/2019	[See Hansen Log for Location]	ROBST	See description problem It is scooters left lying on sidewalk in vicinity Queens University Myers Park Traditional high likelihood tripping hazard as learned hard way	Prompts City Limits YES obstruction YES What BULKY ITEMS How long has been there repeatedly some now
237597		08/14/2018	Martin Luther King, church st and third street near park	SO	Prompts What is obstruction type Ex fixtures materials etc OTHER	If other selected please describe Scooters on streets sidewalks

Date	Citizen/Group	Form	Company	Description	Response	Photo	Complaint Type
8/15/2018	Brian Garrett	email	SWSD	3 Bird scooters blocking the sidewalk and a Spin bike blocking the curb ramp at the same location	Tracy Van Tassell responded.	yes	obstruction
8/16/2018	Dianna Ward	email	B-Cycle	Lime scooters blocking B-Cycle station on Wells Fargo plaza.	Scott Curry forwarded complaint to be logged here. The operator was copied in the original message from Dianna Ward.	yes	obstruction
8/22/2018	Brian Garrett	email	SWSD	Scooters blocking sidewalk.	Tracy Van Tassell provided the vendors' contact info.	yes	obstruction
8/24/2018	Sherri Thompson	email	citizen	Lime scooters blocking sidewalk.	Tracy Van Tassell responded.	yes	obstruction
9/18/2018	Dianna Ward	email	B-Cycle	Lime scooters blocking B-Cycle stations.	Lime operators were copied on original message.	no	obstruction
10/23/2018	Mike Harvey	email	citizen	bikes blocking neighborhood park entrance	emailed citizen to get clarification of the exact location and which companies. Forwarded complaint to the operators and asked them not to deposit their bikes and scooters on private property without permission from the property owner.	no	obstruction
3/8/2019	Steve Greer		311 citizen Disability	Bikes and scooters are being left on private property by the balancers according to the caller.		no	obstruction
3/12/2019	Marty Musser		311 Rights.org	Scooters blocking the sidewalks in the CBD	Emailed parking requirements and invited the citizen to call to discuss specific concerns.	no	