

Public Records Request #2461

The following materials have been gathered in response to public records request #2461. These materials include:

- Sidewalk Repair Service Requests

This information was provided as a response to a public records request on 7/22/19 and is current to that date. There is a possibility of more current information and/or documents related to the stated subject matter.

Further Information

For further information about this request or the Citywide Records Program, please contact:

Cheyenne Flotree
Citywide Records Program Manager
City of Charlotte/City Clerk's Office
600 East 4th Street, 7th Floor
Charlotte, NC 28202
Cheyenne.Flotree@charlottenc.gov

Amelia Knight
Public Records Specialist
City of Charlotte/City Clerk's Office
600 East 4th Street, 7th Floor
Charlotte, NC 28202
Amelia.Knight@charlottenc.gov

HANSEN - SIDEWALK REPAIR SERVICE REQUESTS

An open work order means the following has occurred:

- A member of Street Maintenance, typically a Field Operations Supervisor (FOS), has reviewed the request and visited the site and
- Determined if maintenance work needs to be performed and can be performed by Street Maintenance, and
- A work order has been created and assigned to a crew for completion.

In most cases, an FOS provides some level of initial contact and confirmation that work will be performed.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
217528	01/02/2017	6446049	Sidewalk damaged during water line repair Prompts What is damage Sidewalk	Y	904111 905216 905218 905506 905515 906179	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
217530	01/02/2017	6446158	sidewalk in front house was pulled up due to water main repair months ago has never been fixed since Prompts What is damage	Y	913942 914485 915123 915124 915125 915543	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
217549	01/03/2017	6446539	Caller states sidewalk in front this address is cracking wobbly Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage WOBBLING First Request YES	Y	913943 914452 914453 914806 914907	Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
217554	01/03/2017	6446581	SIDEWALKS CRACKED CREATING TRPPING HAZARD PEDESTRIANS Prompts What is damage CRACKS BREAKS IN SIDEWALK THAT CREATING TRIPPING HAZARD First Request YES	Y	913944 914794 914798 914802 914807 914914	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
217576	01/03/2017	6447084	Hi As result incorrect angle on side walk water puddles in sidewalk front listed address This presents dangerous situation as individuals cannot use when raining or event still freezing This will need to be remedied Prompts What is damage due	Y	914764 914766 914769	Y Y Y
<u>Request Comments</u>						
The sidewalk wasn't broke causing a trip hazard, SM88 cut the planting strip down and re-seeded it to allow water to flow off the sidewalk.						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
217594	01/03/2017	6447535	Caller states sidewalk in front Amaco is raised needs to be repair Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED No What damage First Request YES	Y	909899 909901 909902 913159 913163 913485 913487 913658 913723 913724 914036 914042	Y Y Y Y Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
217612	01/03/2017	6448032	CALLER STATES THAT SIDEWALK SHARON RD SHARON LANE IS VERY UNEVEN Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
<i>No problem found. Looks like some work has been done in this area.</i>						
<i>UPDATE: Request RESOLVED.</i>						
217660	01/04/2017	6449161	caller states that double doors ajar not closed all way hing appears to be rusted sticks up on sidewalk 4655 is spray painted door Prompts In Charlotte City Limits IF NO WILL SERVICED YES this Private Street IF YES WILL SERVICED yes First Request	Y		
<u>Request Comments</u>						
<i>LOOP RD IS NOT SHOWN ON THE MAP AS "CITY MAINTAINED" - IT SHOWS AS PART OF THE PROPERTY OF CHS</i>						
<i>CALL DONNELL HANKINS TO INVESTIGATE THE "VAULT IN SIDEWALK" - 1/5/17</i>						
<i>Spoke w/D.Hankins - large water meter that services hospital (CHS) - contact Charlotte Water to investigate. - 1/5/17 KD (CLOSE OUT)</i>						
<i>UPDATE: Request RESOLVED.</i>						
<i>Citizen called to check status of request - he stated that water main hatch is broken and sticking up (in sidewalk) - dangerous. This has been turned over to Charlotte Water for investigation (D. Hankins on 1/5/17). Gave citizen Charlotte Water (field ops) number to contact. (kd)</i>						
217666	01/04/2017	6449367	Web request this is in regards to sidewalk being replaced with stones august 2014 done water department location on johnston road between pineville matthews mcmullen creek parkway along back lowes property its been over two years mess has not new personally know people wheelchairs who cannot get grocery store because also walk number beginning wear my feet out please fix situation thank you Prompts Charlotte City Limits IF NO WILL BE SERVICED YES Private Street IF YES WILL BE SERVICED no What damage Web First YES	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<u>Request Comments</u> <i>Work has been done at this location. No problem found.</i> <i>UPDATE: Request RESOLVED.</i>			
217699	01/05/2017	6449769	There is piece sidewalk that has lifted become trip hazard There lift in front this property Prompts What damage	Y	906424 907439 907441 908469 908472 908528	Y Y Y Y Y Y
			<u>Request Comments</u> <i>UPDATE: Request RESOLVED.</i>			
217720	01/05/2017	6450232		Y		
			<u>Request Comments</u> <i>UPDATE: Request RESOLVED.</i>			
217749	01/05/2017	6450798	area where ramp curb should be was dug up has not been replaced There is no signage or warning abrupt drop off few inches nor detour to get around missing sidewalk piece This in such state since before Christmas still remedied new poured Prompts What damage large	Y		
			<u>Request Comments</u> <i>No problem found.</i> <i>UPDATE: Request RESOLVED.</i>			
217764	01/06/2017	6451231	There many walkers on this street It is serious trip hazard Prompts What damage Sidewalk significantly raised from tree roots	Y	917920 935749	Y Y
			<u>Request Comments</u> <i>referred citizen to D Moore regarding status of repair. (Entered in EMERALD by JACQUELINE MEADERS)</i> <i>Citizen called to follow up on request, states that she is still waiting transfer to D Moore. (Entered in EMERALD by SHENIQUE BETHEA)</i> <i>No problem found. Looks like work was done at this location.</i> <i>UPDATE: Request RESOLVED.</i>			
217798	01/08/2017	6451851	Older resident tripped recently went down hard due to grossly unlevel sidewalk pieces Prompts What is damage Large cement blocks raised several inches	Y		
			<u>Request Comments</u> <i>WO 9476</i> <i>UPDATE: Request RESOLVED.</i>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
217853	01/09/2017	6452839	Currently sidewalk on this route is incomplete makes pedestrian travel between streets difficult Doing would better enable access from UNCC area to businesses along stretch road PNC Pavilion Prompts What damage Request add connect Mallard Creek Church Pavilion University City Blvd	Y		

Request Comments

called citizen gave him info on the NCDOT project for this area.

UPDATE: Request RESOLVED.

217887	01/10/2017	6453577	cdot sidewalk repair in driveway skirt Prompts What is damage needs patching First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

The sidewalk at this address is in good condition with no trip hazards.

UPDATE: Request RESOLVED.

217927	01/11/2017	6454564	cdot sidewalk repair Prompts What is damage needs raised	Y	923437	Y
					923439	Y
					924349	Y
					924350	Y
					924352	Y

Request Comments

sm55 resolved

UPDATE: Request RESOLVED.

217945	01/11/2017	6454836	CITIZEN STATED SIDEWALK DRIVEWAY SKIRT IS BADLY DAMAGED SOMEONE MAY GET HURT Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK DRIVE SKIRT First Request YES	Y	912190	Y
					912291	Y
					912294	Y
					912297	Y
					912305	Y
					912382	Y
					912385	Y
					912702	Y
					912984	Y

Request Comments

UPDATE: Request RESOLVED.

217958	01/11/2017	6455152	CITIZEN STATED THERE IS SIDEWALK THAT IS DAMAGED BEFORE YOU GET TO EXECUTIVE CENTER DR Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

Duplicate request, work done under SR#217959)

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
217959	01/11/2017	6455162	CITIZEN STATED THERE IS DIP ON SIDEWALK GAS STATION Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK First Request YES	Y	915973 917347 917353 917356 917386	Y Y Y Y Y

Request Comments

UPDATE: Request RESOLVED.

217969	01/12/2017	6455346	Citizen stated sidewalk has been dug up it needs to be repaired because its most dangerous between Morrison Colony on Colony Apartment side Sharon road Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES What is damage First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

No problem found

UPDATE: Request RESOLVED.

217992	01/12/2017	6455804	sidewalk has broken cracked caved concrete cement in from this vacant lot It could be dangerous because large dip heavy traffic children walking to bus stop Prompts What is damage Multiple cracks caving	Y	904098 906595 910205 910208	Y Y Y Y
--------	------------	---------	--	---	--------------------------------------	------------------

Request Comments

Citizen called in to follow up on this request. (Entered in EMERALD by TANYA COLON)

Jackie called to check status of request (Entered in EMERALD by JACQUELINE MEADERS)

UPDATE: Request RESOLVED.

Citizen called for status update. (Entered in EMERALD by SERINA HELLER)

Jackie called for status (Entered in EMERALD by JACQUELINE MEADERS)

UPDATE: Request was Unresolved.

UPDATE: Request RESOLVED.

218028	01/13/2017	6456808	uneven near tree Prompts What is damage Sidewalk	Y	901263 901266 901270 901271 901624	Y Y Y Y Y
--------	------------	---------	--	---	--	-----------------------

Request Comments

UPDATE: Request RESOLVED.

218090	01/16/2017	6457951	sidewalk along 1613 Runnymede Lane has risen creating major tripping hazard This is my second mine requesting service Please help Prompts What damage lift	Y		
--------	------------	---------	--	---	--	--

Request Comments

Cityworks WO#6412 was created for this repair.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
218102	01/17/2017	6458225	RIGHT OUTSIDE THIS SCHOOL unc CHARLOTTE ON ONE CORNER 1ST WARD SCHOOL CHARLOTTE LAB SCHOOL SO MUDDY MESS QUADRANTS INTERSECTION SECTIONS SIDEWALK THAT NEEDS PAVERS JUST ABOUT BUNCH MUD LAST YEAR DOING LIGHT RAIL EXTENSION CLLING TO SEE WHEN SIDEWALK WILL BE PUT BACK MUDDY MESS Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218106	01/17/2017	6458334	Citizen called requesting sidewalk repair caller states is cracked in three different places Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED YES What damage it raising up First Request YES	Y	908478 908481 908488 908490 908504 908542	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>CITIZEN CALLED TO CHECK STATUS OF REPAIR. NEIGHBORS ARE COMPLAINING OF UNLEVEL SIDEWALK AT THIS ADDRESS. GAVE HIM TIMELINE OF 45-90 DAYS. KD</i>						
<i>UPDATE: Request RESOLVED.</i>						
218121	01/17/2017	6458857	Sidewalk was remove to fixed main water leak sidewalk never replaced Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>***DUPLICATE REQUEST*** -- HANSEN SR#214311 - 10/6/16 - UTILITY-SIDEWALK SENT EMAIL TO J VILAGOS, C.HELM(SOUT ALL WEEK), CC: J HUBBARD - 1/17/17 KD</i>						
<i>UPDATE: Request RESOLVED.</i>						
218129	01/17/2017	6459219	ADA notification pad surrounding concrete is broken Prompts What damage ADA	Y		
<u>Request Comments</u>						
<i>WO at this location in CityWorks.</i>						
<i>UPDATE: Request RESOLVED.</i>						
218145	01/17/2017	6459836	Customer sent tweet to ask sidewalk repair on Sharon View Road between South Hill Curraghmore see attachment photo	Y		
<u>Request Comments</u>						
<i>No problem found</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
218201	01/18/2017	6461251	SIDEWALK PAVER IS STICKING UP LEAST ONE INCH Prompts What is damage ONE SIDEWALK PAVER RAISED UP DANGEROUS First Request YES	Y	906214	Y
					906571	Y
					906639	Y
					906643	Y
					906871	Y

Request Comments

UPDATE: Request RESOLVED.

218209	01/18/2017	6461370	Prompts What is damage Missing broken sections	Y	905528	Y
					907962	Y
					908120	Y

Request Comments

sm58 repaired sw

UPDATE: Request RESOLVED.

218223	01/19/2017	6461627	Caller states sidewalk in front her residence is cracking Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y	915430	Y
					915892	Y
					915893	Y
					916298	Y
					916342	Y

Request Comments

UPDATE: Request RESOLVED.

218260	01/19/2017	6462542	Sidewalk is rising Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage Sidewalk protruding about inches First Request YES	Y	900034	Y
					900037	Y
					900180	Y

Request Comments

UPDATE: Request RESOLVED.

218300	01/20/2017	6463605	Citizen said sidewalk blocks missing gravel has been put in She wheelchair it hard her to get around Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage concrete First Request YES	Y	903528	Y
					903530	Y
					903531	Y
					903533	N
					905350	Y
					905378	Y
					905381	Y
					905382	Y

Request Comments

sm41 repaired s/w

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
218304	01/20/2017	6463664	Prompts What is damage Sidewalk lifted Drainage sinking	Y	913019	Y
					913022	Y
					913026	Y
					913028	Y
					913029	Y
					913861	Y
					914232	Y

Request Comments

UPDATE: Request RESOLVED.

218307	01/20/2017	6463702	As explained go from to CVS very often needs repair on interception across Prompts What is damage part cement missing street right where wheelchair should through	Y		
--------	------------	---------	--	---	--	--

Request Comments

The street needs to repair. It's Uncomfortable to cross to the front sidewalk . Also the path to drive through is too close to the intersection Street considering the speed and kind of vehicles going or coming from N. Graham. It feels threatening on the Chair when waiting for the light to cross Seems like any moment a truck would sleep and injure me.

UPDATE: Request RESOLVED.

218378	01/23/2017	6465588	CITIZEN CALLED ADVISING HE NOT SURE WHAT HAPPENED BUT THERE IS BIG HOLE IN SIDEWALK IN FRONT ADDRESS ADVISES HE IS GOING TO PUT AN ORANGE CAN IN IT SO THAT IT CAN BE LOCATED Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage HOLE IN SIDEWALK First Request YES	Y	927005	Y
					927006	Y
					927007	Y
					927008	Y
					927083	Y
					927139	Y
					927141	Y
					927142	Y
					927143	Y

Request Comments

sm55 resolved

UPDATE: Request RESOLVED.

218382	01/23/2017	6465750	Single sidewalk square is significantly below level floods with ever rain creating standing pool water few days Prompts What damage Uneven that	Y	907228	Y
					923831	Y
					923834	Y
					923876	Y
					923878	Y
					924552	Y

Request Comments

UPDATE: Request RESOLVED.

218383	01/23/2017	6465756	empty lots on Sharon Amity growing out to street Sidewalk is completely covered in that arean you forced walk close busy Prompts What damage Overgrowth covering sidewald	Y		
--------	------------	---------	---	---	--	--

Request Comments

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			Repaired within a large project by contractor. UPDATE: Request RESOLVED.			
218398	01/24/2017	6466044	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage chunks sidewalk missing First Request YES	Y		
			<u>Request Comments</u> No problem found. UPDATE: Request RESOLVED.			
218399	01/24/2017	6466059	SIDEWALK NEEDS REPAIR TO BE FINISHED DEBRIS NEEDS TO BE CLEANED UP Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK WORK NOT FINISHED First Request YES	Y		
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
218442	01/24/2017	6467013	Caller states sidewalk in front his house is cracking breaking up into pieces Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage Crumbling First Request YES	Y	910256 910259 910279 910658	Y Y Y Y
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
218474	01/25/2017	6467583	starting 9300 block Ballantyne Commons Parkway going west to Ballantyne Corporate Place intersection there numerous sidewalk panels that raised would be considered trip hazard Please inspect either replace or grind down thanks Prompts What is damage several sections need replaced ground	Y		
			<u>Request Comments</u> WO 9542 UPDATE: Request RESOLVED.			
218485	01/25/2017	6467756	trip hazards located in front home Prompts What is damage sidewalk First Request YES	Y	915427 915866 915868 915888 916334 916339	Y Y Y Y Y Y
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
218487	01/25/2017	6467876	Sidewalk is damaged please repair thank you Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage sidewalk First Request NO	Y		
			<u>Request Comments</u>			

DUPLICATE REQUEST HANSEN #218409 1/24/17 - UTILITY - 6" DRIVEWAY

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
218525	01/26/2017	6468636	THEIS CORNER THERE IS ONE CRACKED PAVER SOMEONE TRIPPED YESTERDAY Prompts What is damage ONE PAVER CRACKED First Request NO	Y	928510 928512 928515 928518 930451 930452	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>sm55 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
218548	01/26/2017	6469241	entire perimeter building is uneven very dangerous when walking Prompts What damage Un even sidewalks	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218573	01/26/2017	6469577	sidewalk is raised hazard pedestrians Prompts What damage was broken crushed during street repair Address originally entered 3401 SHARON VIEW RD CHARLOTTE NC	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218588	01/27/2017	6469897	see sidewalk located between driveway entrances in front 8625 Monroe Road inbound lane There is section missing one that broken sunk thanks Prompts What damage	Y	908706 908708 908709 908748	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218626	01/28/2017	6470721	concrete drainage in front driveway has large pot hole it that is getting worse Prompts What damage	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218638	01/30/2017	6471015		Y	900044 900046 900176 904573	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218658	01/30/2017	6471661	Sidewalk is cracked damaged please repair thank you Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage sidewalk First Request YES	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<i>Work done at location. No problem found.</i>			
			<i>UPDATE: Request RESOLVED.</i>			
218660	01/30/2017	6471867	Sidewalk this corner Part sidewalk was removed never fixed there is gravel Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED no What damage Part First Request YES	Y	909184 912544 912546 912552 912935 912936 912937 912938 913499 913501	Y Y Y Y Y Y Y Y Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
218661	01/30/2017	6471899	Remove replace sidewalk from driveway to end street install wheelchair ramp where meets road Jordi Wy is located on Graham Meadow Dr across 402 Graham Meadow Dr	Y	913914 913916 914288 914759	Y Y Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
218669	01/30/2017	6472155	caller states sidewalk has hole about ft where amp did work over year ago needs to be repaired Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage missing area First Request YES	Y		
			<u>Request Comments</u>			
			<i>No problem found.</i>			
			<i>UPDATE: Request RESOLVED.</i>			
218673	01/30/2017	6472277	Sidewalk has multiple cracks that need to be repaired pass housing inspection Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES What is damage SIDEWALK First Request YES	Y		
			<u>Request Comments</u>			
			<i>Tripping hazards have been grid down.</i>			
			<i>UPDATE: Request RESOLVED.</i>			
218703	01/31/2017	6472962	Customer called in said that concrete was jack hammered due to construction or amp Google Fiber being out Sidewalk is torn up need repair	Y		
			<u>Request Comments</u>			
			<i>This will be repaired during the trolley project, per Tsakala Nziuki EPM</i>			
			<i>UPDATE: Request RESOLVED.</i>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
218704	01/31/2017	6473097	tree was remove sidewal cub torned up 424 418 Clement Av it need to be fixed Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage First Request	Y	917637 919469 919471 919472 919558 919562 919566 919652 919846 919847	Y Y Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218705	01/31/2017	6473104	homeowner called to request that sidewalk driveway apron be repaired asap this job was completed in October have still not been Prompts Charlotte City Limits IF NO WILL SERVICED YES What is damage First NO	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218713	01/31/2017	6473362	Citizen called to report that sidewalk has large crack is deteriorating please check Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage First Request YES	Y	915707 915710 915717 916282	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
218723	01/31/2017	6473692	Throughout our community Mill Creek on Appledale Carolina Lily there blocks missing damaged sidewalk either filled with rocks or not anything Please fix Thanks Prompts What is damage gone	Y		
<u>Request Comments</u>						
<i>These sidewalk gaps / 'issues' are utility sidewalk cuts, they will be repaired under utility permits.</i>						
<i>UPDATE: Request RESOLVED.</i>						
218762	02/01/2017	6474239	sidewalk was torned up it need to be fixed 11622 11623 Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>NON-CITY MAINTAINED (Mecklenburg County) Called citizen - she stated this was a Charlotte Water repair. Advised citizen to call Charlotte Water for repair information- KD</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
218770	02/01/2017	6474478	Citizen states that late August early September 2016 landscape management removed tree from cityside damaging sidewalk part driveway attached to She was advised service order would be called in She it still has not been repaired She is requesting completed over street maintenance other houses on had repair request put but there one made this specific address Prompts Charlotte City Limits IF NO WILL SERVICED YES Private IF YES WILL SERVICED NO What damage area First NO	Y		

Request Comments

CITIZEN IS CALLING IN REGARDS TO THE SIDEWALK REPAIR ENTERED ON 02/00/1/17 BUT, NOTHING HAVE BEEN DONE YET. XFERRED TO CDOT (Entered in EMERALD by MARLENE MCNAIR)

WO#6350 has been created in Cityworks.

UPDATE: Request RESOLVED.

218781	02/01/2017	6474769	Caller states that her husband almost fell while walking because chunk sidewalk not stable Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES Is this Private Street IF YES WILL BE SERVICED no What is damage sticking up First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

CityWorks WO 6886

UPDATE: Request RESOLVED.

218784	02/01/2017	6474784	Citizen states that sidewalk in front this home needs to be repaired across street from gutter is cracking also Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES Private IF YES WILL NOT SERVICED NO What damage First Request YES	Y	905529 905530 905531 906834 907075 907641	Y Y Y Y Y Y
--------	------------	---------	---	---	--	----------------------------

Request Comments

sm41 repaired s/w

UPDATE: Request RESOLVED.

218789	02/01/2017	6474922	There panels sidewalk across street from Aloft hotel located 13139 Ballantyne Corporate Place broken is on opposite side road to west just before you get gravel driveway thanks Prompts What damage	Y		
--------	------------	---------	--	---	--	--

Request Comments

UPDATE: Request RESOLVED.

218839	02/02/2017	6475894	Citizen is report that sidewalk in front this property has one square slab depressed it tripping hazard Citizen requesting repairs Citizen called back to advise another repair needed 5806 Wilora Lake Rd Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED no What damage sinking uneven First Request YES	Y	919563 919780 919834 919835 919836	Y Y Y Y Y
--------	------------	---------	--	---	--	-----------------------

Request Comments

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
218871	02/03/2017	6476480	SIDEWALK IS UNEVEN THERE ABOUT PLACES ON GRAYABBEY CT SIDE THAT IS TRIP HAZARD Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK First Request YES	Y	914922 915103 915106 915463	Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
218872	02/03/2017	6476478	CITIZEN STATED THERE IS UNEVEN SIDEWALK ON MALLOW PLACE ANOTHER ON NEIGHBOR HAS ALREADY TRIPPED BECAUSE UNEVEN SIDEWALK THAT NEEDS TO BE REPAIRED Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SIDEWALK First Request YES	Y	914724 914727 914741 914742 914745 914756	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
218873	02/03/2017	6476484	There is hole in paver sidewalk He states it about feet deep This around same location repair was made past He wants to be sure gets repaired soon before someone steps has been reoped off Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED NO What damage First Request YES	Y		
<u>Request Comments</u>						
***Called Tim Campbell - he is aware of this issue (between irrigation & bldg. maintenance). Send information by email and he will forward to R-O-W. (kd) ***						
UPDATE: Request RESOLVED.						
218879	02/03/2017	6476539	please repair buckling sidewalk Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage portion in front 3545 Weddington Ridge Ln walkers tripping over buckle asap First Request YES	Y		
<u>Request Comments</u>						
WO 8842						
UPDATE: Request RESOLVED.						
218904	02/03/2017	6476909	caller says that she wants to have portions sidewalk on Blakeney Heath be connected There about houses do not there if possible Please call her or email with questions Prompts What is damage none First Request YES	Y		
<u>Request Comments</u>						
talked to citizen						
UPDATE: Request RESOLVED.						
218908	02/03/2017	6476987	There gravel that gets muddy where repair was done last year Concrete needs to be poured Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED NO What is damage SIDEWALK First Request YES	Y	915429 915864 915865 916341	Y Y Y Y

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
Citizen called in for the status of this request. I advised that it is still open. (Entered in EMERALD by MARIANGELICA VELASQUEZ)						
UPDATE: Request RESOLVED.						
218977	02/06/2017	6478483	Report via Disability Rights high use sidewalk wheelchair complaint alongside Woodies Auto Repair	Y	904825	Y
<u>Request Comments</u>						
completed by contractor						
UPDATE: Request RESOLVED.						
218982	02/06/2017	6478690	caller called to report that sidewalk is unlevel location which caused her trip fall Prompts First Request YES	Y	900423 917645 920592 920596 920600 920619	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
219016	02/07/2017	6479651	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage sidewalk cracked caving in First Request YES	Y	915516 917434 917435 917436 917437 917502 918063 918110	Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
sm58 resolved						
UPDATE: Request RESOLVED.						
219042	02/07/2017	6480299	Caller reports there very large cracked in side walk front her home that doing damage to vehicle Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is sidewalk raised up First Request YES	Y		
<u>Request Comments</u>						
sm41 resolved						
UPDATE: Request RESOLVED.						
219063	02/08/2017	6480702	utility co may have dug up sidewalk but has not come back to repair in well over month orange cone place Prompts What is damage small section	Y		
<u>Request Comments</u>						
No problem found.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
219073	02/08/2017	6480801	Remove broken curb this location that is causing traffic hazard fill gaps with asphalt Remove replace damaged sidewalk CWH has contacted Landscape Management to investigate tree	Y	917618 918554 918555 918556 918564 918565 919101 919886	Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
219079	02/08/2017	6480974	SIDE WALKS BUCKLING Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALKS BUCKLING CAUSING TRIP HAZARD First Request YES	Y	937913	Y
<u>Request Comments</u>						
<i>CITIZEN CALLED REGARDING REPAIRS TO SIDEWALK. COMPLAINT HAS BEEN OPEN SINCE FEBRUARY. GSVE CITEN # TO STREET MAINT. (Entered in EMERALD by MOZELLE BRYANT)</i>						
<i>Citizen called to check the status. She mentioned that she had previously talked with Landscape Mgmt about tree removal. She will contact Landscape Management. (kd)</i>						
<i>UPDATE: Request RESOLVED.</i>						
219087	02/08/2017	6481105	Citizen stated there is sidewalk missing due to manhole repair Please Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage damaged First Request YES	Y	909186	Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
219089	02/08/2017	6481151	Citizen stated Piedmont Natural Gas was doing work location few weeks ago as result sidewalk damaged William would it repaired Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED No What is damage First Request YES	Y	915689 915754 915759 915931 917583	Y Y Y Y Y
<u>Request Comments</u>						
<i>caller req eta on repair (Entered in EMERALD by BRIAN KELLY)</i>						
<i>UPDATE: Request RESOLVED.</i>						
219093	02/08/2017	6481264	CDOT SIDEWALK REPAIR NEEDS TO BE RESURFACED REPAIRED CITIZEN WANTS TO BE CONTACTED REGARDING PARTNERSHIP TO CHANGE OUT TO CONCRETE Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage NEEDS TO BE RESURFACED REPAIRED CITIZEN WANTS TO BE CONTACTED REGARDING PARTNERSHIP TO CHANGE OUT TO CONCRETE	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
-----------------	---------------------	------------------	--------------------------	------------------	-------------	-------------------

Request Comments

Completed by contractor. (SM88)

UPDATE: Request RESOLVED.

219135	02/09/2017	6482149	Sidewalk repair in front this address Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is Private Street IF YES WILL NOT BE SERVICED NO What is damage MISSING SIDEWALK First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

No problem found.

UPDATE: Request RESOLVED.

219176	02/10/2017	6482942	sidewalk in front home is falling apart Prompts What damage First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

UPDATE: Request RESOLVED.

informed citizen of open request. informed of estimated repair time for sidewalk repairs (Entered in EMERALD by JACQUELINE MEADERS)

C Helms investigated this issue on 6/19/18, the sidewalk at this location has been repaired. (Entered in CityworksCDOT by CHELMS)

219205	02/10/2017	6483361	Sidewalk on Westfield Rd causing water to collect pool when it rains Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK DIPS WESTFIELD RD First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

Cityworks SR#524.

UPDATE: Request RESOLVED.

219209	02/10/2017	6483548	sidewalk has cracks dented in raised Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage crack up First Request YES	Y	924554	Y
					924696	Y
					924697	Y
					924699	Y
					925049	Y
					925570	Y
					925577	Y
					925578	Y
					925579	Y
					925580	Y

Request Comments

sm55 resolved

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
219285	02/13/2017	6485215	CDOT SIDEWALK REPAIR COREY COMMONS ALSO NEEDS REPAIR Prompts What is damage NEEDS CONCRETE REPAIR First Request YES	Y	908374 908375 908378 910231	Y Y Y Y

Request Comments

sm41 resolved

UPDATE: Request RESOLVED.

219298	02/13/2017	6485805	Citizen stated there is sidewalk near intersection that crumbled needs to be repaired Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED no What damage First Request YES	Y	930246 931705 931717 931718 931725	Y Y Y Y Y
--------	------------	---------	--	---	--	-----------------------

Request Comments

UPDATE: Request RESOLVED.

219315	02/14/2017	6486281	CALLER CALLED TO REPORT THAT PART SIDEWALK IS MISSING Prompts First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

DUPLICATE REQUEST - REFER TO ORIGINAL REQ# 215997 - 11/14/16 - 509 LOUISE AV - UTILITY SIDEWALK (KD)

UPDATE: Request RESOLVED.

219327	02/14/2017	6486602	DRIVEWAY APRON IS SUNKEN IN Prompts Is this creating traffic hazard NO On City maintained street If not refer to NCDOT YES First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

UPDATE: Request Type Changed from RPMT to RFREE.

Homeowner's responsibility

UPDATE: Request RESOLVED.

219366	02/15/2017	6487063	Tree roots have upended sidewalk in front our house street enjoys high volumes pedestrians including lots parents with babies strollers has ruptured due to tree see people tripping on constantly Can you repair or shave down edges where don match so that it is safer Thank Prompts What damage	Y	924957 925799 925800	Y Y Y
--------	------------	---------	---	---	----------------------------	-------------

Request Comments

sm55 resolved

UPDATE: Request RESOLVED.

219396	02/15/2017	6487589	Citizen called to report house was demolished 204 Ridgewood Ave company that did work damaged sidewalk sign posted in front property says Demolition Experts phone listed is 704 506 1165 There Please investigate Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			Property has been developed, no gap in sidewalk. UPDATE: Request RESOLVED.			
219398	02/15/2017	6487593	Citizen says that sidewalk is damaged on corner Lila wood Selwyn Ave This in front Selwyn grove neighborhood Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y		
			<u>Request Comments</u> No problem found. UPDATE: Request RESOLVED.			
219468	02/17/2017	6489207		Y	913903 913904 913905	Y Y Y
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
219483	02/17/2017	6489621	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage ROOTS LIFTING SIDEWALK MAKING SIDEWALK UNEVEN First Request YES	Y	915109 915110 915360 915362 915367 915460	Y Y Y Y Y Y
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
219512	02/19/2017	6490501	Sidewalk intersection Fairview Fairview Oaks Drive Pre drilled hole in sidewalk that is major legal liability to pedestrians would fix it very soon Prompts What damage	Y	907574 907630 907724 907725	Y Y Y Y
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
219524	02/20/2017	6490691	City is missing sections sidewalk Prompts In City Limits YES obstruction on YES What GRASS How long has been there months	Y		
			<u>Request Comments</u> UPDATE: Request Type Changed from ROBST to RFREE. DUPLICATE REQUEST (HANSEN REQ #219525 - 2/20/17 & ORIG. REQ#218209 - 1/19/17) UPDATE: Request RESOLVED.			
219525	02/20/2017	6490692	missing sections in front 1717 Parson street	Y		
			<u>Request Comments</u> UPDATE: Request Type Changed from RSIDE to RFREE.			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			resolved by sm58			
			UPDATE: Request RESOLVED.			
219527	02/20/2017	6490708	missing sections sidewalk	Y		
			<u>Request Comments</u>			
			UPDATE: Request Type Changed from RSIDE to RFREE.			
			Duplicate request, work completed under SR#215114.			
			UPDATE: Request RESOLVED.			
219553	02/20/2017	6491308	Web request CDOT 6500 Morrison Blvd out bd shortly before Roxborough Couple sections sidewalk have crumbling surface Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage Web CDOT Morrison Blvd Roxborough Couple First YES	Y		
			<u>Request Comments</u>			
			WO 8130			
			UPDATE: Request RESOLVED.			
219557	02/20/2017	6491434	CHECK SIDEWALK ON WENDWOOD CLOSER TO CHURCHILL NEAR UTILITY POLE SIDEWALK IS ERODING Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK First Request YES	Y	917615 919085 919086 919090 919093 926218	Y Y Y Y Y Y
			<u>Request Comments</u>			
			UPDATE: Request RESOLVED.			
219570	02/20/2017	6491674	sidewalk is cracked raised uneven Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage broken up along intersection First Request YES	Y	913441 915753 915755 915910 916221	Y Y Y Y Y
			<u>Request Comments</u>			
			UPDATE: Request RESOLVED.			
219628	02/21/2017	6492997	Citizen called to report sidewalk in front 2602 Bridgeville In needs be repaired Citizen stated is cracked Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED no What damage damaged due google fiber First Request YES	Y	722595 725336 760745 913471 917483	Y Y Y Y Y
			<u>Request Comments</u>			
			UPDATE: Request RESOLVED.			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
219646	02/21/2017	6493419	street trees have caused sidewalk to buckle so that it is hazardous many people who walk in this neighborhood also difficult children riding bikes scooters skates Prompts What damage severe cracking unevenness	Y	902902	Y
<u>Request Comments</u>						
<i>The sidewalk has been repaired at this location.</i>						
<i>UPDATE: Request RESOLVED.</i>						
219671	02/22/2017	6493895	sidewalk is breaking up uneven caller friend tripped almost fell yesterday when were running Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage Broken First Request YES	Y	902788	Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
219678	02/22/2017	6494219	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage HUGE CRACKS First Request YES	Y	917649 920593 920597 920603 920626	Y Y Y Y Y
<u>Request Comments</u>						
<i>Citizen called on the status. Advised still open order. (Entered in EMERALD by SHAVON DAVIS)</i>						
<i>UPDATE: Request RESOLVED.</i>						
219684	02/22/2017	6494387	Citizen called to report that someone drew pictures penis in newly finished paved side Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage sidewalk repair First Request YES	Y	915515 917663 917666 917772 920137	Y Y Y Y Y
<u>Request Comments</u>						
<i>sm58 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
219693	02/22/2017	6494573	Citizen states that gas company dug up sidewalk in front this location several months ago it still has not been repaired He is requesting to be He afraid someone falling into advised if becomes an emergency call 911 Prompts Charlotte City Limits NO WILL SERVICED YES Private Street YES WILL SERVICED No What damage concrete First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
219707	02/22/2017	6495031	Sidewalk was dug it needs to be fixed Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage Sidewalk never First Request YES	Y	906781	Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
219708	02/22/2017	6495054	Citizen called to request City repair his driveway He states work was performed creek located beside house heavy equipment truck damaged corner drive way it needs be repaired is close apron Prompts this creating traffic hazard no On City maintained street If not refer NCDOT yes First	Y	922928 922931 922932 925002	Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request Type Changed from RPMT to RFREE.						
RESIDENT CALLED TO CHECK STATUS OF REPAIR, XFER TO CDOT (Entered in EMERALD by KESHIA TORRES)						
sm41 resolved						
UPDATE: Request RESOLVED.						
219756	02/23/2017	6496113	Citizen is requesting sidewalk repairs one sections in front their property Citizen indicated that section breaking apart causing uneven ground Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED No What damage First Request YES	Y	783969 805692 882707 908667 917641 917871	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
219771	02/23/2017	6496530	Doesn allow proper drainage has begun holding water in heavy rains sections affected Prompts What is damage Sidewalk front our home sinking	Y	914342 917846 917849 917852 917853 917858 917869	Y Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
219784	02/24/2017	6496843	CONCRETE ON SIDEWALK IS TOO DAMAGED WHEEL CHAIR TO ACCESS CRUMBLED CONCRETE Is obstruction on sidewalk YES What is CONCRETE TOO DAMAGED WHEEL CHAIR TO ACCESS CRUMBLED CONCRETE How long has been there UNKNOWN	Y		
<u>Request Comments</u>						
UPDATE: Request Type Changed from ROBST to RFREE.						
UPDATE: Request RESOLVED.						
219791	02/24/2017	6497059	sidewalk in between 4607 amp 4621 Appley Mead Ln is raised cracked unsure how long its been that way Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage along area up First Request	Y	914343	Y
<u>Request Comments</u>						
Completed by contractor						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
219803	02/24/2017	6497300	have watched someone trip on elevated piece do not want to get hurt Prompts What is damage Dip between two sidewalk pieces	Y	903161 932066 932262 932329 932389	Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
219808	02/24/2017	6497387	Prompts What is damage Broken uneven pavement	Y	906532 906534 906538 907979 908163	Y Y Y N Y
<u>Request Comments</u>						
<i>sm41 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
219857	02/27/2017	6499337	Citizen called to report sidewalk in front his driveway is not leveled Therefore when it rains there puddle water thats trapped people have walk grass go around Please investigate Prompts Charlotte City Limits IF NO WILL BE SERVICED YES this Private Street IF YES WILL BE SERVICED NO What damage First Request NO	Y	913536	Y
<u>Request Comments</u>						
<i>D Todd (SM88) investigated this request and reported his findings to C Helms. D Todd did not find any trip hazards or safety concerns at this location, he talked to the customer that called it in. The customer was talking about a small area in the sidewalk where water pools. D Todd didn't see any staining form water, he asked the customer to call him if water when there is rain and water is pooling. SMD will not make any repairs at this time.</i>						
<i>UPDATE: Request RESOLVED.</i>						
219869	02/27/2017	6499671	SIDEWALK NEEDS TO BE REPAIRED SECTION IS CURRENTLY CONED OFF Prompts What is damage CONCRETE First Request YES	Y	908647	Y
<u>Request Comments</u>						
<i>Citizen checked status advised of normal time frame 45-90 days. (Entered in EMERALD by RUBI TINAJERO)</i>						
<i>This is a duplicate request, the sidewalk was repaired by SM88 under another SR#.</i>						
<i>UPDATE: Request RESOLVED.</i>						
219880	02/27/2017	6499949	rain water is pooling corner causing cracks seperation caller also wants mats replaced Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage cracked sidewalk handicap ramp First Request YES	Y		
<u>Request Comments</u>						
<i>WO 7241</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
219898	02/28/2017	6500264	Citizen called to report tree roots have pushed up sidewalk causing hazard lts on Dilworth side where Dilworth Mt Vernon intersect Please investigate Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>Per email / phone call from citizen, on call supervisor will investigate. CityWorks work order 6442.</i>						
<i>UPDATE: Request RESOLVED.</i>						
219907	02/28/2017	6500626	Sidewalk is so broken it unusable Gravel covers part sidewalk Prompts What damage graveled in spots	Y	913855 913933 914005 914007 914854 914857 914950	Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
219912	02/28/2017	6500759	cdot sidewalk repair Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage to amp First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
219928	02/28/2017	6500963	CRACK IN SIDEWALK amp IT SINKING IN DANGEROUS SITUATION LOCATION IS IN FRONT ADDRESS Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage CRACK IN SIDEWALK IT SINKING IN DANGEROUS SITUATION First Request YES	Y	903468 932179 932419	Y Y Y
<u>Request Comments</u>						
<i>Citizen states the sign was placed on this sidewalk. She states the neighbors are starting to complain. She states the entire sidewalk is bad in that area, as well. (Entered in EMERALD by TANYA COLON)</i>						
<i>Spoke to citizen who called to find out when this will be repaired because the barricade is still there , transferred her to street maintenance for additional help (Entered in EMERALD by ZEKIA YOUNG)</i>						
<i>UPDATE: Request RESOLVED.</i>						
219937	02/28/2017	6501247	CALLER SAYS SIDEWALK ON KIMMERLY GLEN HAS CRACKS IN IT IS BROKEN NEEDS TO BE REPAIRED SIDE IS BAD FROM HARRIS RD FULL LENGTH KIMMERLY GLEN RD Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SIDEWALK First Request YES	Y	924064 924984 924987 924999 925011	Y Y Y Y Y
<u>Request Comments</u>						
<i>Citizen inquired about the sidewalk repair. (Entered in EMERALD by ANITA BLAKENEY)</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
219948	02/28/2017	6501508	Citizen says that sidewalk on Ashley Rd turning into supermarket is uneven she fell Citizen this needs to be fixed Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Private Street IF YES WILL NOT SERVICED no What damage First Request YES	Y	903423 915206 915207 915208 915648 915650	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
219978	03/01/2017	6502393	sidewalk located directly outside 115 Park Ave Suite is very unsafe to pedestrians walking around Several people trip fall over this every day Prompts What damage Large Crack uneven	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
219995	03/01/2017	6502925	Prompts What is damage Sidewalk on 7th St opposite side Independence Park	Y	932011 932014 932022 932068	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
220003	03/01/2017	6503025	Citizen stated there is sections squares that were destroyed due to water main repair Please both sides street this address Citizen was months ago Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private IF YES WILL NOT BE SERVICED no What damage sidewalk First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
220009	03/02/2017	6503161	States sidewalk vity portion is higher than developed from home Causing trip hazard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage raised First Request YES	Y	914859 915748	Y Y
<u>Request Comments</u>						
<i>Citizen called for status update. (Entered in EMERALD by SERINA HELLER)</i>						
<i>sm58 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
220016	03/02/2017	6503418	There is section sidewalk where blocks do not meet there lip few inches Please have concrete shaved down so flat even no longer presents safety hazard Thank you Prompts What damage Gap in	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			WO 9423 UPDATE: Request RESOLVED.			
220063	03/03/2017	6504484	SIDEWALK DAMAGED FROM RESIDENTS 5211 POSSUM TROT LN DRIVING HVY EQUIPMENT OVER IT PULLING IN TO THIER YARD TO PARK VEHICLES EQUIPMENT Prompts What is damage SIDEWALK	Y	923056 924648 924659 924660 924977	Y Y Y Y Y
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
220067	03/03/2017	6504587	Caller states sidewalk is lifting up due to tree roots coming through This causing trip hazard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage lifted not level First Request YES	Y		
			<u>Request Comments</u> Citizen called in. She lives at this home. She states there is another section of this sidewalk that is cracking and when it rains it catches the water. (Entered in EMERALD by TANYA COLON) informed of open request. (Entered in EMERALD by JACQUELINE MEADERS) CityWorks WO 6522 UPDATE: Request RESOLVED.			
220073	03/03/2017	6504796	section sidewalk complete gone gravel been put down but no concrete poured in this space Prompts Charlotte City Limits IF WILL NOT BE SERVICED YES Is Private Street IF YES WILL NOT BE SERVICED What is damage was broken up removed only there First Request YES	Y		
			<u>Request Comments</u> sm41 resolved UPDATE: Request RESOLVED.			
220081	03/03/2017	6505054	Citizen reports sidewalk panels pushed up tree roots in 100 198 Block 7th St He asks follow email please He is project manager with JLL BofA he has to report out his stakeholders	Y		
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
220095	03/03/2017	6505323	Citizen states that sidewalk intersection Broadwater Ln Stephndale Dr is damaged she fell today Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage First Request YES	Y	904500	Y
			<u>Request Comments</u> No problem found. Areas where work has been done already. UPDATE: Request RESOLVED.			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
220133	03/06/2017	6506351	sidewalk is uneven Prompts What damage First Request YES	Y		
<u>Request Comments</u>						
<i>Sidewalk has been milled in this location (Entered in CityworksCDOT by CBARNES) UPDATE:</i>						
<i>Request RESOLVED.</i>						
220141	03/06/2017	6506743	Caller states that there is sinkhole in sidewalk front their home Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage has it First Request YES	Y	906999 907001 907002 908169 908170 908376 908764	Y Y Y Y Y N Y
<u>Request Comments</u>						
<i>sm41 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
220149	03/06/2017	6506985	On Bevingtonbetween Elversion Elm States sidewalk is buckling lady in wheelchair not avle to pass Closer corner four slabs Prompts Charlotte City Limits IF NO WILL BE SERVICED YES this Private Street IF YES WILL BE SERVICED NO What damage buckled First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
220173	03/06/2017	6507540	Sidewalk across from store is overgrown You have to walk into street get around it night very dangerous Prompts What damage Sidewalk	Y	907510 907963 908126 908270 908361 908568 909025	Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>sm58 repaired sw</i>						
<i>UPDATE: Request RESOLVED.</i>						
220174	03/06/2017	6507547	Sidewalk is overgrown you have to walk into street get around It dangerous night Prompts What damage Sidewalk	Y	915963 915965	Y Y
<u>Request Comments</u>						
<i>resolved by sm24</i>						
<i>UPDATE: Request RESOLVED.</i>						
220187	03/07/2017	6507786	Citizen said that sidewalk was dug up now gravel is in one squares He repair done months ago He concrete to be poured Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED NO What damage GRAVELLED First Request YES	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>sm41 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
220196	03/07/2017	6507981	Caller stated that there big sinkholes in sidewalk given address located driveway entrance to apartment complex Caller Rosa asked if CDOT would give her call concerning issue	Y	927779 927780 927782 927787 927846 927847 927848 928539 928540 928544 928698	Y Y Y Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>sm55 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
220251	03/08/2017	6509187	Trip hazard found in section near address provided Inspect entire area uneven raised sections repair as necessary Prompts What is damage Sidewalk	Y		
<u>Request Comments</u>						
<i>No problem found</i>						
<i>UPDATE: Request RESOLVED.</i>						
220303	03/08/2017	6510441	sidewalk in front 501 Tremont is uneven buckling water puddles stairs to house whenever there rain usually several days un evenness dangerous pooling seems be deteriorating further addition do not want standing during spring summer because mosquitos other insects Generally along Tremont Avenue including 500 block needs replaced various locations with cracked concrete that unsafe Given Tremont Ave busy thoroughfare given number people moving area transiting running from Southend Dilworth this should priority CDOT Prompts What damage puddling	Y		
<u>Request Comments</u>						
<i>WO 6615</i>						
<i>UPDATE: Request RESOLVED.</i>						
220332	03/09/2017	6511195	We just moved in to house sidewalk has shifted is broken cracked missing places gravel please help fix this runners walkers have fallen due it Prompts What damage	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
220343	03/09/2017	6511391	Missing sidewalk Prompts What is damage Missing	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>Citizen called to check status. Advised can take up to 45-90 days. (Entered in EMERALD by SERINA HELLER)</i>						
<i>No problem found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
220388	03/10/2017	6512026	Citizen states roots from tree that was previously there have sidewalk buckling Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage old First Request YES	Y		
<u>Request Comments</u>						
<i>WO 6570</i>						
<i>UPDATE: Request RESOLVED.</i>						
220400	03/10/2017	6512187	This has existed since added sidewalks it seems but corner doesn't drain deep water is handicapped access to sidewalk always takes days get evaporate Leaves sediment Refer as needed Thank you Prompts What damage pools	Y	916195 916199 916203 916217	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
220446	03/12/2017	6513270	causes water from neighbors sprinklers to pool on sidewalk Prompts What is damage cracked ridge	Y		
<u>Request Comments</u>						
<i>WO#6382 was created in Cityworks for this repair.</i>						
<i>UPDATE: Request RESOLVED.</i>						
220462	03/13/2017	6513657	CDOT SIDEWALK REPAIR Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SIDEWALK First Request NO	Y	908648	Y
<u>Request Comments</u>						
<i>Not a concrete issue, contractor left stone in the planter strip, Jason Hubbard will notify the contractor.</i>						
<i>UPDATE: Request RESOLVED.</i>						
220472	03/13/2017	6513991	Citizen reports sidewalk in front is cracking hazard Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage sidewalk badly cracked First Request YES	Y	925616 926856 926860 926863 928089	Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
220483	03/13/2017	6514220	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK WAS LIFTED WHEN TREE BLEW OVER First Request YES	Y	907151 907153 907155 920650	Y Y Y Y

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p><u>Request Comments</u></p> <p>sm51 repaired s/w sm32 backed filled</p> <p>UPDATE: Request RESOLVED.</p>			
220515	03/14/2017	6515060	CDOT SIDEWALK REPAIR Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage REPAIR SIDEWALK First Request YES	Y		
			<p><u>Request Comments</u></p> <p>This issue is the driveway cracking around the meter box. This is not SMD responsibility, it may be CLT Water. Curtis Helms will contact the customer to inform them.</p> <p>UPDATE: Request RESOLVED.</p>			
220544	03/14/2017	6515866	Caller states some sidewalk slabs were removed water repair never replaced Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage MISSING First Request YES	Y		
			<p><u>Request Comments</u></p> <p>***DUPLICATE REQUEST*** ORIG REQUEST HANSEN SR#219132 - 2/9/17 - UTILITY SIDEWALK</p> <p>UPDATE: Request RESOLVED.</p>			
220624	03/16/2017	6517962	Citizen called to report that there is unlevelled sidewalk on Baybrook Lane between Reafield Pineville Matthews Road please see repairs thank you Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y		
			<p><u>Request Comments</u></p> <p>request to see if someone can come out and spray or mark where the sidewalk is unlevelled. (Entered in EMERALD by JACQUELINE MEADERS)</p> <p>WO 7570</p> <p>UPDATE: Request RESOLVED.</p>			
220638	03/17/2017	6518408	please repair sidewalks Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage corner Fairview Park Rd badly damaged need to be repaired First Request YES	Y		
			<p><u>Request Comments</u></p> <p>No problem found.</p> <p>UPDATE: Request RESOLVED.</p>			
220653	03/17/2017	6518809	Over months ago TWO parts sidewalk in front our house was torn up don know who did it contractors across street utility company etc is hazard needs to be repaired Prompts What damage	Y		
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
220654	03/17/2017	6518814	We new homeowners Section concrete on sidewalk in front our house has large indentations from footprints wet cement Tripping hazard Prompts Which side street odd or even Between which two cross streets is needed Westfield Princeton	Y		
<u>Request Comments</u>						
UPDATE: Request Type Changed from RSIDE to RFREE.						
UPDATE: Request RESOLVED.						
220662	03/17/2017	6519090	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage cracked sidewalk could cause tripping First Request YES	Y	908380 908382 908385 912140	Y Y Y Y
<u>Request Comments</u>						
sm41 repaired s/w						
UPDATE: Request RESOLVED.						
220673	03/18/2017	6519378	tree along road have caused sidewalk to dip pool water in places there can times be over inches laying is no way walk around it without going into street Prompts What damage Roots shifted	Y	937551 938362 938363 938364 938365 938955 938956	Y Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
220690	03/20/2017	6519711	Builder removed sidewalk months ago he should be responsible to replace not City very dangerous has left hole there is on other side road Prompts What damage	Y	914863 915656 915657 915750	Y Y Y Y
<u>Request Comments</u>						
sm58 resolved						
UPDATE: Request RESOLVED.						
220703	03/20/2017	6520099	ONE SIDEWALK PAVER IS MISSING Prompts What is damage ONE SIDEWALK PAVER MISSING First Request YES	Y		
<u>Request Comments</u>						
Citizen stated that AT&T is responsible for digging in the area. (Entered in EMERALD by LATOYA WHITE)						
CITIZEN CALLED TO GET UPDATE (Entered in EMERALD by JULIAN CAMPBELL)						
CITIZEN CALLS BACK FOR THE 8TH TIME TO CHECK ON SIDEWALK PAVER REPAIR (Entered in EMERALD by PAMELA OLZEWSKI)						
Work has been done at this location. No problem found.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
220719	03/20/2017	6520711	RAISED SIDEWALK CAUSING HAZARD Prompts What is damage RAISED CONCRETE SLABS CAUSING HAZAED First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
220722	03/20/2017	6520804	Citizen states that her sidewalk was damaged due to work being done city Citizen says it dug up about weeks ago Prompts In Charlotte Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>Citizen called to check status of service request. (Entered in EMERALD by GUSTAVO HENRIQUEZ)</i>						
<i>UPDATE: Request RESOLVED.</i>						
220726	03/20/2017	6520967	Please repair sidewalk 1211 35th St asap Is on portion closer to street beyond grassy area Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private IF YES WILL NOT BE SERVICED What is damage buckling serious trip hazard First Request YES	Y	915690 915757 915761 915932	Y Y Y Y
<u>Request Comments</u>						
<i>sm58 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
220789	03/21/2017	6522563	intersection Carolina Lily Appledale Drive pieces sidewalk missing filled with gravel there is another piece that needs attention if you on Carolina Lilly coming from Beard Road right it	Y		
<u>Request Comments</u>						
<i>UPDATE: Request Type Changed from OTHER to RFREE.</i>						
<i>***duplicate request*** ORIG. REQUEST -- HANSEN #219761 (2/23/17) 8603 CAROLINA LILY LN - UTILITY SIDEWALK</i>						
<i>UPDATE: Request RESOLVED.</i>						
220869	03/23/2017	6524621	cdot sidewalk repair Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage driveway curtain	Y		
<u>Request Comments</u>						
<i>this is d/w apron no sidewalk</i>						
<i>UPDATE: Request RESOLVED.</i>						
220886	03/23/2017	6525021	Citizen staed sidewalk is uneven needs to be leveled out Citizen stated amp recently did work Please repair Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED no What damage Sidwalk path way First Request YES	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
	WO 7235					
	<i>UPDATE: Request RESOLVED.</i>					
220889	03/23/2017	6525157	Citizen stated that she was getting off shuttle bus fell onto broken sidewalk would repaired Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED No What is damage First Request YES	Y	930245 931618 931623 931627 931646 931730	Y Y Y Y Y Y
	<u>Request Comments</u>					
	<i>UPDATE: Request RESOLVED.</i>					
220890	03/23/2017	6525168	Citizen stated that she fell onto broken sidewalk would repaired Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED No What is damage First Request YES	Y		
	<u>Request Comments</u>					
	NON CITY-MAINTAINED (PRIVATE PROPERTY) -- CALLED CITIZEN TO NOTIFY THAT SIDEWALK IS LOCATED ON PRIVATE PROPERTY OF CONDOS. ADVISED CITIZEN TO CONTACT FARTHORNE CONDOS PROPERTY MANAGEMENT. KD					
	<i>UPDATE: Request RESOLVED.</i>					
220899	03/23/2017	6525442	caller called to report part sidewalk missing on Fairview intersection Prompts What is damage First Request YES	Y		
	<u>Request Comments</u>					
	WO 8166					
	<i>UPDATE: Request RESOLVED.</i>					
220919	03/24/2017	6525873	Citizen stated city was doing work in front building now sidewalk is caved in Citizen would to repair citizen that started working out there last week still Prompts Charlotte Limits IF NO WILL NOT BE SERVICED YES What damage First Request YES	Y		
	<u>Request Comments</u>					
	<i>UPDATE: Request RESOLVED.</i>					
220972	03/26/2017	6527118	Thank you Prompts What is damage Sidewalk uneven extremely prone to flooding Length extends approximately 20 feet sidewalk	Y	929995 931447 931575 931584 931589 931629 931650	Y Y Y Y Y Y Y
	<u>Request Comments</u>					
	<i>UPDATE: Request RESOLVED.</i>					

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
221025	03/28/2017	6529540	please repair sidewalk Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage buckling raised First Request YES	Y		

Request Comments

MAG WITH PROVIDENCE COUNTRY CLUB WANTED TO CHECK STATUS TRANSFERRED TO STREET MAINTENANCE SHE INSISTED ON ETA (Entered in EMERALD by RUBI TINAJERO)

FirstService Residential called and requested timeline of repair. Gave her the 45-90 day timeline. She also submitted an email with additional addresses for this street for sidewalk repair.

No problem found. Grinding has been done at this location.

UPDATE: Request RESOLVED.

221029	03/28/2017	6529602	caller called to report an uneven sidewalk location address Prompts What is damage First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

Caller states his request for sidewalk repair has gotten worse and he has not heard when it will be fixed (Entered in EMERALD by CORETTA BUGGS)

UPDATE: Request RESOLVED.

221053	03/28/2017	6530118	there is about 15 feet long section sidewalk that lower than rest when it rains holding water pool corner East Euclid Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request	Y	907785	Y
--------	------------	---------	--	---	--------	---

Request Comments

WO 6620

UPDATE: Request RESOLVED.

221057	03/28/2017	6530228	Citizen called to report that sidewalk entrance there community has cracks in several areas needs be repaired thank you Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage cracked First Request YES	Y	929996 931532 931535 931539	Y Y Y Y
--------	------------	---------	---	---	--------------------------------------	------------------

Request Comments

UPDATE: Request RESOLVED.

221082	03/29/2017	6531117	caller states that sidewalk is buckling starting around 4000 block prosperity church rd causing tripping hazard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y	912314 913459 918249 918251 918256 918258 918755	Y Y Y Y Y Y Y
--------	------------	---------	--	---	--	---------------------------------

Request Comments

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
221112	03/29/2017	6531825	City Charlotte was called to my address 1729 8th St Google Fiber in late January 2017 because suspected sewer line break caused Goggle City crew dug up our sidewalk into yard look problem It turns out that responsibility from house became disconnected city Charlotte subsequently installed cleanup valve diagnosis this resulted being torn personal stamped concrete cracked damaged have 311 couple times since January inquire about timing repair never received response unfinished has become hazard clean sunk ground due continued erosion dirt erodes whenever it rains resulting pushing though cover sticking causing tripping Additionally is also sinking an additional on property been advised no repairs can be made or until repaired all would continue erode downgrade continues sink longer not worse damage becomes any calls emailed Charlotte department through Charlotte responded said need reach directly am happy provide pictures current but there way do online form know timeframe so hazards created eliminated Additionally want stress replaced with regular understand seam will noticeable preserve cannot replicated match existing believe only work done leveling earth below broken piece after occurs Please let me when scheduled occur meet speak person appreciate your attention matter causes family neighborhood Prompts What Removal section subsequent creating	Y		

Request Comments

THIS WILL BE REPAIRED UNDER THE UTILITY PERMIT

UPDATE: Request RESOLVED.

221114	03/29/2017	6531853	CITIZEN CALLED TO REQUEST REPAIR Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage ROOTS FROM TREES HAVE BROKEN SIDE WALK First Request YES	Y	917970 921284	Y Y
--------	------------	---------	--	---	------------------	--------

Request Comments

UPDATE: Request RESOLVED.

221119	03/29/2017	6531987	Web Request Several months ago emailed about corner 5th Irvin pavement was tore up it impossible to walk from parking lot opposite side without getting muddy fixed Several weeks someone new sidewalk once again is mess When cold last week all frozen due leaking water Now there NO WAY cross on get onto walking in mud back our building here 900 Trade This just now has been dug Please help or advise Thank you advance Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage Web Request Several Irvin Several When WAY Trade Please Thank First Request	Y	921031 921183 921185 921187 921189 921314 921316 921400 921401	Y Y Y Y Y Y Y Y Y
--------	------------	---------	--	---	--	---

Request Comments

sm58 resolved

UPDATE: Request RESOLVED.

221141	03/30/2017	6532706	CITIZEN CALLED TO REQUEST REPAIR Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage BROKEN SIDEWALK CURB First Request YES	Y	921932 921945 923849	Y Y Y
--------	------------	---------	--	---	----------------------------	-------------

Request Comments

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<i>Customer called back to inquire when the project will be beginning.</i>			
			<i>UPDATE: Request RESOLVED.</i>			
221197	03/31/2017	6534336	Citizen stated that builders utility companies installing gas lines year ago not repairing sidewalk was dug up filled with gravel it has been over repaired Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES Is this Private Street IF YES WILL BE SERVICED no What is damage First Request YES	Y	921235 921236 921237 921948 922380 922385	Y Y Y Y Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
221198	03/31/2017	6534337	Citizen stated that builders utility companies installing gas lines year ago not repairing sidewalk was dug up filled with gravel it has been over repaired Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES Is this Private Street IF YES WILL BE SERVICED no What is damage First Request YES	Y	921230 921232 921240 921246 921926	Y Y Y Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
221199	03/31/2017	6534329	Citizen stated that builders utility companies installing gas lines year ago not repairing sidewalk was dug up filled with gravel it has been over repaired Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES Is this Private Street IF YES WILL BE SERVICED NO What is damage First Request YES	Y	921504 921506 921928 922388 922389	Y Y Y Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
221201	03/31/2017	6534427		Y	907033 907035	Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
221206	03/31/2017	6534523	multiple cracks in sidewalk this address Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is Private Street IF YES WILL NOT BE SERVICED no What is damage all cracked up First Request YES	Y		
			<u>Request Comments</u>			
			<i>Citizen called to inquire about the sidewalk repair. Advised request still open (Entered in EMERALD by ANITA BLAKENEY)</i>			
			<i>sm58 resolved</i>			
			<i>UPDATE: Request RESOLVED.</i>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
221245	04/03/2017	6535678	AFTER WATER MAIN BREAK WAS REPAIRED SIDEWALK WAS LEFT DAMAGED CITIZEN STATES THAT SOMEONE HAS ALREADY SLIPPED FELL RECENTLY	Y	913464 917508 917510 918179 918341	Y Y Y Y Y

Request Comments

UPDATE: Request RESOLVED.

221275	04/03/2017	6536741	Citizen stated that sidewalk needs to be repaired Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED yes What is damage First Request	Y		
--------	------------	---------	---	---	--	--

Request Comments

UPDATE: Request RESOLVED.

221301	04/04/2017	6537331	Significant damage in one area concrete has been cracked or is missing entirely that Can provide images please email Prompts What	Y	914219 914221 914222 915327 915329 915330 915788 915790 915917 915918 915919	Y N Y N Y Y Y Y N Y Y
--------	------------	---------	---	---	--	---

Request Comments

Citizen checked status advised 45-90 days ETA. (Entered in EMERALD by RUBI TINAJERO)

resolved by sm41

UPDATE: Request RESOLVED.

221316	04/04/2017	6537857	ATT damaged waterline under driveway City fixed leak but not Told would repair damage It has been months now Please Prompts What is hole	Y		
--------	------------	---------	--	---	--	--

Request Comments

Driveway repair looks to be complete. No problem found

UPDATE: Request RESOLVED.

221368	04/05/2017	6539303	Work was done here more than to months ago repair water leak sidewalk busted up covered with gravel It about 4x4 foot area No one has come back It looks it just been forgotten left Please this work Prompts What is damage front house	Y		
--------	------------	---------	--	---	--	--

Request Comments

sm41 resolved

UPDATE: Request RESOLVED.

221421	04/06/2017	6540237	Sidewalk is cracked uneven This causing tripping hazard Prompts What damage pavement First Request YES	Y		
--------	------------	---------	--	---	--	--

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
-----------------	---------------------	------------------	--------------------------	------------------	-------------	-------------------

Request Comments

WO 7388

UPDATE: Request RESOLVED.

221449	04/06/2017	6540999	Citizen called to report that sidewalk is sunken in front residence Standing water accumulates on every time it rains meter also sinking She stated she has been calling months about this NOTE There no previous requests Hansen repair location PLEASE INVESTIGATE CONTACT CITIZEN WITH FINDINGS	Y		
--------	------------	---------	--	---	--	--

Request Comments

DUPLICATE REQUEST -- HANSEN#221546 / EMERALD 6543480 - 4/10/17

COMMENTS: *The sidewalk in front of 3023 Colony Road floods with any rainfall. Additionally, the flood causes the water meter cover in the sidewalk to float away resulting in a flooded sidewalk with standing water and a hole 6-8 inches deep that someone could fall or stumble into.// Prompts // // What is the damage? Sidewalk and drain are a hazard for walkers after rainfall //*

No problem found. Work has been done at this location.

UPDATE: Request RESOLVED.

221454	04/06/2017	6541166	Citizen called to state concrete close meter box is breaking that city right way He requesting repair area Prompts this creating traffic hazard yes maintained street If not refer NCDOT First Request NO	Y		
--------	------------	---------	---	---	--	--

Request Comments

UPDATE: Request Type Changed from RPMT to RFREE.

C Helms: I investigated this issue and found that the broken concrete is in the apron section and would be the property owners responsibility to repair. I called and explained this to customer.

UPDATE: Request RESOLVED.

221465	04/07/2017	6541456	corner 115 east park avenue light rail tracks there is CDOT utility cover that has sunken into sidewalk several inches created dangerous condition pedestrians bikers needs repair please call me if any questions 980 322 2640 bryan geers Prompts What damage broken badly damaged	Y	907775 913620	Y Y
--------	------------	---------	--	---	------------------	--------

Request Comments

UPDATE: Request RESOLVED.

221487	04/07/2017	6541977	Sidewalk along Marsh Road in direction going towards park Stone Orchard Place has raised up could be potential trip hazard there is least two spots Prompts What damage Concrete Uneven	Y		
--------	------------	---------	---	---	--	--

Request Comments

No problem found.

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
221492	04/07/2017	6542033	Web Request CDOT 900 block Charlottetowne nr 3rd Concrete median broken into chunks beginning to scatter Prompts Is this creating traffic hazard yes On City maintained street If not refer NCDOT First Request	Y		
<u>Request Comments</u>						
<i>UPDATE: Request Type Changed from RPMT to RFREE.</i>						
<i>SM80 investigated this request, the median is broken up but not unsafe at this time.</i>						
<i>UPDATE: Request RESOLVED.</i>						
221512	04/07/2017	6542580	Customer stated he dont know who was working location but damage sidewalk Please contact customer is possible with information performed work Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What yard First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
221535	04/08/2017	6542777	Prompts What is damage Cracked raised sidewalk	Y		
<u>Request Comments</u>						
<i>citizen called to get update on repair.bjones (Entered in EMERALD by BEVERLY JONES)</i>						
<i>WO 9084</i>						
<i>UPDATE: Request RESOLVED.</i>						
221536	04/08/2017	6542783	One section sidewalk was torn up Dallas during water main upgrade Please replace Prompts What is damage Incomplete	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
221537	04/09/2017	6542850	Large sink hole present in grassy area city right way front 2200 dilworth road west next to driveway has caused sidewalk street curb crumble break off fall into Prompts Limits YES Is obstruction on NO What is MUD How long been there over period time	Y	908035 926232 928857 929265 929402 929404	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request Type Changed from ROBST to DCAVE.</i>						
<i>UPDATE: Request Type Changed from DCAVE to RFREE.</i>						
<i>Duplicate Request: Hansen 223425 (SO - Intersection Sight Obstruction) 5/22/2017</i>						
<i>Customer Comments: *2nd request completed, there have been cones and a safety barrier up for months now after initial request, but no contact to state date for completion. Cones and safety barriers have become an eye sore. Right of way in front of address has large hole and sidewalk is crumbling into the hole.</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
221546	04/10/2017	6543480	sidewalk in front 3023 Colony Road floods with any rainfall Additionally flood causes water meter cover to float away resulting flooded standing hole inches deep that someone could fall or stumble into Prompts What is damage drain hazard walkers after	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
221560	04/10/2017	6543970	Citizen stated that sidewalk is standing way up where driveway it still hasnt been repaired cars come in her end dragging on coming backing out Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED No What damage First Request NO	Y		
<u>Request Comments</u>						
UPDATE: Request Type Changed from RFREE to RDWAY.						
UPDATE: Request Type Changed from RDWAY to RFREE.						
Asphalt was placed to fix the problem area.						
UPDATE: Request RESOLVED.						
221572	04/10/2017	6544371	Citizen is requesting sidewalk to be repaired she reporting being uneven herself has tripped along with few other people Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED NO What damage First Request YES	Y	720039 725320 751479 908176 913468 916209 917480	Y Y Y Y Y Y Y
<u>Request Comments</u>						
CITIZEN CALLED TO CHECK STATUS (Entered in EMERALD by CHARNESE BURCH)						
UPDATE: Request RESOLVED.						
221590	04/10/2017	6544933	Citizen stated this sidewalk area needs to be repaired fixed Citizen there is piles concrete sitting on grassy hazard Thank You Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Private Street IF YES WILL NOT SERVICED NO What damage First Request YES	Y		
<u>Request Comments</u>						
sm55 resolved						
UPDATE: Request RESOLVED.						
221605	04/11/2017	6545324	Caller states sidewalk this address all way up to Beard rd needs be repaired Caller is in terrible shape some squares missing grass growing through Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES Private Street IF YES WILL NOT SERVICED no What damage need reparaire First Request	Y	913472 918168 918169 918177 918236 918238 918344	Y Y Y Y Y Y Y

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
221609	04/11/2017	6545476	SIDEWALK WAS NOT PROPERLY REPAIRED AFTER GOOGLE FIBER DID INSTALLATIONS WORK DONE MONTHS AGO PLACED GRAVEL IN PLACE SIDEWALK AREA MARKED CONE Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK FILLED WITH GRAVEL First Request YES	Y	913917 914225 914228 914291 914293 914748	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
221634	04/11/2017	6546402	Sidewalk is uneven it raised an simply because street light cast shadow night Citizen has fallen several times Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage Sidewalk First Request YES	Y	908400 923905 923906 923908 923952 923955 923992 923994 924167 924183	Y Y Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>sm55 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
221682	04/12/2017	6547694	please contact wants to know if do repairs reimbursed Prompts In Charlotte City Limits NO WILL NOT BE SERVICED YES Is this Private Street YES WILL NOT BE SERVICED no What is damage states sidewalk raised trip hazard First Request YES	Y	914464 919775 919776 919777 919838 920383 921539	Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
221696	04/12/2017	6548298	UNEVEN SIDEWALK SHARON AMITY AMITY SPRINGS Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage UNEVEN SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
<i>***DUPLICATE REQUEST*** ORIGINAL HANSEN SR#220889 - 3/23/17</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
221703	04/12/2017	6548332	Several swastikas were carved when cement was curing still there Prompts What is damage in concrete	Y	923825 923826 923884 923886 924530	Y Y Y Y Y

Request Comments

UPDATE: Request RESOLVED.

221711	04/13/2017	6548635	When walking eastbound on 7th street just past parking deck entrance be fore Charlotte Rail Trail there is tree growing next to sidewalk surrounded metal plate protect roots uneven jutting out When it dark shadow cast against this surface caused streetlight makes difficult see jammed my toe into raised pulled back nail opened up front Please repair issue Prompts What damage Plates	Y		
--------	------------	---------	---	---	--	--

Request Comments

When walking eastbound on E 7th street just past the parking deck entrance and just be fore the Charlotte Rail Trail there is a tree growing next to the sidewalk and is surrounded by a metal plate to protect the roots. The metal is uneven and is jutting out. When it is dark there is a shadow cast against this uneven surface caused by a streetlight. This makes it difficult to see the uneven surface. I jammed my toe into the raised metal plate. It pulled back my toe nail and opened up the front surface of my toe. Please repair this issue. Address originally entered: 224 E 7TH ST CHARLOTTE NC

PER T BARTLETT, T CAMPBELL CONFIRMED THAT THIS IS TREE GRATE ISSUE AND TURNED OVER TO LANDSCAPE MANAGEMENT - CLOSE REQUEST - KD

UPDATE: Request RESOLVED.

221713	04/13/2017	6548673	THERE IS ONE SIDEWALK PAVER MAILBOX THERE IS CRACK MAKING IT UNEVEN IT IS TRIPPING HAZZARD Prompts What is damage SIDEWALK First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

sm41 resolved

UPDATE: Request RESOLVED.

221725	04/13/2017	6549057	SIDEWALK IN FRONT HOME IS DAMAGED	Y		
--------	------------	---------	-----------------------------------	---	--	--

Request Comments

No problem found.

UPDATE: Request RESOLVED.

221727	04/13/2017	6549103	BRICK SIDEWALK AROUND HOME IS COMING APART CAUSINGHAZARD KIDS OR PEDESTRIANS	Y		
--------	------------	---------	---	---	--	--

Request Comments

Property owner's responsibility.

UPDATE: Request RESOLVED.

221743	04/14/2017	6549717	Crack in sidewalk presents an uneven surface those walking on it Prompts What is damage One section cracked multiple spots	Y	913929 914084 914952	Y Y Y
--------	------------	---------	---	---	----------------------------	-------------

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
221748	04/15/2017	6550004	City put in handicap ramp months ago on corner Mourning Dove Ln amp Robyns Glen Dr Charlotte 28269 never completed task Boards still up sides is not filled huge chunks cement laying ground An accident waiting to happen also street sign very lose an eye sore Prompts What damage Incomplete	Y	932882	Y
<u>Request Comments</u>						
Contractor repaired this HC ramp but didn't back fill, SM91 will back fill this location.						
UPDATE: Request RESOLVED.						
221770	04/17/2017	6550832	Remove replace tripping hazards in front 4615 4607 4621 Appley Mead Ln	Y	909033 909887 909889 909903 910514 910515	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
221787	04/17/2017	6551495	Remove replace sidewalk that has pushed up this location	Y	909032 909273 909274 909275 909886	Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
221795	04/17/2017	6551835	Property manager neighborhood advised there was work being completed city Charlotte sidewalk area between Lawrence Farm Ln Silvaire Farm Rd severely damaged has not been reviewed or repaired that is on Hartwell Farm Dr Prompts In Charlotte Limits IF NO WILL BE SERVICED YES this Private Street IF YES WILL BE SERVICED no What damage First Request	Y		
<u>Request Comments</u>						
MECKLENBURG COUNTY JURISDICTION						
UPDATE: Request RESOLVED.						
CITIZEN CALLS TO CHECK ON THIS REQUEST PER CDOT INFORMED CUSTOMER TO CALL NCDOT (Entered in EMERALD by PAMELA OLZEWSKI)						
221804	04/17/2017	6552065	No city workers had install gas line underneath street sidewalk did not put new concrete curb to replace torn up Prompts What is damage	Y		
<u>Request Comments</u>						
sm41 resolved						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
221812	04/17/2017	6552245	sidewalk is uneven One side up causing trpped hazard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage One First Request YES	Y		
			<u>Request Comments</u> WO 9066 UPDATE: Request RESOLVED.			
221820	04/17/2017	6552422	Numerous elevations due to tree roots Prompts What is damage Unsafe sidewalk	Y		
			<u>Request Comments</u> WO 8444 UPDATE: Request RESOLVED.			
221843	04/18/2017	6553259	Per email from HOA please repair sidewalk Sent Monday April 17 2017 10 56 AMTo K Dolschenko Subject Providence CCHI Below street addresses nearest to sidewalks that need be repaired Can you give me an eta on Thank kindly 12120 Olympic Club Drive1240812324122101211012112All Olympic Club Drive	Y		
			<u>Request Comments</u> Milling was done at this location. No problem found. UPDATE: Request RESOLVED.			
221844	04/18/2017	6553274	Per email from HOA please repair sidewalk Sent Monday April 17 2017 10 56 AMTo K. Dolschenko Subject Providence CCHI Below street addresses nearest to sidewalks that need be repaired Can you give me an eta on Thank kindly 12120 Olympic Club Drive1240812324122101211012112All Olympic Club Drive	Y		
			<u>Request Comments</u> Milling has been done at this location. No problem found. UPDATE: Request RESOLVED.			
221845	04/18/2017	6553288	Per email from HOA please repair sidewalk Sent Monday April 17 2017 10 56 AMTo K Dolschenko Subject Providence CCHI Below street addresses nearest to sidewalks that need be repaired Can you give me an eta on Thank kindly 12120 Olympic Club Drive1240812324122101211012112All Olympic Club Drive	Y		
			<u>Request Comments</u> Milling was done at this location. No problem found. UPDATE: Request RESOLVED.			
221847	04/18/2017	6553317	Per email from HOA please repair sidewalk Sent Monday April 17 2017 10 56 AMTo K Dolschenko Subject Providence CCHI Below street addresses nearest to sidewalks that need be repaired Can you give me an eta on Thank kindly 12120 Olympic Club Drive1240812324122101211012112All Olympic Club Drive	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
221856	04/18/2017	6553456	Caller states that pieces sidewalk in front his house coming up Some elderly neighborhood have already fallen Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage broken First Request YES	Y	909269	Y
<u>Request Comments</u>						
WO 7564						
UPDATE: Request RESOLVED.						
221897	04/19/2017	6554505	please make service request broken sidewalk truncated dome replacement give this priority since it hasbeen out there year Thank you let me know if have any questions Thanks	Y	922078 922086 922090 922091 922695 922696 922697 922698 922807 922812 923546	N Y Y Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
221905	04/19/2017	6554758	Sidewalk is cracked broken has shifted You place cones out 30 days ago worked on other sidewalks down street but no fix yet our time frame when its going to be fixed Runners walkers trip fall daily so much walk in lawn avoid it Please this thank you Prompts What damage Sidewalk	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
221954	04/20/2017	6555952	Citizen states her daughter fell because sidewalk behind mailbox is uneven where joint together She it needs to be repaired as soon possible Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED NO What damage First Request YES	Y	909382 935740	Y Y
<u>Request Comments</u>						
WO 9259						
UPDATE: Request RESOLVED.						
221976	04/20/2017	6556630	CITIZEN STATED THAT SIDEWALK NEEDS TO REPAIRED THIS INTERSECTION THERE IS NO CONCRETE HERE DUE TO DAMAGE MADE Prompts What is damage CONCRETE NEEDS TO BE REPLACED ON SIDEWALK CURRENTLY ALL DIRT LEFTOVER FROM WORK First Request YES	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
221993	04/20/2017	6557059	CALLER CALLED TO REPORT UNEVEN SIDEWALK Prompts What is damage SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
<i>***DUPLICATE REQUEST*** HANSEN #220999 - UTILITY-SIDEWALK - 3/27/17 - 6231 COVE CREEK DR</i>						
<i>UPDATE: Request RESOLVED.</i>						
<i>informed of 45-90 day timeframe. she states its causing trip hazard. (Entered in EMERALD by JACQUELINE MEADERS)</i>						
222016	04/21/2017	6557567	caller states that sidewalk in front this address is raised causing trip hazard Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED no What damage settled area First Request YES	Y	911628 925032	Y Y
<u>Request Comments</u>						
<i>Citizen called to report that barricade has been stolen (removed). Please place another barricade, someone tripped today over the lifted sidewalk in front of retail business (Suite D). <u>DISPATCHED SM78 to set flasher barricade. KD</u></i>						
<i>UPDATE: Request RESOLVED.</i>						
222021	04/21/2017	6557692	caller states bricks sunken in on sidewalk Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
222134	04/25/2017	6560635	There is gravel where sidewalk use to be water dept never replaced after completing their repairs Prompts What damage There First Request YES	Y	914467 921574	Y Y
<u>Request Comments</u>						
<i>Completed by contractor</i>						
<i>UPDATE: Request RESOLVED.</i>						
222145	04/25/2017	6561007	Per email from MDomras Storm Water standing water on sidewalk Domras Sent Wednesday April 19 2017 59 PM Hi am storm investigator met citizen yesterday to hear her complaint about holding water... which it has years but recently installed an irrigation system is now worse This isn't "Storm Water" issue we do acknowledge potential hazard safety She says school kids some adults will walk out into road avoid long puddle so that why approaching you What can advise me tell there point person contact this	Y		
<u>Request Comments</u>						
<i>Small trench was dug to allow drainage.</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
222187	04/25/2017	6561855	Majority damage is end driveway needs to be replaced as it is dangerous. Prompts What Sidewalk crumbling buckling cracked	Y		
<u>Request Comments</u>						
<i>The issue at this location is the concrete driveway apron, not the sidewalk, this is the property owner's responsibility to repair. C Helms called Citizen on 6/19/18 to inform her of that information.</i>						
<i>UPDATE: Request RESOLVED.</i>						
222205	04/26/2017	6562234	There are about squares from lamp post where sidewalk is cracked. Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage cracking on First Request YES	Y	920490 920491 920492 921317	Y Y Y Y
<u>Request Comments</u>						
<i>sm41 poured back s/w</i>						
<i>UPDATE: Request RESOLVED.</i>						
222221	04/26/2017	6562626	Sidewalk is raised up one end inches. Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage Sidewalk In front address First Request YES	Y		
<u>Request Comments</u>						
<i>Cityworks SR# 1085</i>						
<i>UPDATE: Request RESOLVED.</i>						
222229	04/26/2017	6562705	new sidewalk was poured. Sidewalk form secured with stakes. States about inches above ground need to be removed. Dangerous may cause person to trip over month ago. Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage sticking hazard issue First Request YES	Y		
<u>Request Comments</u>						
<i>sm55 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
222234	04/26/2017	6562846	sidewalk is broken needs to be repaired. Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y		
<u>Request Comments</u>						
<i>No problem found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
222274	04/27/2017	6563664	There are sunken panels in sidewalk that create a lake whenever it rains. Prompts What is damage	Y	932242	Y
<u>Request Comments</u>						
<i>Citizen called in. She lives at this address and she is reporting that there are about 5 sidewalk panels that seem to be lower than the rest of the sidewalk. Due to this, every time it rains it floods. Her phone number is 980-297-5303. (Entered in EMERALD by TANYA COLON)</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
222278	04/27/2017	6563755	Citizen called to report that there was sink hole collapsed on side walk Citizen indicated is about foot half three feet long Maybe deep Citizen indicates it in front property left od driveway Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage into sidewalk First Request YES	Y	924000 924001 924002 924044 924047 924664 924665 924666 925023 925024 925026 925028 925080 925081 925082	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>INSPECTED: SMD brought it to our attention, sidewalk panel is sinking. Hole has been filled with ABC stone. I inspected box and determined the issue is at the outside wall where pipe and corner meet. There is an opening at bottom of 36" RCP. We propose SMD to safe the hole up until Ai team determines path forward. (Entered in CityworksSWPT by MDomras)</i>						
<i>sm55 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
222292	04/27/2017	6564005	Sidewalk amp asphalt crack Both connected Also check Driveway apron Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage Sidewalk First Request YES	Y	913450 920374 920375 920378 920381 920382 921549	Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
222310	04/27/2017	6564538	sidewalk is crumbling caused large hole directly in front 13028 Rothe House Rd Charlotte NC 28273 Prompts What damage There	Y		
<u>Request Comments</u>						
<i>No problem found. Looks like work was already done in this area.</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
222337	04/28/2017	6564904	No obstruction there gaping hole in concrete sidewalk from previous work done months ago is dangerous rather shaped stop sign Prompts City Limits YES on YES What BULKY ITEMS How long has been	Y	913368	Y
					914716	Y
					914717	Y
					928309	Y
					928310	Y
					928312	Y
					928533	Y
					928534	Y
					928699	Y
					928700	Y
					928701	Y
					928702	Y

Request Comments

UPDATE: Request Type Changed from ROBST to RHOLE.

UPDATE: Request Type Changed from RHOLE to ROBST.

UPDATE: Request Type Changed from ROBST to RFREE.

sm55 resolved

UPDATE: Request RESOLVED.

222363	04/28/2017	6565763	Sidewalk up rooted from an old tree that was removed Sidewalk has cracks crumbles needs repairs Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage sidewalk First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

Citizen is calling to check on sidewalk repair. Its been almost a year since she entered request and would like to know the status of the repair. (Entered in EMERALD by LARRY PHIFER)

WO#6174 created in Cityworks for this repair.

UPDATE: Request RESOLVED.

222389	04/29/2017	6566337	There is traffic cone orange barrier covering damage to sidewalk in front QuikTrip This has been there several months now Can we look into repairing removing Thanks Prompts What Pothole	Y		
--------	------------	---------	---	---	--	--

Request Comments

There was multiple request put in for this issue, SM85 filled the hole.

UPDATE: Request RESOLVED.

222423	05/01/2017	6567672	curb edges protruding above sunken sidewalk present trip hazard some edge has broken off Prompts What is damage Three sections corner have sunk significantly below street curbing	Y	911566	Y
					913470	Y
					918175	Y
					918176	Y
					918181	Y
					918182	Y
					918343	Y

Request Comments

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
222427	05/01/2017	6567704	Caller states sidewalk needs to be repaired Caller Duke Power laid part pole on has been there about weeks now Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES What is damage also lying First Request YES	Y		
<u>Request Comments</u>						
<i>CITIZEN IS CALLING IN FOR AN UPDATE ON REQUEST. (Entered in EMERALD by ALONNA BAILEY)</i>						
<i>No problem found. Area looks like it's already been done.</i>						
<i>UPDATE: Request RESOLVED.</i>						
222428	05/01/2017	6567719	We property managers 4735 Sharon Road Terraces Southpark We recently made asphalt repairs to plaza entrance nearest however city maintained sidewalk is still requires How soon may be Thank you Prompts What damage Damaged	Y	928218 928678 928679 928683 929214	N Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
222433	05/01/2017	6568029	Prompts Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK IN FRONT ADDRESS First Request YES	Y	920494 920495 920497 921712	Y Y Y Y
<u>Request Comments</u>						
<i>sm41 poured s/w</i>						
<i>UPDATE: Request RESOLVED.</i>						
222461	05/01/2017	6568958	Sidewalk near my mail box is sinking It very in even becomes flooded when it rains adjacent section has been pulled down sank little cracked have pictures can email if needed Prompts What damage Sidewalk uneven	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
222467	05/02/2017	6569063	Pavers were not properly replaced after utility work was done sidewalk Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES Is this Private Street IF YES WILL BE SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
222488	05/02/2017	6569811	Prompts What is damage broken cement	Y		
<u>Request Comments</u>						
<i>MECKLENBURG COUNTY</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
222509	05/02/2017	6570349	Per email from HOA please repair sidewalk K Dolschenko Sent Tuesday May 2017 55 19 AMTo Citizen Subject FW Providence CC Olympic Club Drive Hi Citizen first showed "12112" Olympic Club Drive which is not listed on our map will create request 12012 Olympic Club Drive Thanks	Y		
<u>Request Comments</u>						
<i>Milling has been done at this location. No problem found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
222525	05/03/2017	6570695	sidewalk has washed away Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y	924234 924793 924795 926154	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
222558	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments We have several sections sidewalk front our driveway that very cracked	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
222564	05/03/2017	6571772	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments Directly across street from 14605 Brick Church Ct is storm drain sidewalk behind has sunk floods during rainfall	Y		
<u>Request Comments</u>						
<i>CityWorks request 3976</i>						
<i>UPDATE: Request RESOLVED.</i>						
222566	05/03/2017	6571850	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments There two sidewalk squares front our house storm drain that sunken often flood It is not drainage issue from yard will regardless direction or amount water	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
222570	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments Sidewalk is lowest point on street has no where to drain water mud accumulates stays there days sidewalk needs be regraded or have installed an inground grate between properties just 15 feet so from issue could drained	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
222572	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments Sidewalk uneven on one side property	Y		
<u>Request Comments</u>						
WO 9498						
UPDATE: Request RESOLVED.						
222603	05/04/2017	6572866	caller called to report uneven sidewalk Prompts What is damage First Request YES	Y	919163 920873 921313 921820	Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
222632	05/04/2017	6573440	SIDEWALK IS BROKEN AROUND WATER METER Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK FROM 500 600 BLOCK First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
222732	05/06/2017	6575283	concrete around water main cover is broken crumbling It located next to street in middle driveway sidewalk Prompts What damage surrounding	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
222744	05/08/2017	6575731	SIDEWALK NEEDS TO BE REPAIRED JOB WAS STARTED BUT NEVER COMPLETED REPAVING SDIEWALK NEEDS TO BE COMPLETED Prompts What is damage CRACKED INCOMPLETE SIDEWALKS First Request YES	Y	923373 925330 926169 926170 926171 926176	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
222795	05/08/2017	6577312	Sidewalk needs to be repaired as well tree trimmed some how addressing root situation Prompts What is damage from roots owned city	Y	916193	Y
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p><i>T PORTER - LANDSCAPE MANAGEMENT called to see if there was a sidewalk repair request in the system. City tree roots have damaged sidewalk. There is a Risk Management claim. Asked to coordinate with supervisor. Gave D Moore's contact information.</i></p> <p><i>No problem found. Looks like a recent repair was done at this location.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
222832	05/09/2017	6578449	Sidewalk in front home is broken Prompts What damage sidewalk	Y	921593	Y
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
222839	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments There several large cracks sidewalk front our house About sections have Caroline Over	Y		
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
222840	05/09/2017	6578625	Citizen states sidewalk is uneven trip hazard to children elderly Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage hazard First Request YES	Y	912802	Y
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
222844	05/09/2017	6578675	Customer called into CDOT main Customer is requesting repair to his sidewalk wants driveway apron be looked as well Both need repairing Customer would also contacted back once someone has gone out investigate it	Y		
			<p><u>Request Comments</u></p> <p><i>informed citizen of open request. gave minimum 45 day timeframe (Entered in EMERALD by JACQUELINE MEADERS)</i></p> <p><i>Cityworks WO#6411 was created for this repair.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
222866	05/09/2017	6579376	piece wood taht holds sidewalk is sticking out it needs to be fixed Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED NO What damage First Request YES	Y		
			<p><u>Request Comments</u></p> <p><i>WO 8171</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
222888	05/10/2017	6579754	CORNER EMPTY LOT THERE IS CRACKED BROKEN CONCRETE ON SIDEWALK THERE PIECES CONCRETE STICKING UP CREATING HAZARD Prompts What is damage CORNER EMPTY LOT THERE CRACKED BROKEN CONCRETE ON SIDEWALK THERE PIECES CONCRETE STICKING UP CREATING HAZARD First Request YES	Y	912710	Y
			<p><u>Request Comments</u></p>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			WO 7784 UPDATE: Request RESOLVED.			
222889	05/10/2017	6579758	Citizen stated there is hole in sidewalk location she was cover over now removed somehow Its been that week or longer Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED No What damage Miss Snider Its First Request YES	Y		
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
222897	05/10/2017	6579910	Uneven pavement in front this home Caused ped to fall Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is Private Street IF YES WILL NOT BE SERVICED no What is damage joint uneven First Request YES	Y	912769 915382 915546 915547 915548	Y Y Y Y Y
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
222921	05/10/2017	6580489	CMUD fixed water issue on street removed part sidewalk to do so is not yet repaired month later Please repair Prompts What damage section was CMUD	Y		
			<u>Request Comments</u> No problem found. Work has been done at this location. UPDATE: Request RESOLVED.			
222922	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments There locations where there is great disparity between height sidewalks crevice pavers meet poses tripping hazard to walkers joggers areas should be leveled off prevent potential injuries 10718 Lederer left side driveway from street 14922 Ballantyne Country Club right	Y		
			<u>Request Comments</u> UPDATE: Request RESOLVED.			
222925	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments There locations where there is great disparity between height sidewalks crevice pavers meet poses tripping hazard to walkers joggers areas should be leveled off prevent potential injuries 10718 Lederer left side driveway from street 14922 Ballantyne Country Club right	Y		
			<u>Request Comments</u> PLEASE REFER TO DUPLICATE REQUESTS FOR THIS ADDRESS: HANSEN 214272 - 10/5/16 HANSEN 204633 - 3/27/16 UPDATE: Request RESOLVED.			
222929	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments sidewalk cracked uneven	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p><u>Request Comments</u></p> <p>WO 9493</p> <p>UPDATE: Request RESOLVED.</p>			
222930	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments Large broken crack sidewalk	Y		
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			
222971	05/11/2017	6581337	Caller states sidewalk in front this home is uneven Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage First Request YES	Y		
			<p><u>Request Comments</u></p> <p><i>This location was investigated by SM90, there are no tripping hazards in the walking lane of the sidewalk. The stone driveway is lower than the sidewalk.</i></p> <p>UPDATE: Request RESOLVED.</p>			
222988	05/03/2017	6571507	Per C Gallup Spreadsheet attached with number items SMD in this neighborhood Citizen Comments Please fix sidewalk between Trading Path Way Meeting Street near wooded area trees hang over amp that section collects mud daily due to angle concrete is difficult stay on sidewalk it very dangerous be forced walk busy street	Y		
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			
222994	05/11/2017	6581868	CITIZEN STATES MAPLE TREE THERE IS PART SIDEWALK THAT IS UP POSSIBLY TO CAUSE TRIP HAS HAZARD	Y	920239 921310	Y Y
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			
222997	05/11/2017	6581986	Sprinkler system was damaged cdot worker while repairing sidewalk Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage sprinkler address First Request YES	Y		
			<p><u>Request Comments</u></p> <p><i>SMD has investigated this request and did not find anything linking SMD to this sidewalk repair. It seems like there has been a contractor in the area repairing sidewalk off a punch out list. In addition SMD isn't responsible for the sprinkler system being damaged within the ROW. J Hubbard will try to contact the Land Development inspector for this area/development to have them look into this damage. C Helms call the customer and left a message with this information.</i></p> <p>UPDATE: Request RESOLVED.</p>			
223028	05/12/2017	6582983	Citizen stated sidewalk needs to be repaired due hydrant repair Please call citizen date time Thank You Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage First Request YES	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
Citizen called to report sidewalk still not repaired, advised that sidewalk repair is up to 90 days once submitted. (Entered in EMERALD by SHENIQUE BETHEA)						
citizen called to ck on order, i spoke with street main and they will have a supervisor call her back (Entered in EMERALD by BEVERLY JONES)						
UPDATE: Request RESOLVED.						
223046	05/12/2017	6583388	Side walk in front 5217 possum trot Ln is cracked broken neighbor 5211 keeps driving over part side getting worst Prompts What damage Sidewalk	Y		
<u>Request Comments</u>						
This was a duplicate request, work completed under SR#220063						
UPDATE: Request RESOLVED.						
223091	05/15/2017	6584599	THERE IS CRACK IN SIDEWALK LOCATION ADDRESS IT IS CAUSING SIDEWALK TO BE UNLEVEL CRACK IS CLOSE TO MAILBOX Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage THERE CRACK IN SIDEWALK LOCATION ADDRESS IT CAUSING SIDEWALK TO BE UNLEVEL	Y	933225 936821 938500 938506 938518	Y Y Y Y Y
<u>Request Comments</u>						
Citizen called for status update in regards to sidewalk repair. It appears that it is past the time frame. Connected to street maintenance for further information. (Entered in EMERALD by SERINA HELLER)						
UPDATE: Request RESOLVED.						
223120	05/15/2017	6585886	Citizen stated water service was recenly repaired this address Please repair sidewalk Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
No problem found. Looks like work has already been done at this location.						
UPDATE: Request RESOLVED.						
223165	05/16/2017	6587240	When facing home to right driveway city sidewalk is starting sink creating half inch elevation change Prompts What damage uneven	Y	920501 920503 920883 921318	Y Y Y Y
<u>Request Comments</u>						
sm41 resolved						
UPDATE: Request RESOLVED.						
223198	05/17/2017	6587945	sidewalk between MARION DIEHL swimming pool track Prompts What is damage was ran over near construction crew First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
223212	05/17/2017	6588152	Sidewalk in front this address uneven it needs to be repaired Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES Is Private Street IF YES WILL NOT SERVICED no What is damage Sidewalk First Request YES	Y		
<u>Request Comments</u>						
<i>CITIZEN CALLED FOR ETA ADV IT IS STILL OPEN AND NO OTHER INFO AS OF RIGHT NOW. (Entered in EMERALD by MARLENE GARCIA)</i>						
<i>UPDATE: Request RESOLVED.</i>						
223261	05/18/2017	6589473	Citizen states City did repair sidewalk in front his house recently days ago someone already damaged it walked inside cement left foot prints really deep needs to be repaired again Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>This was a duplicate request, SM91 overlay the concrete.</i>						
<i>UPDATE: Request RESOLVED.</i>						
223306	05/18/2017	6590388	SIDEWALK LOOKS TO BE CAVED IN SIDE WORRIED KID MAY FALL INTO IT Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED yes What is damage CAVED IN First Request	Y	914127 921555 924058 924062 924142 924199	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>CALLER CALLED TO CHECK STATUS OF REQUEST. (Entered in EMERALD by CHERYL LYON-JUSTICE)</i>						
<i>UPDATE: Request RESOLVED.</i>						
223313	05/18/2017	6590654	Sections where tree roots have pushed up pavement making it very unsafe to walk Prompts What is damage Buckled sidewalk	Y	914130 918347 918349 918350 918351 918511 918513 918749	Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
223319	05/19/2017	6590889	Caller states sidewalk damaged in front home no one has been out to repair Prompts Charlotte City Limits IF WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>This is a duplicate request the work will be done under SR#223308</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
223335	05/19/2017	6591129	Caller states there is large hole crack in sidewalk close to this address Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage CRACKS First Request YES	Y	936828	Y
<u>Request Comments</u>						
<i>Resolve based on comments</i>						
<i>UPDATE: Request RESOLVED.</i>						
223450	05/22/2017	6593308	Caller needs driveway apron repaired Prompts Is this creating traffic hazard No On City maintained street If not refer to NCDOT Yes First Request YES	Y	929980	Y
<u>Request Comments</u>						
<i>UPDATE: Request Type Changed from RPMT to RDWAY.</i>						
<i>Citizen called back to check status. Explained still open. she inquired why not done when someone else in the neighborhood was ccompleted. trans to cdot (Entered in EMERALD by JOHNNETTA TURNER)</i>						
<i>Reached out to B. Halaburda for an update.</i>						
<i>Citizen called in to follow up on this. Caller Street Maintenance and reached after hours dispatch. They also could not reach anyone at Street Maintenance. Advised me to have her call the last contact on this which is B. Halaburda. Transferred her. (Entered in EMERALD by TANYA COLON)</i>						
<i>UPDATE: Request Type Changed from RDWAY to RFREE.</i>						
<i>Inspected 5/18/18. There is a small crack on the concrete driveway apron (not sidewalk). Informed citizen this would not be repaired by the City on 5/21/18.</i>						
<i>UPDATE: Request RESOLVED.</i>						
223466	05/22/2017	6593690	Citizen stated sidewalk was destroyed driveway apron Please repair Its been months Please Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>No problem at this location.</i>						
<i>UPDATE: Request RESOLVED.</i>						
223500	05/23/2017	6594750	cdot sidewalk repair need concrete to Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage needs First Request YES	Y	933305 935301 936469 936477 937571	Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
223504	05/23/2017	6594859	broken sidewalk is across from Community House Middle School Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage up First Request YES	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
	WO 9258					
	<i>UPDATE: Request RESOLVED.</i>					
223518	05/23/2017	6595211	Uneven Sidewalk in front house numbers 700 616 612 608 524 along Walnut Ave Prompts What is damage Uneven Sidewalk	Y	921650 922437 922524 922646 922648 922652 923163 923164 923166 923221 923224 923281 923283 923420 923421 923422 923889 923890 923892	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y
	<u>Request Comments</u>					
	<i>sm58 resolved</i>					
	<i>UPDATE: Request RESOLVED.</i>					
223543	05/23/2017	6595733	Citizen called to request Sidewalk be file down easier access bike ridders Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage Sidewalk needs First YES	Y		
	<u>Request Comments</u>					
	<i>The wheelchair ramps have the proper transition.</i>					
	<i>UPDATE: Request RESOLVED.</i>					
223564	05/24/2017	6596031	Upon Inspection issue here to be resolved CDOT sections SW will need replaced in order stop ponding sediment front 712 Grandin Rd Per Inspection Z Lester Landscape Management Prompts Charlotte City Limits IF NO NOT SERVICED YES Is this Private Street IF YES NOT SERVICED NO Which side street odd or even	N	934573 934575 934579	N N N
	<u>Request Comments</u>					
	<i>UPDATE: Request Type Changed from RSIDE to RFREE.</i>					
223633	05/25/2017	6597506	Citizen stated there bricks potholes curb street due to repair Citizen is upset because he has reported this year it not been repaired Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES What damage First Request NO	Y		
	<u>Request Comments</u>					

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<i>Citizen adv the sidewalk is still damaged. (Entered in EMERALD by MARLENE GARCIA) sm41</i>			
			<i>resolved</i>			
			<i>UPDATE: Request RESOLVED.</i>			
223696	05/26/2017	6599192	There is patch sidewalk that has become severely damaged to point you can see dirt under it continues turn rubble Prompts What damage cracked or removed	Y		
			<u>Request Comments</u>			
			<i>WO#6316 has been created in Cityworks for this repair.</i>			
			<i>UPDATE: Request RESOLVED.</i>			
223700	05/26/2017	6599252	Citizen states sidewalk apron badly damaged need to be repaired It is located on Huntley side street close gas station Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private IF YES WILL NOT SERVICED no What damage First Request YES	Y	926611 938965 938966 938967 938971	Y Y Y Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
223709	05/26/2017	6599411	concrete left sidewalk after repair needs to be removed Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED NO What is damage EXCESS DRIED BETWEEN STREET First Request YES	Y		
			<u>Request Comments</u>			
			<i>WO 8843</i>			
			<i>UPDATE: Request RESOLVED.</i>			
223745	05/30/2017	6600560	Sidewalk between Marion Diehl center track is cracked Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED No What damage Sidewalk crack First Request YES	Y		
			<u>Request Comments</u>			
			<i>I doubt this is SMD's responsibility unless there was an agreement to bill Parks and Rec for our work. Even so, I could not find any broken sidewalk in the described location.</i>			
			<i>UPDATE: Request RESOLVED.</i>			
223753	05/30/2017	6600762	CUST STATED TWO SECTIONS SIDEWALK THIS LOCATION HAVE RAISED UP NOW TRIP HAZARD LEAST ONE PERSON HAS FALLEN Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage sidewalk raised trip hazard First Request YES	Y	914934	Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
223775	05/30/2017	6601372	sidewalk is creating huge hump Still walkable just not level anymore Prompts What damage Uneven	Y	922747	Y
					922749	Y
					922750	Y
					925022	Y

Request Comments

sm41 resolved

UPDATE: Request RESOLVED.

223894	06/01/2017	6605213	Citizen stated that her tenant did advised work was done from city last year this is pertaining to utility dept order number 8150605 driveway damaged as result there crack in Citizen would it repaired Prompts Charlotte Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED No What damage First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

Passed along to C. Water

UPDATE: Request RESOLVED.

223912	06/01/2017	6605843	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage sidewalk cracked First Request YES	Y	926614	Y
--------	------------	---------	--	---	--------	---

Request Comments

Not enough information to locate issue and no contact number.

UPDATE: Request RESOLVED.

223913	06/01/2017	6605852	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage sidewalk cracked First Request YES	Y	926612	Y
--------	------------	---------	--	---	--------	---

Request Comments

Not enough information to locate issue and not contact number.

UPDATE: Request RESOLVED.

223929	06/01/2017	6606292	This spot has already contributed to residents broken arm earlier this year Please consider repairing as soon possible Prompts What is damage Sidewalk arching upwards Gets worse	Y		
--------	------------	---------	---	---	--	--

Request Comments

CROSS-REFERENCE: HANSEN 223775 - 5/30/17 (DIFFERENT CONTACT INFORMATION) - CLOSED REQUEST

sm41 resolved

UPDATE: Request RESOLVED.

223930	06/01/2017	6606291	This spot has already contributed to residents broken arm earlier this year Please consider repairing as soon possible Prompts What is damage Sidewalk arching upwards Gets worse	Y		
--------	------------	---------	---	---	--	--

Request Comments

sm41 dup request

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
223931	06/01/2017	6606290	This spot has already contributed to residents broken arm earlier this year Please consider repairing as soon possible Prompts What is damage Sidewalk arching upwards Gets worse	Y		
<u>Request Comments</u>						
<i>sm41 dup request</i>						
<i>UPDATE: Request RESOLVED.</i>						
223958	06/02/2017	6607298	Please advise if homeowner responsibility Prompts What is damage Sidewalk driveway bib gone Replaced with gravel	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
223971	06/02/2017	6607858	put in request sidewalk repair infront my home its crumbled broken so bad children riding there bikes people walking dogs often stumble Several month ago watched across street that wasnt even damaged get dug up repaired Months later city worker crew cut area front house left it loose which made worse than was before because now other part drive way is cracking two half months safety cone on top no one has been out since Prompts What damage driveway	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
223976	06/03/2017	6607865	sections adjacent sidewalk height off one inch or more hazardous all along front house needs to be re leveled Prompts What is damage	N	927160 927162 927165 927827	Y Y Y Y
<u>Request Comments</u>						
<i>DUPLICATE REQUEST #224055 - 6/5/17 - 9401 LAKE SPRING AV</i>						
223978	06/03/2017	6607899	Millerton Ave Evergreen Dr sidewalk is overgrown with brush this forces you to walk out in street curve road it makes dangerous there Prompts What damage	Y		
<u>Request Comments</u>						
<i>sm24 resolved request</i>						
<i>UPDATE: Request RESOLVED.</i>						
223983	06/03/2017	6607991	sidewalk is uneven between two concrete pads It slight difference which has caused me to fall slide twice while running Prompts What damage	Y	915796	Y
<u>Request Comments</u>						
<i>WO 8789</i>						
<i>UPDATE: Request RESOLVED.</i>						
224026	06/05/2017	6609697	Sidewalk concrete needs to be repaired near metal plate temp fix Prompts First Request YES	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
224040	06/05/2017	6610132	Citizen called SMD stated that his sidewalk is damaged due to city tree falling over This occurred on 23 17 Landscape Management came remove would put in request repair	Y		
<u>Request Comments</u>						
<i>No damaged sidewalk found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
224041	06/05/2017	6610128	CDOT SIDEWALK REPAIR	Y	921597	Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
224055	06/05/2017	6610482	adjacent blocks jutting up inch off each other dangerous to pedestrians also causes flooding Prompts What is damage sidewalk all offset	Y		
<u>Request Comments</u>						
<i>sm41 resolved dup request</i>						
<i>UPDATE: Request RESOLVED.</i>						
224082	06/06/2017	6611610	several children have been injured on bikes scooters etc It is located between driveway mailbox area Prompts What damage large uneven broken sidewalk	Y	926024 926025 926027 927175 928194	Y Y Y Y Y
<u>Request Comments</u>						
<i>sm41 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
224085	06/06/2017	6611764	Per B Halaburda enter sidewalk repair request Charlotte Fire Department called to report damaged this intersection CFD Captain was on scene with an injured citizen who fell B Halaburda investigated sent crew SM75 set up barricades block off area WJH has placed contract list grinding	Y		
<u>Request Comments</u>						
<i>WO 8169</i>						
<i>UPDATE: Request RESOLVED.</i>						
224132	06/07/2017	6612858	Citizen stated sidewalk in front home is damaged due to utility work Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
224178	06/07/2017	6613683	Duke Energy Charlotte Water have both recently been in area doing work that required tunneling under small section paver sidewalk bus stop sits between regular Woodlawn Ave pavers now sunk center creating safety issues people who use Prompts What is damage Sink walk sinking	Y		
<u>Request Comments</u>						
<i>The paver section is private walkway, the city maintained sidewalk looks to be in good condition.</i>						
<i>UPDATE: Request RESOLVED.</i>						
224206	06/08/2017	6614568	Part sidewalk is missing Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage one section First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
224235	06/08/2017	6615214	Approximately 90 days ago requested that my sidewalk be fixed course city comes out on day not home it appears job hasn been started in proper place Would someone please able to call me discuss Thank you Prompts Charlotte Limits IF NO WILL SERVICED YES Is this Private Street IF YES WILL SERVICED no What is damage sure	Y		
<u>Request Comments</u>						
<i>sm58 resolved dup request</i>						
<i>UPDATE: Request RESOLVED.</i>						
224310	06/09/2017	6616500	SIDEWALK HAS IN DIP SHOULD BE LEVELED Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK NOT EVEN IN DIP First Request YES	Y		
<u>Request Comments</u>						
<i>Reported problem not found. Looks like a sidewalk job was done at this location.</i>						
<i>UPDATE: Request RESOLVED.</i>						
224414	06/12/2017	6619405	Please contact me directly as fell on sidewalk Thursday June 2017 due to tripping from uneven address noted Prompts What is damage	Y	926326 926327 926329 926335 926336 926620 929494	Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
224495	06/14/2017	6621603	Citizen called to report damaged sidewalk 1701 Dilworth Rd East Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y	928158 928171 928224 928382	Y Y Y Y

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
224517	06/14/2017	6622145	LARGE HOLE IN SIDEWALK Prompts Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage HOLE IN SIDEWALK First Request YES	Y	916722	Y
<u>Request Comments</u>						
<i>sm41 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
224519	06/14/2017	6622193	am writing you to address problem that have in regards drainage standing water issue front my home me looks be result tree lining our street has lifted up concrete walkway amp therefore not allowing proper Prompts What is damage on sidewalk	Y	924129 927494 927499 927502 927510 928176 928180	Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
224546	06/14/2017	6622779	Citizen stated sidewalk needs to be repaired Please repair in front address 1836 Laveta rd Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage slab missing First Request YES	Y		
<u>Request Comments</u>						
<i>SM91 ground down the tripping hazard at this location.</i>						
<i>UPDATE: Request RESOLVED.</i>						
224570	06/15/2017	6623400	Sidewalk is sinking creating inch lip dangerous tripping hazard children runners bikers Prompts What damage Sidewalk	Y	916917 922054 922055 922057	Y Y N Y
<u>Request Comments</u>						
<i>sm41 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
224575	06/15/2017	6623619	DUE TO RECENT FIRE FIRETRACK DAMAGED PAVERS Prompts What is damage PAVERS First Request YES	Y		
<u>Request Comments</u>						
<i>CITIZEN CALLED FOR ETA ON REPAIR - XFERD TO STREET MAINT (Entered in EMERALD by WILLIAM FRIEND)</i>						
<i>WO 7238</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
224590	06/15/2017	6624032	sidewalk in between 7034 7038 has dropped It was flagged as possible fall trip safety hazard on an inspection report Prompts What is damage	Y	931636 933396 934246 934478 934665 934667 935151	Y Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
224643	06/16/2017	6625378	Citizen stated that there large hole in front location on sidewalk Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage Citizen First Request YES	Y	916991	Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
224667	06/17/2017	6625950	Sidewalk uneven due to tree roots Trip hazard Prompts What is damage Sidewalk	Y	927979 928034 928035 928204 928290 928291 928293 928537 928538	Y Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
sm55 resolved						
UPDATE: Request RESOLVED.						
224668	06/18/2017	6625959	House is rented owner does not take care property well sidewalk was damaged crane that removed tree over year ago huge hole Prompts What damage Large	Y	917653 926613 929480 929482 929484	Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
224730	06/19/2017	6627875	feet off sidewalk is sink hole citizen going to place something insode avoid injury branch in identify Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y		
<u>Request Comments</u>						
could not find anything to repair						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
224764	06/20/2017	6629004	sidewalk is uneven caused citizen to trip damage some glasses he marked orange paint Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y	917497	Y
<u>Request Comments</u>						
SIDEWALK HAS BEEN MARKED. THERE IS ANOTHER PIECE THAT IS UNEVEN ON 100 FT AWAY ON SAME SIDE (Entered in EMERALD by ASHLEY INGRAM)						
CityWorks WO 6879						
UPDATE: Request RESOLVED.						
224765	06/20/2017	6629038	pavers lifted up inches due to tree growth where witness people trip over them Prompts What is damage brick cause	Y	917596	Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
224776	06/20/2017	6629216	Sidewalk dips holds water after heavy rain Called back in 2015 issue still not corrected Prompts Charlotte City Limits IF NO WILL BE SERVICED YES Is this Private Street IF YES WILL BE SERVICED no What is damage pools First Request	Y	923464 923953 923963	Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
224778	06/20/2017	6629369	Citizen stated that rain washed away gravel near tree on sidewalk He now has ft hole Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage Citizen He First Request YES	Y		
<u>Request Comments</u>						
sm58 investigated and was sent to landscape mgmt.						
UPDATE: Request RESOLVED.						
224783	06/20/2017	6629495	Southwest corner Trade Park Ct Tryon curb sidewalk broken debris site Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED No What is damage First Request YES	Y		
<u>Request Comments</u>						
Cityworks WO#6406 has been created for this repair.						
UPDATE: Request RESOLVED.						
224788	06/20/2017	6629618	Citizen stated sidewalk is still damaged after utility work repair Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage Citizen First Request YES	Y		
<u>Request Comments</u>						
Duplicate request (221791)						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
224825	06/21/2017	6630490	Citizen called to request sidewalk repair this location 13501 South Ridge Dr is lifted unlevelled due tree roots There 20 places in front Citizen stated that throughout entire business park South Point needs tripping hazard unsafe	Y		
<u>Request Comments</u>						
6/19/17 - Per D Moore - HOLD the request until he can investigate on 6/20/17. He will evaluate ALL sidewalk in this business park.						
Per investigation on 6/20/17, found the sidewalk does require repair at this location. There are portions of the sidewalk that are unlevelled and lifted due to tree roots.						
CREATE ONE SERVICE REQUEST for this location (13501 South Ridge Dr) - this will be used for the entire business park (SOUTH POINT BUSINESS PARK).						
WO #7731						
UPDATE: Request RESOLVED.						
224844	06/21/2017	6630918	caller says that there is handicap access across Andrea way concrete has been poured too low it allows mosquitoes to live in water stays on He pictures show debris moss built up area Please contact him your earliest convenience have fixed right away ramp was 2016 possibly not used because problems Prompts What damage First Request YES	Y		
<u>Request Comments</u>						
There will be some puddling in the curb at this location without the installation of a storm drain. Nothing serious but some debris will settle here.						
UPDATE: Request RESOLVED.						
224886	06/22/2017	6631543	Several sections sidewalk along North Davidson Street in front BOCO Coffee damaged some torn completely up Very dangerous to try use especially as Davidson seems busier lately Prompts What is damage Missing	Y	917766	Y
<u>Request Comments</u>						
sm58 resolved						
UPDATE: Request RESOLVED.						
224900	06/22/2017	6631934	SIDEWALK NEEDS TO BE REPAIRED EAST BLVD WEST BLVD CALLER STATES AREA IS NEAR LIGHT RAIL THERE BARS PROTRUDING FROM GROUND Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
Investigated on 6/15/18, no issue found.						
UPDATE: Request RESOLVED.						
224905	06/22/2017	6632042	Prompts What is damage Sidewalk missing	Y	932243 932384 933801	Y Y Y
<u>Request Comments</u>						
called to follow up on repair time fram per Emerald 45-90 days (Entered in EMERALD by SHENIQUE BETHEA)						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
224911	06/22/2017	6632235	Piece sidewalk between my driveway 10441 neighbor 10437 had been sinking some time now It has pulled down cracked adjoining part when it rains get flooded with water Prompts What is damage Uneven	Y		
<u>Request Comments</u>						
<i>Caller called in to check on status. Advised caller request is still open. (Entered in EMERALD by JASMINE BROADDUS)</i>						
<i>WO 7199</i>						
<i>UPDATE: Request RESOLVED.</i>						
224949	06/23/2017	6633129	Sidewalk in front location is cracked needs repair crumbling Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED No What damage sidewalk First Request YES	Y	933038 933608 933611 933616 933620 934657	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
224954	06/23/2017	6633172	LARGE HOLE IN SIDEWALK THAT IS CAUSING HAZARD TO PEOPLE WALKING IN AREA If leaving 2200 Archdale before bridge on left side Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage HOLE IN SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
<i>WO 7787</i>						
<i>UPDATE: Request RESOLVED.</i>						
224959	06/23/2017	6633237	reported this month ago did not hear back Repair made driveway sidewalk were dug up city year to repair water break It has had gravel Prompts What is damage apron bib	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
224964	06/23/2017	6633437	Customer called in states City Landscape Management came picked up tree that fell onto sidewalk road She said was uprooted She it is definite trip hazard she about week ago someone they've had lot tripping also has temporarily put an orange cone sothat would alert folks area checking to see if we've already gotten request repair or not asking be fixed as soon possible	Y	919314 919316 919399 923864 924342	Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
225007	06/26/2017	6634888	caller says that apron part driveway has worn through can see gravel coming he curbing is chipped Please call him your earliest convenience before out to inspect Prompts this creating traffic hazard no First Request YES	Y		

Request Comments

CITIZEN CALLED TO CHECK STATUS (Entered in EMERALD by CHARNESE BURCH)

UPDATE: Request Type Changed from RPMT to RFREE.

UPDATE: Request RESOLVED.

225028	06/26/2017	6635646	Prompts If missing is it down in basin Charlotte City Limits IF NO WILL NOT BE SERVICED YES On City maintained street If not refer to NCDOT yes Description damage citizen states Gibbonwoods neighborhood there manhole cover sidewalk close this location that about feet deep First Request	Y	919054 932686 932687 932690 932692 932697 932813	Y Y Y Y Y Y Y
--------	------------	---------	--	---	--	---------------------------------

Request Comments

UPDATE: Request Type Changed from DCVR to RFREE.

UPDATE: Request RESOLVED.

225040	06/26/2017	6636096	Citizen states sidewalk has sunken in is afraid that someone going to trip over it Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage Citizen First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

CITIZEN CALLED IN TO REQUEST CONFIRMATION NUMBER AND DATE THAT REQUEST WAS ENTERED INTO SYSTEM. SHE OBTAINED SEVERE INJURIES DUE TO THIS OPEN REQUEST THAT WAS NOT COMPLETED. CITIZEN STATED THAT SINCE HER FALL THE HOMEOWNER HAS NOW PAINTED THE SIDEWALK ORANGE. PLEASE REPAIR ASAP (Entered in EMERALD by DEANDRA CAMM)

CITIZEN CHECKED STATUS ADV OPEN TRANSFERRED TO STREET MAINTENANCE (Entered in EMERALD by RUBI TINAJERO)

WO 7273

UPDATE: Request RESOLVED.

Repairs to be made by sidewalk grinding contractor. (Entered in CityworksCDOT by ABARTLETT)

225045	06/26/2017	6636301	Sidewalk is uneven on right side East Bv when walking from Kenilworth Av towards Scott Av caller tripped fell resulting in her using crutches Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage SIDEWALK CAUSED CITIZEN TO FALL First Request YES	Y	918145	Y
--------	------------	---------	---	---	--------	---

Request Comments

No problem found.

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
225046	06/26/2017	6636318	ft wide 20 total collapse in sidewalk Prompts What is damage Collapsed	Y	918139 932244 932386 932388 933802	Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
225049	06/26/2017	6636404	Citizen called to report sidewalk in front her house will buckle up only during summer months Caller is concerned about some getting hurt address 5541 Stowe Derby Dr Please investigate Prompts Charlotte City Limits IF NO NOT BE SERVICED YES this Private Street IF YES NOT BE SERVICED no What damage First Request YES	Y		
<u>Request Comments</u>						
Found described area but it posses no hazard.						
UPDATE: Request RESOLVED.						
225149	06/28/2017	6639112	Citizen called to report sidewalk in front 1510 Galesburg St is buckled up there some cracks as well Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED What damage First Request YES	Y	922222 922224 922226 925880	Y Y Y Y
<u>Request Comments</u>						
sm41 resolved						
UPDATE: Request RESOLVED.						
225152	06/28/2017	6639137	Sidewalk is cracked in front his home Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage into sections First Request YES	Y		
<u>Request Comments</u>						
The cracks are cosmetic only. Pose no trip hazard.						
UPDATE: Request RESOLVED.						
225168	06/28/2017	6639515	Side walk is buckling Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage side First Request YES	Y	936830 939172 939174 939175	Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
225177	06/28/2017	6639727	Side walk is collapsing Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage sidewalk First Request YES	Y	924343	Y
					925359	Y
					925781	Y
					926904	Y
					926907	Y
					926911	Y
					926971	Y
					927112	Y

Request Comments

sm58 resolved

UPDATE: Request RESOLVED.

225185	06/28/2017	6639872	Fire department called to request that sidewalk in front 6427 has is not sitting flush fire went out due citizen falling uneven pavement Please see repair Prompts Charlotte City Limits IF NO WILL BE SERVICED YES this Private Street IF YES WILL BE SERVICED no What damage First YES	Y	918435	Y
--------	------------	---------	--	---	--------	---

Request Comments

UPDATE: Request RESOLVED.

225201	06/28/2017	6639409	Sidewalk that come into my driveway is badly damage iin need repair	N	924529	Y
					924531	Y
					924532	Y
					924533	Y
					924551	Y
					925792	Y
					925796	Y
					925797	Y

Request Comments

UPDATE: Request Type Changed from OTHER to RFREE.

225202	06/28/2017	6640197	Citizen stated that sidewalk has sunken in due to utility work completed several years ago Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED YES What is damage Citizen First Request YES	Y	922943	Y
					922945	Y
					922948	Y
					926551	Y

Request Comments

sm41 resolved

UPDATE: Request RESOLVED.

225231	06/29/2017	6640845	Sidewalk was removed due to work done amp Google Fiber however is still not replaced Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES What damage Sidewalk Google Fiber First Request YES	Y		
--------	------------	---------	--	---	--	--

Request Comments

Completed by contractor

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
225232	06/29/2017	6640868	CITIZEN CALLED TO REQUEST REPAIR Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK BROKEN First Request YES	Y	936063 936910	N Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
225233	06/29/2017	6640866	Sidewalk was removed due to work done amp Google Fiber however is still not replaced Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES this Private Street IF YES WILL BE SERVICED no What damage Sidewalk Google Fiber First Request YES	Y		
<u>Request Comments</u>						
repaired by a contractor						
UPDATE: Request RESOLVED.						
225242	06/29/2017	6641074	TREE 3113 COMMONWEALTH SHARED DRIVEWAY ROOTS TEARING UP DRIVEWAY TWO PEOPLE HAVE FALLEN TRIPPING PER LANDSCAPE MGMT TREE IS OKAY SIDEWALK NEEDS SHAVING Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO	Y	926330	Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
225260	06/29/2017	6641627	Citizen states there is hole in sidewalk appears to look man hold cover missing Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
225285	06/30/2017	6642301	sidewalk damaged amp about months ago tore up left gravel there were laying down fiber optic lines Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
225296	06/30/2017	6642627	Citizen says sidewalk in front this location is lifting up it causing hazard Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED What damage First Request YES	Y		
<u>Request Comments</u>						
WO 6573						
UPDATE: Request RESOLVED.						
225328	07/02/2017	6643460	Hi This is second time have reported hole void under sidewalk in front our house It seems to gotten worse since last this city close has started crack am not sure if there pipe or something else that eroding earth part but do think it safe Can someone please come out inspect Prompts What damage	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225356	07/03/2017	6644429	across this street from 2518 westfield rd Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is Private IF YES WILL NOT BE SERVICED no What is damage bukling breakiing sidewalk all up down	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225357	07/03/2017	6644414	sidewalk is buckling breaking Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage bucking cracking First Request	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225358	07/03/2017	6644443	crumbling sidewalks Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage	Y		
<u>Request Comments</u>						
<i>The sidewalk at this location has been repaired.</i>						
<i>UPDATE: Request RESOLVED.</i>						
225359	07/03/2017	6644460	buckling sidewalk from tree roots mid way down block no houses face westfield in this is only on south side street Prompts Charlotte City Limits IF WILL NOT BE SERVICED YES Private IF YES WILL NOT BE SERVICED What damage First Request YES	Y		
<u>Request Comments</u>						
<i>WO#6355 has been created in Cityworks for this repair.</i>						
<i>UPDATE: Request RESOLVED.</i>						
225366	06/30/2017	6643171	Citizen called to report that sidewalk gets muddy all time it is because storm water coming from parcel 22504505 City needs do something stop mud flooding this intersection	Y		
<u>Request Comments</u>						
<i>INSPECTED: No Public Street Water contributing to muddy sidewalk. No caller or contact information. Transferred request to SMD (Entered in CityworksSWPT by SHudson)</i>						
<i>WO 9034</i>						
<i>UPDATE: Request RESOLVED.</i>						
225374	07/03/2017	6645161	SIDEWALK DAMAGE Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SIDEWALK First Request YES	Y	928387	Y
<u>Request Comments</u>						
<i>Citizen called to check repair status. Gave him 45-90 day timeline. He stated that sidewalk damage due to tree root. Location of sidewalk is on Meadow Bottom Rd.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p>CITIZEN CALLED TODAY TO REPORT THAT SIDEWALK ON SAME SIDE OF HOUSE HAS A NEW CRACK NEXT TO CITY TREE. SIDEWALK IS SPLIT AND ELEVATED NEXT TO TREE. (Entered in EMERALD by CHERYL LYON-JUSTICE)</p> <p>Hansen SR#225374...close when complete. (Entered in CityworksCDOT by ABARTLETT)</p> <p>Work done at this location. No problem found.</p> <p>UPDATE: Request RESOLVED.</p>			
225391	07/04/2017	6645746	<p>Sidewalk has been cracked deteriorated to where there is now standing water mud obstructing walk way area residents dogs Two slabs along driveway 2523 Sherwood Prompts What damage Rain coming up through sidewalk</p> <p><u>Request Comments</u></p> <p>WO#6370 has been created in Cityworks for this repair.</p> <p>UPDATE: Request RESOLVED.</p>	Y		
225419	07/05/2017	6646478	<p>SIDEWALK IS CRACKED CRUMBLED RIGHT IN FRONT HOME Prompts What is damage SIDEWALK CRACKED CRUMBLED RIGHT IN FRONT HOME First Request YES</p> <p><u>Request Comments</u></p> <p>Citizen is calling in regards to this open sidewalk repair since 07/05. xferred to cdot (Entered in EMERALD by MARLENE MCNAIR)</p> <p>Citizen called in about the staus of sidewalk repair. she stated that it has been over 6 months and she hasn't heard anything back. Advised citizen that request is still being worked on. (Entered in EMERALD by JASMINE BROADDUS)</p> <p>UPDATE: Request RESOLVED.</p>	Y		
225420	07/05/2017	6646498	<p>Sidewalk was rebuilt lots concrete debris were left it needs to be cleaned up Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage Sidewalk First Request YES</p> <p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>	Y		
225438	07/05/2017	6647447	<p>Caller states that he had sidewalk repair not too long ago now area where was repaired seems to have hole underneath it is hollow concerned someone could get hurt Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES this Private Street IF YES WILL BE SERVICED no What damage be under First Request YES</p> <p><u>Request Comments</u></p> <p>sm41 resolved</p> <p>UPDATE: Request RESOLVED.</p> <p>Spoke to James and transferred to street maintenance for additional concerns in regards to this request (Entered in EMERALD by ZEKIA YOUNG)</p>	Y	928704	Y

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
225448	07/05/2017	6647719	Please repair sidewalk It has been missing since November 2016 when Charlotte Water made We have requested multiple times Prompts What is damage	Y		
<u>Request Comments</u>						
THIS WILL BE REPAIRED UNDER #224873						
UPDATE: Request RESOLVED.						
225461	07/06/2017	6648106	cdot told caller to say rough pavement Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
225521	07/07/2017	6649527	Citizen stated that sidewalk needs to be repaired after utility repairs Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED NO What is damage in front home due First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
225522	07/07/2017	6649539	Can you create service request this sidewalk also contact On call crew to make area safe 6627 Dwightware Blvd	Y	936832	Y
<u>Request Comments</u>						
completed by contractor						
UPDATE: Request RESOLVED.						
225524	07/07/2017	6649567	Sidewalk location is missing needs to be replaced Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED No What damage First Request YES	Y		
<u>Request Comments</u>						
dup request as utility request						
UPDATE: Request RESOLVED.						
225571	07/08/2017	6651118	There is foot or so section sidewalk that would connect on Skyview Cartier was never completed People walking street rather than to avoid this missing dangerous because it an intersection Prompts What damage	Y	932247 932400 934569 935903	Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
225577	07/09/2017	6651213	Utility company came dug large hole to access something between road sidewalk tore up grass that was once there left mound dirt then sprinkled it with hay typically mow this area is no way lawn mower going over laughable Please send someone fix Prompts What damage Utilities did not properly	Y	928519 928521 928526 928529 929756 929758	Y Y Y Y Y Y

Request Comments

sm55 resolved

UPDATE: Request RESOLVED.

225582	07/09/2017	6651315	sidewalk was removed to repair water pipe in December 2016 but never came back replace section Prompts What is damage department portion	Y		
--------	------------	---------	--	---	--	--

Request Comments

Completed by contractor, confirmed by SM91.

UPDATE: Request RESOLVED.

225604	07/10/2017	6652364	Appears work done under concrete but sidewalk was not repaired sufficiently Located between 6524 6528 Chipstead Lane Prompts What is damage multi cracks	Y		
--------	------------	---------	--	---	--	--

Request Comments

WO 9073

UPDATE: Request RESOLVED.

225634	07/10/2017	6653411	Please generate an SR someone to investigate raised sidewalk or near above location Caller stated that this is trip hazard Caller also weekend large event being held was concerned Please return call Thanks	Y	919352	Y
--------	------------	---------	---	---	--------	---

Request Comments

sm58 repaired s/w

UPDATE: Request RESOLVED.

225638	07/10/2017	6653474	Citizen states that sidewalk this location has been dug up last few months Citizen says it framed but not repaired Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES Is Private Street IF YES WILL BE SERVICED NO What is damage First Request NO	Y		
--------	------------	---------	---	---	--	--

Request Comments

UPDATE: Request RESOLVED.

225643	07/10/2017	6653589	SIDEWALK WAS DESTROYED FALLEN TREE Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK DAMAGED First Request YES	Y	927664	Y
--------	------------	---------	--	---	--------	---

Request Comments

No problem found. There was an area at this location that had a recent repair.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
225750	07/12/2017	6656419	there is major cracking settling sidewalk pads to left driveway on pad as well one that has risen due tree branch underneath should probably be shaved Prompts What damage	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225754	07/12/2017	6656528	Caller states sidewalk needs to be repaired There is large hole dirt has been filled in but Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES What damage broken First Request YES	Y	934491 935298 936453 936454 936465 936466 936869 937565	Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225757	07/12/2017	6656612	tree roots pushing up sidewalk Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request	Y	927437 928185 928186 929554 929556 929558 929560	Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225784	07/13/2017	6657623	States sidewalk is cracked there grass growing through cracks Also along easement connect Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage growth First Request YES	Y	928617 930882 930883 930884 931494 931520 931788 932477	Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225830	07/14/2017	6659254	TALL GRASS BLOCKING SIDEWALK CAUSING PEDESTRIANS TO WALK CLOSE TO STREET Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage GRASS GROWING THROUUGH SIDEWALK First Request YES	Y	932001 933274 933275	Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
225840	07/14/2017	6659598	trip fall hazard Tree was present when home purchased Prompts What is damage Portion sidewalk raised due to tree roots	Y		
<u>Request Comments</u>						
<i>CITIZEN CALLED TO CHECK STATUS (Entered in EMERALD by CHARNESE BURCH)</i>						
<i>WO 8851</i>						
<i>UPDATE: Request RESOLVED.</i>						
225855	07/14/2017	6659863	sidewalk is raised up on Netherhall He states there different heights when walking He also crack Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage Netherhall He He First Request YES	Y	926539 928197 929619 929620 929633	Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225883	07/16/2017	6660626	Parcel 02737298 has too much foliage overgrown causing hazard to handicapped residents children adults who use sidewalk walking jogging getting around Prompts What is damage Overgrowth	Y	921209	Y
<u>Request Comments</u>						
<i>informed caller of open request. (Entered in EMERALD by JACQUELINE MEADERS)</i>						
<i>UPDATE: Request RESOLVED.</i>						
225888	07/16/2017	6660725	Prompts What is damage concrete missing sidewalk currently gravel	Y		
<u>Request Comments</u>						
<i>sm20 resolves under utility</i>						
<i>UPDATE: Request RESOLVED.</i>						
225895	07/17/2017	6661179	On rumstone In next to this address sidewalk needs be repaired Prompts What is damage concrete First Request YES	Y		
<u>Request Comments</u>						
<i>Repaired by SM91, work must have been carried under a different SR#. Crew Chief confirmed that his crew repaired 20LF of sidewalk at this location.</i>						
<i>UPDATE: Request RESOLVED.</i>						
225897	07/17/2017	6661332	citizen called to report sidewalk rising up need repair Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y	936836 938709 938727 938731	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
225898	07/17/2017	6661349	Citizen states there is an access door that in middle sidewalk hazard as it not flush with Prompts Charlotte City Limits IF NO WILL BE SERVICED YES What damage Citizen First Request YES	Y	928618 930163 930164 930508	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
225940	07/17/2017	6662601	towards south blvd you even have huge drops into road or totally missing connection between sidewalk with new store old sedgefield shopping center more people need that to be in good condition Prompts What is damage uneven	Y		
<u>Request Comments</u>						
<i>WO 6740</i>						
<i>UPDATE: Request RESOLVED.</i>						
225966	07/18/2017	6663377	there is hold on sidewalk Rensford corner with Revery Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage Rensford Revery First Request YES	Y		
<u>Request Comments</u>						
<i>Duplicate request to SR# 217000.</i>						
<i>UPDATE: Request RESOLVED.</i>						
225971	07/18/2017	6663462	WALKING AWAY FROM CHURCH ON PEMBROKE ON LEFT SIDEWALK IS COMING APART Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
<i>The sidewalk at this location seems to be in good condition. There is a City Strom Water 'pop up' drain with slab tops that are separated and falling in to the drain. This issue has been turned over to City Storm Water.</i>						
<i>UPDATE: Request RESOLVED.</i>						
225985	07/18/2017	6663846	Tripping hazard results in pooling water during after rain Prompts What is damage Several areas very uneven sidewalk	Y		
<u>Request Comments</u>						
<i>WO 6502</i>						
<i>UPDATE: Request RESOLVED.</i>						
226035	07/19/2017	6665177	Please have this sidewalk repaired Big trip hazard Thanks	Y	927384 928263 928356	Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
226051	07/19/2017	6665525	Citizen called to report damage sidewalk corner Prince George Whistlestop Road caller states it located where city has out in new sidewalks please check there is cone or limb sticking hole Prompts Charlotte Limits IF NO WILL NOT BE SERVICED YES What edge if First Request YES	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p><u>Request Comments</u></p> <p>No problem found.</p> <p>UPDATE: Request RESOLVED.</p>			
226056	07/19/2017	6665930	Customer called in said he just fell bent his rim on sidewalk north 100 yds 9500 blk Rea Rd nb side Customer it is next to cable box	Y	921648	Y
			<p><u>Request Comments</u></p> <p>WO 9116</p> <p>UPDATE: Request RESOLVED.</p>			
226057	07/19/2017	6665940	Customer called in said he just fell bent his rim on sidewalk is reporting 2nd location south 6400 blk Rea Rd nb side This between Bevington Old Course There 12 slabs raised need to be shaved before Customer will sending photos	Y		
			<p><u>Request Comments</u></p> <p>WO 9146</p> <p>UPDATE: Request RESOLVED.</p>			
226083	07/20/2017	6666728	Citizen states that storm drains clogged Prompts Is Basin in Street If yes continue with request Exact location On street front this home On City maintained If not refer to NCDOT Is it creating traffic hazard First What is blocking Debris How long accumulating few months there active flooding No	Y	922940	Y
			<p><u>Request Comments</u></p> <p>UPDATE: Request Type Changed from DCLCB to RFREE.</p> <p>Duplicate request, work will be done under SR#226819.</p> <p>UPDATE: Request RESOLVED.</p> <p>Spoke to Citizen pulled up this request and she confirmed it happened last year also (Entered in EMERALD by ZEKIA YOUNG)</p>			
226101	07/20/2017	6667218	Sidewalk repair	Y		
			<p><u>Request Comments</u></p> <p>UPDATE: Request Type Changed from RHOLE to RFREE.</p> <p>UPDATE: Request RESOLVED.</p>			
226112	07/20/2017	6667602	SIDEWALK REPAIR CLEAN UP NOT FINISHED HOLE IN LAWN SLAG IN VARIOUS PLACES Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SLAG ALL OVER HOLE IN LAWN First Request YES	Y		
			<p><u>Request Comments</u></p> <p>Completed by SM91.</p> <p>UPDATE: Request RESOLVED.</p>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
226145	07/21/2017	6668234	SIDEWALK IS SINKING ON BOTH ENDS Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK SINKING First Request YES	Y	921045 927155 927793 927948 928292	Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226156	07/21/2017	6668470	THERE IS HUGE TREE THIS LOCATION THAT HAS UP ROOTED SIDEWALK CALLER STATES THAT THERE HAS BEEN COUPLE KIDS GET HURT ON THER BIKES DUE TO SIDEWALK DAMAGE PLEASE CHECK THANK YOU Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage THERE HUGE TREE LOCATION THAT HAS UP ROOTED SIDEWALK First Request YES	Y	921046 935078 935082 935084 935097 935099 935101 935126	Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
The homeowner called for a status. (Entered in EMERALD by DONNA MCNEIL)						
Citizen called for status. (Entered in EMERALD by MARIANGELICA VELASQUEZ)						
UPDATE: Request RESOLVED.						
226161	07/21/2017	6668598	sidewalk is sinking Please call Citizen with results decision Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage First Request YES	Y	933261 933262 933268 933271 933280	Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226172	07/21/2017	6668883	To right this driveway sidewalk is sinking cracking Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage First Request YES	Y	927157 927794 928289	Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226210	07/24/2017	6669762	Caller states sidewalk panels in front her home is uneven Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED No What damage First Request YES	Y	934493 934494 934495 934498 934502 935123	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
226221	07/24/2017	6670219	sidewalks in front townhomes Sedgefield Station is safety hazard have tripped several times on high points Prompts What damage sidewalk raised with numerous	Y		
<u>Request Comments</u>						
WO 6702						
UPDATE: Request RESOLVED.						
226251	07/24/2017	6671157		Y	921203 935302 936478 936480 936864 936866 937574	Y Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226258	07/24/2017	6671315	CITIZEN CALLED TO REPORT REPAIR Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDE WALK BROKEN First Request YES	Y	922195	Y
<u>Request Comments</u>						
WO 7791						
UPDATE: Request RESOLVED.						
226318	07/25/2017	6672973	CALLER SAYS THAT THERE HOLES IN SIDEWALK ON CARMEL BETWEEN CARMEL FOREST DR CALLER FELL WHILE RIDING HER BIKE ON SIDEWALK SHE COULD NOT PROVIDE EXACT LOCATION HOLES ATTEMPTED TO GIVE HER RISK MANAGEMENT NUMBER SHE REFUSED Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage CALLER SAYS THAT THERE HOLES IN SIDEWALK ON CARMEL BETWEEN CARMEL FOREST DR CALLER FELL WHILE RIDING HER BIKE ON SIDEWALK SHE COULD NOT PROVIDE EXACT LOCATION HOLES First Request YES	Y	922200	Y
<u>Request Comments</u>						
WO 7615						
UPDATE: Request RESOLVED.						
226348	07/26/2017	6673762	CALLER CALLED TO REPORT THAT SIDEWALK IS RASIED ABOUT AN INCH CAUSING TRIP HAZARD Prompts What is damage TRIP HAZARD First Request YES	Y	923222 923225 923885 923888 923893	Y Y Y Y Y
<u>Request Comments</u>						
sm58 resolved						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
226352	07/26/2017	6673810	Pothole in center sidewalk entrance to shopping Repairs were requested several months ago however have not yet been completed Please schedule repairs as soon possible damages worsening becoming hazardous Thank you Prompts What is damage Degrading holes cracks	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226388	07/27/2017	6674827	It appears that base to sidewalk was replaced after Shillington Project has washed out under will fall in if is not filled Prompts What damage Washout new	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
Can't find the described problem at this location. (Entered in CityworksCDOT by CBARNES)						
226416	07/27/2017	6675780	Also vegetation encroachment along fence shared with CMS property occupied International House et al Prompts What is damage Uneven cracked sidewalk	Y	923447 923448 923862 923865 923882 923883 923895 923936 923938 923940 924405 925084 925085 925088 925243 925244 925650 925651	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
sm58 resolved						
UPDATE: Request RESOLVED.						
226444	07/28/2017	6676251	SIDEWALK IS CRACK BROKEN IN FRONT LOCATION ADDRES CALLER SAYS MAN RECENTLY TRIPPED FELL RECENTLY BECAUSE BROKEN SIDEWALK Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SIDEWALK CRACKED BROKEN First Request YES	Y	921622 932067 932265	Y N Y
<u>Request Comments</u>						
Customer called back and said that a driveway apron has not been repaired as well. Can they both be done at same time?						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
226458	07/28/2017	6676659	tree that caused damage to sidewalk driveway was removed city now trying follow up see when my will be repaired Reagrdring there is already Claim Form GC CC 116683 out stating owned Prompts What few weeks ago	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226531	07/31/2017	6678632	Caller states sidewalk needs to be repaired is buckled Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED no What damage between location address 3833 First Request YES	Y		
<u>Request Comments</u>						
SM91 investigated, there are not tripping hazards at this location.						
UPDATE: Request RESOLVED.						
226532	07/31/2017	6678678	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage FROM TREE ROOTS First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226538	07/31/2017	6679001	Please inspect Prompts Which side street odd or even Between which two cross streets is sidewalk needed Reunion	Y		
<u>Request Comments</u>						
A contractor damaged the sidewalk and curb in front of our home. We feel the value of the home has been affected due to the damage. We no longer have "curb appeal." We would like the sidewalk repaired. We have the at fault parties information to provide to the city Address originally entered: 13510 REUNION ST CHARLOTTE NC						
UPDATE: Request Type Changed from RSIDE to RFREE.						
We don't do cosmetic repairs.						
UPDATE: Request RESOLVED.						
226555	07/31/2017	6679594	Citizen called states there is manhole here on sidewalk raised in this area Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage Citizen First Request YES	Y	922010 926962 932644 932651 932655 932715	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226608	08/01/2017	6681738	AnSCO who is contractor amp their new fiber line caused significant damage to sidewalk curb in front our home We feel have affected value We essentially no longer appeal as damaged would meet city inspector review damages hope pursue all actions against this repaired video evidence showing when it occurred Thank you Prompts What Heavy Scrape Marks on	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<i>Duplicate request. Though there are scrapes on curb and sidewalk, we don't make cosmetic repairs.</i>			
			<i>UPDATE: Request RESOLVED.</i>			
226612	08/01/2017	6681868	Sidewalk has buckled in front this address Prompts What is damage sidewalk First Request YES	Y	937709 938071 938083	Y Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
226613	08/01/2017	6681870	Google or amp has damaged sidewalk located in front this address gravel on it Prompts What is damage First Request YES	Y		
			<u>Request Comments</u>			
			<i>Work done at this location. No problem found.</i>			
			<i>UPDATE: Request RESOLVED.</i>			
226614	08/01/2017	6681874	Crack in sidewalk located front address Prompts What is damage First Request YES	Y	938067 938069	Y Y
			<u>Request Comments</u>			
			<i>UPDATE: Request RESOLVED.</i>			
226649	08/02/2017	6682943	Web Request There is large hole about two feet wide maybe as deep end Kensal Green Drive on Hatton Cross went you get to street turn left it next house sidewalk surprised no child has fallen into Prompts Address city maintained yes Between which cross streets Hatton Gower Ct Inbound or outbound curb lane center this creating traffic hazard What severity pothole LIKELY DAMAGE VEHICLE First Request	Y	923287	Y
			<u>Request Comments</u>			
			<i>Citizen called back (left voice mail message on 8/2/17) to verify location. Correction location: HATTON CROSS DR. Change location on request from Kensal Green Dr to Hatton Cross Dr (13900 blk).</i>			
			<i>UPDATE: Request Type Changed from RHOLE to DCAVE.</i>			
			<i>UPDATE: Request Type Changed from DCAVE to RFREE.</i>			
			<i>WO 7738</i>			
			<i>UPDATE: Request RESOLVED.</i>			
226656	08/02/2017	6683053	There is large hole next to sidewalk open hazard pedestrians Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage There First Request YES	Y		
			<u>Request Comments</u>			
			<i>this is an AT&T job. this was given to J Hill to resolve</i>			
			<i>UPDATE: Request RESOLVED.</i>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
226701	08/03/2017	6684553	Sidewalk in front this address settles when it rains there is pool water Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED no What damage Sidewalk First Request YES	Y	926285	Y
					927477	Y
					927479	Y
					927480	Y
					927501	Y
					927849	Y
					927850	Y

Request Comments

sm58 resolved

UPDATE: Request RESOLVED.

226751	08/04/2017	6685698	RIGHT PAST SCHOOL SIDEWALK IS UNLEVELED IT CAUSED CITIZEN TO FALL DOWN BREAK HER WRIST 3RD BLOCK FROM PROVIDENCE Prompts What is damage UNEVEN SIDEWALK First Request YES	Y	923158	Y
					927439	Y
					932672	Y
					932676	Y
					932699	Y
					932700	Y
					932701	Y
					932703	Y

Request Comments

UPDATE: Request RESOLVED.

226767	08/04/2017	6686144	We corner lot with house facing 9th Street There some broken section sidewalk in front but worst ones on Pecan St side our one that need most attention We also have problem driveway which is cars wide access to street car Would curb be changed match up pad Prompts Between two cross streets needed Pecan	Y	936115	Y
					936116	Y
					936138	Y
					936140	Y
					937540	Y

Request Comments

UPDATE: Request Type Changed from RSIDE to RFREE.

UPDATE: Request RESOLVED.

226778	08/05/2017	6686406	building located 1928 South Blvd has drainage that goes directly on sidewalk Tremont Ave amp Rail Trail walk every day there is debris water due to pipe from pointed This seems something should not be permitted Prompts What damage	Y		
--------	------------	---------	--	---	--	--

Request Comments

Callers comments are correct but not an SMD issue. SMD will notify Code Enforcement.

UPDATE: Request RESOLVED.

226819	08/07/2017	6687705	Remove replace about panels sidewalk this location cones have been set on	Y	934577	Y
					935491	Y
					936332	Y
					936335	Y
					936888	Y

Request Comments

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
226823	08/07/2017	6687813	SIDEWALK NEEDS TO BE REPAIRED IN THIS AREA	Y	926964 932739 932759 932770 932819	Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226824	08/07/2017	6687815	SIDEWALK NEEDS TO BE REPAIRED IN THIS AREA	Y	932763 932772 932821	Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
226926	08/09/2017	6690670	Please generate an SR someone to investigate sidewalk panel that is potential trip hazardat above address Resident would call back as when it can berepaired if needed	Y		
<u>Request Comments</u>						
WO 8172						
UPDATE: Request RESOLVED.						
226990	08/10/2017	6692448	Appears that Google Fiber did not replace sidewalk after installing cables in area Prompts What is damage replaced installed	Y	933320 936577 936584 936591 936592 936599	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
227007	08/11/2017	6692970	caller called to report cracks uneven sidewalks Prompts What is damage racks First Request YES	Y		
<u>Request Comments</u>						
WO 7126						
UPDATE: Request RESOLVED.						
227013	08/11/2017	6693135	Prompts What is damage Uneven sidewalk creating large ledges	Y		
<u>Request Comments</u>						
Cityworks SR# 1085						
UPDATE: Request RESOLVED.						
227014	08/11/2017	6693137	Prompts What is damage Broken uneven section sidewalk	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
Cityworks SR# 1085						
UPDATE: Request RESOLVED.						
227067	08/13/2017	6694246	Uneven sidewalk causing flooding to surrounding area in any rainfall Prompts What is damage Uneven	Y		
<u>Request Comments</u>						
WO 6604						
UPDATE: Request RESOLVED.						
227070	08/13/2017	6694274	On Princeton Avenue between Idlewood Circle Park Road there significant stretches sidewalk in disrepair broken chunks missing etc current condition is hazard to neighborhood residents public pedestrian access fro Freedom Park users transportation bus Thank you Prompts What damage Extensively	Y		
<u>Request Comments</u>						
WO#6376 was created in Cityworks for this repair.						
UPDATE: Request RESOLVED.						
227074	08/14/2017	6694355	driveway sidewalk were dug up city to repair water break is with gravel it needs be fixed Prompts In Charlotte Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED no What damage First Request	Y	933311	Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
227108	08/14/2017	6695329	Caller is reporting sidewalk in front her house dipping down as if its sinking 2328 Hope Valley Ln Each time it rains there standing water people must walk street to go around Prompts Charlotte City Limits NO WILL NOT BE SERVICED YES this Private YES WILL NOT BE SERVICED no What damage side First Request YES	Y	935237 935241 935242 935245 936570	Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
227133	08/14/2017	6695871	Citizen states that years ago after cement sidewalk in front his house had been poured neighborhood kids wrote on it while was still wet He would to be resurfaced Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES What is damage First Request YES	Y	933316 936640 936643	Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
227172	08/15/2017	6696983	TREE ROOTS TEARING UP SIDEWALK CAUSING DRAINAGE ISSUE Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK TORN UP FROM TREE ROOTS	Y	933306	Y
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
227187	08/15/2017	6697392	someone road bike through fresh concrete needs to be smoothed out Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage new sidewalk First Request YES	Y		
<u>Request Comments</u>						
<i>sm55 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
227207	08/15/2017	6697705	SIDEWALK IS UNEVEN IN FRONT ADDRESS Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage SIDEWALK UNEVEN IN FRONT ADDRESS TRIPPING HAZZARD First Request YES	Y	930482 930494 930496 933606	Y Y N Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
227225	08/16/2017	6697980	Sidewalk is broken on 15th St Caller does not wanted to provide personal info Prompts In Charlotte City Limits IF NO WILL BE SERVICED YES this Private Street IF YES WILL BE SERVICED no What damage Sidewalk First Request YES	Y		
<u>Request Comments</u>						
<i>sm55 resolved</i>						
<i>UPDATE: Request RESOLVED.</i>						
227294	08/17/2017	6699476	Sidewalk is rising creating hazard pedestriars	N	924462	Y
<u>Request Comments</u>						
<i>UPDATE: Request Type Changed from ROBST to RFREE.</i>						
227317	08/17/2017	6700045	Sidewalk deeps when rains water floods makes pool mud comming from Regent Park Ln turn right on Knights Bridge left close to intersection Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage Sidewalks it needs be fixed First Request YES	Y		
<u>Request Comments</u>						
<i>Only signs of pooling is at entrance to pool on private property.</i>						
<i>UPDATE: Request RESOLVED.</i>						
227321	08/17/2017	6700212	Here is picture my sidewalk just to right drive way as you look in from street It sticks up am concerned that someone may trip on it Prompts What damage hazard	Y		
<u>Request Comments</u>						
<i>WO 8910</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
227327	06/14/2017	6622181	CURB HOLE IS FORMING NEXT TO DRIVEWAY	N		
<u>Request Comments</u>						
<i>INSPECTED: Hole behind curb is not related to any storm drain. There are other issues with broken sidewalks from tree roots creating trip hazards. (Entered in CityworksSWPT by SHudson)</i>						
227413	08/21/2017	6702814	entrance to administrative area CPCC has rough rocky Pedestrians trip over it is cars drive an overall eyesore please re pave asphalt this Prompts What damage stripped needs be paved	Y		
<u>Request Comments</u>						
<i>informed citizen between 45-90 days for repair (Entered in EMERALD by JACQUELINE MEADERS)</i>						
<i>UPDATE: Request RESOLVED.</i>						
227435	08/21/2017	6703367	have asked sidewalk to be repaired several times It is very uneven has filled in with dirt mud from recent heavy rains Prompts City Limits YES obstruction on YES What How long been there over year	Y		
<u>Request Comments</u>						
<i>UPDATE: Request Type Changed from ROBST to RFREE.</i>						
<i>UPDATE: Request RESOLVED.</i>						
227466	08/21/2017	6704230	There is an area that lifting don know why right in front mailbox Prompts What damage Sidewalk gravel	Y		
<u>Request Comments</u>						
<i>This is a curb repair, not sidewalk. WO 7276</i>						
<i>UPDATE: Request RESOLVED.</i>						
227585	08/24/2017	6707589	Citizen reports sidewalk is raised up directly in front this address due to tree roots that have overtaken causing tripping hazard Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage First Request YES	Y		
<u>Request Comments</u>						
<i>WO#6341 was created for this repair.</i>						
<i>UPDATE: Request RESOLVED.</i>						
227727	08/28/2017	6710979	please add sidewalk extension around telephone pole in middle wheelchairs strollers etc There is not safe way as grass has several dips holes preventing an easy diversion Prompts What damage amp no clear path	Y		
<u>Request Comments</u>						
<i>WO#6313 was created in Cityworks to address this issue.</i>						
<i>UPDATE: Request RESOLVED.</i>						
227736	08/28/2017	6711409	This is my 3rd request If there no response will have choice but to take legal steps get sidewalk repaired damage in front home that has taken away value from We video evidence occurring Please contact me ASAP Prompts What deep scrape marks excavator hired amp	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p><u>Request Comments</u></p> <p><i>There are scrapes on curb and sidewalk; however, it would be a cosmetic repair only, which we do not do.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
227742	08/28/2017	6711486	sidewalk is raised root Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED yes What damage First Request	Y		
			<p><u>Request Comments</u></p> <p><i>No problem found. Work has been done at this location.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
227743	08/28/2017	6711545	Sidewalk driveway into RiteAid FROM OLD MALLARD CREEK ROAD is in serious need repair several years as it hazard to pedestrians well cars RiteAid managers have been notified but say City Charlotte who needs causes car tire damage Prompts What Concrete sidewalk cracked large chunks crumbling	Y	933312	Y
			<p><u>Request Comments</u></p> <p><i>Sidewalk/driveway into RiteAid FROM OLD MALLARD CREEK ROAD is in serious need of repair for several years as it is a hazard to pedestrians as well as cars. RiteAid managers have been notified, but they say it is the City of Charlotte who needs to repair. It is a hazard for pedestrians as well as causes car tire damage. Address originally entered: 8110 MALLARD CREEK RD CHARLOTTE NC</i></p> <p><i>The driveway apron it the section that is damaged no the sidewalk, there isn't a safety hazard in the sidewalk area. The damaged area is the property owners responsibility.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
227773	08/28/2017	6712224	sidewalk is cave in hole getting bigger Caller wants to be contacted Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED no What damage First Request	Y	926098	Y
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
227789	08/29/2017	6712540	Despite numerous reports sidewalk in front this residence continues to require repair is Associations 4th submission Prompts Which side street odd or even	Y	933321	Y
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request Type Changed from RSIDE to RFREE.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
227790	08/29/2017	6712544	sidewalk in front this home requires repair Prompts Which side street odd or even	Y		
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request Type Changed from RSIDE to RFREE.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
227791	08/29/2017	6712547	Mistaken reported as new sidewalk EW696964 actually cracked requiring repair Prompts What is damage	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
227792	08/29/2017	6712546	Mistaken reported as new sidewalk EW696960 actually cracked requiring repair Prompts What is damage	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
227803	08/29/2017	6712896	Please repair cracks in sidewalk front townhome listed above Prompts What is damage	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
227885	08/30/2017	6714679	Citizen states sidewalk in front her house is trip hazard There crack starting on that stretches all way up driveway She advised while granddaughter was riding tricycle caused to flip get severly injured Citizen she uses cane walk also tripped Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED No What damage First Request YES	Y		
<u>Request Comments</u>						
<i>WO 7419</i>						
<i>UPDATE: Request RESOLVED.</i>						
227888	08/30/2017	6714710	Citizen states that there is trip hazard on sidewalk in front this house Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED No What damage First Request YES	Y		
<u>Request Comments</u>						
<i>WO 7418</i>						
<i>UPDATE: Request RESOLVED.</i>						
227901	08/30/2017	6715142	Caller states section sidewalk was taken up Piedmont Natural Gas several months ago it never repaired there is no concrete Prompts In Charlotte City Limits IF WILL NOT BE SERVICED YES What damage torn First Request YES	Y		
<u>Request Comments</u>						
<i>No problem found. Looks like work has been done at this address.</i>						
<i>UPDATE: Request RESOLVED.</i>						
227903	08/30/2017	6715331	Broken sidewalk on Back Creek Church Rd near Hannberry it along side Back Creek Church This is per phone call to S Curry Pedestrian Program Manager	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
227939	08/31/2017	6715757	caller states that curb sidewalk across from her address is cracked broken caused trip hazard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y	933308 937480 937481 937500 938427	Y Y Y Y Y

Request Comments

Citizen called for the status. An elderly lady fell and broke her ankle where bone protruded skin and was in the hospital for 2 weeks. Caller states that the cracks are a hazard. (Entered in EMERALD by DONNA MCNEIL)

UPDATE: Request RESOLVED.

227949	08/31/2017	6716093	See that inspector overseeing this work contacts me to review conditions my property Prompts What is damage Sidewalk in front residence was removed with portion put back it uneven creating trip fall hazard 17226 Commons Crossing Dr sidewalk ATT their subcontractor AnSCO has not been replaced Charlotte 311 notified however no action date	Y		
--------	------------	---------	--	---	--	--

Request Comments

ATT boring being conducted by various contractors has left areas that have settled adjacent to the sidewalk in front of my home creating unsafe conditions to walk in portions of my yard. This was reported to CharMeck 311 on 2 occasions with not action by the City of Charlotte to resolve. I expect to be contacted by the respective inspector to review the conditions present. Address originally entered: 17308 COMMONS CROSSING DR CHARLOTTE NC

UPDATE: Request RESOLVED.

227953	08/31/2017	6716177	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK BUCKLED FROM TREE ROOTS First Request YES	Y	935291 935350 935352 935831 935833 935838 935841 936014	Y Y Y Y Y Y Y Y
--------	------------	---------	---	---	--	--------------------------------------

Request Comments

UPDATE: Request RESOLVED.

227977	09/01/2017	6716856	THERE IS FOOT PIECE SIDEWALK EEN NEGLECTED LONG TIME NEEDS REPAIRED VERY BADLY Prompts What is damage ther section feet long very dangerous First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

WO 7320

UPDATE: Request RESOLVED.

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
227999	09/01/2017	6717486	Large oak fell crushed cars took telephone pole caused side walk to buckle creating dangerous It is school crossing there heavy foot traffic It difficult see in evening making it even more Can you please let me know when sidewalk will be repaired If anything can do help expedite repairs including sending pictures forward talking with thank any provide Prompts What damage Buckled two pieces about 12	Y	926364 928167 928221 928278	Y Y Y Y

Request Comments

UPDATE: Request RESOLVED.

228001	09/01/2017	6717547	Citizen states section sidewalk near Walgreens between Monroe Rd Nolley Ct is raised up uneven causing tripping hazard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage First Request NO	Y	937485 937488 937518 938429	Y Y Y Y
--------	------------	---------	---	---	--------------------------------------	------------------

Request Comments

UPDATE: Request RESOLVED.

228041	09/05/2017	6718687	Citizen states sidewalk is raised busted up in front given address causing tripping hazard Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage TRIP First Request YES	Y	936083 936093 936490 936492 936528 936531 936532	Y Y Y Y Y Y Y
--------	------------	---------	--	---	--	---------------------------------

Request Comments

UPDATE: Request RESOLVED.

228048	09/05/2017	6718868	sidewalk is pitched in way that it takes all water comes down hill pitches into my front yard has caused huge issue pools have had to spend over 4000 on drainage am asking city please pitch this section towards street so does not dump Prompts What damage	Y		
--------	------------	---------	--	---	--	--

Request Comments

WO 7687

UPDATE: Request RESOLVED.

228068	09/05/2017	6719837	following complaint was received in Mayor office Citizen indicated that sidewalk near his driveway has dropped inches area is causing pedestrians to trip He placed cones over prevent future accidents from occurring Can you please investigate follow up with Citizen regarding concerns Thanks ABurch Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage dip it First Request YES	Y	926248 926532 926875 926877 927746	Y Y Y Y Y
--------	------------	---------	---	---	--	-----------------------

Request Comments

UPDATE: Request RESOLVED.

228115	09/06/2017	6721047	have pictures can email if you would Let me know where to send them Prompts What is damage VERY Uneven Sidewalk	Y		
--------	------------	---------	---	---	--	--

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p><u>Request Comments</u></p> <p>WO 6618</p> <p>UPDATE: Request RESOLVED.</p>			
228141	09/06/2017	6721539	We have received couple reports tripping falling accidents on sidewalk locate along Springdale Ave behind Dilworth United Methodist is crumbling uneven as driveway apron Please advise ASAP course action to repair Thank you Prompts What damage cracked	Y		
			<p><u>Request Comments</u></p> <p>No problem found. Looks like work has already been done.</p> <p>UPDATE: Request RESOLVED.</p>			
228153	09/06/2017	6721863	this has been damaged many years reported before thanks Prompts What is damage one section sidewalk needs to be resurfaced	Y		
			<p><u>Request Comments</u></p> <p>WO 9114</p> <p>UPDATE: Request RESOLVED.</p>			
228158	09/06/2017	6721896	Caller states her sidewalk is low in front house floods when it rains other sidewalks neighborhood do not this Prompts Charlotte City Limits IF NO WILL BE SERVICED YES Private Street IF YES WILL BE SERVICED No What damage First Request YES	Y		
			<p><u>Request Comments</u></p> <p>WO 7427</p> <p>UPDATE: Request RESOLVED.</p>			
228183	09/07/2017	6722351	Prompts What is damage metal access grate handle missing	Y		
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			
228185	09/07/2017	6722394	Caller states sidewalk was damaged as result repairs that were needed neighbor across from him done Charlotte Water on 2017 but no answer Field Operations Prompts In Charlotte City Limits IF WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED What is damage First Request	Y	938436	Y
			<p><u>Request Comments</u></p> <p>SM88 investigated this request, work is complete.</p> <p>UPDATE: Request RESOLVED.</p>			
228192	09/07/2017	6722480	AREA IN FRONT HOME IS BROKEN TRIP HAZARD Prompts What is damage SIDEWALK IN FRONT HOME First Request YES	Y		
			<p><u>Request Comments</u></p> <p>Issue has been addressed.</p>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
228299	09/08/2017	6724518	Section sidewalk was never repaved after being removed water line break We also have several unsafe sections along street that been lifted tree roots Prompts What is damage City replaced repairing leak	Y	937522 937523 938432	Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228310	09/08/2017	6724706	Section sidewalk was removed over months ago amp Located near community pool in busy area closed forces people to walk on street There have been several close calls with drivers pedestrians Prompts What is damage section missing	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228344	09/11/2017	6725515	There is hole in sidewalk it needs to be repaired Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED no What damage was dug First Request YES	Y		
<u>Request Comments</u>						
<i>Work done at this location no problem found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
228395	09/12/2017	6727027	CDOT SIDEWALK REPAIR Prompts What is damage ACROSS STREET FROM THIS ADDRESS NEAR FIRE HYDRANT First Request YES	Y		
<u>Request Comments</u>						
<i>WO 7662</i>						
<i>UPDATE: Request RESOLVED.</i>						
228410	09/12/2017	6727442	have picture cracked sidewalk driveway lip that can send Prompts What is damage	Y	934098 934276 934278 934279 934374 934375 934563 934564	Y Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>CALL Resident back and advise the repairs needed and provide an estimated time frame.</i>						
<i>UPDATE: Request RESOLVED.</i>						
228455	09/13/2017	6728696	Near visitor center on Martin Luther king sidewalk near benches where people smoke concrete is separating forming hole Please repair Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage	Y	928621 929735 929794 930018 930059	Y Y Y Y Y

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
228472	09/13/2017	6729163	Prompts What is damage Uneven sidewalk cause tree roots	Y	933314 938448 938449 938457 938458 938472	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
228511	09/14/2017	6729675	CDOT SIDEWALK REPAIR CONCRETE WAS WRITTEN IN BEFORE DRYING Prompts What is damage SIDEWALK WAS WRITTEN ON BEFORE DRYING First Request YES	Y		
<u>Request Comments</u>						
WO 9170						
UPDATE: Request RESOLVED.						
228532	09/14/2017	6730089	Citizen is reporting that sidewalk in front their home cracked Citizen requesting repairs Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED Yes What damage near address First Request YES	Y	931991 931992 931995 934119 935061 935325 935400 935411	Y Y N Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
228544	09/14/2017	6730358	Citizen states several portions sidewalk broken this address Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y		
<u>Request Comments</u>						
Citizen called in about sidewalk still being broken. Citizen said he doesn't believe someone has come out to look at sidewalk. Advised citizen that request is still being worked on. Citizen is concerned of the safety of neighbors tripping on sidewalk. (Entered in EMERALD by JASMINE BROADDUS)						
WO 8530						
UPDATE: Request RESOLVED.						
228558	09/14/2017	6730708	area surrounding Water Meter Box is damaged needs repair Prompts What damage Cracked Sidewalk	Y	936811	Y
<u>Request Comments</u>						
This is a crack in the driveway not in the sidewalk, this is the property owners responsibility.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
228627	09/17/2017	6732455	This is my Third submission request fr same issue After 2nd in April received phone call that it may take up to months but repairs should begin mid August No have started just orange cone barricade sitting since April Sidewalk curb broken around right away sink hole way Prompts What damage sidewalk next driveway falling into sinking with	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228630	09/18/2017	6732514	It is big enough softball to fall through Prompts What damage There hole in ground under sidewalk	Y	928320 928323 930927 930928 930931 930932	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228635	09/18/2017	6732729	TREE LIMB BLOCKING SIDEWALK Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228644	09/18/2017	6733017	There huge oaks perhaps root systems have caused problems Prompts What is damage Uneven sidewalk that several runners walkers tripped on injured themselves	Y	928315	Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228667	09/18/2017	6733656	Citizen called to report damaged sidewalk 15315 Chowing Tavern Ln He says it cracked have buckled up He there locations that need be repaired Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED What is damage First Request YES	Y	938438	Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228683	09/18/2017	6734178	CITIZEN CALLED TO REPORT BROKEN SIDE WALK Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage BROKEN SIDE WALK First Request YES	Y		
<u>Request Comments</u>						
<i>Citizen called in to follow up on this call. (Entered in EMERALD by TANYA COLON)</i>						
<i>Cityworks SR# 143</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
228694	09/18/2017	6734396	There is box in ground sidewalk intersection Commonwealth av Briar Creek rd lid missing wires exposed Please repair Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage wiring damaged First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228714	09/19/2017	6734881	Caller states sidewalk near this intersection is cracking causing trip hazard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y	938439 938653 938654 938670 938671 938673 938678	Y Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228728	09/19/2017	6735402		Y	936609 936610 936659 936665 936666 937471	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228753	09/19/2017	6735861	An orange traffic cone has been placed in hole to make it more visible pedestrians Sometimes gets upside down is immediately adjacent sidewalk large enough injure someone located on tennis court side approximately 100 feet south intersection Whistlestop Rd amp Prince George Rd was recently reported another citizen given reference number EW686271 think that from City may have come out investigate but could not find should be problem now Thanks Prompts What damage sizable opened up	Y		
<u>Request Comments</u>						
<i>INSPECTED: Sink hole has developed at the sidewalk and over the 36" RCP. A water and dye test was performed with a video inspection and a leak in the pipe joint at about 74' from MH 1 was detected. A temporary WO with SMD will be submitted to safe up the sink hole. A repair WO will follow to permanently repair the pipe joint. (Entered in CityworksSWPT by BHattaway)</i>						
<i>INSPECTED: Sink hole has developed at the sidewalk and over the 36" RCP. A water and dye test was performed with a video inspection and a leak in the pipe joint at about 74' from MH 1 was detected. A temporary WO with SMD will be submitted to safe up the sink hole. A repair WO will follow to permanently repair the pipe joint. (Entered in CityworksSWPT by BHattaway)</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p><i>INSPECTED: Sink hole has developed at the sidewalk and over the 36" RCP. A water and dye test was performed with a video inspection and a leak in the pipe joint at about 74' from MH 1 was detected. A temporary WO with SMD will be submitted to safe up the sink hole. A repair WO will follow to permanently repair the pipe joint. (Entered in CityworksSWPT by BHattaway)</i></p> <p><i>UPDATE: Request RESOLVED.</i></p> <p><i>INSPECTED: Sink hole has developed at the sidewalk and over the 36" RCP. A water and dye test was performed with a video inspection and a leak in the pipe joint at about 74' from MH 1 was detected. A WO with SMD will be submitted to address the issue at the joint. (Entered in CityworksSWPT by BHattaway)</i></p>			
228770	09/19/2017	6736057	Sidewalk is located on left hand side driveway in front storm drain tree sidewalk not sitting flush this trip hazard thanks Prompts Charlotte City Limits IF NO WILL BE SERVICED YES Private Street IF YES WILL BE SERVICED no What damage	Y	933307 938452 938453 938465 938467 938469 938471	Y Y Y Y Y Y Y
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
228781	09/19/2017	6736301	reported this aide walk issue after watching children elderly people stumblw over broken rocks city came cut section never returned now my entire driveway is cracking still being thrown off there bikes safely cone that worker placed in modfle sidewalk blocked drivewsy however completed an unnecessary repair across street to wasnt cracked or lm am sending another request have done Prompts What damage Side extremely damaged unsafe	Y		
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
228796	09/20/2017	6736935	section sidewalk on Berryhill Rd between Fleetwood dr Freedom is grown up needs to be maintained before it become impassible This safety concern Prompts What damage obstruction	Y	935869 937059	Y Y
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
228797	09/20/2017	6736934	section sidewalk on Millerton avenue between apartments Evergreen Drive is grown up needs to be maintained before it become impassible Prompts What damage Vegetation obstruction	Y		
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
228817	09/20/2017	6737594	Call email more information but sidewalk is in horrible condition Prompts What damage Severe Crackin	Y		
			<p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
228834	09/21/2017	6737843	Citizen states there cracks in sidewalk is concerned childrens safety whom have to walk down daily Feels hazard Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage sidewalks has uneven First Request YES	Y	934829	Y
					936440	Y
					936441	Y
					936442	Y
					936443	Y
					936444	Y

Request Comments

UPDATE: Request RESOLVED.

228846	09/21/2017	6738143	cdot sidewalk repair Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage customer will explain further First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

No problem found. Grinding has been done at this location.

UPDATE: Request RESOLVED.

228860	09/21/2017	6738366	Caller states curb in front her address is broken cracked needs to be fixed Prompts Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED No What damage First Request YES	Y	936064	Y
					937008	Y
					937055	Y

Request Comments

UPDATE: Request RESOLVED.

228870	09/21/2017	6738462	side walk was removed in front house never put back Several sections missing right Prompts What is damage Sidewalk	Y	936613	Y
					936667	Y
					937472	Y

Request Comments

UPDATE: Request RESOLVED.

228875	09/21/2017	6738554	One section sidewalk in front my house is pushed up above adjacent think due to tree roots have observed older people children tripping over it especially night Thank you Prompts What damage need repair	Y	936571	Y
					936573	Y
					936588	Y
					936589	Y
					936590	Y
					936596	Y

Request Comments

UPDATE: Request RESOLVED.

228878	09/21/2017	6738614	ON SIDEWALK WHERE SCHOOL BUSES PARK SIDEWALK IS BROKEN PREVENTS WHEELCHAIR FROM GETTING THROUGH Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK First Request YES	Y	937004	Y
					937182	Y
					937183	Y
					937503	Y
					937504	Y
					937505	Y
					937623	Y
					938281	Y

Request Comments

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
228890	09/22/2017	6739026	SIDEWALK DAMANGED BECAUSE PRIVATE WATER REPAIR DONE ON PROPERTY	Y	936926 938482 938494 938519	Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
228901	09/22/2017	6739366	SIDEWALK GRASS STRIP BADLY DAMAGED DUE TO HEAVY TRUCKS ALSO THERE IS PIECE SIDEWALK THAT IS ELEVATED THAT NEEDS REPAIR AS WELL Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NA What is damage SIDEWALK GRASS STRIP BADLY DAMAGED DUE TO HEAVY TRUCKS ALSO THERE PIECE SIDEWALK THAT ELEVATED THAT NEEDS REPAIR AS WELL First Request YES	Y	930472 930474 930476 932442 933609	Y Y N Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229008	09/25/2017	6741910	Repair work under sidewalk was done months ago no new sections have been poured It just rock clay it looks awful is tripping hazard Prompts What damage missing due to construction	Y		
<u>Request Comments</u>						
WO 7128						
<i>UPDATE: Request RESOLVED.</i>						
229063	09/26/2017	6743281	Citizen called to report that she has broken sidewalk in front her house Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229071	09/26/2017	6743531	Sidewalk is broken Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage Concrete watermeter First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229075	09/26/2017	6743667	Citizen states sidewalk is lifting in this area due to root issues Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage tree First Request YES	Y		
<u>Request Comments</u>						
WO 7819						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
229100	09/27/2017	6744106	sidewalk from 3627 4113 QUAIL VIEW is damage callers wife recently fell injured herself	Y	929216	Y
<u>Request Comments</u>						
WO 7666						
UPDATE: Request RESOLVED.						
229120	09/27/2017	6744566	PART SIDEWALK HAS SUNKEN INTO GROUND CAUSING TRIPPING HAZARD Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED What is damage SIDEWALK DAMAGED First Request YES	Y		
<u>Request Comments</u>						
Left message with caller and told her the damaged area is not City and for her to call her HOA.						
UPDATE: Request RESOLVED.						
229121	09/27/2017	6744644	Sidewalk repair needed between Jack in Box Crescent View Dr Two holes sidewalk from person walking on wet cement	Y	933313 936648 936652	Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
229187	09/28/2017	6746366	Sidewalk was damaged water leak repair it needs to be Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage Sidewalk	Y	938440	Y
<u>Request Comments</u>						
SM88 investigated this request, work is completed.						
UPDATE: Request RESOLVED.						
229225	09/29/2017	6747358	TREE FELL DAMAGED SIDEWALK Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage HOLES IN SIDEWALK	Y		
<u>Request Comments</u>						
Citizen calling in back to know when the sidewalk will be repair. Adviced can take 45-90 days. Caller insist that it needs to be fixed asap, because it is hazard issue. (Entered in EMERALD by EMILETH VALVERDE)						
Citizen called for status update. (Entered in EMERALD by SERINA HELLER)						
UPDATE: Request RESOLVED.						
229260	09/30/2017	6747822	Prompts What is damage Sidewalk along Hartford Avenue between Dexter Street Anson Street has broken segments some raised up inches making dangerous tripping hazards	Y		
<u>Request Comments</u>						
WO 6703						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
229269	10/01/2017	6748011	Needs to be repaired ADA compliance Prompts What is damage Curb sidewalk crumbling due previous vehicle crash impact	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
229355	10/03/2017	6750768	Sidewalk was destroyed water line repair it needs to be replaceed back Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage sidewalk removed need replaced First Request YES	Y		
<u>Request Comments</u>						
Citizen calling back to request status. Said was told would only be a few weeks. Transferred to street main. (Entered in EMERALD by JASMINE JACKSON)						
UPDATE: Request RESOLVED.						
229359	10/03/2017	6751242	This has been left on street multiple days is extremely pungent unsanitary Prompts What damage Animal carcass or similar matter	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
229386	10/04/2017	6751858	Citizen called to report in front her house have buckled up If facing its on right side Concerned someone may get hurt Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
229395	10/04/2017	6752100	Citizen states side walk was dug up however not filled back in Prompts Charlotte City Limits IF NO WILL BE SERVICED YES Is this Private Street IF YES WILL BE SERVICED no What is damage sidewalk First Request YES	Y	938441 938651 938652 938668 938669 938676	Y Y Y Y Y Y
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
229398	10/04/2017	6752137	Caller states that slabs sidewalk cracked damaged need to be replaced Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES What is damage First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
229409	10/04/2017	6752297	Citizen stated that sidewalk is uneven in front location amp people wheelchairs have to come out street Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private IF YES WILL NOT BE SERVICED NO What damage First Request YES	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
229420	10/04/2017	6752620	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage CMU MADE REPAIR LAST YEAR SIDEWALK STILL FILLED WITH GRAVEL First Request NO	Y	933319	Y
<u>Request Comments</u>						
<i>THIS IS BEING REPAIRED BY A CLT WATER CONTRACTOR</i>						
<i>UPDATE: Request RESOLVED.</i>						
229518	10/06/2017	6754313		Y	935849 936896 936897 936900 936903 936951	Y Y Y Y Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229520	10/06/2017	6754318	Caller states there is large hole in sidewalk near mailbox Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229526	10/06/2017	6754447	This sidewalk has not been repaired over years It is major liability We have waited city to do this but it neglected Please let me know when will be addressed Thanks Prompts What damage torn up from water line repair	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229560	10/07/2017	6755262	Prompts What is damage Dug up now missing	Y		
<u>Request Comments</u>						
<i>completed by contractor</i>						
<i>UPDATE: Request RESOLVED.</i>						
229678	10/11/2017	6758645	caller says that there is concrete left on her property was from when Duke Energy out sidewalk has been months She just wants someone to come get off it too heavy move in big pieces	Y		
<u>Request Comments</u>						
<i>This is new home construction but no concrete found on property within the ROW.</i>						
<i>UPDATE: Request RESOLVED.</i>						
229703	10/11/2017	6759127	Citizen states that there metal pole sticking up about ft out sidewalk Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage First Request YES	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229714	10/11/2017	6759253	There extreme sidewalk right way apron damages in front church parking lot We host multitude community services events our have had many complaints about tripping falling on this from congregants participants We monthly gathering children people with disabilities physical impairments We cannot offer completely ADA compliant site due to sidewalks impairing those wheelchairs crutches or other We also piano instructor that wheelchair bound navigate area We large older population safely One congregant has already tripped fallen We can provide documentation if necessary It only matter time until one public walking falls seriously injures themselves Please review repair would be happy meet city official any help Thank you so much assistance	Y		
<u>Request Comments</u>						
<i>advised of open request (Entered in EMERALD by JACQUELINE MEADERS)</i>						
<i>Citizen called in to follow up on this call. (Entered in EMERALD by TANYA COLON)</i>						
<i>Looks like work has already been done. No problem found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
229715	10/11/2017	6759282	WATER SERVICES WERE DOING REPAIRS SIDEWALK NEEDS TO BE REPAVED	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229726	10/11/2017	6759543	Tyvola Road SouthEast Tryon intersection between Tyvola Center sidewalk is now fully covered in vines requested this fixed few weeks ago no one came out it blocked There bus stop there everything Prompts What damage	Y		
<u>Request Comments</u>						
<i>Tyvola Road SouthEast of the Tryon intersection between the intersection and Tyvola Center. The sidewalk is now fully covered in vines. I requested this fixed a few weeks ago and no one came out, and now it's blocked. There's a bus stop there and everything.Address originally entered: W TYVOLA RD CHARLOTTE NC</i>						
<i>UPDATE: Request RESOLVED.</i>						
229727	10/11/2017	6759542	Please repair sidewalk to avoid tripping hazard Prompts What is damage almost inches raised up	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229903	10/16/2017	6763894	sidewalk in front 501 Tremont is uneven which dangerous addition area collects water leads to standing unsafe conditions Also worried about winter time turning ice so hoping issue can be fixed soon This 3rd request fixes this part Prompts What damage Tremont cracked	Y		
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
229950	10/17/2017	6765018	Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage CRACKS IN SIDEWALK	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229953	10/17/2017	6765086	Sidewalk is elevated about inches There literally picture uneven sidewalk on google maps Someone could trip hurt themselves pretty badly Prompts What damage extremely	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
229955	10/17/2017	6765211	part structure near above street drain was washed away created big hole it is safety hazard people walking through sidewalk Currently there cones net to prevent fall needs be repaired Prompts What damage between water	Y		
<u>Request Comments</u>						
<i>Work complete.</i>						
<i>UPDATE: Request RESOLVED.</i>						
229956	10/17/2017	6765212	Sidewalk has been marked more than months cone but no one ever came to fix it Asked about sometime in august said would come September never Prompts What is damage uneven sidewalk	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
230000	10/18/2017	6766075	My realtor has already taken tumble due to missing sidewalk please send someone asap fix this problem before it causes get hurt HAVE YR OLD SON AM CONCERNED ABOUT HIS SAFETY SINCE WE HAVE ACCESS OUR DRIVEWAY FROM SIDE WALK ALSO SIDE WAY DIRECTLY ACROSS FROM MY HOUSE IS PIECE AS WELL Prompts What is damage in front my home just purchased needs be fixed REPLACE REPAIRED	Y		
<u>Request Comments</u>						
<i>google in area</i>						
<i>UPDATE: Request RESOLVED.</i>						
230002	10/18/2017	6766094	There is portion sidewalk in front my home has become tripping fall hazard pedestrians Prompts What damage Uneven	Y	931927	Y
<u>Request Comments</u>						
<i>Citizen called for status update. (Entered in EMERALD by SERINA HELLER)</i>						
<i>WO 8155</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>Repairs to be made by sidewalk grinding contractor. (Entered in CityworksCDOT by ABARTLETT)</i>						
230028	10/18/2017	6766558	very corner sidewalk where water meter power pole is uneven dirt concrete not filled in pipe sticking out dangerous night as it hard to see can area be with stone or level surrounding thank you Prompts What damage unsafe	Y	932553 932685	Y Y
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
230030	10/18/2017	6766575	Sidewalk sections still not replaced after being removed Hazardous hole Prompts What is damage Missing sidewalk	Y	932004 932254	Y Y
<u>Request Comments</u>						
<i>No problem found. Work done at this location.</i>						
<i>UPDATE: Request RESOLVED.</i>						
230034	10/19/2017	6766591	Sidewalk is damaged badly in two places needs to be repaired obstruction on sidewalk YES How long has been there months	Y		
<u>Request Comments</u>						
<i>UPDATE: Request Type Changed from ROBST to RFREE.</i>						
<i>UPDATE: Request RESOLVED.</i>						
230038	10/19/2017	6766713	Customer requesting sidewalk repair on Broadwater Lane this is side street corner house Customer says it trip hazard	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
230148	10/23/2017	6769731	Citizen states sinkhole formed in sidewalk someone put cone people to be careful but no one has come repair She it is getting bigger pedestrian can get hurt due hole located corner Tristan Ct Please as soon possible Prompts Charlotte City Limits IF WILL NOT BE SERVICED YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? SIDEWALK // First Request? NO // (Entered in CityworksCDOT by Web Services)	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
<i>Citizen is concerned that a slat was left on her property when hole was dug for repairs which are still not finished, citizen requested to be contacted asap. (Entered in EMERALD by PURA MORRISON)</i>						
<i>Citizen states a sinkhole formed in the sidewalk and someone put a cone for people to be careful but no one has come to repair the sidewalk. She states it is getting bigger and a pedestrian can get hurt due to hole. It is located in the sidewalk at the corner of Tristan Ct. Please repair sidewalk as soon as possible. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? SIDEWALK // First Request? NO // (Entered in CityworksCDOT by Web Services)</i>						
<i>This appears to be a Storm Water project. Routing to Storm Water team for information. (Entered in CityworksCDOT by CJones)</i>						
<i>By PURA MORRISON : 02/20/19 13:03 Citizen is concerned that a slat was left on her property when hole was dug for repairs which are still not finished, citizen requested to be contacted asap. (Entered in CityworksCDOT by Web Services)</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<i>Citizen states a sinkhole formed in the sidewalk and someone put a cone for people to be careful but no one has come to repair the sidewalk. She states it is getting bigger and a pedestrian can get hurt due to hole. It is located in the sidewalk at the corner of Tristan Ct. Please repair sidewalk as soon as possible. // Prompts // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? SIDEWALK // First Request? NO // (Entered in CityworksCDOT by Web Services)</i>			
230153	10/23/2017	6769831	TREE IS GROWING THROUGH SIDEWALK Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage SIDEWALK DAMAGED DUE TO TREE First Request YES	Y		
			<u>Request Comments</u> <i>UPDATE: Request RESOLVED.</i>			
230225	10/24/2017	6771003	There was water leak on our street which required portion sidewalk to be removed initial repair happened 24 months ago Two weekends 10 14 around 30 AM crew came remove gravel filling missing area as well driveway cracked during Now since we have been half Please let me know when this can repaired Thanks Prompts What is damage	Y		
			<u>Request Comments</u> <i>UPDATE: Request RESOLVED.</i>			
230378	10/26/2017	6773584		Y		
			<u>Request Comments</u> <i>UPDATE: Request Type Changed from OTHER to RFREE. UPDATE: Request RESOLVED.</i>			
230447	10/26/2017	6774448	City removed section sidewalk in front house never came back replaced it Prompts What is damage City	Y		
			<u>Request Comments</u> <i>UPDATE: Request RESOLVED.</i>			
230483	10/27/2017	6775216	Citizen says that sidewalk is raised in front this home citizen fell earlier week Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED no What damage First Request YES	Y	932849	Y
			<u>Request Comments</u> <i>UPDATE: Request RESOLVED.</i>			
230486	10/27/2017	6775371	GRINDING REQUESTED BUCKLED SIDEWALK JULIA IS ELDERLY REQUESTING IF ANY WAY POSSIBLE TO GIVE HER CALL WHEN CREW IS COMING Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage BUCKLED SIDEWALK	Y		
			<u>Request Comments</u> <i>Citizen called for update of sidewalk repair (Entered in EMERALD by CORETTA BUGGS) No sidewalk so must be a curb & gutter request. Curb has some age on it but still looks functional. The citizen's driveway has raised above the curb line but that is homeowner's responsibility.</i>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<i>UPDATE: Request RESOLVED.</i>						
230503	10/27/2017	6775628	Citizen says that sidewalk is broken in front this address Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED No What damage First Request NO	Y		
<u>Request Comments</u>						
<i>Request transferred to Cityworks SR#1164.</i>						
<i>UPDATE: Request RESOLVED.</i>						
230522	10/30/2017	6776429	shrubs overgrown in area on Wilkinson blvd between Old Steele Creek Rd Westerly Hills rd Donald Ross from Donald Ross Ashley so that you cannot see oncoming car when turning lane many times have cars accident near because people can or dashing across street to get bus Bojangles Please note will be calling about this issue also Prompts What is damage obstructing view other	Y		
<u>Request Comments</u>						
<i>The shrubs are overgrown in the area on Wilkinson blvd between Old Steele Creek Rd/Westerly Hills rd and Donald Ross Rd and from Donald Ross Rd and Ashley Rd. The shrubs are so overgrown that you cannot see the oncoming car when you are in the turning lane. So many times I have see cars accident and near accident in that area because people can't see the car or people dashing across the street to get to the bus or the Bojangles. Address originally entered: OLD STEELE CREEK RD CHARLOTTE NC</i>						
<i>UPDATE: Request RESOLVED.</i>						
230539	10/30/2017	6776993	Please repair Prompts What is damage sidewalk in front home cracked raised	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
230553	10/30/2017	6777373	On opposite side driveway from mailbox facing house left sidewalk is cracked needs to be repaired Prompts What damage	Y		
<u>Request Comments</u>						
<i>WO 7272</i>						
<i>UPDATE: Request RESOLVED.</i>						
230558	10/30/2017	6777596	Per customer email sidewalks 4628 David Cox Road 9108 Chimney Ridge Trail seriously need repair first is missing about 10 feed cement mudhole when it rains second misalignment concrete sections that extremely hazardous	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
230559	10/30/2017	6777602	Per customer email sidewalks 4628 David Cox Road 9108 Chimney Ridge Trail seriously need repair first is missing about 10 feed cement mudhole when it rains second misalignment concrete sections that extremely hazardous	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
230587	10/31/2017	6778271	CALLER SAYS ONE SECTION SIDEWALK IS LOWER THAN REST IT IS IN FRONT LOCATION ADDRESS ON SAME SIDE STREET Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What is damage CALLER SAYS ONE SECTION SIDEWALK LOWER THAN REST IT IN FRONT LOCATION ADDRESS ON SAME SIDE STREET First Request YES	Y		
<u>Request Comments</u>						
WO 9077						
UPDATE: Request RESOLVED.						
230610	10/31/2017	6778651	Sidewalk located 3502 Prosperity Church road Rainbow Childcare site Very unsafe Prompts What is damage Uneven sidewalk	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
230615	10/31/2017	6778892	This sidewalk has been reported before ldk man maybe someone may trip fall accidentally sue city is extremely uneven months There literally picture it on google maps that was taken in March 2016 Prompts What damage	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
230616	10/31/2017	6778901	Sidewalk has been marked couple months to be fixed called before no1 came out fix it Sent in request Sending another Prompts What is damage Uneven sidewalk	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
230632	11/01/2017	6779076	CHARLOTTE WATER removed concrete on 29 17 to repair water leak now say that need tell street maintenance Prompts What is damage MISSING UNEVEN SIDEWALK	Y		
<u>Request Comments</u>						
This is a concrete utility cut, the repairs will be carried on permit number 228094						
UPDATE: Request RESOLVED.						
230648	11/01/2017	6779344	there is missing piece sidewalk that needs to be replaced Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED no What damage replacement First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
230719	11/02/2017	6780642	CALLER CALLED TO REPORT BROKEN SIDEWALK Prompts First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
230720	11/02/2017	6780660	Sidewalk is gravel causes traffic hazard It entrance new built QT Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage cement removed causing trip First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
230807	11/03/2017	6782298	sidewalk raised several locations this address causing trip hazzard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is Private Street IF YES WILL NOT BE SERVICED no What is damage in couple areas First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
230809	11/03/2017	6782321	Sidewalk near entrance to park is heaving creating trip hazard children running playground Prompts What damage Sidewalk	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
230814	11/03/2017	6782363	Web Request CDOT Stonewall median just east McDowell This sticks out into what is normal turn radius left from McDowell shows many marks being hit vehicles Circular curb needs reflective mastic applied to give visual notice drivers turning night Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no damage McDowell Circular First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
230870	11/06/2017	6783621	Citizen states sidewalk is damaged trip hazzard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage First Request YES	Y		
<u>Request Comments</u>						
Duplicate						
UPDATE: Request RESOLVED.						
230974	11/08/2017	6786367	Citizen states she fell location wres laid across sidewalk has injured her back Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED no What is damage wires blocking side walk First Request YES	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
231006	11/09/2017	6787066	Citizen would to report that sidewalk on side this property is completely broken If you coming west from Mallard Creek Church Rd 10 yards south Prosperity Church Rd Driwood Ct Driwood Ct Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED NO What damage up First Request NO	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
231022	11/09/2017	6787461	Citizen states that patch sidewalk is caving in near entrance Stonecrest Professional Center Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED No What damage First Request YES	Y	934418	Y
<u>Request Comments</u>						
<i>No problem found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
231089	11/13/2017	6789016	Sidewalk has been removed it most be replaced Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is this Private Street IF YES WILL NOT SERVICED no What is damage Sidewalk Caller states there sidewalk pedestrians First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
231097	11/13/2017	6789209	there is large hold in sidewalk that private contractor has opened up no barricades place so it safety hazard Prompts Charlotte City Limits IF WILL NOT BE SERVICED YES this Street IF YES WILL NOT BE SERVICED What damage lagre hole left unbarracaded First Request YES	Y		
<u>Request Comments</u>						
<i>Land Development inspector is handling this request because it was done by a private plumber for a new duplex being built at this location</i>						
<i>UPDATE: Request RESOLVED.</i>						
231112	11/13/2017	6789741	section sidewalk along Berewick Commons Pkwy near intersection Langwell Ln has been missing over year believe this was originally result construction work in area which long since completed space is filled with dirt gravel but concrete never poured Prompts What damage one	Y		
<u>Request Comments</u>						
<i>MECKLENBURG COUNTY</i>						
<i>UPDATE: Request RESOLVED.</i>						
231201	11/15/2017	6792334	HOLES IN SIDEWALK 100 FEET EAST ADDRESS LISTED IN FRONT JACK IN BOX Prompts What is damage HOLES IN SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
<i>The area that is damaged is the driveway apron and isn't City maintained.</i>						
<i>UPDATE: Request RESOLVED.</i>						
231204	11/15/2017	6792376	There uneven sidewalks all along Beverly Crest Blvd we ve had numerous reports people tripping Thanks Prompts What is damage	Y	934582	Y
<u>Request Comments</u>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p>There are uneven sidewalks all along Beverly Crest Blvd. I tripped on one when I was running a badly scraped my hands, knees and chin. There is a higher one towards Providence Rd. There are some towards the top of the hill towards Hwy 51 too. Address originally entered: BEVERLY CREST BV CHARLOTTE NC</p> <p>UPDATE: Request RESOLVED.</p>			
231216	11/15/2017	6792606	We need two repairs on our sidewalks within community One sidewalk is entrance Avensong Crossing where it crumbling sloping down other one corner Aventide Lane Chantress Lane Prompts What damage in different locations	Y		
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			
231230	11/16/2017	6793083	We need two repairs on our sidewalks within community One sidewalk is entrance Avensong Crossing where it crumbling sloping down other one corner Aventide Lane Chantress Lane Prompts What damage in different locations	Y		
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			
231288	11/17/2017	6794641	Customer is requesting sidewalk repair corner McLean Rd amp 2455 Sawyer Drive	Y		
			<p><u>Request Comments</u></p> <p>This was a duplicate request, the work was completed under SR#231289.</p> <p>UPDATE: Request RESOLVED.</p>			
231289	11/17/2017	6794647	Customer is requesting sidewalk repair corner Roundleaf Drive it would be next to lot 2421 Sawyer Drive Charlotte NC 28213	Y	937889 938543 938544 938546 938565	Y Y Y Y Y
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			
231290	11/17/2017	6794642	Citizen reporting sidewalk needing to be repaired on corner intersection again Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES What is damage DAMAGED CURB First Request NO	Y		
			<p><u>Request Comments</u></p> <p>This was a duplicate request. Work order was created for this location and referenced another Hansen SR.</p> <p>UPDATE: Request RESOLVED.</p>			
231294	11/17/2017	6794810	Go directly across street from this address It was closest could find to identify issue area has run off when it rains assume that's why it's crumbling apart becomes difficult walk on wet gets much worse with winter weather You'll probably have cut back overgrown shrubbery repair too Prompts What is damage sidewalk	Y		
			<p><u>Request Comments</u></p> <p>UPDATE: Request RESOLVED.</p>			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
231303	11/18/2017	6795021	Leaving items behind seems very wasteful It is also an eyesore We have waited patiently almost two months workers to gather them but now we realize it just extreme negligence Prompts What damage hitting cone as try back out drive	Y		
<u>Request Comments</u>						
<i>No problem found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
231320	11/20/2017	6795716	city came out to do some work on their power line In lieu that dug up large chunk asphalt our property packed hole with dirt instead replacing We need have this addressed immediately as vehicles access surrounding will damage in meantime Prompts What is torn	Y		
<u>Request Comments</u>						
<i>Investigated on 6/15/18, no issue found.</i>						
<i>UPDATE: Request RESOLVED.</i>						
231352	11/20/2017	6796577	CALLER CALLED TO REPORT BROKEN SIDEWALK ENTERANCE Prompts What is damage CHUNKS SIDEWALK First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
231449	11/24/2017	6799227	Area is coned off as someone trip fell over raised sidewalk Prompts What damage section about in	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
231451	11/24/2017	6799256	Thank you your time Prompts What is damage cracked uneven sidewalk	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
231552	11/28/2017	6802768	Citizen states that sidewalk this intersection is cracked tripping hazard Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Private Street IF YES WILL NOT BE SERVICED What damage First Request YES	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
231607	11/30/2017	6804591	Joint is sticking up to tripping hazard needs be grinded down Prompts What damage Uneven sidewalk joint	Y		
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
<i>Called backk to check on the status of request. Advised that request is still open. Advised that he keeps seeing people trip over the joint. (Entered in EMERALD by BRIE'-ANNE JOHNSON)</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
231651	11/30/2017	6805218	Significant tripping hazard wheelchairs in those who visually impaired Spoke with customer he said that tree roots coming up sidewalk making uneven ENTERED INTO CITYWORKS	Y	936054	Y
<u>Request Comments</u>						
To SMD						
UPDATE: Request Type Changed from OTHER to RFREE.						
Looks like work has been done. No problem found.						
UPDATE: Request RESOLVED.						
231697	12/01/2017	6806504	Located 412 Tremont there is significant tripping hazard from tree root roots making sidewalk uneven wheelchairs those who visually impaired	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
231746	12/04/2017	6807540	Someone tripped as result Prompts What is damage Uneven sidewalk	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
231750	12/04/2017	6807624	request made in February 2017 EW636771 No follow through Prompts What is damage uneven broken due to street trees	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
231775	12/04/2017	6808539	Citizen states that there is sinkhole on sidewalk 7934 Mossycup Drive in their neighborhood Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage inside First Request NO	Y		
<u>Request Comments</u>						
UPDATE: Request RESOLVED.						
INSPECTED: Po is concerned with a sinkhole under the sidewalk. The hole under the sidewalk is a Charlotte Water issue. CW was informed and it was taken care of. There is no storm pipes in that area. There is another sinkhole behind our CB between her and her neighbors property. Had pipe video and locates done. Will need to replace storm crossing and CB's. (Entered in CityworksSWPT by ALong,)						
231878	12/06/2017	6811196	Citizen states that sidewalk is unusable side does seem to be safety hazard it right outside 720 East Blvd Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED NO What damage First Request YES	Y		
<u>Request Comments</u>						
SR 133						
UPDATE: Request RESOLVED.						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
231885	12/06/2017	6811328	Caller states sidewalks on Darby Chase uneven She stated due to this she fell hurt herself had go hospital someone needs look all because bad throughout neighborhood James Richard be looked also Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES Is Private Street IF YES WILL NOT SERVICED no What is damage pavement First Request YES	Y		

Request Comments

UPDATE: Request RESOLVED.

231910	12/07/2017	6812071	repair some broken up sidewalk on Palmer Street front building 1200 Graham Street See image below coordinate Street Maintenance see if get their queue Thanks	Y		
--------	------------	---------	---	---	--	--

Request Comments

UPDATE: Request RESOLVED.

231954	12/07/2017	6812888	If left unattended this is major source mud effluent into city sewer Prompts What damage leaching degraded sidewalk	Y		
--------	------------	---------	---	---	--	--

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
<u>Request Comments</u>						
<i>UPDATE: Request RESOLVED.</i>						
232147	12/18/2017	6821819	Citizen states that city chopped down this past summer roots from trees causing sidewalk to be extremely uneven trip hazard Tree root repair is 135 Laurel Avenue	N		
<u>Request Comments</u>						
<i>UPDATE: Request Type Changed from ROBST to RFREE.</i>						
232591	01/25/2018	6855842	Citizen states that sidewalk in front her home has jagged concrete roots from an old tree coming it Citizen is concerned because obstruction causing children to trip afraid someone might file lawsuit against city about Prompts Charlotte Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO First Request YES	Y		
<u>Request Comments</u>						
<i>Citizen called in to request a status on this call. (Entered in EMERALD by TANYA COLON)</i>						
<i>WO#6321 Has been created in Cityworks for this repair.</i>						
<i>UPDATE: Request RESOLVED.</i>						
232780	02/07/2018	6868111	Citizen states that sidewalk is craked due to some work being doing Citizen stated she previously called lady spoke with said would send email so could be repaired informed citizen there was no request put in Prompts Charlotte City Limits IF WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED First YES	Y		
<u>Request Comments</u>						
<i>TURNED OVER TO MIKE McHALE W/ AT&T. (Entered in CityworksCDOT by DHANKINS) No problem found</i>						
<i>UPDATE: Request RESOLVED.</i>						
232826	02/08/2018	6869140	Citizen states there was water mane break had to dig up sidewalk needs be repaired citizen left everything even cones still wants know if will come back out repair he grass is dug too Prompts In Charlotte City Limits NO NOT SERVICED YES this Private Street YES NOT SERVICED no What damage First Request YES	N		
<u>Request Comments</u>						
<i>CLT Water was notified of this request on 2/9/18 (Entered in CityworksCDOT by JHUBBARD)</i>						
232884	02/09/2018	6870686	Not sidewalk request Customer is requesting asphalt rolled curb in front her to prevent bumping coming out Please contact customer phone let know if work will be done so when Prompts Charlotte City Limits NO NOT SERVICED YES this Private Street YES NOT SERVICED no What damage see detail description First YES	N		
<u>Request Comments</u>						
<i>No apron needed home owner added to D/W he wants a ramp add over curb and gutter (Entered in CityworksCDOT by JVILAGOS)</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
232885	02/09/2018	6870700	New sidewalk has been installed There is small hole directly next to that approximately feet deep on property side Also curb damaged catch basin in street Photos available Call with questions Thanks Prompts What damage	Y		
<u>Request Comments</u>						
<i>this was a free op sidewalk repair that will need to be backfilled again. There is one spot in the natural are with a void going under the sidewalk (Entered in CityworksCDOT by JHUBBARD)</i>						
<i>UPDATE: Request RESOLVED.</i>						
232915	02/12/2018	6871937	SIDEWALK REPAIR WAS NOT COMPLETED GRASS WAS NOT REPLACED Prompts What is damage SIDEWALK REPAIRS INCOMPLETE First Request YES	N		
<u>Request Comments</u>						
<i>I checked this on 6/27 completed (Entered in CityworksCDOT by JVILAGOS)</i>						
232941	02/13/2018	6873036	this tree was taken down in 2013 she says roots time had buckled sidewalk so we cut it Now still there have been buckling strip concrete which is between street trip hazard not sure what to do with or who technically responsible that Prompts Charlotte City Limits IF NO WILL BE SERVICED YES Private IF YES WILL BE SERVICED NO damage	Y		
<u>Request Comments</u>						
<i>Duplicate request in Cityworks, SR# 770</i>						
<i>UPDATE: Request RESOLVED.</i>						
233024	02/15/2018	6876064	We have spots cracked uneven sidewalks in front our home some points it almost inches we don wan to see anyone get hurt on this portion sidewalk Prompts What is damage even	Y		
<u>Request Comments</u>						
<i>trip hazard. the ground is about 2 inches up from the sidewalk should be. concerned that someone may fall. informed of 45-90 day timeframe for repairs. (Entered in EMERALD by JACQUELINE MEADERS)</i>						
<i>WO 6549</i>						
<i>UPDATE: Request RESOLVED.</i>						
<i>Spoke with customne service states she will send info over to street maintance for update to info (Entered in EMERALD by ROBIN BACOTE)</i>						
233029	02/15/2018	6876382	Citizen called to report sidewalk is cracked near 10940 Round Rock Rd Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED What damage First Request YES	Y		
<u>Request Comments</u>						
<i>Work done at this location. No problem found.</i>						
<i>UPDATE: Request RESOLVED.</i>						

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
233089	02/19/2018	6878903	section sidewalk was removed to do some utility work assume puts gravel down but never came back put concrete ground is falling away next in missing This also directly bus stop so gets plenty traffic There power line hanging on which just hangs there no it Please properly repair fix lines Prompts What damage rocks completed	Y		
			<u>Request Comments</u> GIVEN TO DUKE ENERGY (Entered in CityworksCDOT by DHANKINS) Duplicate request. UPDATE: Request RESOLVED.			
233092	02/19/2018	6879110	This is second request repair Tripping hazard does not drain during after rain City cones have been here months Placed shortly first sent but no completed Thanks Prompts What damage Uneven sidewalk in front home	Y		
			<u>Request Comments</u> CityWorks SR 854 UPDATE: Request RESOLVED.			
233102	02/19/2018	6879666	there is some buckling sidewalk to right driveway was repair made in front home still needed different place Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED no What damage First Request	Y		
			<u>Request Comments</u> WO 8909 UPDATE: Request RESOLVED.			
233110	02/19/2018	6879987	HANDICAP RUBBER ON HANDICAP PART SIDEWALK IS TEARING UP NEEDS TO BE REPAIRED Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage HANDICAP RUBBER ON HANDICAP PART SIDEWALK First Request YES	N		
			<u>Request Comments</u> citizen checked status advised still open transferred to street maintenance for further assistance. (Entered in EMERALD by RUBI TINAJERO)			
233122	02/20/2018	6880281	Caller states years ago there used to be ditch city piped in through Caller curb was being done project never completed one spot still needs filled is not Says water stopped just runs onto property Prompts this creating traffic hazard No On maintained street If refer NCDOT Yes First Request YES	Y		
			<u>Request Comments</u> The project that the caller is talking about was a Storm Water project that addressed the street water run off down stream for this location. Putting curb in front of this property was never part of the plans.(per SHudson) Strom Water has already addressed this with the caller. SMD will not install curb at this location without Storm Water's direction. (Entered in CityworksCDOT by CHELMS)			

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
			<p><i>INSPECTED: Req. is for yard flooding from storm water off of Little Hope Rd. Investigation found that property was recently developed and graded. A drainage ditch that used to exist on the property was filled in and a house was built on the property. Storm water was redirected by property development. Property does receive public street water. No CSWE on property. (Entered in CityworksSWPT by CBolin)</i></p> <p><i>No problem found. Some work was done recently at this location so it looks like it has been resolved.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>			
233133	02/20/2018	6881105	<p>Caller states sidewalk is damaged cracking has holes in some slabs Prompts Charlotte City Limits IF NO WILL NOT BE SERVICED YES What damage First Request YES</p> <p><u>Request Comments</u></p> <p><i>WO 7202</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>	Y		
233146	02/21/2018	6881662	<p>When called water department to find out why sidewalk not repaired She said oh that our issue have call another Very frustrating now we spending time trying around get fixed city torn up fix their Prompts What is damage dept repair line It been weeks since still gravel</p> <p><u>Request Comments</u></p> <p><i>UPDATE: Request RESOLVED.</i></p> <p><i>Repairs have been made. (Entered in CityworksCDOT by CBARNES)</i></p>	Y		
233192	01/30/2018	6860730	<p>Citizen states that sidewalk on 500 5th Street Graham Street is cracked uneven Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES this Private Street IF YES WILL NOT BE SERVICED NO What damage First Request YES</p> <p><u>Request Comments</u></p> <p><i>Citizen called wanting to know if CDOT was going to come back out to remove fillers they placed on the sidewalk. I informed citizen that CDOT rep was going to put in a request to have someone go take a look at sidewalk again. (Entered in EMERALD by JASMINE BROADDUS)</i></p>	N		
233199	02/22/2018	6883527	<p>Caller states he spoke with Duke Energy asked caller to call City Charlotte repair sidewalk 20by20 wide section on where Duke Energy did electrical work Duke Energy ticket 113919698254 Segwick Duke Energy claims Dept claim 301895688830001 phone 800 541 0139 Prompts In Charlotte City Limits IF NO WILL NOT BE SERVICED YES Is this Private Street IF YES WILL NOT BE SERVICED NO What is damage First Request YES</p> <p><u>Request Comments</u></p> <p><i>Investigated on 6/15/18, this was repaired by a contractor.</i></p> <p><i>UPDATE: Request RESOLVED.</i></p>	Y		
233214	02/22/2018	6884020	<p>Customer advised that tree roots continue to cause sidewalk panels raise crack causing hazards walkers Citizens inquired if trees could be removed avoid this issue Many mature in City ROW Prompts Charlotte City Limits NO WILL NOT SERVICED YES Is Private Street YES WILL NOT SERVICED No What is damage rasied due</p>	Y		

<u>Hansen #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>Customer Comments</u>	<u>Resolved?</u>	<u>WO #</u>	<u>Completed?</u>
-----------------	---------------------	------------------	--------------------------	------------------	-------------	-------------------

Request Comments

This area has been turned over to have the milling contractor to work on the trip hazard (Entered in CityworksCDOT by FHAGER)

This would be a good location to include landscape management in the discussion. Depending on the tree, we may be able to cut roots and replace without having to use the bridging standard. (Entered in CityworksCDOT by CJones)

No problem found. Grinding was done along the whole street.

UPDATE: Request RESOLVED.

233229	02/23/2018	6884747	Citizen called to report sidewalk is raised needs be repaired Prompts In Charlotte City Limits IF NO WILL NOT SERVICED YES this Private Street IF YES WILL NOT SERVICED NO What damage CREATING TRIP HAZARD First Request YES	Y		
--------	------------	---------	---	---	--	--

Request Comments

CWH created work order# 6268 in Cityworks for this repair.

UPDATE: Request RESOLVED.

235046	03/29/2018	6926094	THIS IS ONLY STOP SIGN IN CUL DE SAC GROUND IS ERODING VERY BADLY NEW STOP SIGN SIGN WAS REPLACED ABUT WEEKS AGO EROSION IS GETTING VERY DEEP	N		
--------	------------	---------	---	---	--	--

Request Comments

INSPECTED: PO is concerned with erosion after they installed a stop sign. There is a small sinkhole right at the corner of the C&G and the Handicap ramp. Our Storm Pipe cuts the corner and is on the line of the ROW about 10ft away. I had Darlene forward this to CDOT and the ROW manager to safe up and inspect. (Entered in CityworksSWPT by ALong)

237935	08/28/2018	7126192	Citizen advised that sidewalk end driveway is destroyed Prompts Which side street odd or even Between which two cross streets needed DEAD	N		
--------	------------	---------	---	---	--	--

Request Comments

UPDATE: Request Type Changed from RSIDE to RFREE.

The sidewalk is good. The part that is destroyed is the part between the sidewalk and the curb. The City does not maintain that part that is the home owners responsibility. (Entered in CityworksCDOT by FHAGER)

CITYWORKS - SIDEWALK REPAIR SERVICE REQUESTS

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6	12/11/2017	6814170		CLOSED		
					128	CLOSED
			<u>Request Comments</u> Citizen states that the sidewalk in front of given address is uneven. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk uneven // First Request? YES //			
31	12/12/2017	6814681		CLOSED		
					130	CLOSED
			<u>Request Comments</u> CALLER SAYS THE BUMPY METAL PAD AT RAMP FROM SIDEWALK TO STREET IS LOOSE AT LOCATION ADDRESS AND NEEDS TO BE FIXED. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? CALLER SAYS THE BUMPY METAL PAD AT RAMP FROM SIDEWALK TO STREET IS LOOSE AT LOCATION ADDRESS AND NEEDS TO BE FIXED. // First Request? YES // Truncated Dome MAT (ADA) By TIA JEFFREY : 03/16/18 08:52 CITIZEN CALLED BACK FOR STATUS			
36	12/12/2017	6812071		CLOSED		
					132	CLOSED
			<u>Request Comments</u> W PALMER ST (500 BLK) @ S GRAHAM ST (sidewalk on W Palmer St in front of the building at 1200 S Graham St) W PALMER ST (500 BLK) @ S GRAHAM ST (sidewalk on W Palmer St in front of the building at 1200 S Graham St) W PALMER ST (500 BLK) @ S GRAHAM ST (sidewalk on W Palmer St in front of the building at 1200 S Graham St) see email attached see email attached see attached email			
53	12/13/2017	6817303		CLOSED		
					198	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
67	12/14/2017	7177949	<p>CALLER STATES UNDERNEATH THE SIDEWALK IS ERODING. SOMEONE NEEDS TO COME OUT ASAP. LOCATED IN FRONT OF ADDRESS.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p> <p>Per C Shaw, dispatch to SM36 to put a cone on it.</p> <p>SM36 reported that there is work currently taking place at this corner of the intersection on the sidewalk.</p> <p>Per S Hudson, Storm Water is evaluating this on a separate request. CDOT Traffic Safety Project -- Void was found underneath sidewalk. STWA Work order may come through on a separate request. 12/14/17 - Had CHelms install a steel plate outside of the condos at this location. (Emerald #6818303 is for separate request)</p>	CLOSED	3900	CLOSED
			<p><u>Request Comments</u></p> <p>Hansen Request #227903, resolve in Hansen when complete.</p> <p>30 feet of sidewalk needs to be repaired, photo is attached.</p> <p>10 feet on opposite side of the street.</p>			
68	12/14/2017	6876899		CLOSED	459	CLOSED
			<p><u>Request Comments</u></p> <p>Hansen Request #229063, resolve in Hansen when complete.</p>			
69	12/14/2017	6876905		CLOSED	446	CLOSED
			<p><u>Request Comments</u></p> <p>Hansen Request #229398, resolve in Hansen when complete.</p> <p>CWH has created a WO in Cityworks for this work.</p>			
70	12/14/2017	6876906		CLOSED	447	CLOSED
			<p><u>Request Comments</u></p> <p>Hansen Request #230034, resolve in Hansen when complete.</p>			
73	12/14/2017	7027696		CLOSED	3903	CLOSED
			<p><u>Request Comments</u></p> <p>Hansen request #229269, resolve in Hansen when complete.</p>			
74	12/14/2017	6988470		CLOSED	3857	CLOSED
			<p><u>Request Comments</u></p> <p>Hansen request #229409, resolve in Hansen when complete.</p>			
77	12/14/2017	7080807		CLOSED	4843	CLOSED
			<p><u>Request Comments</u></p> <p>Hansen request #229727, resolve in Hansen when complete.</p> <p>25 feet of sidewalk needs to be replaced, photo attached.</p>			
80	12/14/2017	6818711		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u> Citizen states there is a lot damage on the angled side of her sidewalk in front of her home and would like for the side walk to be repaired. She as been trying to get the sidewalk fixed for 2 years. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Citizen states there is a lot damage on the angled side of her sidewalk in front of her home and would like for the side walk to be repaired. // First Request? NO //</p>		365	CLOSED
82	12/14/2017	7177944		CLOSED	4679	CLOSED
			<p><u>Request Comments</u> Hansen request #231352, resolve in Hansen when complete. needs dug out and repaired Citizen called (through 311) to check on status of repair.</p>			
84	12/14/2017	7297873		CLOSED	4844	CLOSED
			<p><u>Request Comments</u> Hansen request #227413, resolve in Hansen when complete.</p>			
85	12/14/2017	7151664		CLOSED	4842	CLOSED
			<p><u>Request Comments</u> Hansen request #228041, resolve in Hansen when complete.</p>			
87	12/14/2017	7041247		CLOSED	3856	CLOSED
			<p><u>Request Comments</u> Hansen request #228644, resolve in Hansen when complete.</p>			
93	12/15/2017	6819388		CLOSED	4290	CLOSED
			<p><u>Request Comments</u> Citizen called in reference to missing part of sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? PART OF THE SIDEWALK IS MISSING IN FRONT OF THE HOME // First Request? YES // There are no utility-sidewalk requests in Hansen for this location.</p>			
101	12/17/2017	6820261		CLOSED	364	CLOSED
			<p><u>Request Comments</u> Sidewalk is in extremely poor condition and needs to be made even and safe for pedestrians. There are many cracks throughout the pavement and part of the sidewalk is even demolished near Selwyn Pub. // Prompts // // What is the damage? uneven sidewalk with many cracks //</p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
121	12/19/2017	6821819		CLOSED		
					7176	CLOSED
					15056	OPEN
					15058	OPEN
					15060	OPEN
<u>Request Comments</u>						
<i>Citizen states that the city chopped down this past summer and the roots from the trees are causing the sidewalk to be extremely uneven -- a trip hazard. Tree root /sidewalk repair is at 135 S Laurel Avenue.</i>						
<i>// Prompts //</i>						
<i>// In City Limits? YES</i>						
<i>// Is the obstruction on the sidewalk? YES</i>						
<i>// What is the obstruction? GRASS</i>						
<i>// How long has obstruction been there? About a year //</i>						
126	12/19/2017	6822704		CLOSED		
					867	CLOSED
<u>Request Comments</u>						
<i>Citizen states that the sidewalk extending from 7211 Hidden Creek Dr to Tansy Dr has an uneven pavement and cracked gravel.</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i>						
<i>// What is the damage? The pavement is uneven and the gravel is cracked.</i>						
<i>// First Request? NO //</i>						
129	12/19/2017	6822961		CLOSED		
					6737	CLOSED
<u>Request Comments</u>						
<i>SIDEWALK AND DRIVEWAY CRACKED DUE TO TREE ROOTS</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i>						
<i>// What is the damage? SIDEWALK CRACKING //</i>						
132	12/20/2017	6823500		CLOSED		
					3855	CLOSED
					4291	CLOSED
<u>Request Comments</u>						
<i>Multiple students crossing. Potential trip hazard</i>						
<i>// Prompts //</i>						
<i>// What is the damage? ADA mat at school crossing between Paloverde and Montezuma is in disrepair. //</i>						
<i>ADA mat at school crossing between Paloverde and Montezuma is in disrepair. Multiple students crossing. Potential trip hazard</i>						
163	12/20/2017	6824223		CLOSED		
					2326	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Caller states there is a hole that almost covers entire sidewalk across needing to be fixed // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES // Per CHelms, assign to T Shabani. Dispatch on call D&S beeper crew to safe up sidewalk area. Caller states there is a hole that almost covers entire sidewalk across needing to be fixed // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES // By RUBI TINAJERO : 02/15/18 14:07 ROBERT BOYD CHECKED STATUS TRANSFERRED TO STREET MAINTENANCE CITIZEN CALLED TO CHECK STATUS - HOLE IN SIDEWALK - 2.5' WIDE AND 1.5" DEEP - THERE WAS A CONE ON IT, BUT IT KEEPS GETTING MOVED. PEOPLE ARE TRIPPING AND FALLING ON IT. IT IS RIGHT IN FRONT OF HIS STORE, CITY SUPPLY. SENT EMAIL TO ON-CALL SUPERVISOR, CC: J VILAGOS</p>			
164	12/20/2017	6824373		CLOSED		
					15224	CLOSED
					15250	CLOSED
					15345	CLOSED
					15351	CLOSED
					16088	CLOSED
					6345	CLOSED
			<u>Request Comments</u>			
			// Prompts // // What is the damage? sidewalk and driveway to the street // First Request? YES //			
165	12/20/2017	6824399		CLOSED		
					617	CLOSED
					15225	OPEN
			<u>Request Comments</u>			
			Sidewalk fronting Piedmont Open has multiple raised and damaged panels. Heavy student foot traffic as well as general public; please review and repair // Prompts // // What is the damage? sidewalk fronting the school has multiple trip hazards // 1241 E 10th St, Charlotte, NC 28204 - fronting Piedmont Open IB MS			
170	12/21/2017	6824767		CLOSED		
					611	CLOSED
			<u>Request Comments</u>			
			Citizen states that the sidewalk across the street at 9123 Newfield is damaged by roots growing through the side walk and would like for the sidewalk to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Roots are growing through the sidewalk // First Request? YES //			
177	12/21/2017	6747358		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					15525	CLOSED
					15527	COMPLETE
			<u>Request Comments</u>			
			TREE FELL AND DAMAGED SIDEWALK			
			// Prompts //			
			// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES			
			// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO			
			// What is the damage? HOLES IN SIDEWALK //			
			By SERINA HELLER : 12/21/17 12:36 Citizen called for status update.			
			duplicate request (this is already in Hansen)			
			HANSEN #229225 - 9/29/17			
183	12/22/2017	7044997		CLOSED		
					15596	CLOSED
					15597	OPEN
					4292	CLOSED
			<u>Request Comments</u>			
			Hansen request #229071, resolve in Hansen when complete.			
184	12/22/2017	7012588		CLOSED		
					3854	CLOSED
			<u>Request Comments</u>			
			Hansen request #230719, resolve in Hansen when complete.			
185	12/22/2017	7088159		CLOSED		
					3853	CLOSED
					15598	COMPLETE
					15599	OPEN
			<u>Request Comments</u>			
			Hansen request #230807, resolve in Hansen when complete.			
186	12/22/2017	7041240		CLOSED		
					3851	CLOSED
			<u>Request Comments</u>			
			Hansen request #230809, resolve in Hansen when complete.			
190	12/22/2017	7040864		CLOSED		
					3850	CLOSED
			<u>Request Comments</u>			
			Hansen request #230483, resolve in Hansen when complete.			
192	12/22/2017	6965991		CLOSED		
					4294	CLOSED
			<u>Request Comments</u>			
			Hansen request #229520, resolve in Hansen when complete.			
193	12/22/2017	7034015		CLOSED		
					4322	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					15614	COMPLETE
					15615	CLOSED
					15617	CLOSED
					15618	CLOSED
			<u>Request Comments</u>			
			<i>Hansen request #229950, resolve in Hansen when complete.</i>			
194	12/22/2017	7027839		CLOSED		
					2489	CLOSED
					4323	CLOSED
					4652	CLOSED
					15625	CLOSED
					15627	CLOSED
			<u>Request Comments</u>			
			<i>Hansen request #231089, resolve in Hansen when complete.</i>			
195	12/22/2017	7044250		CLOSED		
					4651	CLOSED
					15932	OPEN
					15933	OPEN
					15934	OPEN
			<u>Request Comments</u>			
			<i>Hansen request #231216, resolve in Hansen when complete.</i>			
196	12/22/2017	7015985		CLOSED		
					3848	CLOSED
			<u>Request Comments</u>			
			<i>Hansen request #231230, resolve in Hansen when complete.</i>			
197	12/22/2017	7076034		CLOSED		
					4649	CLOSED
			<u>Request Comments</u>			
			<i>Hansen request #231775, resolve in Hansen when complete.</i>			
202	12/22/2017	6876903		CLOSED		
					821	CLOSED
					15984	OPEN
					15985	OPEN
					15986	COMPLETE
					15987	CLOSED
					16090	CLOSED
			<u>Request Comments</u>			
			<i>Hansen request #225185, resolve in Hansen when complete.</i>			
203	12/22/2017	7023928		CLOSED		
					4647	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> <i>Hansen request #230148, resolve in Hansen when complete.</i>			
204	12/22/2017	7079238		CLOSED	4646	CLOSED
			<u>Request Comments</u> <i>Hansen request #230610, resolve in Hansen when complete.</i>			
207	12/22/2017	7115019		CLOSED	3835	CLOSED
			<u>Request Comments</u> <i>Hansen request #230720, resolve in Hansen when complete.</i>			
208	12/22/2017	6951514		CLOSED	1164	CLOSED
			<u>Request Comments</u> <i>Hansen request #231006, resolve in Hansen when complete.</i>			
209	12/22/2017	6933436		CLOSED	1166	CLOSED
			<u>Request Comments</u> <i>Hansen request #231451, resolve in Hansen when complete.</i>			
210	12/22/2017	6826201		CLOSED	538	CLOSED
			<u>Request Comments</u> <i>Caller states the sidewalk collapsed and there is a hole about 3 feet deep. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Sidewalk collapsed. // First Request? YES // STREET SEG: 632-10 Dispatched to Invest req./ placed 2 collapsable barricades and caution tape around hole. Pictures included and forwarded findings over to FOS. This is a cave in at the catch basin that has caused the sidewalk to cave in This is a cave in at the catch basin that has caused the sidewalk to cave in. See attached pictures A Long REQUESTED PLATE BE SET AT THIS LOCATING 12/28/17</i>			
216	12/25/2017	6961521		CLOSED	488	CLOSED
			<u>Request Comments</u>			
230	12/28/2017	6826412		CLOSED	3833	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Caller states CDOT is working in the sidewalk and they dumped gravel on his driveway and also a truck went into his driveway and tthe driveway is full of mud.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. DON'T KNOW</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// First Request? YES //</p> <p>CECAP Project: Back Creek Church Rd - FTM Improvements</p>			
233	12/28/2017	6830000		CLOSED	3832	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk cracked and sections missing</p> <p>// First Request? NO //</p> <p>Per B Moore (PSD), citizen called to request that damaged sidewalk area be made safe. He stated it is a trip hazard.</p> <p>Dispatch SM85 to safe up damaged sidewalk area</p>			
234	12/28/2017	6830325		CLOSED	3830	CLOSED
					15910	CLOSED
					15911	CLOSED
					15922	COMPLETE
			<p><u>Request Comments</u></p> <p>CALLER STATED THAT SIDEWALK IS CRACKED.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// First Request? YES //</p> <p>CALLER STATED THAT SIDEWALK IS CRACKED.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// First Request? YES //</p>			
247	01/02/2018	6832449		CLOSED	6738	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><i>Citizen states that the sidewalk in front of shopping center to the plaza has cracks and damages on sidewalk and needs to be repaired.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? There are cracks and needs repair there is damage.</i></p> <p><i>// First Request? YES //</i></p> <p><i>Citizen states that the sidewalk in front of shopping center to the plaza has cracks and damages on sidewalk and needs to be repaired. Citizen states that the sidewalk on Plaza Walk Dr the second entrance of the plaza entrance, the sidewalk there is also damaged and needs to be repaired. Citizen would like for someone from CDOT to contact him to make sure the sidewalks listed are the ones that will be repaired. Please contact citizen</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? There are cracks and needs repair there is damage.</i></p> <p><i>// First Request? YES //</i></p>			
275	01/04/2018	6836688		CLOSED	866	CLOSED
			<p><u>Request Comments</u></p> <p><i>CALLER STATED THAT SIDEWALK HAS BEEN DAMAGED DUE TO CONSTRUCTION IN THE AREA. CALLER STATED THAT THERE IS A LARGE HOLE WHERE THE SIDEWALK USED TO BE. CALLER STATED THAT HE IS CONCERNED ABOUT SAFETY IN THIS AREA AND AREA NEEDS TO BE REPAIRED. LOCATION IS A CHURCH.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? SIDEWALK</i></p> <p><i>// First Request? YES //</i></p>			
310	01/09/2018	6862682		CLOSED	17004	CLOSED
					1127	CLOSED
			<p><u>Request Comments</u></p>			
334	01/10/2018	6843210		CLOSED	2010	CLOSED
			<p><u>Request Comments</u></p> <p><i>PART OF THE SIDEWALK IS STICKING UP AND CAUSING A DANGEROUS SITUATION. CALLER WAS INJURED AND HAD TO GO TO THE HOSPITAL</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? SIDE IS STICKING UP</i></p> <p><i>// First Request? NO //</i></p> <p><i>Called BHalaburda and MHolloway to investigate.</i></p>			
338	01/11/2018	6844121		CLOSED	3499	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states that the sidewalk is cracking and uneven due to vegetation growth // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // Citizen states that the sidewalk is cracking and uneven due to vegetation growth // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // By JACQUELINE MEADERS : 01/25/18 15:14 informed between 45-90days for repair. per emerald</p>			
372	01/16/2018	6847278		CLOSED		

3822 CLOSED

Request Comments

Citizen stated the rubber bumpy block pad that sits at the edge of the sidewalk at Hermitage ct and Hermitage rd is not attached to the ground anymore. Its loose. Please repair.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? sidewalk block pad
// First Request? YES //
Citizen stated the rubber bumpy block pad that sits at the edge of the sidewalk at Hermitage ct and Hermitage rd is not attached to the ground anymore. Its loose. Please repair.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? sidewalk block pad
// First Request? YES //

373	01/16/2018	6847280		CLOSED		
-----	------------	---------	--	--------	--	--

2011 CLOSED

Request Comments

Per D Gallagher w/CDOT -- this is all in the 2000- 2100 blk of Park Road -- see information below:

2108 Park Road - is where the fall occurred per the gentleman that was with the person that fell
2100 Park Road - also has raised panels
2010 Park Road ? is where the person that fell lives and they have sidewalk panels that are also beginning to rise but not as bad as the ones at 2108 and 2100.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? sidewalk problems see detail description
// First Request? YES //

443	01/19/2018	6849331		CLOSED		
-----	------------	---------	--	--------	--	--

6381 CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Side walk is causing citizens to trip. Tree has been removed. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK DAMAGE // First Request? YES //</p> <p>Side walk is causing citizens to trip. Tree has been removed. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK DAMAGE // First Request? YES //</p> <p>By ZEKIA YOUNG : 01/19/18 10:43 Advised Lynn of this request Side walk is causing citizens to trip. Tree has been removed. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK DAMAGE // First Request? YES //</p> <p>CITIZEN CALLED SMD STATING THE CONCRETE CURB NEEDS REPAIR AT THE DRIVEWAY INTO CONDOMINIUM COMPLEX. SHE WOULD LIKE A RETURN PHONE CALL ASAP. KD</p>			
462	01/22/2018	6850885		CLOSED		
					6372	CLOSED
			<u>Request Comments</u>			
			<p>The corner of S Kings and East Blvd. (Carolina Medical Center corner) has a truncated dome that came loose and is laying in dirt.</p> <p>// Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? truncated dome // First Request? YES //</p> <p>TRUNCATED DOME MAT</p>			
463	01/22/2018	6850957		CLOSED		
					1555	CLOSED
			<u>Request Comments</u>			
			<p>Citizen states that sidewalk is cracked at 1025 W 6th St (Near Back of building) and needs to be repaired. Citizen believes that this could be a hazard. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is cracked. // First Request? YES //</p>			
471	01/22/2018	6851357		CLOSED		
					1584	CLOSED
					1595	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
475	01/22/2018	6851767	<p>Sidewalk at location is cracked and unlevel - one piece has sunken // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? cracked and unlevel - one piece has sunken // First Request? YES //</p>	CLOSED	1553	CLOSED
			<u>Request Comments</u>			
483	01/23/2018	6852234	<p>The sidewalk on the corner of Little Rock and Flat rock is damaged and uneven. Would like to request it fixed as well as extended to the R.L. Smith park or even a crosswalk for the kids. // Prompts // // What is the damage? sidewalk // Corner of Little Rock and Flat Rock ongoing project being done by contractor</p>	CLOSED	1587	CLOSED
			<u>Request Comments</u>			
496	01/24/2018	6781251	<p>// Prompts // // What is the damage? uneven sidewalk // First Request? YES //</p>	CLOSED	1615	CLOSED
			<u>Request Comments</u>			
506	01/24/2018	6811328		OPEN	8917	OPEN
					8918	OPEN
					8919	OPEN
					8920	OPEN
			<u>Request Comments</u>			
510	01/24/2018	6854774	<p>Caller states the sidewalks on Darby Chase are uneven. She stated due to this, she fell and hurt herself. She had to go to the hospital. She states someone needs to look at all of the sidewalks because they are bad throughout the neighborhood. She states James Richard needs to be looked at, also. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the pavement is uneven // First Request? YES //</p>	CLOSED	2016	CLOSED
					2017	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
513	01/25/2018	6855536	<p><i>Citizen states that at 2921 Seymour Dr, the curb gutter and sidewalk is cracked. Curb is making the sidewalk collapse and break apart. Mr. Knox would like for this to be repaired asap. Citizen states that sidewalk is a hazard and kids can trip if walking.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? Sidewalk and curb gutter</i></p> <p><i>// First Request? YES //</i></p> <p><i>Sent email to D Moore</i></p>	CLOSED	1696	CLOSED
			<p><u>Request Comments</u></p> <p><i>Citizen states that there is a lot of rebar sticking out of the sidewalk. Citizen said that his gf trip over it while taking a walk. He would like to have it repaired asap. 3139 DUNLAVIN WY</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? Rebar sticking out of sidewalk</i></p> <p><i>// First Request? YES //</i></p> <p><i>Called to notify T Shabani.</i></p>			
524	01/26/2018	6856405		CLOSED	13272	CLOSED
			<p><u>Request Comments</u></p> <p><i>Citizen states that the sidewalk is uneven. Citizen states any water drainage gets stuck in the dip. She states when it gets cold it freezes and that can be dangers. Citizen states she wants to be contacted. She states she happy to show them what's going on.</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? Sidewalk</i></p> <p><i>// First Request? YES //</i></p> <p><i>SPOKE TO CITIZEN (PHOTO ATTACHED). DIP IN SIDEWALK CAUSING STANDING WATER ISSUE.</i></p> <p><i>Sent email to D Moore.</i></p> <p><i>The sidewalk at this location has been repaired. If water continues to stand/pool on sidewalk the planting strip will need to be cut down.</i></p>			
525	01/26/2018	6856433		CLOSED	13782	CLOSED
			<p><u>Request Comments</u></p> <p><i>When it rains there is a large amount of flooding on the sidewalk that sits there and causes a hazardous situation for pedestrians.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? When it rains there is a large amount of flooding on the sidewalk that sits there and causes a hazardous situation for pedestrians.</i></p> <p><i>// First Request? NO //</i></p> <p><i>Duplicate request to SR#524</i></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
529	01/26/2018	6856811		CLOSED		
					2411	CLOSED
			<p><u>Request Comments</u></p> <p>Low spot in sidewalk in front of location is allowing a mud buildup on the sidewalk and creating a dangerous slippery area for pedestrians and kids on bikes.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sunken area</p> <p>// First Request? YES //</p> <p>Sent email to D Moore</p>			
541	01/29/2018	6855842		CLOSED		
					2008	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states that the sidewalk in front of her home has jagged concrete and roots from an old tree coming from it. Citizen is concerned because the obstruction is causing children to trip and is afraid that someone might file a lawsuit against the city about it.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// First Request? YES //</p> <p>By TANYA COLON : 05/07/18 10:06 Citizen called in to request a status on this call.</p> <p>Citizen states that the sidewalk in front of her home has jagged concrete and roots from an old tree coming from it. Citizen is concerned because the obstruction is causing children to trip and is afraid that someone might file a lawsuit against the city about it.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// First Request? YES //</p>			
551	01/29/2018	6858213		OPEN		
					8516	OPEN
			<p><u>Request Comments</u></p> <p>Citizen states he would like to have CURB ramps installed at the intersection of Old Providence rd and Carriagehouse In. Also at River oaks and Old Providence. Please contact Citizen</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? none</p> <p>// First Request? YES //</p> <p>HANDICAP CURB RAMP REQUEST</p> <p>Citizen states he would like to have CURB ramps installed at the intersection of Old Providence rd and Carriagehouse In. Also at River oaks and Old Providence. Please contact</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? none</p> <p>// First Request? YES //</p> <p>By CORETTA BUGGS : 02/09/18 14:29 Caller would like to add his email to request-</p>			
565	01/30/2018	6859722		CLOSED		
					2009	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> My children have tripped walking to the bus stop and many stroller walkers have issues with this area of the sidewalk. // Prompts // // What is the damage? Tree roots are causing a significant hazard for walkers and bikers. // Location is on Westfield Road between Maryland Avenue and Sterling Road. (Between the two driveways located on the street, next to a large tree.) DUPLICATE REQUEST: Refer to Cityworks #524 - 1/26/18 SENT EMAIL TO D MOORE			
566	01/30/2018	6859890		CLOSED		
					4474	CLOSED
			<u>Request Comments</u> Side walks on each side of Tyvola Centre Drive are raised and uneven creating multiple "trip hazards". // Prompts // // What is the damage? Sidewalk Trip Hazards // Sidewalks- located on Tyvola Centre Drive going alongside the property of Tyvola Centre Apartments and the new construction site. SENT EMAIL TO D MOORE			
568	01/30/2018	6965491		CLOSED		
					1791	CLOSED
			<u>Request Comments</u>			
569	01/30/2018	6860252		CLOSED		
			<u>Request Comments</u> Citizen is reporting that there is a whole in the sidewalk in front of the home that needs to be repaired. Citizen indicated that it needs to be repaired back to the way it was. Citizen would like to be contacted first before repairs are made. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sinkhole // First Request? YES // Citizen is reporting that there is a sinkhole in the sidewalk in front of the home that needs to be repaired. Citizen indicated that it needs to be repaired back to the way it was. Citizen would like to be contacted first before repairs are made. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sinkhole // First Request? YES // JOE: DUPLICATE REQUEST? -- CITYWORKS REQ#537 - BARRINGTON DR & BELLE PLAIN DR			
570	01/30/2018	6732396		CLOSED		
					1792	CLOSED
			<u>Request Comments</u>			
571	01/30/2018	6861059		CLOSED		
					1793	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
581	01/30/2018	6860730		CLOSED		
					2061	CLOSED
			<u>Request Comments</u> <i>Citizen states that the sidewalk on 500 W 5th Street and N Graham Street is cracked and uneven. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Cracked and uneven // First Request? YES //</i>			
586	01/31/2018	6861124		CLOSED		
					19225	OPEN
					19227	OPEN
			<u>Request Comments</u> <i>Citizen states there is about 10ft of no sidewalk due to repairs. You can see the gravel and needs concrete added to repair the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? There is about 10ft of no sidewalk due to repairs. You can see the gravel and needs concrete added to repair the sidewalk. // First Request? YES // CITIZEN CALLED SMD and stated that utility work (CHARLOTTE WATER OR PNG) was done at this location. Did not find any "utility-sidewalk" requests for this location. Mears is working in this area and will complete the sidewalk work</i>			
589	01/31/2018	6861505		CLOSED		
					3821	CLOSED
			<u>Request Comments</u> <i>Citizen state the South bound sidewalk on Cameron Ave between 5th and 7th needs to be repaired because the pavement is crumbling causing people to have to walk into the street. Citizen thinks it is possible for someone to fall and hurt themselves on the sidewalk.. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? The Side Walk // First Request? YES //</i>			
611	02/01/2018	6862815		CLOSED		
					6768	CLOSED
			<u>Request Comments</u> <i>Citizen state that there is a big chunk of sidewalk missing on the street side of her driveway... // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? The sidewalk is broken // First Request? YES //</i>			
618	02/02/2018	6863956		CLOSED		
					7174	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
--------------------	---------------------	------------------	-----------------	------------------	-------------	------------------

Request Comments

Citizen states that the mats located on the sidewalks in the round about are all damaged and need to be replaced or repaired.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Citizen states that the mats are are located on the sidewalks are all damaged and need to be replaced or repaired.

// First Request? YES //

Citizen states that the mats located on the sidewalks in the round about are all damaged and need to be replaced or repaired.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Citizen states that the mats are are located on the sidewalks are all damaged and need to be replaced or repaired.

// First Request? YES //

By TANYA COLON : 03/28/18 12:18 Citizen called in to follow up on this.

Citizen states that the mats located on the sidewalks in the round about are all damaged and need to be replaced or repaired.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Citizen states that the mats are are located on the sidewalks are all damaged and need to be replaced or repaired.

// First Request? YES //

692	02/07/2018	6868443		CLOSED		
-----	------------	---------	--	--------	--	--

9421 CLOSED

Request Comments

Not bulky item but very uneven surfaces, 2" difference , on the sidewalk directly in front of the address given. I am told also the a runner fell due to same situation at the North corner of Bridgehampton Club Drive and Bridge Creek Way, 4 years or more but today someone tripped and I witnessed it

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? sidewalk at this address

// First Request? YES //

Sidewalk has sunken to a point where the difference in the slabs has caused walkers and runners to trip or stumble.

CALLED D Moore TO INVESTIGATE. (B Moore - PSD CALLED)

710	02/08/2018	6869140		CLOSED		
-----	------------	---------	--	--------	--	--

711 CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
742	02/09/2018	6870700	<p>Citizen states there was a water main break and they had to dig up the sidewalk. sidewalk needs to be repaired. citizen states they left everything there, even the cones are still there. wants to know if they will come back out to repair sidewalk. he states the grass is dug up too</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk is dug up</p> <p>// First Request? YES //</p> <p>JHUBBARD: DID NOT FIND ANY RECENT "UTILITY - SIDEWALK" REQUESTS OR WORK ORDERS FOR THIS ADDRESS</p> <p>CLT Water was notified of this request on 2/9/18</p>	CLOSED	2190	CLOSED
<u>Request Comments</u>						
770	02/13/2018	6873036	<p>New sidewalk has been installed. There is a small hole directly next to the sidewalk that is approximately 2.5 feet deep on the property side of the sidewalk. Also, the curb has been damaged next to the catch basin in the street. Photos are available. Call with questions. Thanks</p> <p>// Prompts //</p> <p>// What is the damage? Small hole next to sidewalk //</p> <p>J HUBBARD WILL INVESTIGATE</p> <p>this was a free op sidewalk repair that will need to be backfilled again. There is one spot in the natural area with a void going under the sidewalk</p>	CLOSED	6366	CLOSED
<u>Request Comments</u>						
789	02/13/2018	6873904	<p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? TREE ROOTS BUCKLED SIDEWALK STRIP BETWEEN SIDEWALK AND STREET //</p> <p>Citizen called, this tree was taken down in 2013, she says the roots at the time had buckled the sidewalk so we cut it down. Now she says the roots are still there and are and have been buckling a strip of concrete which is between the sidewalk and street, and is a trip hazard. Was not sure what to do with this, or who was technically responsible for that.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? TREE ROOTS BUCKLED SIDEWALK STRIP BETWEEN SIDEWALK AND STREET //</p>	CLOSED	2299	CLOSED
<u>Request Comments</u>						
799	02/14/2018	6874965	<p>Citizen stated the bumpy pad on the handicap ramp is hanging & could cause a hazard. Immediate attention is needed.</p> <p>TRUNCATED DOME MAT</p>	CLOSED	2429	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
818	02/15/2018	6876064	<p>Sidewalk in front of this address is not leveled and needs to be evened out. This is a hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>Sidewalk in front of this address is not leveled and needs to be evened out. This is a hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p>	OPEN		

6549 OPEN

Request Comments

We have spots of cracked and uneven sidewalks in front of our home. At some points it's almost 2 inches uneven and we don't want to see anyone get hurt on this uneven portion of the sidewalk.

// Prompts //

// What is the damage? Cracked and even sidewalk //

We have spots of cracked and uneven sidewalks in front of our home. At some points it's almost 2 inches uneven and we don't want to see anyone get hurt on this uneven portion of the sidewalk.

// Prompts //

// What is the damage? Cracked and even sidewalk //

By JACQUELINE MEADERS : 03/12/18 11:51 trip hazard. the ground is about 2 inches up from the sidewalk should be. concerned that someone may fall. informed of 45-90 day timeframe for repairs.

By JACQUELINE MEADERS : 03/12/18 11:53 3/12/18 Citizen would like to be contacted. We have spots of cracked and uneven sidewalks in front of our home. At some points it's almost 2 inches uneven and we don't want to see anyone get hurt on this uneven portion of the sidewalk.

3/12/18 Citizen would like to be contacted.

// Prompts //

// What is the damage? Cracked and even sidewalk //

We have spots of cracked and uneven sidewalks in front of our home. At some points it's almost 2 inches uneven and we don't want to see anyone get hurt on this uneven portion of the sidewalk.

3/12/18 Citizen would like to be contacted.

// Prompts //

// What is the damage? Cracked and even sidewalk //

We have spots of cracked and uneven sidewalks in front of our home. At some points it's almost 2 inches uneven and we don't want to see anyone get hurt on this uneven portion of the sidewalk.

3/12/18 Citizen would like to be contacted.

// Prompts //

// What is the damage? Cracked and even sidewalk //

By ROBIN BACOTE : 08/07/18 10:53 Spoke with customne service states she will send info over to street maintance for update to info

820 02/15/2018 6876382 CLOSED

5817 CLOSED

Request Comments

Citizen called to report the sidewalk is cracked near 10940 Round Rock Rd. // Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. N/A

// What is the damage? SIDEWALK

// First Request? YES //

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
853	02/19/2018	6928240		CLOSED		
					2433	CLOSED
			<u>Request Comments</u> <i>Sidewalk repair needed on W 1st Street near mailboxes of townhomes. The nearest townhome address is 1060 W 1st St. Sidewalk is uneven and breaking apart.</i>			
854	02/19/2018	6879110		CLOSED		
					6502	CLOSED
			<u>Request Comments</u> <i>This is second request for repair. Tripping hazard and does not drain during/after rain. City cones have been here for 4-5 months. Placed shortly after first request sent but no repair completed. Thanks. // Prompts // // What is the damage? Uneven sidewalk in front of home. // REFERENCE: HANSEN REQ #225985 (7/18/17) - SIDEWALK SENT EMAIL TO D MOORE</i>			
857	02/19/2018	6914178		CLOSED		
					2430	CLOSED
			<u>Request Comments</u> <i>Please call citizen and provide an update on the request and details for a repair schedule.</i>			
861	02/19/2018	6879666		CLOSED		
					8909	CLOSED
			<u>Request Comments</u> <i>there is some buckling sidewalk to the right of the driveway. There was a repair made right in front of the home. The repair still needed is in a different place // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? there is buckling to the right of the driveway // First Request? NO //</i>			
862	02/19/2018	6879726		CLOSED		
					2475	CLOSED
			<u>Request Comments</u> <i>The ground between the sidewalk and the roadway has been washed out from heavy rains. The washed out area is just in front of the mailboxes, just across from the intersection of Elliot St. and 1st St. One of the older members from the community reported tripping over the curb a few times when going to her vehicle which has to be parked on the street. Thanks // Prompts // // What is the damage? Ground washed out from heavy rains // Duplicate Request: Refer to CW #853</i>			
866	02/19/2018	6879987		CLOSED		
					5155	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>THE HANDICAP RUBBER ON THE HANDICAP PART OF THE SIDEWALK IS TEARING UP AND NEEDS TO BE REPAIRED.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? THE HANDICAP RUBBER ON THE HANDICAP PART OF THE SIDEWALK</p> <p>// First Request? YES //</p> <p>TRUNCATED DOME MAT</p> <p>By RUBI TINAJERO : 05/09/18 10:02 citizen checked status advised still open transferred to street maintenance for further assistance.</p> <p>THE HANDICAP RUBBER ON THE HANDICAP PART OF THE SIDEWALK IS TEARING UP AND NEEDS TO BE REPAIRED.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? THE HANDICAP RUBBER ON THE HANDICAP PART OF THE SIDEWALK</p> <p>// First Request? YES //</p>			
878	02/20/2018	6881105		CLOSED	7202	CLOSED
			<p><u>Request Comments</u></p> <p>Caller states the sidewalk is damaged/cracking and has holes in some of the slabs.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK IS DAMAGED</p> <p>// First Request? YES //</p>			
901	02/22/2018	6883527		CLOSED	4129	CLOSED
			<p><u>Request Comments</u></p> <p>Caller states he spoke with a Duke Energy and they asked caller to call City of Charlotte for repair to sidewalk. 20by20 wide section on sidewalk where Duke Energy did electrical work. Duke Energy ticket#113919698254 and Segwick (Duke Energy claims Dept.) claim #301895688830001 phone#800-541-0139</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>D Hankins WILL INVESTIGATE</p>			
907	02/22/2018	6884020		CLOSED	6852	CLOSED
			<p><u>Request Comments</u></p> <p>Customer advised that tree roots continue to cause sidewalk panels to raise and crack causing hazards for walkers. Citizens inquired if trees could be removed to avoid this issue to continue. Many of the mature trees that are causing this are in the City ROW.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sidewalk panels rasied due to tree roots //</p> <p>12110-12408 Olympic Club Drive</p> <p>REFERENCE: HANSEN #221845</p> <p>This would be a good location to include landscape management in the discussion. Depending on the tree, we may be able to cut roots and replace without having to use the bridging standard.</p> <p>This area has been turned over to have the milling contractor to work on the trip hazard</p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
912	02/23/2018	6884747		CLOSED		
					6308	CLOSED
			<u>Request Comments</u> <i>Citizen called to report sidewalk is raised and needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS RAISED AND CREATING A TRIP HAZARD // First Request? YES //</i>			
920	02/25/2018	6886165		CLOSED		
					6379	CLOSED
			<u>Request Comments</u> <i>The side walk in front of our house is cracked and uneven. We have several pedestrians that use this to walk to the park and am concerned with it's safety especially with several small children in the neighborhood including our own. We have heard of many falls and am concerned it will get worse. Thank you // Prompts // // What is the damage? Uneven/cracked sidewalks // Front of residence sent email to DM</i>			
921	02/25/2018	6886323		CLOSED		
					7200	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk - tripping hazard //			
937	02/27/2018	6888924		CLOSED		
					6367	CLOSED
			<u>Request Comments</u> <i>On the sidewalk at traffic sign between the 2102 and 2108 houses, one or more of the concrete squares have sunk down. People cannot walk their dog or run after rain (becomes muddy)or the accumulated water becomes ice during cold days/nights blocking the whole sidewalk. // Prompts // // What is the damage? Uneven concrete square causes mud, water and ice acumulation // On the sidewalk at traffic sign between the 2102 and 2108 houses, one or more of the concrete squares have sunk down. People cannot walk their dog or run after rain (becomes muddy)or the accumulated water becomes ice during cold days/nights blocking the whole sidewalk. // Prompts // // What is the damage? Uneven concrete square causes mud, water and ice acumulation // By DIAMEN YOUNG : 03/12/18 15:07 Citizen called to check the status of request due to the sidewalk getting worse. if someone can call citizen in regards to the sidewalk On the sidewalk at traffic sign between the 2102 and 2108 houses, one or more of the concrete squares have sunk down. People cannot walk their dog or run after rain (becomes muddy)or the accumulated water becomes ice during cold days/nights blocking the whole sidewalk. // Prompts // // What is the damage? Uneven concrete square causes mud, water and ice acumulation // On the sidewalk at traffic sign between the 2102 and 2108 houses, one or more of the concrete squares have sunk down. People cannot walk their dog or run after rain (becomes muddy)or the accumulated water becomes ice during cold days/nights blocking the whole sidewalk. // Prompts // // What is the damage? Uneven concrete square causes mud, water and ice acumulation //</i>			
946	02/27/2018	6889757		OPEN		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>THE UNEVENNESS OF THE SIDEWALK IS SIGNIFICANT ENOUGH (~6 INCHES) TO CAUSE INJURY WHILE WALKING OR RIDING BIKE. PLEASE REPAIR. THANKS</p> <p>// Prompts //</p> <p>// What is the damage? UNEVEN SIDEWALK //</p> <p>BIGGEST UNEVEN PART IS IN FRONT OF THIS HOUSE BUT ALSO LARGE ONE IN FRONT OF HOUSE NEXT DOOR AT 6721 KNIGHTSWOOD DRIVE.</p> <p>PER D Moore, SEND ON CALL BEEPER CREW TO SAFE UP SIDEWALK AREA(S)</p> <p>ASSIGNED SAVIEN DAVIS (SM75) TO SAFE UP SIDEWALK AT BOTH ADDRESSES: 6713 & 6721</p>		8444	OPEN
950	02/27/2018	6890065		CLOSED		
			<p><u>Request Comments</u></p> <p>Sidewalk panel was removed (Water? Not sure.) on the corner of Blue Junction Rd. and Firespike Rd. at 7303 Firespike Rd.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? panel removed</p> <p>// First Request? YES //</p> <p>COULD NOT FIND ANY OPEN WORK ORDERS OR HANSEN REQUESTS FOR BLUE JUNCTION OR FIRESPIKE.</p> <p>Sidewalk panel was removed (Water? Not sure.) on the corner of Blue Junction Rd. and Firespike Rd. at 7303 Firespike Rd.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? panel removed</p> <p>// First Request? YES //</p> <p>Sidewalk panel was removed (Water? Not sure.) on the corner of Blue Junction Rd. and Firespike Rd. at 7303 Firespike Rd.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? panel removed</p> <p>// First Request? YES //</p> <p>By SERINA HELLER : 07/17/18 11:52 Citizen called for status update. Transferred to street maintenance</p> <p>WORK ORDER CREATED AND ASSIGNED</p>		7151	OPEN
988	03/02/2018	6893161		CLOSED		
			<p><u>Request Comments</u></p> <p>SIDEWALK IS BUSTED UP FROM APPLEY MEAD TO SPRING LEE</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK IS BUSTED</p> <p>// First Request? NO //</p>		3498	CLOSED
1018	03/06/2018	6897340		CLOSED		
			<p><u>Request Comments</u></p>		3497	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>please repair the sdiewalk in front of 119 Hillandale Dr. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is cracked and buckling // First Request? YES // please repair the sdiewalk in front of 119 Hillandale Dr. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is cracked and buckling // First Request? YES // By VANESSA JIMENEZ : 04/09/18 14:08 Citizen is calling back to see the status of request By LATOYA WHITE : 04/12/18 07:31 Citizen called back to chk status, advised her of 45-90 day timeframe. By PAMELA OLZEWSKI : 04/27/18 09:18 , AND HE WANTS THEM PICKED UP ALL THE TOOLS ARE STILL ON THE PROPERTY, CONES AND PILES OF CONCRETE</p>			
1027	03/06/2018	6646478		CLOSED		
					4472	CLOSED
			<p><u>Request Comments</u> SIDEWALK IS CRACKED/CRUMBLED RIGHT IN FRONT OF THE HOME</p> <p>// Prompts // // What is the damage? SIDEWALK IS CRACKED/CRUMBLED RIGHT IN FRONT OF THE HOME // First Request? YES // By JASMINE BROADDUS : 03/06/18 16:20 Citizen called in about the staus of sidewalk repair. she stated that it has been over 6 months and she hasn't heard anything back. Advised citizen that request is still being worked on. HANSEN REQ#225419 - 7/5/17 SENT EMAIL TO D MOORE</p>			
1040	03/07/2018	6899528		OPEN		
					7189	OPEN
			<p><u>Request Comments</u> Broken sidewalk - needs repair</p>			
1056	03/08/2018	6900595		CLOSED		
					7833	CLOSED
			<p><u>Request Comments</u> TREE COMING UP FROM SIDEWALK IN FRONT OF HOME. SIDEWALK NEEDS TO BE REPAIRED. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. MP // What is the damage? SIDEWALK IS DAMAGED // First Request? YES // need side walk repair</p>			
1061	03/08/2018	6901003		CLOSED		
					3346	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1075	03/09/2018	6632235	<p>Citizen wants the sidewalk to be repaired from cracks.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Cracked</p> <p>// First Request? NO //</p>	CLOSED	7199	CLOSED
<u>Request Comments</u>						
1085	03/11/2018	6903396	<p>Piece of sidewalk between my driveway (10441) and my neighbor's (10437), had been sinking for some time now. It has pulled down and cracked the adjoining part of the sidewalk. Now when it rains the sidewalk get flooded with water.</p> <p>// Prompts //</p> <p>// What is the damage? Sinking sidewalk / Uneven // between 10441 Cullen Ct and 10437 Cullen Ct.</p> <p>By JASMINE BROADDUS : 03/09/18 14:29 Caller called in to check on status. Advised caller request is still open.</p> <p>DUPLICATE REQUEST - HANSEN 224911 (6/22/17)</p> <p>10441 & 10437 CULLEN CT</p>	CLOSED	6374	CLOSED
<u>Request Comments</u>						
1092	03/12/2018	6730358	<p>Both at south and driveway ends of sidewalk in front, the slabs have a height differential of up to 3 in. This is dangerous for sidewalk traffic. Also, on Ardsley at corner with S Kibgs at 1169.</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk slabs lifting //</p> <p>DISPATCHED BEEPER CREW SM32 TO SAFE UP THE SIDEWALK AREA (AT BOTH LOCATIONS) WITH A CONE</p> <p>DUPLICATE REQUEST -- 1151 S KINGS DRIVE (HANSEN #227013 - 8/11/17)</p>	OPEN	8530	OPEN
<u>Request Comments</u>						
1095	03/12/2018	6904602	<p>Citizen states several portions of the sidewalk are broken at this address.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk is broken</p> <p>// First Request? YES //</p> <p>By JASMINE BROADDUS : 03/12/18 14:09 Citizen called in about sidewalk still being broken. Citizen said he doesn't believe someone has come out to look at sidewalk. Advised citizen that request is still being worked on. Citizen is concerned of the safety of neighbors tripping on sidewalk.</p>	CLOSED	3496	CLOSED
<u>Request Comments</u>						
			<p>City made water line repairs a couple of years ago but never came back to replace section of sidewalk behind area between 330 and 370 Wendover Heights Circle.</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk damage on Wendover Road //</p> <p>This is unit in Wendover Heights that is on private property but the sidewalk damage is outside the community behind buildings 1 and 2.</p> <p>PRIVATE PROPERTY? ARE THEY REFERRING TO WENDOVER RD?</p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1125	03/13/2018	6905700		CLOSED		
					7173	CLOSED
<u>Request Comments</u>						
<i>Citizen states the concrete is cracking. its lifting up on one section and it front of the driveway its cracking and starting to come apart. becoming a walking hazard</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i>						
<i>// What is the damage? sidewalk</i>						
<i>// First Request? YES //</i>						
<i>5 Panels needs repair</i>						
1127	03/13/2018	6905970		CLOSED		
					3820	CLOSED
<u>Request Comments</u>						
<i>Citizen states that there is a hole on the sidewalk that needs to be repaired.</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i>						
<i>// What is the damage? Hole in the sidewalk</i>						
<i>// First Request? YES //</i>						
1143	03/14/2018	6907164		CLOSED		
					14800	CLOSED
<u>Request Comments</u>						
<i>Manhole is falling into pit below sidewalk.</i>						
<i>// Prompts //</i>						
<i>// What is the damage? Manhole cover broken //</i>						
<i>North west side of building</i>						
<i>CALLED CITIZEN TO CLARIFY DETAILS GIVEN. 5855 IS NOT A VALID ADDRESS.</i>						
<i>PER D Moore, DISPATCH SM72 TO INVESTIGATE.</i>						
<i>PER SM72: BRODERICK REPORTED THIS IS A RECTANGULAR UTILITY BOX IN THE SIDEWALK AT THE</i>						
<i>CORNER OF CARNEGIE BV & TORP LANDING BV. "LEVEL 3" IS IMPRINTED IN LID - COULD BE AT&T.</i>						
<i>PER SM72: D MOORE WILL CONTACT UTILITY</i>						
<i>Issue has not been resolved.</i>						
1157	03/15/2018	6908681		CLOSED		
					3424	CLOSED
<u>Request Comments</u>						
<i>Citizen states that the sidewalk in front of their home is uneven and maybe caused by roots pushing up against the sidewalk, the uneven sidewalk caused a citizen to fall today.</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i>						
<i>// What is the damage? Sidewalk in front of home is uneven and caused a citizen to trip and fall today</i>						
<i>// First Request? YES //</i>						
1163	03/15/2018	6909190		CLOSED		
					6353	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1164	03/15/2018	6909198	<p>CITIZEN STATED SIDEWALK UNEVEN AND IS A TRIPPING HAZARD 2421 CROYDON RD AND 2427 CROYDON RD // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES // CITIZEN STATED SIDEWALK UNEVEN AND IS A TRIPPING HAZARD 2421 CROYDON RD AND 2427 CROYDON RD // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES //</p>	CLOSED	6351	CLOSED
<u>Request Comments</u>						
1179	03/16/2018	6910097	<p>CITIZEN STATED THAT INFRONT OF 1981, 1987, 1993 AND 1966 CROYDON RD THE SIDEWALK IS UNEVEN AND A TRIPPING HAZARD. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES // CITIZEN STATED THAT INFRONT OF 1981, 1987, 1993 AND 1966 CROYDON RD THE SIDEWALK IS UNEVEN AND A TRIPPING HAZARD. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES //</p>	CLOSED	9587	CLOSED
<u>Request Comments</u>						
1180	03/16/2018	6910231	<p>Web Request: Our driveway has a very steep curb, and every time we pull in or out of our driveway, our car bumper scrapes. I was told that the city will pour a driveway curb ramp to help alleviate this problem. If this is true, I'd like to request this service. If it is not accurate, please let me know. Thank you, Elizabeth Mosley // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? see detail description // First Request? YES // DRIVEWAY APRON ?</p>	CLOSED	5480 5482	CLOSED CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1186	03/16/2018	6910729	<p>CALLER STATED THAT SIDEWALK NEEDS TO BE REPAIRED. SIDEWALK IS UNEVEN. (THE WHOLE NEIGHBORHOOD)</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p> <p>CALLER STATED THAT SIDEWALK NEEDS TO BE REPAIRED. SIDEWALK IS UNEVEN. (THE WHOLE NEIGHBORHOOD). PLEASE CONTACT REGARDING THIS ISSUE. SHE STATED THERE IS ALSO SOME UNEVEN PAYMENT AT THE ENTRANCE OF THE NEIGHBORHOOD.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p> <p>8-10 RAISED SIDEWALK AREAS ON BOTH SIDES OF STREET NEED TO BE REPAIRED. TREE ROOTS HAVE PUSHED UP SIDEWALK.</p> <p>CITIZEN CALLED TO CHECK STATUS. GAVE HER 45-90 DAY TIMELINE FOR SIDEWALK REPAIR.</p> <p>CALLER STATED THAT SIDEWALK NEEDS TO BE REPAIRED. SIDEWALK IS UNEVEN. (THE WHOLE NEIGHBORHOOD). PLEASE CONTACT REGARDING THIS ISSUE. SHE STATED THERE IS ALSO SOME UNEVEN PAYMENT AT THE ENTRANCE OF THE NEIGHBORHOOD.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p> <p>By JASMINE BROADDUS : 05/22/18 14:27 Caller called to check on status.</p>	CLOSED	10058	CLOSED
			<u>Request Comments</u>			
			<p>a car smashed into guardrail beside sidewalk in city right of way it is at the intersection of john adams rd., and mallard highlands. there is a sign mallard glen apt.</p> <p>// Prompts //</p> <p>// What is the damage? guardrail on sidewalk has been run down by vehicle //</p> <p>there is no numbered address, as this is on edge of sidewalk</p> <p>GUARDRAIL (next to sidewalk)</p> <p>I looked and make all side walk total 80 ft guard rail is ok</p>			
1189	03/16/2018	6910903		CLOSED	3495	CLOSED
			<u>Request Comments</u>			
			<p>I can send a picture of the damage via email.</p> <p>// Prompts //</p> <p>// What is the damage? Erosion has created a hole //</p> <p>There is a big hole next to the base of the pedestrian signal (I noticed it as I walked on the sidewalk of old concord road before crossing over to grier).</p> <p>T SHABANI WILL INVESTIGATE</p>			
1239	03/20/2018	6914730		CLOSED	8873	OPEN
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>citizen stated that a portion of the sidewalk has falling apart. Citizen said that sidewalk has become a trip hazard. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Portion of sidewalk has falling apart. // First Request? YES // called caller and left message that sidewalk is private and she should contact HOA.</p>			
1249	03/21/2018	6915226		CLOSED		
					7171	CLOSED
			<p><u>Request Comments</u> Citizen states that the cement on the sidewalk is broken up. She also advised that the same issue is occurring in front of 6518 and 6528. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? the cement on the sidewalk is broken up // First Request? YES // Citizen states that the cement on the sidewalk is broken up. She also advised that the same issue is occurring in front of 6518 and 6528. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? the cement on the sidewalk is broken up // First Request? YES // Citizen states that the cement on the sidewalk is broken up. She also advised that the same issue is occurring in front of 6518 and 6528. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? the cement on the sidewalk is broken up // First Request? YES //</p>			
1261	03/21/2018	6915967		CLOSED		
					3871	CLOSED
			<p><u>Request Comments</u> I can Meet on site to discuss if called a day before. // Prompts // // What is the damage? Sidewalk cracked causing water to wash out area besides steps that lead down to an entrance at Grady Cole // Sidewalk in front of the Grady Cole center CPCC central. I can meet on site if called a day before to discuss I can Meet on site to discuss if called a day before. // Prompts // // What is the damage? Sidewalk cracked causing water to wash out area besides steps that lead down to an entrance at Grady Cole // Sidewalk in front of the Grady Cole center CPCC central. I can meet on site if called a day before to discuss By JASMINE BROADDUS : 04/04/18 11:54 Caller called to check on statues of request. Advised caller request is still open, and being handled by Street Maintenance.</p>			
1289	03/23/2018	6918540		CLOSED		
					10317	CLOSED
					8872	CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1293	03/23/2018	6918730	<p>Citizen states 5-6 panels of sidewalk is broken up at that intersection . Would like them to be repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? 5-6 panels of sidewalk is broken up.</p> <p>// First Request? YES //</p>	CLOSED	7313	CLOSED
<u>Request Comments</u>						
1294	03/23/2018	6918746	<p>LOOKS LIKE 12-15 PAVERS ARE SINKING AND LISTING TO THE RIGHT OR THE LEFT.....DIRECTLY ACROSS THE STREET FROM THIS ADDRESS</p> <p>// Prompts //</p> <p>// What is the damage? SIDEWALK PAVERS SINKING AND LISTING</p> <p>// First Request? YES //</p> <p>LOOKS LIKE 12-15 PAVERS ARE SINKING AND LISTING TO THE RIGHT OR THE LEFT.....DIRECTLY ACROSS THE STREET FROM THIS ADDRESS</p> <p>// Prompts //</p> <p>// What is the damage? SIDEWALK PAVERS SINKING AND LISTING</p> <p>// First Request? YES //</p>	CLOSED	6730	CLOSED
<u>Request Comments</u>						
1295	03/23/2018	6918769	<p>Kathy was advised that the sidewalk around the church at marsh rd and Park road is all cracked up and is a sever hazard and there are stairs from the sidewalk but have no railing and wants to see if someone can check into getting railing around the sidewalk stairs also . If you need to contact Kathy then she is availalbe Mon-Fri from 7a to 1:30 p .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. n/a</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>By VANESSA JIMENEZ : 05/24/18 09:52 Citizen states that they were calling to see the status of the request. Advised citizen it is a 45-90 day timeline on concrete repairs.</p>	CLOSED	3814	CLOSED
<u>Request Comments</u>						
1299	03/23/2018	6918849	<p>Citizen states a portion of the sidewalk going across her driveway and the curbing is sinking in real bad. The area of concern is around where her water meter is, however there is not an issue related to the water meter or concerning Charlotte Water. The primary concern is the sidewalk and curbing that's sinking in and breaking up real bad. Please contact citizen if possible.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK AND CURBING ARE SINKING IN AND BREAKING UP REAL BAD</p> <p>// First Request? YES //</p>	OPEN	8518	OPEN
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1337	03/27/2018	6922020	<p>Not a sidewalk repair -- Curb Ramp Request. Customer requests new curb ramp at Old Providence and River Oaks</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? n/a</p> <p>// First Request? YES //</p>	CLOSED	6363	CLOSED
<u>Request Comments</u>						
1357	03/28/2018	6923815	<p>caller states the corner about 2 houses down from this address across the street, the plate at the sidewalk for</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? plate at this intersection</p> <p>// First Request? YES //</p> <p>caller states plate at the end of sidewalk across the street from her address is loose. states its a square plate leadig to street</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? plate at this intersection</p> <p>// First Request? YES //</p> <p>Per D Moore, send SM72 to check.</p>	CLOSED	8771	CLOSED
<u>Request Comments</u>						
					8794	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>caller states multiple cracks in the sidewalk, has been progressing for over a year // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? caller states crack in sidewalk, // First Request? YES // caller states multiple cracks in the sidewalk, has been progressing for over a year // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? caller states crack in sidewalk, // First Request? YES // CITIZEN CALLED TO CHECK STATUS. I GAVE HIM 45-90 DAY TIMELINE. HE JUST WANTED TO MAKE SURE HE WAS NOTIFIED IF HE HAS TO MOVE CARS OR PARK ON THE STREET WHILE REPAIRS ARE BEING MADE caller states multiple cracks in the sidewalk, has been progressing for over a year // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? caller states crack in sidewalk, // First Request? YES // By ASHLEY INGRAM : 06/04/18 10:47 ADVISED 45-90 DAYS FOR REPAIR caller states multiple cracks in the sidewalk, has been progressing for over a year // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? caller states crack in sidewalk, // First Request? YES // By LARRY PHIFER : 10/08/18 09:24 Citizen calling regarding landscaping around sidewalk that needs to be maintained. caller states multiple cracks in the sidewalk, has been progressing for over a year // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? caller states crack in sidewalk, // First Request? YES //</p>	CLOSED		
1358	03/28/2018	6923964			6315	CLOSED
			<p><u>Request Comments</u> CITIZEN STATED THAT THE CURB HAS A CRACK THAT CAUSES WATER TO STAND THERE WITHOUT DRAINING ANYWHERE. CITIZEN WANTS CURB REPAIRED. CITIZEN STATED THIS CAUSES MOSQUITOS // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? CURB // First Request? YES // CITIZEN STATED THAT THE CURB HAS A CRACK THAT CAUSES WATER TO STAND THERE WITHOUT DRAINING ANYWHERE. CITIZEN WANTS CURB REPAIRED. CITIZEN STATED THIS CAUSES MOSQUITOS // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? CURB // First Request? YES //</p>			
1365	03/28/2018	6924316		CLOSED		
					7234	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>One sidewalk slab is cracking and creating a hole with the adjacent sidewalk slab. // Prompts // // What is the damage? Cracking sidewalk with missing pieces // Sidewalk slab in front of the house</p>			
1369	03/28/2018	6924367		CLOSED		
					8065	CLOSED
			<p><u>Request Comments</u></p> <p>I have made multiple requests but nothing has been done about the sidewalk in front of 1613 Runnymede Lane. The sidewalk has lifted almost 6 INCHES. Also, a crew came out over a month ago but nothing has been done. PLEASE HELP! // Prompts // // What is the damage? Extreme lift in the sidewalk // I have made multiple requests but nothing has been done about the sidewalk in front of 1613 Runnymede Lane. The sidewalk has lifted almost 6 INCHES. Also, a crew came out over a month ago but nothing has been done. PLEASE HELP! DUPLICATE REQUESTS in the system: H 218090 & H 207795</p>			
1370	03/28/2018	6924410		CLOSED		
					3691	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states that her sidewalk is caving (Kelden Walker Ln) in due to water. Citizen stated that she is unable to walk on her sidewalk bc it's caved in. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Cemant is caving in // First Request? NO // PER D Hankins - SEND BEEPER CREW SM38 TO MAKE SAFE AND REPORT FINDINGS TO DH DISPATCHED SM38</p>			
1390	03/29/2018	6500264		CLOSED		
					3815	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen called to report the tree roots have pushed up the sidewalk, causing a hazard. Its on the Dilworth side, where Dilworth and Mt. Vernon intersect. Please investigate // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? THE SIDEWALK // First Request? YES // NOTE: The Emerald request is dated 2/28/17.</p>			
1395	03/30/2018	6926559		CLOSED		
					6734	CLOSED
			<p><u>Request Comments</u></p> <p>The sidewalk has lifted where I am assuming tree branches have raised them and they are above the specified ADA trip hazard measurement. // Prompts // // What is the damage? Sidewalk is unlevel // Down the sidewalk from 792 Marsh Road to the Selwyn Farms Lane entrance on Stone Orchard side There are a couple of trip hazards that are 1 inch or greater in size in the city sidewalk.</p>			
1402	04/02/2018	6927664		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>Contractors have 1 to 2 foot large diameter hole where sidewalk has been removed by street with standing water, mud unmarked. Danger to motor vehicles</p> <p>// Prompts //</p> <p>// What is the damage? unmarked 2 foot hole by street //</p> <p>Corner of Pegram and 16th/construction area/continuous problem with this contractor/small builders cannot get away with this/this is habitual problem</p> <p>behind the curb at the corner of Pegram St. and E. 16th St. is some holes where trucks have rutted out when they make turns. Can you have a ditch & shoulder truck fill this in please.</p>		5315	CLOSED
1414	04/02/2018	6766094		CLOSED		
			<p><u>Request Comments</u></p> <p>There is a portion of sidewalk in front of my home and has become a tripping/fall hazard for pedestrians.</p> <p>// Prompts //</p> <p>// What is the damage? Uneven sidewalk //</p> <p>By SERINA HELLER : 04/02/18 15:13 Citizen called for status update.</p> <p>DUPLICATE REQUEST -- HANSEN #230002 (10/25/17)</p> <p>Repairs to be made by sidewalk grinding contractor.</p>		8155	CLOSED
1424	04/02/2018	6929447		CLOSED		
			<p><u>Request Comments</u></p> <p>SIDEWALK UNEVEN</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES //</p> <p>I don't see any problems in front of 1610 Dilworth Rd East. Call citizen to see if they can provide a little more description.</p>		6526	CLOSED
1425	04/02/2018	6929448		CLOSED		
			<p><u>Request Comments</u></p> <p>SIDEWALK UNVEN</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// First Request? YES //</p>		6527	CLOSED
1426	04/02/2018	6504587		CLOSED		
			<p><u>Request Comments</u></p> <p>Caller states the sidewalk is lifting up due to tree roots coming through the sidewalk. This is causing a trip hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk is lifted up and not level</p> <p>// First Request? YES //</p> <p>Caller states the sidewalk is lifting up due to tree roots coming through the sidewalk. This is causing a trip hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk is lifted up and not level</p> <p>// First Request? YES //</p> <p>By JACQUELINE MEADERS : 04/12/18 11:57 informed of open request.</p>		6522	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1439	04/03/2018	6931218		CLOSED		
					7661	CLOSED
<u>Request Comments</u>						
<i>Citizen states that in front of the development of Carmel South there are sidewalk blocks missing and that there are only pebbles left in its place. Also there is a sidewalk block missing at the corner of Wingedfoot Rd and Carmel Rd. Also notes that about a quarter mile south on the same side of sidewalk there are two more blocks missing.</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i>						
<i>// What is the damage? Sidewalk block is missing</i>						
<i>// First Request? YES //</i>						
<i>UTILITY ?</i>						
<i>DID NOT FIND ANY UTILITY SIDEWALK WO'S FOR THIS LOCATION ON CARMEL RD</i>						
<i>By ANTAWUAN SCHOFIELD : 07/31/18 11:39 Caller wants update on request.</i>						
1440	04/03/2018	6931389		CLOSED		
					4939	CLOSED
<u>Request Comments</u>						
<i>Citizen states that sidewalk at end of Morgan Run Ct is sunk down. Citizen states that sidewalk is sunk down 4 inches, and needs to be repaired before someone gets hrt.</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i>						
<i>// What is the damage? Sidewalk</i>						
<i>// First Request? YES //</i>						
1460	04/04/2018	6933034		CLOSED		
					6340	CLOSED
					6719	CLOSED
<u>Request Comments</u>						
<i>Citizen states that due to tree roots the sidewalk has crumbled.</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i>						
<i>// What is the damage? sidewalk, is broken up, crumbling //</i>						
1473	04/05/2018	6933442		OPEN		
					8987	OPEN
<u>Request Comments</u>						
<i>Many cars turn around on our driveway when park gates are closed which has caused the sidewalk on our driveway to crumble and created a hazard for the dozens of people who use the sidewalk daily.</i>						
<i>// Prompts //</i>						
<i>// What is the damage? Crumbling sidewalk across driveway at access to Huntingtowne Farms Park //</i>						
1477	04/05/2018	6934087		CLOSED		
					8505	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1487	04/06/2018	6935100	<p>Web Request:Joint is sticking up 1-1/2" to 1-3/4", is a tripping hazard and needs to be grinded down. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? NO //</p> <p>Web Request:Joint is sticking up 1-1/2" to 1-3/4", is a tripping hazard and needs to be grinded down. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? NO //</p> <p>By BRIE-ANNE JOHNSON : 02/27/19 10:00 Called back to check status of repair. advised can take 45-90 days. Citizen called to check status. Gave open WO # and date.</p>	CLOSED	6454	CLOSED
			<p><u>Request Comments</u> worried one of the younger kids in the neighborhood tripping over it. // Prompts // // What is the damage? a large piece of broke off of the curb (about 12 in) // Beside the drain</p>			
1504	04/06/2018	6936356		OPEN	8442	OPEN
			<p><u>Request Comments</u> Citizen stated that the sidewalk near her home is rising in 3 different places. Citizen said that other residents have tripped bc of the damaged from sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is rising in 3 different places // First Request? YES //</p> <p>Citizen called regarding sidewalk repair. She states is a tripping hazard and several people have tripped over the broken sidewalk. She has spray painted the area orange to bring attention to it. Would like an update for repair.</p>			
1516	04/09/2018	6937854		CLOSED	7406	CLOSED
			<p><u>Request Comments</u> Caller states the sidewalk is uneven at the 1000 block of Baxter Street. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the pavement is uneven // First Request? YES //</p>			
1517	04/09/2018	6937804		CLOSED	3963	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1543	04/10/2018	6940190	<p>TRUNCATED DOME REQUEST Web Request: Black rubber sheet @ transition from sidewalk to street pulled up from anchor pins. 8th & Davidson, S-W corner. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // First Request? YES //</p>	CLOSED	7931	CLOSED
			<p><u>Request Comments</u> THE WORK WAS STARTED ON THE SIDEWALK PAVERS BUT NOT COMPLETED // Prompts // // What is the damage? 3-4 // First Request? YES // CITYWORKS REQ. #788 (2/13/18) - DRIVEWAY APRON?</p>	CLOSED	4938	CLOSED
1552	04/11/2018	6941121	<p><u>Request Comments</u> Customer contacted CDOT Front Desk (L Robinson) to report tree roots pushing up into the sidewalk and causing sidewalk to be uneven and damaged (possible trip hazard?). // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree roots coming up through sidewalk // First Request? YES // Customer contacted CDOT Front Desk (L Robinson) to report tree roots pushing up into the sidewalk and causing sidewalk to be uneven. He said neighborhood kids trip on it almost every day (trip hazard). // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree roots coming up through sidewalk // First Request? YES //</p>	CLOSED	4088	CLOSED
1570	04/12/2018	6926094	<p><u>Request Comments</u> THIS IS THE ONLY STOP SIGN IN THE CUL DE SAC, GROUND IS ERODING VERY BADLY BY THE NEW STOP SIGN....SIGN WAS REPLACED ABOUT 5-6 WEEKS AGO AND THE EROSION IS GETTING VERY DEEP THIS IS THE ONLY STOP SIGN IN THE CUL DE SAC, GROUND IS ERODING VERY BADLY BY THE NEW STOP SIGN....SIGN WAS REPLACED ABOUT 5-6 WEEKS AGO AND THE EROSION IS GETTING VERY DEEP</p>	CLOSED	6548	OPEN
1571	04/12/2018	6942771	<p><u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? caller states sidewalk lifted up in front of this location about 2-3" // First Request? YES //</p>	OPEN	6455	CLOSED
1572	04/12/2018	6942882		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen states that there is cracks in the side walk. She starts 3009 Colvard Park Way to 3017 Colvard Park Way // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Cracked // First Request? YES //			
1576	04/12/2018	6943139		CLOSED		
					6456	CLOSED
			<u>Request Comments</u> Sidewalk has lifted and is now a trip hazard // Prompts // // What is the damage? Sidewalk repair // It's between 1926 and 1930			
1578	04/12/2018	6943519		CLOSED		
					6576	CLOSED
			<u>Request Comments</u> Citizen states that the sidewalk in front of home has a chunk missing and is in pieces. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk in front of home a chunk is missing, its in pieces // First Request? YES // By CORETTA BUGGS : 05/01/18 09:36 Citizen called for update on sidewalk Citizen states that the sidewalk in front of home has a chunk missing and is in pieces. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk in front of home a chunk is missing, its in pieces // First Request? YES //			
1579	04/13/2018	6943621		CLOSED		
					7408	CLOSED
			<u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? caller states the sidewalk is raised, causing tripping hazard // First Request? YES //			
1581	04/13/2018	6943903		CLOSED		
					4264	CLOSED
			<u>Request Comments</u> SIDEWALK WAS CUT IN DEC AND HAS NOT BEEN REPAIRED // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK WAS CUT // First Request? NO // This was a utility cut and has been assigned to SM91			
1591	04/14/2018	6945251		OPEN		
					7386	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Previous owner allowed grass and roots to overgrow the curb on the montord dr side of 4539 Wentworth Place. Requesting curb to be redone as most of it has broken away. It would be convenient to do while Montford Dr. is being resurfaced right now // Prompts // // What is the damage? curb needs to be repoured on montford side of property //			
1602	04/16/2018	6946337		CLOSED		
					4168	CLOSED
			<u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK NEEDS REPAIRING ON KESWICK LEADING UP TO N TRYON // First Request? YES // AT THE CORNER			
1603	04/16/2018	6946404		OPEN		
					8111	OPEN
			<u>Request Comments</u> GRAVEL CRACKING AT INTERSECTION // Prompts // // What is the damage? sidewalk at intersection // First Request? YES //			
1618	04/17/2018	6948110		CLOSED		
					6369	CLOSED
			<u>Request Comments</u> Hi - the sidewalk outside of our home has two areas in need of repair that is causing injuries to children on bikes/scooters. One area has been completely shattered due to a recent tree removal and the other spot is a large up-ended are of sidewalk that has been causing children to fall on bikes/scooters. This area needs leveling out. // Prompts // // What is the damage? Shattered concrete and up-ended sidewalk //			
1625	04/17/2018	6948531		CLOSED		
					9023	CLOSED
			<u>Request Comments</u> CALLER CALLED TO REPORT RAISED SIEDWALK // Prompts // // What is the damage? SIDEWALK IS RAISED // First Request? YES //			
1627	04/17/2018	6948607		CLOSED		
					8156	CLOSED
			<u>Request Comments</u> THE SIDEWALK IS UNEVEN AT THE EXPANSION JOINTS, HAS CALLED LAST YEAR TOO, WHERE THE DRIVEWAY AND THE SIDEWALK MEET, THE DRIVEWAY IS UP 2" HIGHER, THE SIDEWALK IS SINKING DOWN, HE HAS TRIPPED OVER IT AND IT IS DEFINATELY A TRIP HAZZARD // Prompts // // What is the damage? SIDEWALK // First Request? NO // Looked at on 6 / 13/18. The area needs to be milled. Will have Tony B. place a order to have this and other trip hazards in the area sidewalk milled. Repair to be made by sidewalk grinding contractor.			
1630	04/17/2018	6948832		CLOSED		
					6962	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Our driveway needs a driveway apron installed. Leaving the driveway involves the bottom of our car hitting the street. Thank you! // Prompts // // What is the damage? Driveway Apron Needed // same location Request 1390			
1658	04/19/2018	6565763		CLOSED		
			<u>Request Comments</u> Sidewalk up rooted from an old tree that was removed. Sidewalk has cracks, and crumbles and needs repairs. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk // First Request? YES // By LARRY PHIFER : 04/19/18 12:45 Citizen is calling to check on sidewalk repair. Its been almost a year since she entered request and would like to know the status of the repair. ORIGINAL REQUEST: HANSEN #222363 (4/28/17)		6174	CLOSED
1662	04/19/2018	6952441		CLOSED		
			<u>Request Comments</u> CITIZEN STATED TREE FELL OVER A MONTH AGO AND LEFT A BIG HOLE IN THE SIDEWALK. CITIZEN NEEDS THE SIDEWALK REPAIRED. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES // By LATOYA WHITE : 04/27/18 10:01 Citizen called back to chk status. Advised of 45-90 day timeframe. By DIAMEN YOUNG : 06/26/18 12:21 Citizen called to see when they will start working on the sidewalk CITIZEN STATED TREE FELL OVER A MONTH AGO AND LEFT A BIG HOLE IN THE SIDEWALK. CITIZEN NEEDS THE SIDEWALK REPAIRED. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES //		5746	CLOSED
1663	04/19/2018	6952655		CLOSED		
			<u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE TREES ARE CAUSING THE SIDEWALKS TO BUCKLE AND BECOME UNEVEN ON BOTH SIDES OF THE STREET // First Request? YES // // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE TREES ARE CAUSING THE SIDEWALKS TO BUCKLE AND BECOME UNEVEN ON BOTH SIDES OF THE STREET // First Request? YES // By TANYA COLON : 05/16/18 09:15 Citizen called in to follow up on this and to make sure Street Maintenance is aware the sidewalk is uneven on both sides of the street. She says if someone walks through on either side of the sidewalk at night they could get injured.		4598	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1664	04/19/2018	6952804		OPEN		
					6579	OPEN
			<p><u>Request Comments</u></p> <p><i>Citizen states that the sidewalk in front of 1704 Park Rd is cracked and raised, also states that the whole sidewalk on the even side of Park Rd is cracks and raised, there is a section where the is a part of sidewalk missing and there are rocks in its place.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? cracked and raised</i></p> <p><i>// First Request? YES //</i></p>			
1673	04/20/2018	6953563		CLOSED		
					5727	CLOSED
			<p><u>Request Comments</u></p> <p><i>Robert said the sidewalk is cracked and broken .</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? Sidewalk</i></p> <p><i>// First Request? YES //</i></p> <p><i>Citizen called to check status. He would like for supervisor to contact him when investigated. He will call back in 2-3 weeks.</i></p> <p><i>Citizen called to check status. Advised him that a work order has been created. He was happy.</i></p>			
1678	04/20/2018	6954156		CLOSED		
					4603	CLOSED
			<p><u>Request Comments</u></p> <p><i>Citizen states there is a dip in the sidewalk. is causing a walking hazard. the sidewalk is not leveled</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk has a dip</i></p> <p><i>// First Request? YES //</i></p>			
1682	04/21/2018	6954397		OPEN		
					8512	OPEN
			<p><u>Request Comments</u></p> <p><i>Raised sections present a trip hazard as they are as much as 2" above adjacent sections. Sidewalk sees significant traffic of walkers, joggers, trikes, bikes, etc.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Uneven sidewalk. Roots of street trees have lifted sections of sidewalk. //</i></p> <p><i>Single family residence in McAlpine Forest neighborhood.</i></p>			
1692	04/23/2018	6956150		CLOSED		
					4606	CLOSED
			<p><u>Request Comments</u></p> <p><i>CITIZEN CALLED TO REPORT REPAIR.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? SIDEWALK SINKING IN</i></p> <p><i>// First Request? YES //</i></p>			
1699	04/24/2018	6956902		CLOSED		
					4599	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> <i>Piece of the concrete broken near the meter causing a hazard. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? concrete damage // First Request? YES //</i>			
1701	04/24/2018	6957124		CLOSED		
			<u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE CURB IS DAMAGED // First Request? YES // By ASHLEY INGRAM : 06/06/18 10:55 CITIZEN CALLED BACK FOR UPDATED ON SIDEWALK REPAIR CURB IN FRONT OF MAILBOX IS DAMAGED // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE CURB IS DAMAGED // First Request? YES //		9175	CLOSED
1734	04/24/2018	6958157		OPEN		
			<u>Request Comments</u> I have seen numerous people trip and fall. Today a man running on sidewalk caught his foot on the raised edge of sidewalk and took a very bad fall. Iron Tribe fitness center is on our block so we always have people running on sidewalk. // Prompts // // What is the damage? Large Oak Tree in median between sidewalk and street has raised up section of sidewalk. // Sidewalk in front of 229 E. Worthington Ave. next to large Oak tree at corner of lot nearest South Blvd. D Moore WILL INVESTIGATE & SAFE UP THE AREA		6685	OPEN
1781	04/25/2018	6959680		OPEN		
			<u>Request Comments</u> I assumed it would be replaced as that would only be logical. But it has sat as just rocks which are slowly kicked or washed away for a very long time. Please fix it ASAP..... // Prompts // // What is the damage? A section of sidewalk was removed for some utility work or something like that and was replaced with rocks. // Near the bus stop between Selwyn Commons condos and Cielo apartments. I DO NOT SEE ANY UTILITY SIDEWALK REQUESTS IN CITYWORKS		8078	OPEN
1817	04/26/2018	6961373		OPEN		
			<u>Request Comments</u>		4688	PENDING

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>THERE IS A DIFFERENCE OF 2 INCHES BETWEEN PADS OF SIDEWALK. CITIZEN TRIPPED AND FELL ON HER FACE, SHE IS BADLY BRUISED, HAS SWELLING IN HER JAW, AND HAS BAD ROAD RASH FROM HER CHIN TO THE BRIDGE OF HER NOSE. HAS PICTURES, PLEASE CONTACT FOR PHOTOS.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? THERE IS A DIFFERENCE OF 2 INCHES BETWEEN PADS OF SIDEWALK. CITIZEN TRIPPED AND FELL ON HER FACE, SHE IS BADLY BRUISED, HAS SWELLING IN HER JAW, AND HAS BAD ROAD RASH FROM HER CHIN TO THE BRIDGE OF HER NOSE. HAS PICTURES, PLEASE CONTACT FOR PHOTOS.</p> <p>// First Request? YES //</p> <p>THERE IS A DIFFERENCE OF 2 INCHES BETWEEN PADS OF SIDEWALK AT THE MAIL CENTER. CITIZEN TRIPPED AND FELL ON HER FACE, SHE IS BADLY BRUISED, HAS SWELLING IN HER JAW, AND HAS BAD ROAD RASH FROM HER CHIN TO THE BRIDGE OF HER NOSE. HAS PICTURES, PLEASE CONTACT FOR PHOTOS.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? THERE IS A DIFFERENCE OF 2 INCHES BETWEEN PADS OF SIDEWALK. CITIZEN TRIPPED AND FELL ON HER FACE, SHE IS BADLY BRUISED, HAS SWELLING IN HER JAW, AND HAS BAD ROAD RASH FROM HER CHIN TO THE BRIDGE OF HER NOSE. HAS PICTURES, PLEASE CONTACT FOR PHOTOS.</p> <p>// First Request? YES //</p> <p>PER D Moore: SEND SM75 TO CHECK / SAFE UP AREA & TAKE PICTURE CALLED & DISPATCHED SM75</p> <p>THERE IS A DIFFERENCE OF 2 INCHES BETWEEN PADS OF SIDEWALK AT THE MAIL CENTER. CITIZEN TRIPPED AND FELL ON HER FACE, SHE IS BADLY BRUISED, HAS SWELLING IN HER JAW, AND HAS BAD ROAD RASH FROM HER CHIN TO THE BRIDGE OF HER NOSE. HAS PICTURES, PLEASE CONTACT FOR PHOTOS.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? THERE IS A DIFFERENCE OF 2 INCHES BETWEEN PADS OF SIDEWALK. CITIZEN TRIPPED AND FELL ON HER FACE, SHE IS BADLY BRUISED, HAS SWELLING IN HER JAW, AND HAS BAD ROAD RASH FROM HER CHIN TO THE BRIDGE OF HER NOSE. HAS PICTURES, PLEASE CONTACT FOR PHOTOS.</p> <p>// First Request? YES //</p> <p>By RUBI TINAJERO : 05/23/18 14:07 KATHERINE DUKE IS CHECKING STATUS OF REPAIR TRANSFERRED TO STREET MAINTENANCE</p> <p><i>Citizen called stating that barricades have been moved and tape removed. She stated that she fell and injured herself at this location (1 month ago). She wants to make sure that area is made safe until repair</i></p> <p>D HANKINS WILL INVESTIGATED AND SAFE UP AREA</p> <p>By BRIE'-ANNE JOHNSON : 07/09/19 16:44 Another citizen called to check on the status of the repair.</p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
1823	04/27/2018	6961749	<p>THERE IS A DIFFERENCE OF 2 INCHES BETWEEN PADS OF SIDEWALK AT THE MAIL CENTER. CITIZEN TRIPPED AND FELL ON HER FACE, SHE IS BADLY BRUISED, HAS SWELLING IN HER JAW, AND HAS BAD ROAD RASH FROM HER CHIN TO THE BRIDGE OF HER NOSE. HAS PICTURES, PLEASE CONTACT FOR PHOTOS.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? THERE IS A DIFFERENCE OF 2 INCHES BETWEEN PADS OF SIDEWALK. CITIZEN TRIPPED AND FELL ON HER FACE, SHE IS BADLY BRUISED, HAS SWELLING IN HER JAW, AND HAS BAD ROAD RASH FROM HER CHIN TO THE BRIDGE OF HER NOSE. HAS PICTURES, PLEASE CONTACT FOR PHOTOS.</p> <p>// First Request? YES //</p>	CLOSED	5575	CLOSED
<u>Request Comments</u>						
<p>Citizen stats the sidewalk was repair but the wood was never removed that held the concrete and she is afraid her vehicle will be damage from wood.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>Citizen stats the sidewalk was repair but the wood was never removed that held the concrete and she is afraid her vehicle will be damage from wood.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>corner lot</p> <p>COULD NOT FIND AN SR OR W.O. FOR THIS LOCATION</p> <p>WORK ORDER CREATED</p>						
1827	04/27/2018	6961899		CLOSED	5195	CLOSED
<u>Request Comments</u>						
<p>Customer emailed CDOT to report sidewalk in 6400 blk of Rea Road has not been repaired. Please repair.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? NO //</p> <p>Repairs to be made by sidewalk grinding contractor.</p> <p>PER B Moore - CITIZEN CALLING TO CHECK STATUS (SHE WILL GIVE INFO TO TBlue)</p>						
1858	04/30/2018	6964602		CLOSED	5574	OPEN
<u>Request Comments</u>						
<p>// Prompts //</p> <p>// What is the damage? Broken segment of curb //</p> <p>Curb needs repair in front of 4128 Silver Bell Drive.</p> <p>WORK ORDER CREATED</p>						
1867	04/30/2018	6965097		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen states that the sidewalk is uneven and cracked. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Uneven // First Request? YES // WORK ORDER CREATED		5573	CLOSED
1896	05/01/2018	6968022		CLOSED		
			<u>Request Comments</u> // Prompts // // What is the damage? cracks and uneven sidewalk and curb and gutter // in front of house it's broken up around sewer		6910	CLOSED
1898	05/02/2018	6968257		CLOSED		
			<u>Request Comments</u> ***THE HOUSE NEXT DOOR AT 3421 HAD A WATER LEAK REPAIR, AND THEN SIDEWALK IS STILL NOT REPAIRED AND IT COMES ONTO HER PROPERTY..*****A CHILD WAS HURT YESTERDAY, WALKING AND TRIPPED ON THE SIDEWALK AND GOT HURT***** IT HAS BEEN THERE FOR 2 MONTHS NOW AND THIS MESS IS PART OF THE SIDEWALK // Prompts // // What is the damage? SIDEWALK PAVERS // First Request? YES // WO has been created and will be repaired as soon as locates are complete		4728	CLOSED
1899	05/02/2018	6968332		CLOSED		
			<u>Request Comments</u> Citizen states that the sidewalk in front of his home is collapsing. It is a hazard for the children that ride their bikes on the sidewalk. It also appears that the sewer line connection is under that same spot where the cement is collapsing. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk cement is collapsing // First Request? NO // DONNELL: PLS CHECK THIS ONE. THANKS WORK ORDER CREATED		5572	CLOSED
1902	05/02/2018	6968113		CLOSED		
			<u>Request Comments</u>		5571	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>The sidewalk in front of large tree has been cracked for some time. But now it has become even more loose and wobbly. Could you please evaluate replacement? Lots of runners, walkers, kids, and dogs pass by.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? tree roots</p> <p>// First Request? YES //</p> <p>The sidewalk in front of large tree has been cracked for some time. But now it has become even more loose and wobbly. Could you please evaluate replacement? Lots of runners, walkers, kids, and dogs pass by.</p> <p>The sidewalk in front of large tree has been cracked for some time. But now it has become even more loose and wobbly. Could you please evaluate replacement? Lots of runners, walkers, kids, and dogs pass by.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? tree roots</p> <p>// First Request? YES //</p> <p>The sidewalk in front of large tree has been cracked for some time. But now it has become even more loose and wobbly. Could you please evaluate replacement? Lots of runners, walkers, kids, and dogs pass by.</p> <p>WORK ORDER CREATED AND ASSIGNED</p>			
1927	05/02/2018	6969639		CLOSED		
					9504	CLOSED
			<p><u>Request Comments</u></p> <p>Caller states after all of the rain from last week the sidewalk is breaking up and the pieces are coming up.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? Sidewalk breaking up</p> <p>// First Request? YES //</p>			
1949	05/03/2018	6645161		CLOSED		
					6207	CLOSED
			<p><u>Request Comments</u></p> <p>SIDEWALK DAMAGE</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p> <p>By CHERYL LYON-JUSTICE : 05/03/18 14:48 CITIZEN CALLED TODAY TO REPORT THAT SIDEWALK ON SAME SIDE OF HOUSE HAS A NEW CRACK NEXT TO CITY TREE. SIDEWALK IS SPLIT AND ELEVATED NEXT TO TREE.</p> <p>SIDEWALK DAMAGE</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p> <p>Hansen SR#225374...close when complete.</p>			
1954	05/03/2018	6971168		CLOSED		
					4795	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<i>Citizen stated that he just tripped on a loose sidewalk bump at the intersection of E 5th st and N Laurel Av.</i>			
			<i>// Prompts //</i>			
			<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>			
			<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i>			
			<i>// What is the damage? truncated dome very loose causing trip hazard</i>			
			<i>// First Request? YES //</i>			
			<i>Truncated Dome Mat (loose)</i>			
1961	05/04/2018	6972397		CLOSED	6457	CLOSED
			<u>Request Comments</u>			
			<i>// Prompts //</i>			
			<i>// What is the damage? Sidewalk extremely uneven/lifted . Several incidents of tripping //</i>			
1971	05/06/2018	6973295		CLOSED	6395	CLOSED
			<u>Request Comments</u>			
			<i>The broken chunks of sidewalk had sunk down leaving the edge of the driveway exposed .The driveway is now also breaking up into pieces where it meets the sidewalk.</i>			
			<i>// Prompts //</i>			
			<i>// What is the damage? An area of cement on a sidewalk tile is broken into small chunks and sinking //</i>			
			<i>Sidewalk is broken and sinking causing the front edge of the driveway also to break and sink down</i>			
			<i>Sidewalk has broken at a joint. There will need to be two panels replaced.</i>			
1973	05/06/2018	6973433		CLOSED	5523	CLOSED
			<u>Request Comments</u>			
			<i>Cracked sidewalk needs to be repaired</i>			
			<i>// Prompts //</i>			
			<i>// What is the damage? Cracked sidewalk needs to be repaired //</i>			
			<i>Cracked sidewalk needs to be repaired</i>			
1975	05/06/2018	6973434		CLOSED	5524	CLOSED
			<u>Request Comments</u>			
			<i>Cracked sidewalk needs to be repaired</i>			
			<i>// Prompts //</i>			
			<i>// What is the damage? Cracked sidewalk needs to be repaired //</i>			
			<i>Cracked sidewalk needs to be repaired</i>			
1976	05/06/2018	6973435		CLOSED	5521	CLOSED
			<u>Request Comments</u>			
			<i>Cracked sidewalk needs to be repaired</i>			
			<i>// Prompts //</i>			
			<i>// What is the damage? Cracked sidewalk needs to be repaired //</i>			
			<i>Cracked sidewalk needs to be repaired</i>			
1983	05/07/2018	6974438		CLOSED	6397	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2019	05/08/2018	6977169	<p>SIDEWALK IS BROKEN ON CASTLEGATE // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES // There are two panels of side walk busted at the drive way</p>	CLOSED	5570	CLOSED
<u>Request Comments</u>						
<p>This was dug up over a year ago! Concrete needs repaired // Prompts // // What is the damage? sidewalk needs repair // side walk in front of house dug up due to gas line repair. concrete needs fixed. This has been over a year ago!!!! Donnell: I found WO#1420 for 4808 Coburn Ct (Utility C&G). I think this one is a separate request. COULD NOT FIND ANY UTILITY WO'S FOR THIS ADDRESS WORK ORDER CREATED FOR CONTRACTOR CUT.</p>						
2027	05/08/2018	6977607		CLOSED	5875	CLOSED
<u>Request Comments</u>						
<p>CDOT Staff on walk observed possible trip hazard for runners, walkers, bicyclists -- sidewalk raised, badly cracked and in need of repair across the street from 700 E Martin Luther King Boulevard or on the side near the Old CMS Board of Education Facility (or across from the Old Morgan Street CMS School that is no longer at the location).</p> <p>There are 2 sections of sidewalks with issues along this stretch. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk panels raised, uneven and badly cracked, trip hazard // First Request? YES //</p>						
2030	05/08/2018	6977915		CLOSED	5585	CLOSED
<u>Request Comments</u>						
<p>SIDEWALK NEED TO LEVEL DOWN, CITIZEN CALLED WAS ON WHEELCHAIR. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK NEED TO LEVEL DOWN, CITIZEN CALLED WAS ON WHEELCHAIR. // First Request? YES //</p>						
2042	05/09/2018	6978776		CLOSED	8154	CLOSED
<u>Request Comments</u>						
<p>Citizen states that sidewalk is uneven, due to tree growth and erosion. Citizen said also, said that neighbors sidewalk is also uneven. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is uneven. // First Request? YES // Will have Tony B. put in request for side walk milling Repair to be made by sidewalk grinding contractor.</p>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2046	05/09/2018	6978882		CLOSED		
					5143	CLOSED
			<u>Request Comments</u> SIDEWALK WAS NEVER COMPLETED. CHUNK IS MISSING CAUSING PEDESTRIANS TO WALK IN THE STREET. A 16-20 FT SECTION THAT WAS NEVER COMPLETED. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES // NO RECORD OF UTILITY SIDEWALK W.O.			
2052	05/09/2018	6979350		CLOSED		
					5231	CLOSED
			<u>Request Comments</u> Caller is with Hawthorne Management Association calling on behalf of customer. Customer is reporting uneven sidewalk at the location and some sort of white x's on the sidewalk (assumed it was for sidewalk repair). // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? uneven sidewalk // First Request? YES // Caller is with Hawthorne Management Association calling on behalf of customer. Customer is reporting uneven sidewalk at the location and some sort of white x's on the sidewalk (assumed it was for sidewalk repair). // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? uneven sidewalk // First Request? YES // Repairs to be made by sidewalk grinding contractor.			
2067	05/10/2018	7076262		CLOSED		
					4960	CLOSED
			<u>Request Comments</u> Providing to Grinding Contractor.			
2069	05/10/2018	7471414		CLOSED		
					6398	CLOSED
			<u>Request Comments</u> Citizen called to report that sidewalk is uneven (3-4" ledge). Bridge tree roots around 4 panels			
2074	05/10/2018	6981035		CLOSED		
					6318	CLOSED
			<u>Request Comments</u> // What is the damage? Sidewalk holds water, erosion from side areas. // Sidewalk continues to hold water after a rain for days. Safety issue.			
2086	05/11/2018	6982082		CLOSED		
					8160	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>Caller said that in 2 sections of the sidewalk near location the sidewalk is lifted up in 2 sections and lots of walkers keep tripping over it regularly .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. n/a</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>Caller said that in 2 sections of the sidewalk near location the sidewalk is lifted up in 2 sections and lots of walkers keep tripping over it regularly .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. n/a</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>Will put in request with Tony B. to have side walk milled in this area.</p> <p>Repairs to be made by sidewalk grinding contractor.</p>			
2092	05/14/2018	6636096		CLOSED		
			<p><u>Request Comments</u></p> <p>Citizen states the sidewalk has sunken in and is afraid that someone is going to trip over it.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? Citizen states the sidewalk has sunken in and is afraid that someone is going to trip over it.</p> <p>// First Request? YES //</p> <p>By DEANDRA CAMM : 05/14/18 09:33 CITIZEN CALLED IN TO REQUEST CONFIRMATION NUMBER AND DATE THAT REQUEST WAS ENTERED INTO SYSTEM. SHE OBSTAINED SEVERE INJURIES DUE TO THIS OPEN REQUEST THAT WAS NOT COMPLETED. CITIZEN STATED THAT SINCE HER FALL THE HOMEOWNER HAS NOW PAINTED THE SIDEWALK ORANGE. PLEASE REPAIR ASAP</p> <p>HANSEN 225040</p> <p>Repairs to be made by sidewalk grinding contractor.</p> <p>Citizen states the sidewalk has sunken in and is afraid that someone is going to trip over it.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? Citizen states the sidewalk has sunken in and is afraid that someone is going to trip over it.</p> <p>// First Request? YES //</p> <p>By RUBI TINAJERO : 06/01/18 10:30 GEORGINA CHECKED STATUS ADV OPEN TRANSFERRED TO STREET MAINTENANCE</p>		5904	CLOSED
2095	05/14/2018	6984396		CLOSED		
			<p><u>Request Comments</u></p> <p>Citizen called to report that the sidewalk is not sitting flush and has become a trip hazard. The sidewalk sits on the side of her home and the area where the sidewalk is raised a meter sits in front of the area.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p>		6065	CLOSED
2109	05/15/2018	6983828		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u> a tree that is outside the cities ROW caused damage to sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? sidewalk was damaged by a tree outside the city's ROW // First Request? DON'T KNOW // There are 2 panels busted were a truck backed up when trimming the tree</p>		6401	CLOSED
2110	05/15/2018	6985673		CLOSED		
			<p><u>Request Comments</u> Caller states the sidewalk is damaged on Providence Rd from Cambridge Hill Rd to Highridge Rd on the east side. He states several squares of the sidewalk are either missing or damaged. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SEVERAL BLOCKS ARE MISSING OR DAMAGED // First Request? YES // Caller states the sidewalk is damaged on Providence Rd from Cambridge Hill Rd to Highridge Rd on the east side. He states several squares of the sidewalk are either missing or damaged. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SEVERAL BLOCKS ARE MISSING OR DAMAGED // First Request? YES //</p>		7824	CLOSED
2119	05/15/2018	6986658		CLOSED		
			<p><u>Request Comments</u> Citizen states that there is a sidewalk repair needed at the intersection of Raintree Ln and Providence Rd where they tore up the sidewalk and never repaired already 5 months now. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk was removed or fiber optics and has not been repaired // First Request? YES // WORK ORDER CREATED AND ASSIGNED</p>		5565	CLOSED
2137	05/16/2018	6988463		CLOSED		
			<p><u>Request Comments</u> Citizen states that there is damage on the sidewalk concrete from a City project that was done in front of her home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Concrete Damage // First Request? YES // In front 12007 Willoughby Run Drive WORK ORDER CREATED AND ASSIGNED</p>		5561	CLOSED
2143	05/17/2018	6989036		CLOSED		
			<p><u>Request Comments</u></p>		5560	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2144	05/17/2018	6989042	<p>Even out sidewalk request. causing issues for pedestrians. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is uneven // First Request? YES // Citizen called SMD & stated there is a LARGE, white "X" on the sidewalk WORK ORDER CREATED AND ASSIGNED</p>	CLOSED	5559	CLOSED
<u>Request Comments</u>						
2149	05/17/2018	6989763	<p>Uneven sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? uneven sidewalk // First Request? YES // WORK ORDER CREATED AND ASSIGNED</p>	OPEN	6683	OPEN
<u>Request Comments</u>						
2151	05/18/2018	7101793	<p>THERE IS A DIP IN THE SIDEWALK BETWEEN 223 AND 227 THAT NEEDS TO BE REPAIRED // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? A DIP IN THE SIDEWALK // First Request? YES // By SHENIQUE BETHEA : 06/13/18 13:54 Citizen called to follow up on the request states metal is sticking up from the side walk. THERE IS A DIP IN THE SIDEWALK BETWEEN 223 AND 227 THAT NEEDS TO BE REPAIRED // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? A DIP IN THE SIDEWALK // First Request? YES //</p>	CLOSED	5253	CLOSED
<u>Request Comments</u>						
2153	05/18/2018	6990545		CLOSED	7831	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2174	05/21/2018	6992303	<p>Citizen states the sidewalk on Travis Av. Between Elizabeth and 5th st is cracked really bad on the odd side of the street. Would like the sidewalk to be repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk cracked</p> <p>// First Request? YES //</p> <p>By VANESSA JIMENEZ : 08/01/18 12:40 Citizen states that they are calling to see when the repair will be complete advised to the 90 day time frame.</p>	CLOSED	7838	CLOSED
<u>Request Comments</u>						
2183	05/21/2018	7047000	<p>The sidewalk in front of our driveway has a drop off of 1" to 2+" to the street. How can we get a sidewalk cutout so it ends flush with street level? My 6 year old has a power wheelchair and we have to navigate to the shortest drop and be very careful when exiting/entering the driveway to get on/off the school bus. Our surrounding neighbors all have a true sidewalk cutout for their driveways.</p> <p>// Prompts //</p> <p>// What is the damage? No sidewalk cutout for driveway of home with a wheelchair user //</p> <p>Residence</p>	CLOSED	5323	CLOSED
<u>Request Comments</u>						
2185	05/21/2018	7072897	<p>Hansen Request 200107 - close when complete.</p>	CLOSED	5326	CLOSED
<u>Request Comments</u>						
2190	05/21/2018	6993481	<p>Hansen Request 200108 - close when complete.</p>	CLOSED	6797	CLOSED
<u>Request Comments</u>						
2194	05/21/2018	6993514	<p>Citizen calling to request sidewalk needs to be repaired at this location.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? Sidewalk needs to be repaired, a 4ft section , citizen filled in with dirt to make less of a safety issue.</p> <p>// First Request? YES //</p>	CLOSED	6309	CLOSED
<u>Request Comments</u>						
<p>CUST STATED OVER A YEAR AGO WATER METERS WERE PUT IN BY THIS LOCATION AND SIDEWALK WAS NEVER PUT IN....GRAVEL STILL THERE.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? NO SIDEWALK EXIST ONLY GRAVEL</p> <p>// First Request? YES //</p> <p>citizen called to check status. did not find any utility WO's for this location. Advised citizen to contact CLT Water.</p>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2199	05/22/2018	7088072		CLOSED	6310	CLOSED
<u>Request Comments</u>						
<i>The sidewalk is damaged near the bus stop and poses a tripping hazard.</i>						
2205	05/22/2018	6994856		CLOSED	6284	CLOSED
<u>Request Comments</u>						
SIDEWALK IS CRACKED AND CAUSING A SAFETY HAZARD FOR PEOPLE WALKING						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? CRACKED SIDEWALK						
// First Request? YES //						
By GUSTAVO HENRIQUEZ : 05/29/18 10:53 Citizen states City needs to repair this quickly for someone can get hurt. It is getting worse.						
SIDEWALK IS CRACKED AND CAUSING A SAFETY HAZARD FOR PEOPLE WALKING						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? CRACKED SIDEWALK						
// First Request? YES //						
2215	05/23/2018	7204617		CLOSED	9756	CLOSED
<u>Request Comments</u>						
2218	05/23/2018	6997345		CLOSED	5584	CLOSED
<u>Request Comments</u>						
<i>Unable to get into driveway at 1855 Evergreen Dr without damaging cars.</i>						
// Prompts //						
// What is the damage? Sidewalk is stuck up at a 35 degree angle. //						
<i>Sidewalk is dangerous to walk or drive over. Easy to trip over, or damage vehicles.</i>						
2223	05/24/2018	6997883		CLOSED	5744	CLOSED
<u>Request Comments</u>						
// Prompts //						
// What is the damage? Sidewalk floods when raining //						
<i>There's a dip in the sidewalk when it rains it floods the sidewalk from one house to the next and one side of the street floods also</i>						
// Prompts //						
// What is the damage? Sidewalk floods when raining //						
<i>There?s a dip in the sidewalk when it rains it floods the sidewalk from one house to the next and one side of the street floods also</i>						
2226	05/24/2018	6998299		CLOSED	7175	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2234	05/24/2018	6998892	<p>Now that you took a picture of my trash cans you have documentation(a picture) of the curb the trash collectors broke. I reported it a while back and haven't heard anything. Please fix this. DUPLICATE REQUEST (REFER TO SR #1907)</p>	CLOSED	8161	CLOSED
<u>Request Comments</u>						
<p>The sidewalk is along Tyvola Road and on the same side as the LakePointe Corporate Center Office Park buildings. // Prompts // // What is the damage? Several areas of the sidewalk are uneven and are causing a trip hazard - especially for those that walk around the office park as a form of exercise // Area along Tyvola Road between the intersections of Cascade Pointe Boulevard and Perimeter Pointe Parkway There TRIP HAZARDS on some of the sidewalk joints that need to be milled. sent to Tony B. for milling Repairs to be made by sidewalk grinding contractor.</p>						
2246	05/25/2018	6999733		CLOSED	9899	CLOSED
<u>Request Comments</u>						
<p>SIDEWALK IS CRACKED, PIECES MISSING & SUNKEN ON THE SIDE OF THE BUILDING ON E 7TH ST. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK IS CRACKED, PIECES MISSING & SUNKEN. // First Request? YES //</p>						
2267	05/27/2018	7001030		CLOSED	6506	CLOSED
<u>Request Comments</u>						
<p>// Prompts // // What is the damage? No damage at the moment but will damage alignment on automobiles if not taken care of. // Street was resurfaced recently and they stripped our ramp from street to driveway to elevate up to the drive way so the cars do not hit floor and when repaved they did not repave the end of our driveway. It is a long drop coming down our driveway to the street we need for the city to put that back. Thank you. DRIVEWAY APRON</p>						
2289	05/29/2018	7002916		CLOSED	5981	CLOSED
<u>Request Comments</u>						
<p>SIDEWALK TORE UP DUE TO WATER REPAIR A YEAR AGO/STILL NOT REPAIRED // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? NO // FOUND 2 UTILITY WO'S (#635 & #2994) This will be repaired by CLT Water</p>						
2314	05/30/2018	7004512		CLOSED	7839	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2319	05/30/2018	7004897	<p>Curb in front of 734 Colville Road is breaking up. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Curb is breaking up //</p>	CLOSED	2321	CLOSED
<u>Request Comments</u>						
2326	05/30/2018	7005659	<p>Sidewalk needs to be repaired, due to a water leak that was fixed over a year ago. Caller stated that sidewalk was never repaired, after the water leak was repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk // First Request? YES // Jason - did not find any utility sidewalk WO's This has been given to CLT Water to hire a contractor to make repairs.</p>	CLOSED	6175	CLOSED
<u>Request Comments</u>						
2341	05/31/2018	7006728	<p>UNEVEN SIDEWALK // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES // UNEVEN SIDEWALK // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES //</p>	CLOSED	6208	CLOSED
<u>Request Comments</u>						
2343	05/31/2018	7007026	<p>Caller states that sidewalk was taken out for work at address, and has not been repaired. Caller said sidewalk has been gone for months. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk // First Request? YES // Donnell: could not find any utility WO's for this address CHelms investigated this request, there was CLT Water work performed at this location, sidewalk needs to be repaired. Contacted D Hankins, he will create a WO as CLT Water the customer. WATER MAIN REPAIR IN SIDEWALK FOR ZONE 4. CDOT WILL REPAIR UTLITY CUT TO BE REPAIRED BY: SM62</p>	CLOSED	5982	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2353	06/01/2018	7008100	<p>Citizen states there is a section of the sidewalk that is raised and uneven that's causing a tripping hazard. The section of sidewalk is located in front of a pond at given address and near a walkway that goes out to a dock. Please reach out to citizen if necessary. She states a friend of hers tripped on the uneven sidewalk.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SECTION OF SIDEWALK IS UNEVEN</p> <p>// First Request? YES //</p> <p>DISPATCHED D&S BEEPER CREW (SM36) TO SAFE UP AREA -- DUE TO COMMENTS</p> <p>SM36 SET UP A BARRICADE - THIS AREA NEEDS TO BE REPAIRED</p>	CLOSED	1504	CLOSED
			<p><u>Request Comments</u></p> <p>Alan said that there is concrete missing in the sidewalk across from 17422 Meadow bottom rd and the concrete needs to be put there since people walk through there.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>Across street from 17422 Meadowbottom</p> <p>WO1504</p>			
2368	06/04/2018	7010377		CLOSED	5918	CLOSED
			<p><u>Request Comments</u></p> <p>Caller states that there is a big crack in the sidewalk at the bottom of driveway. Caller states that water is getting trapped inside crack. Also, caller states that kids have fallen on crack from riding bikes.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Crack in sidewalk</p> <p>// First Request? YES //</p>			
2373	06/04/2018	7011210		CLOSED	1496	CLOSED
			<p><u>Request Comments</u></p> <p>Honestly, I'm surprised nobody's tripped and hurt themselves yet.</p> <p>// Prompts //</p> <p>// What is the damage? A two-foot section of sidewalk pavement has been removed and replaced with a hump of dirt and gravel. //</p> <p>Last year, the sidewalk was dug up by a crew from the water department--they put some gravel on it, and promised they'd be back in a few weeks to fix the sidewalk. A year later, it's still an eyesore (and a hazard for tripping).</p> <p>W.O. #1496</p> <p>CITYWORKS WO1496</p>			
2377	06/04/2018	7011730		CLOSED	8159	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Uneven sidewalks on both sides of my house. //</p> <p>There is about a 2" difference in the sidewalk heights on both sides of my house. Mine was the last built in the row, and the sidewalks have become uneven, posing a serious tripping hazard.</p> <p>Give to Tony B. to put in a request for milling sidewalk.</p> <p>Repairs to be made by sidewalk grinding contractor.</p>			
2379	06/04/2018	7011791		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					6003	CLOSED
					6007	CLOSED
<u>Request Comments</u>						
PLEASE REPLACE CURBING DUE TO TREE ROOTS DISPLACING CURB.						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? TREE ROOTS HAVE LIFTED AND DISPLACED THE CURBING IN FRONT OF 3600 GARDEN CLUB LN						
// First Request? YES //						
2382	06/05/2018	7012745		CLOSED		
					5907	CLOSED
<u>Request Comments</u>						
Right in front of the fire hydrant the sidewalk has a 6 inch dip in it int is a trip hazard						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no						
// What is the damage? sidewalk is dipping down about 6 inches						
// First Request? YES //						
2384	06/05/2018	7012873		CLOSED		
					5908	CLOSED
<u>Request Comments</u>						
Citizen states that the whole sidewalk on the side of 329 S Clarkson St needs to be repaired. Citizen states that sidewalk is lifted, and cracked up. Citizen said that her daughter fell face down from tripping over a crack in the sidewalk.						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? Sidewalk is lifted up, cracked.						
// First Request? YES //						
Citizen states that the whole sidewalk on the side of 329 S Clarkson St needs to be repaired. Citizen states that sidewalk is lifted, and cracked up. Citizen said that her daughter fell face down from tripping over a crack in the sidewalk.						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? Sidewalk is lifted up, cracked.						
// First Request? YES //						
2391	06/05/2018	7013373		CLOSED		
					5872	CLOSED
<u>Request Comments</u>						
CALLER STATES THAT THERE IS A HOLE ON SIDEWALK THAT NEEDS TO BE REPAIRED.						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? HOLE ON SIDEWALK						
// First Request? YES //						
C Shaw WILL INVESTIGATE						
2392	06/05/2018	7228105		CLOSED		
					5881	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Hansen Request #217022...close when complete.			
2413	06/06/2018	7125900		CLOSED	5913	CLOSED
			<u>Request Comments</u> Need to replace heaved section of sidewalk. I have contacted landscape mgmt. for assessment of the trees. Assign to a crew at NP and go ahead and create the work order. Quin Hall contacted 6/6/2018. Waiting on response.			
2422	06/06/2018	7016361		CLOSED	7111	CLOSED
			<u>Request Comments</u> A very bad tripping hazard // Prompts // // What is the damage? A section of the sidewalk is heaved up several inches // Between the driveway of this adress and the driveway closer to Belvedere			
2429	06/07/2018	7017205		CLOSED	6098	CLOSED
			<u>Request Comments</u> Caller states a couple of months ago there were repairs done and the sidewalk had to be dug up. Concrete poured back down but not properly and sidewalk has several bumps. Says tripping hazard // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Bumps in sidewalk // First Request? YES // WO481 This is a free op sidewalk. See attached pictures. The sidewalk has pushed up due to expansion. 23x4 section will need to be removed. This is not related to WO#481			
2436	06/07/2018	7059747		CLOSED	6285	CLOSED
			<u>Request Comments</u>			
2439	06/07/2018	7017616		CLOSED	6005	CLOSED
			<u>Request Comments</u> Per TVan Tassell: A tree died and we need to repair the sidewalk in front of Drexel Apts. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //			
2440	06/07/2018	7017625		CLOSED	6114	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			Per TVan Tassell: Bridging tree roots will be necessary. This is an ADA complaint from a wheelchair user. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree roots growing in sidewalk // First Request? YES //			
2441	06/07/2018	7017544		CLOSED		
			<u>Request Comments</u> I did not know where to report the uneven sidewalks and "obstruction" really doesn't apply. The sidewalks are very uneven and a tripping hazard for pedestrians. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? uneven sidewalk // First Request? YES // The sidewalks in front of the daycare center are very uneven and a hazard for pedestrians. There is a couple inch difference in height between some of the adjoining sidewalks. I did not know where to report the uneven sidewalks and "obstruction" really doesn't apply. The sidewalks are very uneven and a tripping hazard for pedestrians. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? uneven sidewalk // First Request? YES // The sidewalks in front of the daycare center are very uneven and a hazard for pedestrians. There is a couple inch difference in height between some of the adjoining sidewalks. sent email to D Osborne. He will send a crew to safe up sidewalk areas.		6165	CLOSED
2457	06/08/2018	7019177		CLOSED		
			<u>Request Comments</u> THE SIDEWALK IN FRONT OF THIS HOME IS UNEVEN AND CAUSING A TRIP HAZARD // Prompts // // What is the damage? UNEVEN SIDEWALK // First Request? NO //		6057	CLOSED
2462	06/08/2018	7019377		CLOSED		
			<u>Request Comments</u> severe cracked sidewalk after tall tree removed and root system now collapsing creating water gathering and hallow // Prompts // // What is the damage? severe cracked sidewalk // tree had been removed and root system has degenerated causing hallow condition, water gathering and cracked sidewalk.		6066	CLOSED
2469	06/11/2018	7020367		CLOSED		
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk // Uneven sidewalk on Remount Rd., at the corner of Distribution & Remount, by this address.		6266	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2473	06/11/2018	7021131		CLOSED		
					6695	CLOSED
			<p><u>Request Comments</u></p> <p>Caller states the sidewalk near this intersection is uneven and damaged. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK IS UNEven/damaged // First Request? YES //</p>			
2478	06/11/2018	7088150		CLOSED		
					6164	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states that two sections of sidewalk is broken and sinking in front of her address. Please investigate. Thank you.</p>			
2489	06/11/2018	7020097		CLOSED		
					6108	CLOSED
			<p><u>Request Comments</u></p> <p>The problem started back in December and manifested itself in February. The south side of the sidewalk has damage and serious uneven pavement from improper construction quality. The sidewalk underlayment (base) has settled and therefore the sidewalk has significant uneven spots that have led to me tripping while running and consequently breaking my ribs. I have reported this needed repair to Shelly Yungfleisch of the City over 6 weeks ago and the danger has not been fixed. The barricade that has been put in place has now led to pedestrians having to walk or run around the sidewalk and therefore creates other hazards with getting near the busy street to allow passage. Please repair this properly right away. I will follow up routinely until this is fixed.</p> <p>Feel free to call me with questions Jason Woolley 201-312-0682 // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? very uneven pavement according to customer // First Request? YES //</p> <p>The south side of the sidewalk has damage and serious uneven pavement from improper construction quality. The sidewalk underlayment (base) has settled and therefore the sidewalk has significant uneven spots that have led to me tripping while running and consequently breaking my ribs. I have reported this needed repair to Shelly Yungfleisch of the City over 6 weeks ago and the danger has not been fixed. The barricade that has been put in place has now led to pedestrians having to walk or run around the sidewalk and therefore creates other hazards with getting near the busy street to allow passage. Please repair this properly right away. I will follow up routinely until this is fixed.</p> <p>Feel free to call me with questions Jason Woolley 201-312-0682 SR 2450 & SR1208</p>			
2492	06/12/2018	7022845		CLOSED		
					6286	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Caller states the sidewalk needs repaired, one section has gravel and the gravel is damaging vehicle when they are kicked up. Has been like this for about 2 years, possible work done in area from one of the communications companies. Caller is worried about kids being injured from gravel.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>JASON - DID NOT FIND ANY OPEN WO'S FOR UTILITY -SW FOR THIS LOCATION</p> <p>This is a cut by PNG for address 10815 for a longside service with sidewalk missing at 10810</p>	CLOSED		
2493	06/12/2018	7022855			6093	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states there is a corner of the sidewalk in front of this address that is raised and causing a tripping hazard. Location is near the driveway.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? PORTION OF SIDEWALK NEAR DRIVEWAY IS RAISED AND IS CAUSING A TRIPPING HAZARD</p> <p>// First Request? YES //</p>			
2536	06/14/2018	0		CLOSED	8925	CLOSED
			<p><u>Request Comments</u></p> <p>Hansen Request #224825</p> <p>Repairs to be made by sidewalk grinding contractor.</p> <p>Note some locations may be outside City ROW...coordinate with E&PM to verify.</p> <p>E&PM Land Development are reviewing the plats to determine sidewalk ownership.</p>			
2539	06/14/2018	7027071		CLOSED	8077	CLOSED
			<p><u>Request Comments</u></p> <p>Caller states two areas where the sidewalk is raised causing trip hazard. Caller states in front of Fitness Connection</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? yes</p> <p>// First Request? NO //</p> <p>Caller states two areas where the sidewalk is raised causing trip hazard. Caller states in front of Fitness Connection</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? yes</p> <p>// First Request? NO //</p>			
2544	06/14/2018	7027794		CLOSED	13918	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk has shifted up //</p> <p>Owner states neighbor tripped and tore meniscus on unsafe sidewalk in front of his home. The sidewalk has shifted up due to tree roots.</p> <p>Looked at site .will have Tony B. put in a request to have side walk milled.</p> <p>Repairs to be made by sidewalk grinding contractor.</p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2548	06/15/2018	7128229		CLOSED		
					8152	CLOSED
			<p><u>Request Comments</u></p> <p><i>Per B Moore (PSD):</i> <i>Customer said his wife tripped over the sidewalk and got a black eye – fell Tues night and had to go to ER.</i></p> <p><i>Please send crew out to secure site as soon as possible and can you please put this in CW.</i></p> <p><i>Thanks.</i></p> <p><i>SENT EMAIL (AND CALLED) D HAGER TO INVESTIGATE. HE WILL SECURE AREA.</i> <i>Went out and looked at the are. there are several section of sidewalk that need to be milled . I will d a request to TB.</i> <i>to get this started.</i> <i>Went out and looked at the are. there are several section of sidewalk that need to be milled . I will d a request to TB.</i> <i>to get this started.</i> <i>Repairs to be made by sidewalk grinding contractor.</i> <i>Contractor is scheduled to complete repairs by end of August, 2018.</i></p>			
2560	06/15/2018	7029414		CLOSED		
					6981	CLOSED
			<p><u>Request Comments</u></p> <p><i>This is the second request that I am making regarding the same issue. We continue to have children fall outside of our house on the shattered and up-ended sidewalk. A cone may or may not have been placed there by the city a month ago, but nobody has reach out to inform us of that. Please contact citizen.</i></p> <p><i>// Prompts //</i> <i>// What is the damage? Up-ended and shattered sidewalk //</i></p>			
2578	06/18/2018	7031353		CLOSED		
					8079	CLOSED
			<p><u>Request Comments</u></p> <p><i>Citizen called to report cracked sidewalk, states there are several walkers in the area.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? cracked sidewalk</i> <i>// First Request? YES //</i> <i>Citizen called to report cracked sidewalk, states there are several walkers in the area. 8/2/18 - Citizen called back to check status that the sidewalk is actually buckled and dangerous. People are tripping over it in the dark.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? cracked and buckled sidewalk</i> <i>// First Request? YES //</i> <i>By LARRY PHIFER : 11/08/18 12:22 Citizen is calling back to check status, states its very dangerous. Will contact City Manager next if its not addressed</i> <i>Citizen called to report cracked sidewalk, states there are several walkers in the area. 8/2/18 - Citizen called back to check status that the sidewalk is actually buckled and dangerous. People are tripping over it in the dark.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? cracked and buckled sidewalk</i> <i>// First Request? YES //</i></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2585	06/18/2018	7032520		CLOSED		
					6424	CLOSED
			<u>Request Comments</u> It is causing a safety issue. // Prompts // // What is the damage? Cracked sidewalk // Sidewalk in front of house is severely cracked, causing a safety issue.			
2589	06/19/2018	7032956		CLOSED		
					6421	CLOSED
			<u>Request Comments</u> Three to four of the sidewalk blocks are cracked. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? cracked blocks of sidewalk // First Request? YES //			
2590	06/19/2018	7023134		CLOSED		
					7204	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? See under location comments // First Request? YES // sidewalk at top of the hill has gravel and has had this for some time over 6 months - danger to the elderly and others walking in this area. JEREMY: THIS BLOCK OF SAMUEL ST IS "NON-CITY MAINTAINED" JEREMY: I DID NOT FIND ANY UTILITY REQUESTS FOR THIS LOCATION			
2594	06/19/2018	7033357		CLOSED		
					6328	CLOSED
			<u>Request Comments</u> HOLE IN SIDEWALK IN FRONT OF ADDRESS. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? HOLE IN SIDEWALK // First Request? YES // T Shabani WILL INVESTIGATE.			
2600	06/19/2018	7034116		OPEN		
					8081	OPEN
			<u>Request Comments</u> This is from the ABC Store area on Pineville Matthews to the Vitamin Shop area on Providence Rd. The sidewalks are the ones along the roads. // Prompts // // What is the damage? the sidewalks are raised up in areas and are trip hazards // This is Arboretum shopping center, beginning with 3425 Pineville Matthews Rd. all the way down to the corner at Providence Road and Providence Road down to 8206 Providence Rd. The sidewalks have trop hazards all along the sidewalks. Please maklet us know when those repairs will be made. Thank you,			
2623	06/21/2018	7036564		CLOSED		
					6693	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>Caller stated that at the corner of the sidewalk, in front of her home, there is a section of the pavement that is sinking. Please investigate. Thank you.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? At the corner, there is a section of the sidewalk and curb that is sinking.</p> <p>// First Request? YES //</p> <p>SENT EMAIL TO C SHAW (CC: J HILL)</p> <p>Caller stated that at the corner of the sidewalk, in front of her home, there is a section of the pavement that is sinking. Please investigate. Thank you.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? At the corner, there is a section of the sidewalk and curb that is sinking.</p> <p>// First Request? YES //</p> <p>By CASSANDRA ALLISON : 07/12/18 08:04 gave the number since no answer with street maintenance</p>	OPEN		
2626	06/21/2018	7036716			8082	OPEN
			<p><u>Request Comments</u></p> <p>Located on southbound South Blvd directly across the street from Chik-fil-a.</p> <p>// Prompts //</p> <p>// What is the damage? Collapsed and cracks. //</p> <p>Multiple sections of sidewalk have collapsed due to poor substrate compaction and erosion.</p>	CLOSED		
2629	06/21/2018	7036989			6771	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states that the side walk in front of this building is cracked and uneven.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Uneven and cracked</p> <p>// First Request? YES //</p>	CLOSED		
2631	06/21/2018	7037332			8083	CLOSED
			<p><u>Request Comments</u></p> <p>the caller says that the trees are buckling up the sidewalk and now it is uneven. Please call her to see what can be done to stop the damage.</p> <p>// Prompts //</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes</p> <p>// What is the damage? the sidewalk is buckling from the tree roots</p> <p>// First Request? YES //</p> <p>the caller says that the trees are buckling up the sidewalk and now it is uneven. Please call her to see what can be done to stop the damage.</p> <p>// Prompts //</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes</p> <p>// What is the damage? the sidewalk is buckling from the tree roots</p> <p>// First Request? YES //</p>	CLOSED		
2634	06/22/2018	7037773			6742	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Caller states there are cracks in the sidewalk. This sidewalk was recently repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? crack in sidewalk // First Request? YES //			
2645	06/22/2018	7038538		CLOSED		
					8084	OPEN
			<u>Request Comments</u> Please fix this issue ASAP! // Prompts // // What is the damage? Extremely uneven sidewalk - one piece of the sidewalk concrete is five inches above the previous piece, which has created a big step up // Hi! I live at 2045 Beverly Drive and I'm concerned about our sidewalk out front. A HUGE tree was taken down a while ago right by the sidewalk, but they never came back to fix the uneven sidewalk. Children on bikes/scooters can't use the sidewalk because there is about a five-inch step up to get across the uneven part. Children are either stumbling and falling on that part of the sidewalk, or having to use the street as a way to get by it. Please raise this issue on your priority list, as it's a big issue for walkers, bikers and children in our neighborhood and quite a liability. All work has been completed			
2648	06/22/2018	7128244		CLOSED		
					8158	CLOSED
			<u>Request Comments</u> CUST STATED TWO SECTIONS OF SIDEWALK BY THIS LOCATION HAVE RAISED UP AND ARE NOW A TRIP HAZARD (AT LEAST ONE PERSON HAS FALLEN) HANSEN #223753 - 5/30/17 --- ASSIGNED SM75 TO SAFE UP SIDEWALK AREA - *5/30/17* KD Charlie would you make a request to have the contractor mill the sidewalks in this area please.			
2657	06/24/2018	7039313		CLOSED		
					8085	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Sideway is raised up by tree roots. It is a trip hazard //			
2664	06/25/2018	7040224		CLOSED		
					7014	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? One section has lifted up 2-3 inches above the section next to it. Not broken or cracked just lifted. //			
2683	06/26/2018	7042956		CLOSED		
					6616	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>along he sidewalk there is fencing the has blown down and needs to be put back up // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // First Request? YES // JOE: REFER TO SR1634 GUARD RAIL OR WIRE MESH FENCING ? along he sidewalk there is fencing the has blown down and needs to be put back up // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // First Request? YES // By JULIE HAUGH : 07/12/18 16:06 Citizen called to follow up on this request. I called Street Maintenance and a message was sent to the supervisor. By MATTHEW ALSOP : 07/18/18 12:36 Citizen called to follow-up on status. Transferred to Street Maintenance.</p>			
2685	06/26/2018	7042998		CLOSED		
					6812	CLOSED
			<p><u>Request Comments</u> Caller states sidewalks are starting to buckle in // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk buckling // First Request? YES // PRESCOTT IN BEVERLY CREST COMMUNITY</p>			
2688	06/26/2018	7043365		CLOSED		
					7013	CLOSED
			<p><u>Request Comments</u> SIDEWALK IN FRONT OF RESIDENCE IS BROKEN. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS CRACKED AND FALLING APART // First Request? YES //</p>			
2690	06/27/2018	7043802		CLOSED		
					6814	CLOSED
			<p><u>Request Comments</u> SIDEWALK IS RAISED ON VILLAGE LAKE DR. BESIDE LEBOS // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS RAISED ON VILLAGE LAKE DR. BESIDE LEBOS // First Request? YES //</p>			
2697	06/27/2018	7044615		CLOSED		
					6816	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2700	06/27/2018	7044717	<p>the caller says that the new sidewalk on Sardis Rd North and intersects Monroe. She says the raised sidewalk has tripped her up in front of Walgreens. Please call her at your earliest convenience.</p> <p>// Prompts //</p> <p>// What is the damage? a sidewalk has tripped her up in front of Walgreens</p> <p>// First Request? YES //</p>	CLOSED	6583	CLOSED
<u>Request Comments</u>						
2716	06/28/2018	7046543	<p>It appears the hatch cover has sunk into the sidewalk</p> <p>// Prompts //</p> <p>// What is the damage? recessed vault near the light rail tracks //</p> <p>PER J OSBORNE, CREATE WO & DISPATCH D&S BEEPER CREW</p>	OPEN	8076	OPEN
<u>Request Comments</u>						
2723	06/29/2018	6623619	<p>Per the Mayor's Office: there is an upheaved section of pedestrian sidewalk about 1/2 block north of the intersection of Providence Road and Rea Road, on the southeast side of the street. Please fix it.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? upheaved section of pedestrian sidewalk</p> <p>// First Request? YES //</p> <p>sidewalk is about 1/2 blk north of the intersection of Providence Rd & Rea Rd -- southeast side of the street</p>	CLOSED	8067	CLOSED
<u>Request Comments</u>						
2730	06/29/2018	7047176	<p>DUE TO A RECENT FIRE THE FIRETRACK DAMAGED 3 PAVERS</p> <p>// Prompts //</p> <p>// What is the damage? 3-4 PAVERS</p> <p>// First Request? YES //</p> <p>By WILLIAM FRIEND : 06/29/18 07:40 CITIZEN CALLED FOR ETA ON REPAIR - XFERD TO STREET MAINT HANSEN #224575 (6/15/2017)</p>	CLOSED	8068	OPEN
<u>Request Comments</u>						
2734	06/29/2018	7047420	<p>Sidewalk is buckling and has some dips in it.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk has dips in it and is buckling.</p> <p>// First Request? YES //</p> <p>Investigated nothing found crew #60</p>	CLOSED	7150	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2743	06/30/2018	7048312	<p>The sidewalk next to the practice field for the panthers (along S Cedar St) has 3-4 areas that could be potential trip hazards/ impediments. Can you please place a request to have these repaired? One area is almost directly across from Greenleaf Av, the other area is across from the address 328 S Cedar St. SEE ATTACHMENT // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? BUCKLING, CRACKING //</p>	CLOSED	6761	CLOSED
			<p><u>Request Comments</u> // Prompts // // What is the damage? section of sidewalk was removed for repairs and never fixed. Safety hazard to the community // The water department had to remove a section of the sidewalk to fix a broken pipe over a YEAR ago and never came back to repair it. There is a hole to the water meter that anyone can get injured on. It is also at the base of my driveway and I am afraid that a vehicle could be damaged or cause damage to the meter. I have called several times and I am always told just how busy they are. This is a high traffic walkway. Please fix the sidewalk before a someone is injured!</p>			
2751	07/02/2018	7049396		CLOSED	6759	CLOSED
			<p><u>Request Comments</u> // Prompts // // What is the damage? broken concrete, obstructed walkway. Has been taped up but no one came back to repair. // In front of clubhouse going over the creek area.....sidewalk has been obstructed, broken for months with yellow tape around, sidewalk needs to be repaired. Has been yellow taped so long, tree growing out of it. Can you fix this site?</p>			
2766	07/03/2018	7088685		CLOSED	6720	CLOSED
			<p><u>Request Comments</u> this is a Hanson #224575 there is 3 panels of sidewalk that need to be replaced.</p>			
2773	07/03/2018	7052190		CLOSED	8869	CLOSED
			<p><u>Request Comments</u> Thanks! // Prompts // // What is the damage? uneven sidewalk // The uneven sidewalk is located on Beverly Crest Blvd, near the top of the hill close to Pineville-Matthews Rd. It is between the driveway at the daycare center (8411 Beverly Crest Blvd) and Pineville-Matthews Road, but closer to the driveway. You repaired the sidewalk to the left of the driveway, but you did not repair the sidewalk to the right of the driveway. It is very uneven, probably 3 - 4 inches high.</p>			
2790	07/05/2018	7054799		CLOSED	7172	CLOSED
			<p><u>Request Comments</u> In front of 621 Baldwin Ave, charlotte nc 28204 // Prompts // // What is the damage? Missing sidewalk section // One sidewalk section is missing in front of this location.</p>			
2791	07/05/2018	7054871		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? cracked, large dip //</p> <p>Very large dip in the street in front of the house</p> <p>Need to top out sewer cut at this address.</p>		11307	CLOSED
2793	07/06/2018	7054981		CLOSED		
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? vegetation taking over the sidewalk //</p> <p>Who is responsible for maintaining the sidewalk along Archdale, between Park Royal Ave and Park Road. The ground cover next to the sidewalk is taking over the sidewalk itself, at places growing as much as a foot into the sidewalk.</p> <p>will be in contact with inspector for that area . This is not handled by CDOT</p>		19589	CLOSED
2800	07/06/2018	7055795		CLOSED		
			<p><u>Request Comments</u></p> <p>Citizen states that about a month ago the city came to do some work on the sidewalk and left a whole about to 2 foot wide whole.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Citizen states that about a month ago the city came to do some work on the sidewalk and left a whole about to 2 foot wide whole.</p> <p>// First Request? NO //</p> <p>COULD NOT FIND ANY UTILITY WO'S FOR THIS LOCATION</p> <p>Citizen states sidewalk in front of house has not been repaired. Cones are still there, hole in the sidewalk / has small children.</p>		7203	CLOSED
2819	07/08/2018	7056833		CLOSED		
			<p><u>Request Comments</u></p> <p>This is the third request that I am making regarding the same issue. We have unsafe cracks and an upended sidewalk in front of our home.</p> <p>Original request: Request EW784540</p> <p>If someone could please email me or call me at the below contact info for an update. Thank you!</p> <p>// Prompts //</p> <p>// What is the damage? Up-ended and shattered sidewalk //</p> <p>In front of the home</p>		7201	CLOSED
2820	07/09/2018	7057080		OPEN		
			<p><u>Request Comments</u></p>		14801	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2822	07/09/2018	7057142	<p>CALLER CALLED TO REPORT 4FT OF SIDEWALK IS MISSING // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? 4FT OF SIDEWALK IS MISSING // First Request? YES //</p>	CLOSED	12797	CLOSED
<u>Request Comments</u>						
<p>Citizen states that there is a hole next to the sidewalk, located close to storm drain. Size depth is the length of broom stick. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? concrete // First Request? YES // Used barricade to block off hazard. There was a hole under the concrete sidewalk in between the sidewalk and grass area. A concrete crew should go out to this location and backfill this spot or redo the concrete slab. Good day Joe, this may be a job for storm water, could you please check it out. Good day Curtis, I just want to touch bases with Storm Water on this service request. When I investigated this location there was a void that seems to be coming from the catch basin in front of the sink hole also running under the sidewalk. If you get a chance can you please check to see if this is a Storm Water issue, if not we will have to repair and make it safe. Thanks</p>						
2824	07/09/2018	7057281		CLOSED	8870	CLOSED
<u>Request Comments</u>						
<p>has a hole ,and cracked up in it.citizen called to report sidewalk by gas station near southpark mall.. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk has a hole // First Request? YES // COULD NOT FIND ANY UTILITY WO'S FOR THIS LOCATION. VIRTUAL CHARLOTTE SHOWS A SIDEWALK PANEL MISSING.</p>						
2831	07/09/2018	7057781		CLOSED	8866	CLOSED
<u>Request Comments</u>						
<p>// Prompts // // What is the damage? The entire square is cracked and in some areas is like gravel. This is a trip hazard to those who are walking down the street/hill. // Large cracks and trips hazards in the sidewalk. I'm not sure it can be patched and will most likely need to be replaced.</p>						
2833	07/09/2018	7057871		CLOSED	7428	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? caller states that a couple of slabs cracked and</p> <p>// First Request? YES //</p> <p>Caller states that a few slabs have multiple cracks in it. Also states that a few areas in front of this location are raised and sunken.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? caller states that a couple of slabs cracked and</p> <p>// First Request? YES //</p> <p>Caller states that a few slabs have multiple cracks in it. Also states that a few areas in front of this location are raised and sunken.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? caller states that a couple of slabs cracked and</p> <p>// First Request? YES //</p> <p>By ZEKIA YOUNG : 07/12/18 17:21 Advised citizen of this request and transferred to street maintenance for additional help</p> <p>311 transferred call - spoke to citizen. He was checking status and to verify the request is in the system.</p> <p>Due to citizen comments, dispatched D&S beeper crew SM33 to safe up the sidewalk area</p>	CLOSED		
2834	07/09/2018	7057896			13919	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? large cracks and trip hazards around the three buildings of the Design Center. Some areas of the sidewalk are raised a few inches. //</p> <p>Full location is the Design Center which is made up of three buildings</p> <p>side walk needs to be milled</p> <p>Repairs to be made by sidewalk grinding contractor.</p>			
2836	07/09/2018	7058454		OPEN	8864	OPEN
			<p><u>Request Comments</u></p> <p>Citizen states this has happened before, the sidewalk is rising in certain area making walking hazardous.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk are raised in different places in front of this location in this block</p> <p>// First Request? YES //</p> <p>By EMILETH VALVERDE : 11/07/18 13:39 Citizen call in back to request when the sidewalk will be repaired.</p> <p>Citizen states this has happened before, the sidewalk is rising in certain area making walking hazardous.</p> <p>012419 Citizen called back for an update on the sidewalk repair request...Transferred her to St. Maintenance. //</p> <p>Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk are raised in different places in front of this location in this block</p> <p>// First Request? YES //</p> <p>By ELIZABETH BAKER : 01/24/19 10:11 Citizen called for an update on her request. Transferred her to St. Maintenance for assistasnce.</p>			
2837	07/09/2018	7058727		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>CALLER CALLED TO REPORT TRE HAS RAISED SIDEWALK // Prompts // // What is the damage? SIDEWALK // First Request? YES //</p>		7811	CLOSED
2848	07/10/2018	7059750		CLOSED		
			<p><u>Request Comments</u></p> <p>Caller states the sidewalk is cracked and crumbling in front of her home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk is cracking // First Request? YES //</p>		7929	CLOSED
2852	07/10/2018	7059970		OPEN		
			<p><u>Request Comments</u></p> <p>Not a sidewalk repair but a curb repair. Customer said she lives on corner of Queens Rd W near Kings Dr and as City repairs street her curb is deteriorating. The curb is also cracked. She would like the curb to be raised and repaired. She said she called about this a long time ago but can't find the number. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? cracked and deteriorated curb // First Request? NO // Hansen #213276 - 9/13/2016 Citizen states the curbing in front of given address has eroded and is cracked real bad to where water is not flowing properly along the gutter into the storm drain further down the street. Are of concern is close to the driveway between 1401 and 1423 Queens Rd West. Citizen states she will place a flag next to the area of concern. Per B Moore (PSD) - created a new Emerald request for curb repair</p>		8867	OPEN
2857	07/10/2018	7060125		CLOSED		
			<p><u>Request Comments</u></p> <p>Citizen is reporting that on Idlewild Rd, that runs along the side of Springfield Gardens apartments has one whole section of sidewalk that is developing a hole underneath it. Please contact citizen to be directed to the area that is affected. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? hole forming under sidewalk // First Request? NO //</p>		6914	CLOSED
2858	07/10/2018	7060179		CLOSED		
			<p><u>Request Comments</u></p> <p>Citizen states where they have installed a meter the sidewalk has sunken in at that location. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk // First Request? YES //</p>		12955	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2863	07/10/2018	7060782		OPEN		
					14805	OPEN
					8862	OPEN
			<u>Request Comments</u> ACTUALLY CURB REPAIR...HAS LIFTED AND LEFT HOLES WHERE WATER POOLS AND BRINGS MOSQUITOS // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? CURB // By ERICA BLAKENEY : 08/13/18 10:22 This is not the catch basin that is clog. The customer is stating that the tree roots and has lifted the curb and causing water not to flow properly. This issue is causing standing water.			
2868	07/11/2018	7061938		CLOSED		
					8940	CLOSED
			<u>Request Comments</u> Caller states at the curb in front of the location address the curb is broken and looks like it is sinking down. States that the curb and sidewalk is sinking in and it has become impossible to use the sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Caller states at the curb in front of the location address the curb is broken and looks like it is sinking down. States that the curb and sidewalk is sinking in and it has become impossible to use the sidewalk // First Request? NO //			
2870	07/11/2018	7061957		CLOSED		
					7930	CLOSED
			<u>Request Comments</u> The sidewalk near the entrance to the shopping center is heavily cracked and the HC ramp is no longer compliant due to the cracks and heaving. Can someone please come out to fix it? // Prompts // // What is the damage? Sidewalk is heavily cracked and the HC ramp is no longer complaint // Sidewalk along Eastway Drive is heavily cracked and the handicapped ramp is no longer compliant due to cracks and heaving. Can someone please come to fix it?			
2882	07/11/2018	7075887		CLOSED		
					6983	CLOSED
			<u>Request Comments</u>			
2889	07/11/2018	7063122		CLOSED		
					7110	CLOSED
			<u>Request Comments</u> Note/caution: sprinkler system in the planting strip. Shaving down the concrete should fix the problem. // Prompts // // What is the damage? Sidewalk raised by tree in planting strip causing dirt to build up. // Sidewalk section directly in front of house next to oak tree in planting strip.			
2895	07/12/2018	7063633		CLOSED		
					7101	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
2921	07/14/2018	7066851	<p>Mr Crewe is requesting a sidewalk repair at location - would like a phone call about this situation before any work begins due to property and landscaping issues - please leave a message if not available</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Cracked sidewalk</p> <p>// First Request? YES //</p> <p>Across from Duke Endowment Bldg</p>	CLOSED	8860	CLOSED
<u>Request Comments</u>						
2922	07/15/2018	7066975	<p>Between 304 and 308 West Park Av properties. Sidewalk section is rock right now.</p> <p>// Prompts //</p> <p>// What is the damage? Missing / damaged Sidewalk Section //</p> <p>Sidewalk between 304 and 308 West Park Av</p>	CLOSED	8859	CLOSED
<u>Request Comments</u>						
2923	07/15/2018	7067214	<p>Uneven sidewalk - tripping hazard and retains water creating mosquito breeding ground</p> <p>This is my 3rd request for repair.</p> <p>// Prompts //</p> <p>// What is the damage? uneven sidewalk //</p> <p>By CORETTA BUGGS : 08/15/18 10:15 Caller would like know when the sidewalk repair will be completed</p> <p>Uneven sidewalk - tripping hazard and retains water creating mosquito breeding ground</p> <p>This is my 3rd request for repair.</p> <p>// Prompts //</p> <p>// What is the damage? uneven sidewalk //</p> <p>Uneven sidewalk - tripping hazard and retains water creating mosquito breeding ground</p> <p>This is my 3rd request for repair.</p> <p>// Prompts //</p> <p>// What is the damage? uneven sidewalk //</p>	CLOSED	7108	CLOSED
<u>Request Comments</u>						
2943	07/16/2018	7069085	<p>// Prompts //</p> <p>// What is the damage? Asphalt walk with sinkhole. //</p> <p>Adjacent to BB&T ballpark.</p> <p>PER J Hill - create W.O. and dispatch SM51</p>	CLOSED	8060	CLOSED
<u>Request Comments</u>						
2945	07/16/2018	7069300	<p>A SECTION OF THE SIDEWALK WAS REMOVED AND NOT REPLACED</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? A SECTION IS MISSING</p> <p>// First Request? NO //</p>	CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>The sidewalk collapsed due to a water leak in January. the bricks fell in due to the foundation of the sidewalk eroding</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the bricks have fallen in</p> <p>// First Request? YES //</p>		7149	CLOSED
2957	07/17/2018	7070264		CLOSED		
			<p><u>Request Comments</u></p> <p>the caller says that there are places in front of this address on the sidewalk that is sticking up. He says it is a tripping hazard for pedestrians.</p> <p>// Prompts //</p> <p>// What is the damage? he says there is sticking up</p> <p>// First Request? NO //</p>		8059	CLOSED
2965	07/17/2018	7161377		CLOSED		
			<p><u>Request Comments</u></p>		7164	CLOSED
2972	07/18/2018	7072350		OPEN		
			<p><u>Request Comments</u></p> <p>the city repair this same area back in 2016 but it now seems to be sinking causing a large tripping hazard.</p> <p>// Prompts //</p> <p>// What is the damage? sinking patch of sidewalk //</p> <p>Repairs were made to the sidewalk in front of this home by the city in 2016. The work that was done appears to now be sinking causing a large trip hazard. Please have someone out to repair as soon as possible. Thank you!</p>		8058	PENDING
2973	07/18/2018	7072388		CLOSED		
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Curb is broken //</p> <p>Curb is broken and cars are damaging their wheels</p>		14548	CLOSED
2974	07/18/2018	6529602	CRAIG ESTEP	OPEN		
			<p><u>Request Comments</u></p> <p>caller called to report an uneven sidewalk at location address</p> <p>// Prompts //</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>By CORETTA BUGGS : 07/18/18 11:51 Caller states his request for sidewalk repair has gotten worse and he has not heard when it will be fixed</p> <p>HANSEN #221029 (3/28/17)</p>		8057	OPEN
2978	07/18/2018	7072710		CLOSED		
					8056	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen is requesting repair of street-side of sidewalk in front of property. // Prompts // // Is this creating a traffic hazard? YES // On a City maintained street? If not, refer to NCDOT YES // First Request? YES //			
2979	07/18/2018	7072944		CLOSED		
			<u>Request Comments</u> Citizen stated that there is a piece of grass in between the concrete where the sidewalk needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES // Citizen stated that there is a piece of grass in between the concrete where the sidewalk needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK // First Request? YES // By HOPE ROBINSON : 08/06/18 15:29 Citizen called to check status of repair			
2980	07/18/2018	7072979		CLOSED	7641	CLOSED
			<u>Request Comments</u> sidewalk panel located between two Peppertree Apt complex driveways, in bound Central Ave side // Prompts // // What is the damage? uneven sidewalk, tree roots pushing sidewalk up, about 1.5 ", may be able to grind it //			
2990	07/19/2018	7073715		OPEN		
			<u>Request Comments</u> sidewalk next to fence in front of golf course. // Prompts // // What is the damage? missing sidewalk in need of repair // in front of house 4039, across street at fence in front of golf course.....Raintree area. sidewalk broken, has been damaged a very long time.			
2993	07/19/2018	7074147		OPEN	8055	OPEN
			<u>Request Comments</u> Citizen states that a telephone line project that was done recently in his neighborhood caused the sidewalk to the left of his home to have cracks in it which makes it uneven. It is to the point where grass is starting to grow because of the cracks inside of the pavement. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Cracking and unevenness of a sidewalk due to the telephone line project. // First Request? YES //			
3001	07/19/2018	7074951		CLOSED	14802	OPEN
					7638	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> // Prompts // // What is the damage? A section of the sidewalk is missing. //			
3002	07/19/2018	7074952		CLOSED	7639	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? A section of the sidewalk is missing. //			
3004	07/20/2018	7075245		CLOSED	8054	CLOSED
			<u>Request Comments</u> Sidewalk has sunk in and made the otherside to be a triping hazard located in front of the home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk has sunk in and made the otherside to be a triping hazard //			
3027	07/23/2018	7078746		CLOSED	7447	CLOSED
			<u>Request Comments</u> SIDEWALK IS COMING UP DUE TO TREE ROOT // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS COMING UP DUE TO TREE ROOT // First Request? YES //			
3047	07/24/2018	7080579		CLOSED	7830	CLOSED
			<u>Request Comments</u> THERE IS A RAISED PIECE OF CEMENT IN SIDEWALK // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES // By GUSTAVO HENRIQUEZ : 07/31/18 12:28 Citizen called to state she fell due to the cement and it needs to be repaired as soon as possible. THERE IS A RAISED PIECE OF CEMENT IN SIDEWALK // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES //			
3053	07/25/2018	7081133		CLOSED	12118	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Caller states that Sidewalk is buckled with tree root growing through it. Sidewalk is located infront of the home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is buckled wit tree root growing through // First Request? YES // Caller states that Sidewalk is buckled with tree root growing through it. Sidewalk is located infront of the home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is buckled wit tree root growing through // First Request? YES // By LEIBA ANDREWS : 12/07/18 16:50 CITIZEN CALLED TO CHECK THE STATUS ON SIDE WALK REPAIRS. Caller states that Sidewalk is buckled with tree root growing through it. Sidewalk is located infront of the home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is buckled wit tree root growing through // First Request? YES // By LORA MARSHALL : 12/26/18 17:37 Citizen called back again to check the status on the sidewalk repiars.</p>	CLOSED		
3068	07/26/2018	7082648			8575	CLOSED
			<p><u>Request Comments</u> states that the sidewalk was repaired and the area around the sidewalk needs to be completed due to the mud and dirt // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? states that the sidewalk was repaired and the area around the sidewalk needs to be completed due to the mud and dirt // First Request? YES //</p>			
3079	07/26/2018	7083942		CLOSED	8052	CLOSED
			<p><u>Request Comments</u> sidewalk is damage. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk // First Request? YES // By VANESSA JIMENEZ : 10/03/18 10:53 Citizen states that they are calling back to see about the repair, was advised of the 45-90 time frame. Mentioned that city water came out as well to make sure there was no leak with the fire hydrant and let citizen know that they will tell street maintenance Citizen stated location is "CORNER OF WHEATFIELD RD & SULKY PLOUGH RD"</p>			
3091	07/27/2018	7084951		PENDING	8051	OPEN
					8447	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3092	07/27/2018	7085035	<p>Citizen states that the wheelchair accessible ramp on the sidewalk to Brahman Meadows Ln and Murray Grey Ln is starting to sink and is breaking up.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? wheelchair accessible ramp is starting to sink and break up</p> <p>// First Request? YES //</p> <p>wheel chair ramp needs to be replaced</p>	OPEN	8050 8362	OPEN CLOSED
<u>Request Comments</u>						
3098	07/28/2018	7085589	<p>Caller is reporting that the sidewalk is unlevel and bumpy and it is very dangerous for pedestrians to walk.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Caller advised that the sidewalk is unlevel and bumpy and it is dangerous for pedestrians to walk on.</p> <p>// First Request? NO //</p> <p>Caller is reporting that the sidewalk is unlevel and bumpy and it is very dangerous for pedestrians to walk. Advised caller that repairs take 45-90 days and he stated that it is urgent.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Caller advised that the sidewalk is unlevel and bumpy and it is dangerous for pedestrians to walk on.</p> <p>// First Request? NO //</p>	CLOSED	7789	CLOSED
<u>Request Comments</u>						
3101	07/30/2018	7086247	<p>// Prompts //</p> <p>// What is the damage? Missing square of sidewalk //</p> <p>DID NOT FIND ANY OPEN WO'S FOR THIS ADDRESS</p> <p>Chas can you get this on the free op list to have it repaired please</p> <p>Barney, You do not need to locate this ,saw cut remove by hand, put a back on it pour. Can be done when you are at Hawthorne Ln.</p>	CLOSED	8639	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>STates that he has a curb at the apron of hs driveway that is cracked up and pieces that has broken up over the years, request curb repair</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. DON'T KNOW</p> <p>// What is the damage? curb at the apron of the driveway</p> <p>// First Request? YES //</p> <p>STates that he has a curb at the apron of hs driveway that is cracked up and pieces that has broken up over the years, request curb repair</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. DON'T KNOW</p> <p>// What is the damage? curb at the apron of the driveway</p> <p>// First Request? YES //</p> <p>By JASMINE BROADDUS : 08/21/18 09:32 Citizen would like for someone to contact him directly.</p> <p>There is nothing to do see pics</p>	CLOSED		
3106	07/30/2018	7086927			8450	OPEN
			<p><u>Request Comments</u></p> <p>Citizen stated sidewalk repaired by cdot a couple of months ago however 1 plank and 4 stakes were left on sidewalk. Citizen requested to remove.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no //</p> <p>Lucy Brown (311): Citizen called to request materials be picked up</p> <p>DID NOT FIND ANY SIDEWALK WO'S FOR THIS ADDRESS. ADVISED 311 TO CHECK WITH CHLT WATER. (CITIZEN STATED IT WAS A CHARLOTTE WATER REPAIR)</p> <p>Picked up materials</p>			
3107	07/30/2018	7086980		CLOSED	8365	CLOSED
			<p><u>Request Comments</u></p> <p>It just looks really bad, like this part of the city is forgotten, and on the opposite side, its beautiful, so that makes it even worse</p> <p>// Prompts //</p> <p>// What is the damage? Over grown weeds, trees, old ruined sidewalks //</p> <p>From here, up mint to corner, the weeds have taken over the sidewalk, please cut them. From here all the way down morehead opposite panther stadium, the sidewalk is HORRIBLE all the way down to elderidge st. It makes the city look bad to visitors and for every day commute people like me, it's a big problem.</p> <p>From what I can see side walk is still usable could not find tree roots grass growing ect. at this address.</p>			
3109	07/30/2018	7087419		CLOSED	8452	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? frame used to set concrete has not been removed //</p> <p>Recent sidewalk repair was completed a few months ago in spots up and down camp green. If possible could you remove the wood framing around the now dried concrete? It creates a tripping hazard for our disabled residents. thanks and have a great day. camp green/marlowe also camp green near entrance to family dollar shopping center. possible more maybe your records will be more descriptive</p> <p>Completed by contractor</p>			
3119	07/31/2018	7088493		CLOSED	8454	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> SPOKE W/ JUSTINA MARIE REGARDING SIDEWALK REPAIR. CUSTOMER CALLED TO REPORT THAT THE REPAIRS MADE ON CURB DIRECTLY OUTSIDE HER HOME WAS DONE POORLY AND NEEDS TO BE REPAIRED PROPERLY. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. DON'T KNOW // What is the damage? CURB REPAIR WAS DONE POORLY PER CUSTOMER // First Request? YES // The curb has not been replaced. just the sidewalk. There is nothing to fix	CLOSED		
3121	07/31/2018	7088571			8374	CLOSED
			<u>Request Comments</u> States that the apron at the her driveway is damage and the curb needs to be replaced // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? curb at the apron of the driveway // First Request? YES // According to city works it shows we don't maintain this street.	CLOSED		
3126	07/31/2018	7088707			7718	CLOSED
					8378	CLOSED
			<u>Request Comments</u> North sidewalk between Ansley Falls Apartment till South Tryon Road is non walkable. There are lot of veins, overgrown grass and low hanging trees on the side walk // Prompts // // What is the damage? North sidewalk between Ansley Falls Apartment till South Tryon Road is non walkable // North sidewalk between Ansley Falls Apartment till South Tryon Road is non walkable	CLOSED		
3128	07/31/2018	7087646			8456	CLOSED
			<u>Request Comments</u> CITIZEN CALLED TO CHECK STATUS OF SIDEWALK REPAIR REQUEST. THE CONFIRMATION NUMBER IS 6981035. SHE WAS ADVISED OF REPAIR TIMEFRAME. PLEASE MAKE CONTACT. CITIZEN CALLED TO CHECK STATUS OF SIDEWALK REPAIR REQUEST. THE CONFIRMATION NUMBER IS 6981035. SHE WAS ADVISED OF REPAIR TIMEFRAME. PLEASE MAKE CONTACT. DUPLICATE REQUEST (REFER TO CITYWORKS SR2074 & WO6318).	CLOSED		
3132	07/31/2018	7089050			9040	CLOSED
					8344	CLOSED
			<u>Request Comments</u> There is a clear curse word (F***) carved into the cement on the sidewalk. It is located between the first and second lightposts almost directly in front of the large transmission tower, on the side of the street with the transmission tower. Look for the drainage cover on the sidewalk and it is the cement surrounding this cover. // Prompts // // What is the damage? Curse word carved into the cement on sidewalk //	CLOSED		
3140	07/31/2018	7089410			8348	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen states that they came out to build a sidewalk on Roswell Av. She states that they put a tarp over the sidewalk. Citizen states that the rain last night must of pressed the tarp down so hard on the concrete. She states that the sidewalk is not disfigured and lumpy. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? disfigured and lumpy // First Request? YES // are in the process of fixing it now			
3149	07/31/2018	7090004		CLOSED		
					8292	CLOSED
					7656	CLOSED
			<u>Request Comments</u> One of the grates at the base of the trees on S Poplar Street between Trade and 4th (on the Morton's side) is very loose , to the point where my foot fell through it as I was walking. This is very dangerous, as I could have easily sprained my ankle due to this issue. // Prompts // // What is the damage? Grate at the base of a tree is loose // South Polar Street, the block between West Trade Street and West 4th Street. The issue is on the south east side of the street (the side of Morton's Steakhouse) Per T Campbell, forward to Landscape Mgmt. Transferred to Landscape Mgmt (through Emerald). Changed request type to "landscape trees" Per C Shaw, dispatch SM33 to safe up with cones			
3159	08/01/2018	7090685		CLOSED		
					9447	CLOSED
					8296	CLOSED
			<u>Request Comments</u> Some one is going to get hurt when this entire area caves in. // Prompts // // What is the damage? Erosion under the sidewalk from issues with storm water drainage // Once again, the underground drainage pipes have eroded away the dirt under the sidewalk in front of my house. The large hole as reappeared and is a major hazard to walkers in my neighborhood. A child has already had an accident where the child's tricycle tire got stuck in the hole. I went out and looked at this request, It seems to be a storm drain issues. Contacted Joe B. with storm water to see what he wanted done. His said put cones on it and he would take it for there. I investigated the request. The cave in is in line with the tail piece of the water meter. using a probe rod I check the area behind and in front of meter box it was tight. the meter box was close to the storm water pipe. the sidewalk is six to eight feet away from STWA pipe. The cave in seems to be localized under the sidewalk above the tail piece.			
3164	08/01/2018	7091118		CLOSED		
					8461	CLOSED
					8049	OPEN
			<u>Request Comments</u> Citizen states the sidewalk at both sides of the street near the water meter has sidewalk gravel that is cracked. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Gravel Damage // First Request? NO // this has been completed			
3183	08/02/2018	7092204		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					7708	CLOSED
					8385	OPEN
			<u>Request Comments</u>			
			<i>// Prompts //</i>			
			<i>// What is the damage? Sidewalk //</i>			
			<i>Sidewalk is damaged and can not use wheel chair or walk on it. Raised 10" from ground.</i>			
3190	08/02/2018	7092704		OPEN		
					8857	OPEN
			<u>Request Comments</u>			
			<i>A small safety cone has been placed on the sidewalk as a precaution for those walking the office park.</i>			
			<i>// Prompts //</i>			
			<i>// What is the damage? One portion of the sidewalk is very uneven, it is causing a trip hazard. //</i>			
			<i>Tyvola Road - The stretch of sidewalk that is on the same side as the LakePointe Corporate Center Office Park. The stretch of sidewalk that is between the intersection of Cascade Pointe Boulevard and Perimeter Pointe Parkway.</i>			
3192	08/02/2018	7092805		CLOSED		
					8044	CLOSED
					8352	CLOSED
			<u>Request Comments</u>			
			<i>LARGE SECTION OF SIDEWALK HAS BEEN REMOVED AND NOT REPLACED</i>			
			<i>// Prompts //</i>			
			<i>// What is the damage? SIDEWALK</i>			
			<i>// First Request? YES //</i>			
3202	08/03/2018	7093641		CLOSED		
					8583	CLOSED
					8042	CLOSED
			<u>Request Comments</u>			
			<i>// Prompts //</i>			
			<i>// What is the damage? Damage to sidewalk portion between road and driveway //</i>			
			<i>Edge of driveway and road</i>			
3210	08/03/2018	7094118		CLOSED		
					7746	CLOSED
					8319	CLOSED
			<u>Request Comments</u>			
			<i>This area of sidewalk is dangerous, someone could really get hurt.</i>			
			<i>// Prompts //</i>			
			<i>// What is the damage? Sidewalk is badly damaged and a hazard to people walking or running. //</i>			
			<i>Sidewalk located off S. Kings Drive in the Myers Park City Homes Community.</i>			
3211	08/03/2018	7094130		CLOSED		
					8585	CLOSED
			<u>Request Comments</u>			
			<i>Sidewalk is uneven and a trip hazard. Someone could really get hurt if they fell.</i>			
			<i>// Prompts //</i>			
			<i>// What is the damage? Sidewalk is badly damaged and a hazard to people walking or running. //</i>			
			<i>Sidewalk located off S. Kings Drive located in the Myers Park City Homes Community</i>			
			<i>this is a duplicate of #3210</i>			
3214	08/03/2018	7094340		CLOSED		
					7829	CLOSED
					8321	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen states his Sidewalk square is starting to cruble in front of home // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk square is starting to cruble in front of home // First Request? YES // Citizen states his Sidewalk square is starting to cruble in front of home // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk square is starting to cruble in front of home // First Request? YES //			
3224	08/05/2018	7094984		CLOSED		
					7788	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven concrete and cracking concrete due to improper mixing. // Uneven concrete due to tree roots by boulevard tree. Also some concrete sections falling apart due to improperly mixed concrete by city.			
3227	08/06/2018	7095353		CLOSED		
					8599	CLOSED
					8036	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Significantly uneven sidewalk //			
3228	08/06/2018	7095431		CLOSED		
					8480	CLOSED
			<u>Request Comments</u> Citizen stated City dug hole on street and hasn't gone back to repair it. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk and front yard. // First Request? YES // Nothing here to repair.			
3230	08/06/2018	7095666		OPEN		
					8033	OPEN
					8481	CLOSED
			<u>Request Comments</u> There is a tree in frotn of the sidewalk, states the roots from the tree are coming through the sidewalk causing it to crack and become a walking hazard // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the sidewalk // First Request? YES //			
3231	08/06/2018	7095692		CLOSED		
					8600	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? yes</p> <p>// First Request? YES //</p> <p>Caller states the sidewalk is caved in at this location. Confirmed there is an open water leak/ repair across the street from this premise.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? yes</p> <p>// First Request? YES //</p> <p>GIVEN TO WATER DEPT.</p>			
3236	08/06/2018	7096285		CLOSED		
					8483	CLOSED
					8856	CLOSED
			<u>Request Comments</u>			
			<p>Trip hazard</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk has sunk and has a dangerous lip/edge that is creating a trip hazard. //</p> <p>Sidewalk is located off S. Kings Drive in the Myers Park City Homes community.</p>			
3241	08/06/2018	7097032		CLOSED		
					8326	CLOSED
			<u>Request Comments</u>			
			<p>Citizen called to request the City to repair the sidewalks around the perimeter for this condominium complex. She states areas that need to be repaired are on W 5th St, Pine St. and N. Poplar St. and she states sidewalk is sinking. Please call Ms. Nugent at 207-283-0436 if any questions.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? NO //</p> <p>C Shaw WILL INVESTIGATE.</p> <p>this is responsibility of condo building pavers sinking around building. Not city maintained</p>			
3251	08/07/2018	7097570		CLOSED		
					7885	CLOSED
					8591	OPEN
			<u>Request Comments</u>			
			CITY TREE FELL AND BROKE UP SIDEWALK AND LEFT A HOLE			
3253	08/07/2018	7097644		OPEN		
					8592	CLOSED
					8855	OPEN
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Caller is reporting that the sidewalk is raised up and someone can trip and fall. Approximately 16ft west of the house number.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? It is raised up and someone can trip and fall.</p> <p>// First Request? YES //</p> <p>Caller is reporting that the sidewalk is raised up and someone can trip and fall. Approximately 16ft west of the house number.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? It is raised up and someone can trip and fall.</p> <p>// First Request? YES //</p> <p>Caller is reporting that the sidewalk is raised up and someone can trip and fall. Approximately 16ft west of the house number.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? It is raised up and someone can trip and fall.</p> <p>// First Request? YES //</p>	CLOSED		
3260	08/07/2018	7098263			5160	CLOSED
			<p><u>Request Comments</u></p> <p>SIDEWALK IS VERY SLIPPERY AND NEEDS TO BE WASHED</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SLIPPERY SIDEWALK</p> <p>// First Request? YES //</p> <p>Did not see any thing muddy or slippery *</p>			
3261	08/07/2018	7098270		OPEN	8854	OPEN
					8336	CLOSED
			<p><u>Request Comments</u></p> <p>SIDEWALK IS SLIPPERY AND NEEDS TO BE WASHED</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SLIPPERY SIDEWALK</p> <p>// First Request? YES //</p>			
3298	08/09/2018	7101305		CLOSED	8852	CLOSED
			<p><u>Request Comments</u></p> <p>not flat</p> <p>// Prompts //</p> <p>// What is the damage? uneven, not flat //</p> <p>Sidewalk is uneven and dangerous. The sidewalk extends in front of the neighbors home too and is worse there. I have previously reported this and did not get any response. Please fix the sidewalk so it is safe to walk on. Thanks!</p> <p>TREE ROOTS HAVE SIDWALK PUSHED UP.</p>			
3302	08/09/2018	7101473		CLOSED	8313	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3306	08/09/2018	7101676	<p>Citizen stated that sidewalk at the corner of Monroe Rd. & Ashmore Dr. is raised where someone can trip & fall. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS RAISED WHERE SOMEONE CAN TRIP // First Request? YES // Monroe Rd Is maintained by NCDOT. Referred to them.</p>	OPEN	8850	OPEN
<u>Request Comments</u>						
3317	08/09/2018	7102414	<p>// Prompts // // What is the damage? Builder Lennar did not do an adequate job on one square of sidewalk. Concrete is crumbling at all corners, and is noticeably poorer quality and color of other sections of sidewalk. Due to crumbling, sidewalk is now uneven and potentially dangerous to those using the sidewalk in front of my home. Lennar has advised they have turned over ownership of sidewalk to the city and I am requesting to have this section replaced. Thanks //</p>	OPEN	14803	OPEN
<u>Request Comments</u>						
3327	08/10/2018	7102851	<p>SIDEWALK AND CURB MISSING/HUGE DITCH HAS BEEN CREATED // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES //</p>	OPEN	8849	OPEN
<u>Request Comments</u>						
3337	08/11/2018	7104065	<p>MUD POOLING ON SIDEWALK WHEN IT RAINS AND MAKES IT HARD TO WALK SAFELY -- STATES THIS IS AN ONGOING ISSUE. // Prompts // // What is the damage? mud pooling // First Request? NO //</p>	CLOSED	8032	CLOSED
<u>Request Comments</u>						
3342	08/12/2018	7104282	<p>// Prompts // // What is the damage? Sidewalk uneven. Has a dangerous lip. // Sidewalk is uneven. Safety hazard for the kids in the cul-de-sac. Area of concern is between 2334 & 2330 Big Pine.</p>	CLOSED	8104	CLOSED
<u>Request Comments</u>						
3348	08/13/2018	7104786	<p>// Prompts // // What is the damage? Missing sidewalk // Missing sidewalk in front of house</p>	CLOSED	10941	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3356	08/13/2018	7105365	<p>Citizen states that part of the sidewalk gravel is missing at the intersection of Morrison Blvd and Roxborough Road which accumulates mud.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Sidewalk Gravel Damage</p> <p>// First Request? YES //</p>	CLOSED	8093	CLOSED
<u>Request Comments</u>						
3364	08/13/2018	7106260	<p>*****CURB REPAIR REQUEST*****Citizen states when it rains erosion from the tree that sits on the corner house where the driveway to the left tree up rooting curb area</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? curb</p> <p>// First Request? YES //</p>	OPEN	8848	OPEN
<u>Request Comments</u>						
3365	08/13/2018	7106719	<p>CITIZEN STATED A PORTION OF THE SIDEWALK IS DAMAGED, IT HAS BEEN REPLACED BY DIRT AND GRAVEL AND IT IS HAZARDOUS. THE CONSTRUCTION HAS STOPPED A MONTH AGO. IT IS A FREQUENTED SIDEWALK AND THERE IS A LOT OF FOOT TRAFFIC.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p>	CLOSED	8116 3368 3369 3370	CLOSED CLOSED CLOSED CLOSED
<u>Request Comments</u>						
3366	08/13/2018	7106773	<p>Citizen states that the sidewalk is to low when it causes mud and alot of water.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? side walk to low</p> <p>// First Request? YES //</p>	CLOSED	8941	CLOSED
<u>Request Comments</u>						
3369	08/14/2018	7107254	<p>Citizen states the sidewalk off green hedge need to be repaired at the corner of green hedge and winter pine ln.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p>	CLOSED	8943	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen is requesting for sidewalk repair in several places on street, 6 separate pieces. Thank you. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? about 6 pieces of the sidewalk need to be replaced // First Request? YES //			
3375	08/14/2018	7108031		CLOSED		
					9510	CLOSED
			<u>Request Comments</u> Citizen is reporting that if you get onto Covecreek from The Plaza, about 150 yards away from the interesection, there is an 8 inch diameter hole in the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Hole in the sidewalk // First Request? YES // Citizen is reporting that if you get onto Covecreek from The Plaza, about 150 yards away from the interesection, there is an 8 inch diameter hole in the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Hole in the sidewalk // First Request? YES // By ROBIN BACOTE : 09/06/18 13:34 CITIZEN CALLING STATING THAT HE NOW BELIEVES THAT THE HOLE IN THE SIDEWALK MAY BE A WATER ISSUE Citizen is reporting that if you get onto Covecreek from The Plaza, about 150 yards away from the interesection, there is an 8 inch diameter hole in the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Hole in the sidewalk // First Request? YES // By ROBIN BACOTE : 09/06/18 13:38 ADV CITIZEN THAT THE REPAIR CAN TAKE 45-90 DAYS			
3397	08/15/2018	7109769		CLOSED		
					8195	CLOSED
			<u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sections missing // First Request? YES // By MARLENE MCNAIR : 09/24/18 15:21 Paul the city just laid down a sidewalk block and some kids just messed it up at the location address. They will need to come back to repair it again			
3398	08/15/2018	7108797		OPEN		
					8648	OPEN
			<u>Request Comments</u> CALLER SAYS THE HANDICAP RAMP AT CORNER OF SHOPTON RD. AND AYRSHIRE GLEN PL. IS CRACKED. THE CONCRETE IS CRACKED. IT IS ON LEFT SIDE ON AYRESHIRE GLEN AT SHOPTON RD. // Prompts // // What is the damage? cracked // First Request? YES //			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3402	08/15/2018	7110279		OPEN		
					8847	OPEN
			<p><u>Request Comments</u></p> <p><i>the caller says that it is about 50 feet from Runnymede going down Lacie Lane. Look for the Alexander Graham Middle school. Please come and fix the sidewalk since school starts soon.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? sidewalk is buckling from oak tree root that is at least 100 years old</i></p> <p><i>// First Request? YES //</i></p> <p><i>: sir this was sent to me, wrong crew.</i></p>			
3416	08/16/2018	7111504		CLOSED		
			<p><u>Request Comments</u></p> <p><i>SIDEWALK ACROSS FROM RESIDENCE IS BUCKLING</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? BUCKLING</i></p> <p><i>// First Request? YES //</i></p>		8410	CLOSED
3417	08/16/2018	7111575		CLOSED		
			<p><u>Request Comments</u></p> <p><i>Citizen states that bricks on sidewalk are loose. Citizne said this is a safety issue.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? loose bricks</i></p> <p><i>// First Request? YES //</i></p> <p><i>Citizen states that bricks on sidewalk are loose. Citizne said this is a safety issue.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? loose bricks</i></p> <p><i>// First Request? YES //</i></p>		10008	CLOSED
3418	08/16/2018	7111600		CLOSED		
			<p><u>Request Comments</u></p>		13432	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>THE SIDEWALK NEEDS TO BE REPAIRED CHARLOTTE WATER CREATED DAMAGES 08/08/2017 DUE TO A SEWER CLEANOUT # 9281080, STATES THAT THE SIDEWALK IS FULL OF ROCKS</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? THE SIDEWALK NEEDS TO BE REPAIRED CHARLOTTE WATER CREATED DAMAGES 08/08/2017 DUE TO A SEWER CLEANOUT # 9281080</p> <p>// First Request? YES //</p> <p>By JASMINE BROADDUS : 02/25/19 10:07 SIDEWALK STILL NEEDS TO BE REPAIRED.</p> <p>THE SIDEWALK NEEDS TO BE REPAIRED CHARLOTTE WATER CREATED DAMAGES 08/08/2017 DUE TO A SEWER CLEANOUT # 9281080, STATES THAT THE SIDEWALK IS FULL OF ROCKS</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? THE SIDEWALK NEEDS TO BE REPAIRED CHARLOTTE WATER CREATED DAMAGES 08/08/2017 DUE TO A SEWER CLEANOUT # 9281080</p> <p>// First Request? YES //</p> <p>WILL BE REPAIRED UNDER UTILITY WO</p>			
3445	08/20/2018	7114129		OPEN		
					8267	OPEN
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? the sidewalk in front of our house is uneven, causing water from our sprinklers to build up and create a puddle that never goes away. It needs to be repaired. //</p> <p>in between our house and our neighbor's house</p> <p>// Prompts //</p> <p>// What is the damage? the sidewalk in front of our house is uneven, causing water from our sprinklers to build up and create a puddle that never goes away. It needs to be repaired. //</p> <p>in between our house and our neighbor's house</p> <p>By DIAMEN YOUNG : 08/24/18 16:21 Citizen called to check on the status. would like to be contacted about the sidewalk repair</p> <p>// Prompts //</p> <p>// What is the damage? the sidewalk in front of our house is uneven, causing water from our sprinklers to build up and create a puddle that never goes away. It needs to be repaired. //</p> <p>in between our house and our neighbor's house</p>			
3457	08/21/2018	7116689		CLOSED		
					8846	CLOSED
			<p><u>Request Comments</u></p> <p>Repair arrows painted on sidewalk are fading it was marked so long ago. Just looks like old graffiti.</p> <p>// Prompts //</p> <p>// What is the damage? Uneven and cracked concrete due to tree roots. //</p> <p>You have come out twice to paint the arrows where the sidewalk needs repair. This was done 18 months apart.</p> <p>Someone stumbled and hurt themselves this past weekend. This is the third time I have reported this request.</p>			
3469	08/21/2018	7117592		CLOSED		
					10662	CLOSED
			<p><u>Request Comments</u></p> <p>section of sidewalk in front of home was dug up for sewer repair and never put back</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. mp</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3487	08/22/2018	7119283		CLOSED		
					8541	CLOSED
					9929	CLOSED
			<u>Request Comments</u> <i>Caller states sidewalk raised up on one part and uneven. Says someone did trip and fall because of. Says there are several other spto</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</i> <i>// What is the damage? Sidewalk</i> <i>// First Request? YES //</i>			
3499	08/23/2018	7120505		CLOSED		
					8678	CLOSED
			<u>Request Comments</u> <i>Citizen states that the sidewalk at this intersection has gravel that has risen from the ground.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i> <i>// What is the damage? Risen Sidewalk Gravel</i> <i>// First Request? YES //</i> <i>Citizen called to CHANGE the location: The 3 pieces of sidewalk have buckled on *North Community House Rd*. On the north side where a hotel is. In between Johnston Rd and Torrington Way.</i> <i>BUCKLING IS ON N COMMUNITY HOUSE RD (NOT JOHNSTON RD)</i> <i>Citizen states it's dangerous and needs to be made safe (with cones or barricade.</i> <i>By CORETTA BUGGS : 04/02/19 12:28 Transferred to street maintence</i> <i>Citizen states that the sidewalk at this intersection has gravel that has risen from the ground.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i> <i>// What is the damage? Risen Sidewalk Gravel</i> <i>// First Request? YES //</i>			
3500	08/23/2018	7119451		CLOSED		
					8552	CLOSED
			<u>Request Comments</u> <i>Citizen is in a wheelchair and needs the apron to be fixed so that there is no bump to access the driveway with a wheelchair. Please call citizen as soon as possible.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i> <i>// What is the damage? apron repair requested</i> <i>// First Request? DON'T KNOW //</i>			
3502	08/23/2018	7120626		CLOSED		
					9507	CLOSED
			<u>Request Comments</u> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i> <i>// What is the damage? SIDEWALK SINKING IN WATER POOLING</i> <i>// First Request? YES //</i>			
3505	08/23/2018	7121221		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p><i>Citizen states the trees on the city right of way are growing and the roots are coming up in the sidewalk, causing the sidewalk to rise up. Multiple people have fallen trying to walk and run on this sidewalk. states this is a pedestrian hazard. the roots are coming up where the oak trees are. located in between pineville-matthews rd & waltham ln on Hugh Forest rd. Citizen would like to be contacted about the sidewalk, she is on the HOA board and would like to get more information about the sidewalk to notify her neighborhood</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk is rising up due to tree root</i></p> <p><i>// First Request? YES //</i></p> <p><i>Just needs to be milled</i></p> <p><i>Repair to be made by sidewalk grinding contractor.</i></p>			
3510	08/24/2018	7122255		CLOSED	8845	CLOSED
			<p><u>Request Comments</u></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Piece of the sidewalk is missing //</i></p> <p><i>Sidewalk was damaged during construction and needs to be repaired. A request was put in in 2016 but nothing was ever done. Need this fixed ASAP, please.</i></p>			
3520	08/26/2018	7123113		CLOSED	8951	CLOSED
			<p><u>Request Comments</u></p> <p><i>The sidewalk is severely cracked and pieces are missing.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Sidewalk //</i></p> <p><i>If you are traveling on The Plaza toward Milton Rd. the broken sidewalk will be located after the second entrance to the Plaza United Methodist Church.</i></p> <p><i>State maintained street</i></p>			
3525	08/27/2018	7123886		CLOSED	9860	CLOSED
			<p><u>Request Comments</u></p> <p><i>Ms. Addock is in a wheel chair and said the sidewalk near the train tracks on Statesville between Oliver St and Callahan St has a large gap and her chair has trouble getting across it.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</i></p> <p><i>// What is the damage? whole in the sidewalk</i></p> <p><i>// First Request? YES //</i></p>			
3539	08/28/2018	7126170		OPEN	8796	OPEN
			<p><u>Request Comments</u></p> <p><i>Citizen states the sidewalk has shifted, causing a trip hazard. there are cracks in the sidewalk. states the sidewalk just needs to be leveled, also the sidewalk in between the the apron and the driveway needs to be repaired</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk has shifted causing cracks</i></p> <p><i>// First Request? YES //</i></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3557	08/29/2018	7128109		CLOSED		
					8776	CLOSED
			<u>Request Comments</u> <i>Citizen states that sidewalk is bumpy. Citizen said that residents have fallen on sidewalk. This is a safty issue.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i> <i>// What is the damage? Bumpy</i> <i>// First Request? YES //</i> <i>SERVICE #3457 SIMILAR ISSUES AS THIS REQUEST.</i>			
3559	08/29/2018	7128170		CLOSED		
					9514	CLOSED
			<u>Request Comments</u> <i>TREE ROOTS CAUSING UNEVEN SIDEWALK AND CRACKS</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i> <i>// What is the damage? SIDEWALK</i> <i>// First Request? YES //</i> <i>state maintained rd</i>			
3569	08/29/2018	7128625		CLOSED		
					13921	CLOSED
			<u>Request Comments</u> <i>Sidewalk is being raised by tree roots and creating tripping hazzard.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i> <i>// What is the damage? The sidewalk needs to be shaved and is being raised and creating a walkinf hazard</i> <i>// First Request? YES //</i> <i>Along the entrance to the northside of the bldg.</i> <i>The back of the curb is higher than the sidewalk. Maybe try grinding top of curb</i> <i>around 50'</i> <i>Sidewalk repairs to be made by grinding contractor. Comments from D. Hager are for incorrect address but on the</i> <i>same street and contractor may also be able to repair as well(lip between sidewalk and curb).</i>			
3570	08/29/2018	7128642		CLOSED		
					8950	CLOSED
			<u>Request Comments</u> <i>Citizen is requesting sidewalk repair creating tripping hazzard.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i> <i>// What is the damage? Sidwalk is being raised in areas and causing tripping hazzard.</i> <i>// First Request? NO //</i> <i>on the S Torrence siide of Bldg near Kings Dr</i>			
3572	08/29/2018	7224137		CLOSED		
					8787	CLOSED
			<u>Request Comments</u>			
3580	08/30/2018	7129179		OPEN		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					8780	OPEN
	<u>Request Comments</u>					
	<i>Many people walk this area, including the elderly. If not looking closely, a person could easily fall.</i>					
	<i>// Prompts //</i>					
	<i>// What is the damage? missing sidewalk in need of repair //</i>					
	<i>sidewalk across street house 4039 Rounding Run. in front of fence to golf course, a sign for Raintree Maintenance.</i>					
	<i>Broken for a very long time, no two people can walk on it(one has to go into the street).</i>					
3581	08/30/2018	7190095		CLOSED		
					10117	CLOSED
	<u>Request Comments</u>					
	<i>See attached photo of drain clean-out. Procure a flush style clean-out plug for the pipe and install.</i>					
3582	08/30/2018	7129428		CLOSED		
					8844	CLOSED
	<u>Request Comments</u>					
	<i>SIDEWALK, IF FACING HOUSE, TO THE LEFT BY THE DRIVEWAY HAS BUCKLED, CAUSING A PRETTY SERIOUS TRIP HAZARD</i>					
	<i>// Prompts //</i>					
	<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>					
	<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i>					
	<i>// What is the damage? BUCKLING //</i>					
3595	08/31/2018	7130542		CLOSED		
					8944	CLOSED
	<u>Request Comments</u>					
	<i>The sidewalk is severely cracked. The location of the cracked sidewalk is shortly after the second entrance to the Church parking lot if you are traveling on The Plaza coming from Eastway Dr. and going towards Milton Rd.</i>					
	<i>// Prompts //</i>					
	<i>// What is the damage? Sidewalk //</i>					
	<i>The location is shortly after the second entrance to the Church parking lot if you are traveling on The Plaza from Eastway Dr. going towards Milton Rd.</i>					
3603	08/31/2018	7131579		CLOSED		
					9500	CLOSED
	<u>Request Comments</u>					
	<i>Citizen reports severely cracked sidewalk and in need of repair This is on the Granard Lane side of her home.</i>					
	<i>// Prompts //</i>					
	<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>					
	<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i>					
	<i>// What is the damage? sidewalk</i>					
	<i>// First Request? YES //</i>					
	<i>Intersection of Alba Ct & Granard Ln (on the Granard Ln side)</i>					
3626	09/04/2018	7134387		CLOSED		
					14553	CLOSED
	<u>Request Comments</u>					

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3630	09/05/2018	7134874	<p>Citizen is reporting at the corner of cedar and 5th street, sidewalk is uneven. It's on the same side of the road as Subway, right in front of a tree. Citizen wanted to report because it is tripping hazard. A citizen did trip over it and they are at the emergency roomk because of it. They would like to have it looked at to be leveled.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? part of the sidewalk is raised</p> <p>// First Request? YES //</p>	CLOSED	10262	CLOSED
<u>Request Comments</u>						
3640	09/05/2018	7135988	<p>Caller states part of the curb in front of this address is missing.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES //</p>	CLOSED	8963	CLOSED
<u>Request Comments</u>						
3641	09/05/2018	7136032	<p>SIDEWALK HAS A 4 FT. DEEP HOLE. *SAFETY HAZARD*</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK HAS A 4 FT. DEEP HOLE</p> <p>// First Request? YES //</p> <p>This is in a work zone it is closed off</p>	OPEN	14804	OPEN
<u>Request Comments</u>						
3646	09/05/2018	7136616	<p>// Prompts //</p> <p>// What is the damage? The sidewalk has sunken right above water main to house and could potentially damage water main //</p> <p>checked sidewalk just settlement . Will seen to Tony B. to have set up to get sidewalk milled.</p> <p>Repairs to be made by sidewalk grinding contractor.</p> <p>By VANESSA JIMENEZ : 10/18/18 09:32 Citizen states that they would like to see the status of the repair. Notes that the sidewalk is collapsing onto the pvc of their sewer pipe and is concerned of it causing a sewage problem. Citizen states that they also noted that they would be contacted within 3 days to set up inspection.</p>	CLOSED	9859	CLOSED
<u>Request Comments</u>						
3660	09/06/2018	7137505	<p>// Prompts //</p> <p>// What is the damage? Uneven, cracked concrete sidewalk with old, failing patches //</p> <p>The sidewalk is badly uneven with misaligned sections of concrete and old patches that are crumbling. Residents now have 2 year old twin children who have tripped and fallen multiple times with injuries. Nextdoor neighbors also have 2 year old twins who have tripped along with numerous other children living on our block.</p>	CLOSED	9024	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3664	09/06/2018	7137732	<p>Hazard to walkers and bike riders. // Prompts // // What is the damage? Broken, uneven pavement // The side walk in front of this building is very broken up and uneven. It is a hazard to walkers and bike riders. Please fix this before someone gets hurt!</p>	CLOSED	12721	CLOSED
<u>Request Comments</u>						
3666	09/07/2018	7176207	<p>The sidewalk in front of this business has a square that it's not level and mixed with rocks perhaps. Trip hazard. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? cracked and lower than other portion // First Request? YES //</p>	CLOSED	9043	CLOSED
<u>Request Comments</u>						
3669	09/07/2018	7138343	<p>// Prompts // // What is the damage? An approximately 8" section from the expansion joint, the width of the sidewalk, is broken and crumbling. // Sidewalk located near the curve of Millstream Ridge, between Legolas and Edinburgh. Damaged section is beside a telecom pedestal and a fire hydrant.</p>	CLOSED	9755	CLOSED
<u>Request Comments</u>						
3671	09/07/2018	7138373	<p>One of the sections of the sidewalk on the northeast corner of Ardsley Rd and S Kings Dr is raised and causing a tripping hazard. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SECTION OF SIDEWALK IS RAISED // First Request? YES //</p>	OPEN	9053	OPEN
<u>Request Comments</u>						
3674	09/07/2018	7138715	<p>Citizen states that the sidewalk is uneven at the 5400 block of Cherrycrest Lane and the 800 block of Archdale Lane. Citizen states that this issue needs to be fixed asap there is a lot of foot traffic. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Uneven sidewalk // First Request? YES //</p>	CLOSED	10837	CLOSED
<u>Request Comments</u>						
3679	09/09/2018	7139676	<p>Citizen states that the sidewalk is uneven at the 5400 block of Cherrycrest Lane and the 800 block of Archdale Lane. Citizen states that this issue needs to be fixed asap there is a lot of foot traffic. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Uneven sidewalk // First Request? YES //</p>	CLOSED	10838	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven concrete leaves sharp edges which can cause tripping. // Re-submitting a request for repair of sidewalk sections between 1151 and Ardsely. Originally submitted in March. These are a significant tripping hazard. Someone put out cones but those are long gone. It was shocking to see a sidewalk repair crew nearby but not dealing with this only about 50 yards away.			
3695	09/10/2018	6323026		CLOSED		
			<u>Request Comments</u> Tree roots pushing sidewalk up and the sidewalk is uneven. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Tree roots pushing sidewalk up and the sidewalk is uneven. // First Request? YES //		10839	CLOSED
3698	09/10/2018	7141722		CLOSED		
			<u>Request Comments</u> CITIZEN CALLS TO REPORT THE SIDEWALK PAVERS ARE REALLY BAD SOME HAVE A 2" OFFSET, IT IS VERY BAD AND A TRIPPING HAZARD // Prompts // // What is the damage? SIDEWALK PAVERS // First Request? YES //		14552	CLOSED
3700	09/10/2018	7141810		CLOSED		
			<u>Request Comments</u> A small section of the sidewalk is severely cracked. The block/section of the sidewalk has multiple cracks. // Prompts // // What is the damage? Sidewalk // Section of the sidewalk in front of store. The Plaza is state maintained.		10086	CLOSED
3701	09/10/2018	7141837		CLOSED		
			<u>Request Comments</u> Caller states there is a large hole in the sidewalk that needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? hole in sidewalk // First Request? YES // Caller states there is a large hole in the sidewalk that needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? hole in sidewalk // First Request? YES //		14554	CLOSED
3775	09/12/2018	7144427		CLOSED		
			<u>Request Comments</u>		10015	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3780	09/12/2018	7144521	<p>Caller states skid pad is loose and not attached // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? skid pad // First Request? YES // Tim Can you look at this and see if the truncated dome is secure</p>	OPEN	10842	OPEN
<u>Request Comments</u>						
3786	09/12/2018	7144593	<p>Water main repair months ago caused sidewalk damage that has not been repaired // Prompts // // What is the damage? Sidewalk section is missing // Sidewalk has not been repaired since water main break repair</p>	CLOSED	10843	CLOSED
<u>Request Comments</u>						
3861	09/13/2018	7146368	<p>Caller states the curb on the street is protruding and is damaged. Located directly in front of home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Damaged, Cracks, Splits // First Request? YES // Caller states the curb on the street is protruding and is damaged. Located directly in front of home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Damaged, Cracks, Splits // First Request? YES // Caller states the curb on the street is protruding and is damaged. Located directly in front of home. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Damaged, Cracks, Splits // First Request? YES //</p>	CLOSED	9858	CLOSED
<u>Request Comments</u>						
3871	09/14/2018	7146424	<p>one side of the sidewalk is unlevel and the other side sinks in. states people have been falling walking on this sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk in uneven ; older man has fallen // First Request? YES //</p>	CLOSED	9356	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
3874	09/14/2018	7146784	<p>Drive way is steep and the drainage line causes the cars to scrape // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? car scraping going in and out of driveway // First Request? YES // Drive way steepness trying get it filled in a little to stop scraping of cars</p>	CLOSED	10179	CLOSED
			<u>Request Comments</u>			
3934	09/18/2018	7149125	<p>// Prompts // // What is the damage? Several holes in sidewalk. // Several holes in sidewalk. Tripping hazard. Who is liable if someone falls?</p>	CLOSED	9555	CLOSED
			<u>Request Comments</u>			
3940	09/18/2018	7149723	<p>Ann Hadded said that there is a hole in the sidewalk not in the street but in the sidewalk and has been there for about 7 years and she said that her foot partially went into the hole. She would like that repaired . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. n/a // What is the damage? Sidewalk // First Request? YES //</p>	CLOSED	10844	CLOSED
			<u>Request Comments</u>			
3941	09/18/2018	7149353	<p>// Prompts // // What is the damage? Busted pipe replaced // I'm front of 1016 Hartford. Several requests have been made.</p>	CLOSED	10845	CLOSED
			<u>Request Comments</u>			
3954	09/19/2018	7150550	<p>States that the sidewalk has been broken and sinking in for about 6 months // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? DON'T KNOW //</p>	CLOSED	10846	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states that the sidewalk collects water, due to it not being plush // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Citizen states that the sidewalk collects water, due to it not being plush // First Request? YES // Citizen states that the sidewalk collects water, due to it not being plush // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Citizen states that the sidewalk collects water, due to it not being plush // First Request? YES // By DEANNA TURBYFILL : 01/16/19 11:20 Caller states that there is no change in the sidewalk Citizen states that the sidewalk collects water, due to it not being plush // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Citizen states that the sidewalk collects water, due to it not being plush // First Request? YES // By KEELA MCCLAIN : 02/07/19 12:03 Citizen is calling to check on status of repairs. worker reached out to CDOT, and CDOT advised that citizen call CDOT back later on and speak with B Moore. Info relayed to citizen. Citizen states that the sidewalk collects water, due to it not being plush // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Citizen states that the sidewalk collects water, due to it not being plush // First Request? YES //</p>	CLOSED		
3964	09/19/2018	7151004			10260	CLOSED
			<p><u>Request Comments</u> // Prompts // // What is the damage? uneven sidewalk with about a 3 inch difference between the two sidewalks // The uneven sidewalk is near the top of Beverly Crest Blvd on the left side as you head up towards Pineville Matthews Rd, near the arbor of the neighborhood.</p>			
3968	09/19/2018	7151275		CLOSED	10085	CLOSED
			<p><u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk needs smoothing // Uneven sidewalk is tripping</p>			
3976	09/20/2018	7452098		CLOSED	10245	CLOSED
			<p><u>Request Comments</u></p>			
3988	09/20/2018	7152493		CLOSED	10848	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK IS SINKING</p> <p>// First Request? NO //</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK IS SINKING</p> <p>// First Request? NO //</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? SIDEWALK IS SINKING</p> <p>// First Request? NO //</p> <p>By ZEKIA YOUNG : 10/16/18 13:52 Spoke to MissLundy and advised her of this request and she said this part of sidewalk that needs to be repaired is to the right of the house</p>			
4011	09/21/2018	7153799		CLOSED		
					9754	CLOSED
			<p><u>Request Comments</u></p> <p>Where 2121 & 2125 Arbor Vista Dr properties meet the road, the concrete large chunk of concrete is lose, rising few inches higher than ground level and potential for human fall/injury. It is hazardous.</p> <p>// Prompts //</p> <p>// What is the damage? 2+ feet of concrete and asphalt is lose, above ground, collecting and retaining water //</p> <p>The location is at the edge of the street, at the border of 2121 & 2125 Arbor Vista Dr. This 2+ feet chunk of concrete at the edge of street is lose and rising higher from the street level, becoming becoming hazardous. Please check this out.</p> <p>Thank you.</p> <p>By LEIBA ANDREWS : 10/09/18 16:53 Citizen calling to check status of the sidewalk repair</p> <p>Where 2121 & 2125 Arbor Vista Dr properties meet the road, the concrete large chunk of concrete is lose, rising few inches higher than ground level and potential for human fall/injury. It is hazardous.</p> <p>// Prompts //</p> <p>// What is the damage? 2+ feet of concrete and asphalt is lose, above ground, collecting and retaining water //</p> <p>The location is at the edge of the street, at the border of 2121 & 2125 Arbor Vista Dr. This 2+ feet chunk of concrete at the edge of street is lose and rising higher from the street level, becoming becoming hazardous. Please check this out.</p> <p>Thank you.</p>			
4015	09/24/2018	7154592		CLOSED		
					10881	CLOSED
			<p><u>Request Comments</u></p> <p>SIDEWALK NEEDS REPAIR AND IS STICKING UP.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? THE SIDEWALK IS STICKING UP AND CRACKED.</p> <p>// First Request? NO //</p>			
4016	09/24/2018	7154666		CLOSED		
					10887	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4021	09/24/2018	7155182	<p>There are severe cracks in the sidewalk which I request be corrected or replaced // Prompts // // What is the damage? Cracked and uneven concrete sidewalk // There is very uneven/cracked/damaged sidewalk in front of my property which is a hazard. I would like these damaged sidewalk sections to be repaired/replaced.</p>	CLOSED	10183	CLOSED
<u>Request Comments</u>						
4023	09/24/2018	7155208	<p>States tha tthe sidewalk in front o fhis home has been damaged due to a tree falling and he needs to have more cones put up to protect the citizen that walk the area // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the sidewalk is damaged due to a tree falling // First Request? YES //</p>	CLOSED	10888	CLOSED
<u>Request Comments</u>						
4025	09/24/2018	7155416	<p>Sidewalk has cracks // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Cracks // First Request? YES //</p>	CLOSED	14954	CLOSED
<u>Request Comments</u>						
4026	09/24/2018	7155447	<p>Citizen states that the sidewalk in front their home is ocming up from the roots of an oak tree // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is comin up from the roots of an oak tree // First Request? YES // Citizen states that the sidewalk in front of their home is coming up from the roots of an oak tree are concerned for the safety of neighbors. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is comin up from the roots of an oak tree // First Request? YES // The grinding contractors has grinded all the sidewalks down on this street.</p>	CLOSED	10895	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states the sidewalk in front of the name marker signs is cracked // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk cracked // First Request? YES // Citizen states the sidewalk in front of the name marker signs is cracked // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk cracked // First Request? YES //</p>			
4046	09/25/2018	7157146		CLOSED		
					10212	CLOSED
			<p><u>Request Comments</u> CITIZEN CALLED TO REPORT REPAIR. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDE RAISED UP // First Request? YES //</p>			
4049	09/25/2018	7157433		CLOSED		
					10897	CLOSED
			<p><u>Request Comments</u> OUTBOUND PROVIDENCE BETWEEN OLD FARM AND BROCKTON, LUMP OF ASPHALT DUMPED ON SIDEWALK..NEEDS TO BE GROUND DOWN. TRIP HAZARD AND NEAR TO IMPOSSIBLE FOR WHEEL CHAIR BOUND CITIZENS TO PASS OVER. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? ASPHALT DUMPED //</p>			
4051	09/25/2018	7232550		CLOSED		
					9663	CLOSED
			<p><u>Request Comments</u></p>			
4052	09/25/2018	7232569		CLOSED		
					9665	CLOSED
			<p><u>Request Comments</u></p>			
4054	09/25/2018	7232554		CLOSED		
					9667	CLOSED
			<p><u>Request Comments</u></p>			
4056	09/25/2018	7157664		CLOSED		
					14555	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>The sidewalk is in very bad condition the bricks are uneven (not even with ground level) I have an incident couple weeks I fell while a was walking to my daily working commute the exact place is front corner of the Mellow Mushroom Restaurant Uptown is pretty noticeable the damage on sidewalk i'm not the only person they have incident at this location.</p> <p>// Prompts //</p> <p>// What is the damage? The sidewalk is in very bad condition the bricks are uneven (not even with ground level) // The sidewalk is in very bad condition the bricks are uneven (not even with ground level) I have an incident couple weeks I fell while a was walking to my daily working commute the exact place is front corner of the Mellow Mushroom Restaurant Uptown is pretty noticeable the damage on sidewalk i'm not the only person they have incident at this location please be advised.</p>			
4074	09/26/2018	7159287		CLOSED		
					10703	CLOSED
			<p><u>Request Comments</u></p> <p>CITIZEN CALLED TO REPORT REPAIR.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDE WALK WILL SINK IN AT ANY TIME, FROM EROSION.</p> <p>// First Request? YES //</p>			
4084	09/27/2018	7159796		CLOSED		
					10900	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? tree had pushed up sidewalk , tripping hazard //</p> <p>Property owner reported tripping hazard, homeowner removed a tree recently, tree had pushed up sidewalk creating a tripping hazard, citizen reports hazard is greater than one inch.</p>			
4100	09/28/2018	7160953		OPEN		
					14805	OPEN
			<p><u>Request Comments</u></p> <p>Citizen states that tree roots have pulled up the curb by the driveay causing water to pool at the driveway. Request 695750 is "Assign" and a crew came out Wednesday 9/26/18 to fix the problem but have just layed the concrete the same way and this is not going to fix the problem of the water pooling at the driveway. When she mentioned that to the workers they just shrugged their shoulders and continued, she would like to speak to a supervisor in regards to this issue becuase it has been on going concern since April 2015 and she has called multiple times and was always transferred to different departments.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? See Detail Description</p> <p>// First Request? NO //</p> <p>Citizen states that tree roots have pulled up the curb by the driveay causing water to pool at the driveway. Request 695750 is "Assign" and a crew came out Wednesday 9/26/18 to fix the problem but have just layed the concrete the same way and this is not going to fix the problem of the water pooling at the driveway. When she mentioned that to the workers they just shrugged their shoulders and continued, she would like to speak to a supervisor in regards to this issue becuase it has been on going concern since April 2015 and she has called multiple times and was always transferred to different departments.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? See Detail Description</p> <p>// First Request? NO //</p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4109	09/29/2018	7162155		CLOSED		
					10903	CLOSED
			<u>Request Comments</u> Starting to crack and cave in. Collects water. // Prompts // // What is the damage? Damaged in front of driveway. // Sidewalk is cracking and starting to cave in. Safety concern.			
4118	10/01/2018	7163138		CLOSED		
					10904	CLOSED
			<u>Request Comments</u> Been like this since May after multiple requests. // Prompts // // What is the damage? Gravel. Needs concrete. // Gravel still there since last spring. Needs to be replaced with concrete.			
4119	10/01/2018	7163240		OPEN		
					10905	OPEN
			<u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK REPAIR // First Request? YES // // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK REPAIR // First Request? YES //			
4121	10/01/2018	7164008		CLOSED		
					10906	CLOSED
			<u>Request Comments</u> Dangerous walking in front of 501 E Tremont due to uneven sidewalk. In addition, sidewalk collects/ponds water, making it a breeding ground for insects in the summer, and ice in the winter. This is not the first request for this repair. // Prompts // // What is the damage? Uneven Sidewalk in front of 501 E Tremont // Sidewalk in front of 501 E Tremont Ave is uneven and also pools water, making it dangerous for those walking down street. Other sidewalks around the 400-500 block of Tremont are also in need of repair (and some need trimming of brush that is obstructing the sidewalk). Dangerous walking in front of 501 E Tremont due to uneven sidewalk. In addition, sidewalk collects/ponds water, making it a breeding ground for insects in the summer, and ice in the winter. This is not the first request for this repair. // Prompts // // What is the damage? Uneven Sidewalk in front of 501 E Tremont // Sidewalk in front of 501 E Tremont Ave is uneven and also pools water, making it dangerous for those walking down street. Other sidewalks around the 400-500 block of Tremont are also in need of repair (and some need trimming of brush that is obstructing the sidewalk). Dangerous walking in front of 501 E Tremont due to uneven sidewalk. In addition, sidewalk collects/ponds water, making it a breeding ground for insects in the summer, and ice in the winter. This is not the first request for this repair. // Prompts // // What is the damage? Uneven Sidewalk in front of 501 E Tremont // Sidewalk in front of 501 E Tremont Ave is uneven and also pools water, making it dangerous for those walking down street. Other sidewalks around the 400-500 block of Tremont are also in need of repair (and some need trimming of brush that is obstructing the sidewalk).			
4129	10/02/2018	7165146		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					10242	CLOSED
	<u>Request Comments</u>					
	<i>A segment of the street curb the runs along the road is missing in front of our house. The storm water that runs along the road against the curb flows onto our property</i>					
	<i>// Prompts //</i>					
	<i>// What is the damage? Missing street curb //</i>					
	<i>The street curb in front of my house is missing. This allows storm water from the street to flow onto my property. this has an asphalt roll curb that needs to be refreshed</i>					
4137	10/02/2018	7165552		CLOSED		
					10907	CLOSED
	<u>Request Comments</u>					
	<i>Drew said there a section of the sidewalk missing at location.</i>					
	<i>// Prompts //</i>					
	<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>					
	<i>// What is the damage? Sidewalk</i>					
	<i>// First Request? YES //</i>					
4147	10/03/2018	7167041		CLOSED		
					10913	CLOSED
	<u>Request Comments</u>					
	<i>Right by the Rudsill Gold Mine sign.</i>					
	<i>// Prompts //</i>					
	<i>// What is the damage? Sidewalk is all crumbled and broken up. Very difficult to walk over. //</i>					
	<i>Duplicate SR# 4666</i>					
4149	10/03/2018	7167067		CLOSED		
					10914	CLOSED
	<u>Request Comments</u>					
	<i>// Prompts //</i>					
	<i>// What is the damage? Small missing section of sidewalk. Possibly removed for water line work and never replaced.</i>					
	<i>//</i>					
4150	10/03/2018	7167068		OPEN		
					10915	OPEN
	<u>Request Comments</u>					
	<i>// Prompts //</i>					
	<i>// What is the damage? Small missing section of sidewalk. Possibly removed for water line work and never replaced.</i>					
	<i>//</i>					
4151	10/03/2018	7167086		CLOSED		
					10917	CLOSED
	<u>Request Comments</u>					
	<i>// Prompts //</i>					
	<i>// What is the damage? Uneven sidewalk sections that require a sidewalk grind to create a smooth surface. //</i>					
	<i>Sidewalk near the corner of Wilmore Dr and Kingston Ave</i>					
4152	10/03/2018	7167085		CLOSED		
					10918	CLOSED
	<u>Request Comments</u>					
	<i>// Prompts //</i>					
	<i>// What is the damage? Uneven sidewalk sections that require a sidewalk grind to create a smooth surface. //</i>					
4160	10/03/2018	7167912		CLOSED		
					10920	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>Citizen advised of 4-5 sections of the sidewalk is broken from uprooted/removed tree. // Prompts // // What is the damage? 4-5 SECTIONS OF SIDEWALK IS BROKEN FROM UPROOTED/REMOVED TREE. // First Request? YES // By CORETTA BUGGS : 10/19/18 13:47 Caller would like to speak to someone about sidewalk repair damage that was done before he purchased the home Citizen advised of 4-5 sections of the sidewalk is broken from uprooted/removed tree. // Prompts // // What is the damage? 4-5 SECTIONS OF SIDEWALK IS BROKEN FROM UPROOTED/REMOVED TREE. // First Request? YES // Citizen advised of 4-5 sections of the sidewalk is broken from uprooted/removed tree. // Prompts // // What is the damage? 4-5 SECTIONS OF SIDEWALK IS BROKEN FROM UPROOTED/REMOVED TREE. // First Request? YES //</p>			
4165	10/03/2018	7168084		CLOSED		
			<p><u>Request Comments</u></p> <p>SIDEWALK HAS A LARGE HOLE IN IT AND CALLER SAYS THIS HOLE WAS FIXED AT AN UNKNOWN TIME NOW IT IS OPEN AGAIN. HOLE IS 24 INCHES LONG AND 10 INCHES WIDE. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK HAS A LARGE HOLE IN IT AND CALLER SAYS THIS HOLE WAS FIXED AT AN UNKNOWN TIME NOW IT IS OPEN AGAIN. HOLE IS 24 INCHES LONG AND 10 INCHES WIDE. // First Request? YES // SIDEWALK HAS A LARGE HOLE IN IT AND CALLER SAYS THIS HOLE WAS FIXED AT AN UNKNOWN TIME NOW IT IS OPEN AGAIN. HOLE IS 24 INCHES LONG AND 10 INCHES WIDE. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK HAS A LARGE HOLE IN IT AND CALLER SAYS THIS HOLE WAS FIXED AT AN UNKNOWN TIME NOW IT IS OPEN AGAIN. HOLE IS 24 INCHES LONG AND 10 INCHES WIDE. // First Request? YES // Per C Helms, send email with information and he will investigate</p>		10136	CLOSED
4169	10/04/2018	7168790		OPEN		
			<p><u>Request Comments</u></p> <p>You'll also note that much of the concrete in front of the townhouses has collapsed and broken into many pieces from poor substrate compaction or water main leaks from previous years. // Prompts // // What is the damage? 2 months ago utilities crews jack hammered severl sections of the sidewalk, filled it with gravel, and never returned to re-concrete it. // The sidewalk referenced in this request parallels South Blvd.</p>		10921	OPEN
4186	10/05/2018	7170469		CLOSED		
			<p><u>Request Comments</u></p> <p>// Prompts // // What is the damage? Uneven Sidewalk // Sidewalk on the corner of Pine and West Trade on the 400 block of West Trade is uneven. Parts of the sidewalk jut an inch into the air. I work at Rodgers Builders on 400 W. Trade and this week a woman carrying her baby tripped and fell on top of her baby. A few months back, a lady tripped and fell on her face, requiring first aide. Per J Hill (C Shaw is off today) - call T Campbell to safe up sidewalk area at this location.</p>		10047	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4189	10/05/2018	7170987		CLOSED		
					10299	CLOSED
			<u>Request Comments</u> Web request: Can you let us know when this sidewalk replacement will take place? // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? only rocks from after a water leak repair // First Request? NO // THIS SIDEWALK WILL BE REPAIRED UNDER THE UTILITY WO#10299			
4198	10/07/2018	7171719		CLOSED		
					10922	CLOSED
			<u>Request Comments</u> A lot of people walk on that sidewalk since we only have a sidewalk on one side of the street. It's only a matter of time till someone trips on that portion of the sidewalk and hurts themselves. // Prompts // // What is the damage? Two squares of the sidewalk are caving in // The sidewalk on the side of the house along Autumn Rain Lane is starting to collapse causing the sidewalk to be uneven and a trip hazard. It looks like the sewer drain underneath the side walk may be the root of the issue.			
4199	10/08/2018	7171815		OPEN		
					10923	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? cracked, uneven, crumbling, // damaged, cracked and crumbling sidewalk on section of sidewalk in front of 4134 fairway downs court charlotte nc 28277			
4202	10/08/2018	7172632		CLOSED		
					10924	CLOSED
			<u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? TREE ROOTS PUSHING UP STREET //			
4207	10/08/2018	7173059		CLOSED		
					10248	CLOSED
			<u>Request Comments</u> Caller states a sidewalk uneven; one side down the other one up creating a hazard. Across the street from this address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Sidewalk uneven, one side pinning up the other one down. // First Request? YES // Caller states a sidewalk uneven; one side down the other one up creating a hazard. Across the street from this address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Sidewalk uneven, one side pinning up the other one down. // First Request? YES //			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4208	10/08/2018	7173126		CLOSED		
					13922	CLOSED
			<u>Request Comments</u> <i>CALLER IS THE MANAGE FOR THIS HOA AND SAYS THE SIDEWALK ON HIGHLAND CREEK PARKWAY ABOUT 50 FEET FROM INTERSECTION WITH RAVENCREST IS BUCKLED AND IS POSING A TRIPPING HAZARD. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is raised and is posing a tripping hazard // First Request? YES // There are trip hazards due to tree roots for about a 3 mile stretch from Beauvista Drive to Enfield Drive on Highland Creek Parkway. If possible could the concrete grinding contractors take care of this.</i>			
4212	10/09/2018	7173966		CLOSED		
					12717	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Standing water // When it rains the sidewalk collects a foot of standing water.			
4224	10/09/2018	7174769		CLOSED		
					11252	CLOSED
			<u>Request Comments</u> <i>this is also a sidewalk problem as water has filled hole and is now slippery for children crossing street for school. // Prompts // // Is this creating a traffic hazard? YES // What is the severity of the pothole? 3 - MINOR JOLT // The street and sidewalk at the corner opposite Eastover Elementary at Middleton/ Cherokee place and Cherokee.</i>			
4226	10/09/2018	7174938		CLOSED		
					10249	CLOSED
			<u>Request Comments</u> <i>The sidewalk is tilted, states it makes him scrap his car when pulling out // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //</i>			
4231	10/09/2018	7175566		OPEN		
					10925	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? large hole along the curbing right of way, needs filing in, or sidewalk installation // At the intersection of Hill Street at S. Church St, check the sidewalk where it stops on Hill Street along the side facing John Belk Frwy, a large mud hole is there, is a safety hazard to pedestrians, especially on days we have Panthers games and other events at the stadium. Would it be possible to request a sidewalk be constructed along that side of Hill Street all the way down to S Tryon St? Also, please make a request for litter collection on Hill St between S Church and S Tryon due to some recent homeless activity and possible event related.			
4278	10/11/2018	7177771		CLOSED		
					10926	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4292	10/12/2018	7178489	<p>The asphalt driveway ramp is obstructing some water drainage from the street, and collecting leaves and debris, as well as causing concrete around it to crack, creating a large puddle.</p> <p>// Prompts //</p> <p>// What is the damage? It is not severe damage //</p> <p>There is an ugly asphalt driveway ramp no longer in use that covers part of the sidewalk next to my house. It is cracking and has overgrowing weeds coming through. It is causing puddling and obstructing drainage (collecting branches, leaves, etc.) because it interferes with the curb drainage for the street.</p> <p>It is my understanding that the sidewalk is not part of my property, it is public property. It is not only an eyesore but it is causing water drainage issues. Will the city demolish this asphalt section and lay down sidewalk and curb to match the rest of the sidewalk? I am willing to work with the city on this, I just don't want to demolish your sidewalk without permission. Please call me.</p> <p>There is around 20' of asphalt dive apron that needs to be removed. Along with it the sidewalk that is asphalt needs to be replaced with concrete. I am sending this to the concrete field operation supervisor.</p>	OPEN	10927	OPEN
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk Collapsing //</p> <p>Is there an update on the sidewalk collapsing on my property? There was an intrusive orange fence placed around the hole but nothing else has taken place. Please let me know the plans on removing this fence. Thank you, Troy Crook</p> <p>By DENISSE ELSEVYF : 03/28/19 14:23 REQ CONTACT NAME FOR REPAIR</p>			
4304	10/14/2018	7179576		OPEN	10929	OPEN
			<p><u>Request Comments</u></p> <p>4600 Cameron Valley Parkway, Charlotte, NC 28210</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk missing concrete //</p> <p>Course gravel in place currently but concrete would be better</p>			
4305	10/14/2018	7179703		CLOSED	11966	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? On both sides of Eastway drive, sidewalks are uneven, cracked, and often littered with glass shards //</p>			
4317	10/15/2018	7180823		CLOSED	10615	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? The concrete is not even. Multiple people have fallen and gotten seriously injured. //</p>			
4327	10/16/2018	7181835		OPEN	10931	OPEN
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states that the sidewalk in front of the home is arching up and is causing a hazard for citizens who walk a lot in the area. It is the area right before the driveway.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk is arching up</p> <p>// First Request? YES //</p> <p>Citizen states that the sidewalk in front of the home is arching up and is causing a hazard for citizens who walk a lot in the area. It is the area right before the driveway.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk is arching up</p> <p>// First Request? YES //</p> <p>By DIAMEN YOUNG : 12/04/18 16:03 Citizen called to see when the sidewalk will be repaired. the sidewalk is becoming a walking hazard. elderly man almost fell. please repair soon</p>			
4330	10/16/2018	7182341		OPEN		
			<p><u>Request Comments</u></p> <p>SIDEWALK FROM 7314 - 7319 FIRESPIKE RD IS TORN UP</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK IS BUCKLING AND TORN UP</p> <p>// First Request? NO //</p>		10932	OPEN
4333	10/16/2018	7182654		CLOSED		
			<p><u>Request Comments</u></p>		10933	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4356	10/17/2018	7184694	<p>Sherry said that to the far left of 13910 Hatton Cross Dr left of the hill , the sidewalk is sunk in and has created a lip on the higher side of it and as a result she fell becaus her foot went into that section and she said someone else fell in that same area and a little boy flipped over on his bike in that section also .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>This part of the sidewalk that needs to be repaired isn't the one that has the cones and sawhorses at it .</p> <p>Sherry said that to the far left of 13910 Hatton Cross Dr left of the hill , the sidewalk is sunk in and has created a lip on the higher side of it and as a result she fell becaus her foot went into that section and she said someone else fell in that same area and a little boy flipped over on his bike in that section also .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>This part of the sidewalk that needs to be repaired isn't the one that has the cones and sawhorses at it .</p> <p>Sherry said that to the far left of 13910 Hatton Cross Dr left of the hill , the sidewalk is sunk in and has created a lip on the higher side of it and as a result she fell becaus her foot went into that section and she said her sister fell in that same area and a little boy flipped over on his bike in that section also .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>This part of the sidewalk that needs to be repaired isn't the one that has the cones and sawhorses at it .</p> <p>Sherry said that to the far left of 13910 Hatton Cross Dr left of the hill , the sidewalk is sunk in and has created a lip on the higher side of it and as a result she fell becaus her foot went into that section and she said her sister fell in that same area and a little boy flipped over on his bike in that section also .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>This part of the sidewalk that needs to be repaired isn't the one that has the cones and sawhorses at it .</p>	CLOSED	10800	CLOSED
			<u>Request Comments</u>			
			SIDEWALK IS BUCKLING. NEEDS TO BE REPAIRED			
			// Prompts //			
			// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES			
			// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO			
			// What is the damage? SIDEWALK NEEDS TO BE REPAIRED			
			// First Request? YES //			
4364	10/18/2018	7185143		OPEN	10934	OPEN
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Customer called in and is requesting a repair to the sidewalk, says tree roots are pushing up into the sidewalk and driveway here. Would like someone to call him about it. He states he is in the process of selling his home. He asked to be called on his cell</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk & driveway -- tree roots pushing up into sidewalk and his driveway he said</p> <p>// First Request? YES //</p>	CLOSED		
4379	10/18/2018	7186071			10616	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Cracks, uneven pavement //</p> <p>Sidewalk needs repair at the corner of Waters Trail Drive and Southwind Drive. Trip hazard for walkers and children.</p> <p>// Prompts //</p> <p>// What is the damage? Cracks, uneven pavement //</p> <p>Sidewalk needs repair at the corner of Waters Trail Drive and Southwind Drive. Trip hazard for walkers and children.</p> <p>// Prompts //</p> <p>// What is the damage? Cracks, uneven pavement //</p> <p>Sidewalk needs repair at the corner of Waters Trail Drive and Southwind Drive. Trip hazard for walkers and children.</p> <p>// Prompts //</p> <p>// What is the damage? Cracks, uneven pavement //</p> <p>Sidewalk needs repair at the corner of Waters Trail Drive and Southwind Drive. Trip hazard for walkers and children.</p>			
4382	10/18/2018	7186261		CLOSED	10316	CLOSED
			<p><u>Request Comments</u></p> <p>I have a picture to share</p> <p>// Prompts //</p> <p>// What is the damage? a loose concrete part of my driveway, right next to the repair the water company did in the asphalt. //</p> <p>The water company came to repair a leaking pipe of my front neighbor days ago. One of their trucks has broken the entry of my driveway and now the concrete is loose.</p>			
4386	10/19/2018	7205215		CLOSED	10458	CLOSED
			<p><u>Request Comments</u></p> <p>S Norman (Risk Mgmt) called to report sidewalk repair needed at this location. Large tree fell during Hurricane Michael and the tree roots lifted up panels of sidewalk.</p> <p>stated that this is a TRIP HAZARD. He requested cones/barricades to safe up this area of sidewalk until it can be repaired.</p> <p>I had SM 72 go out and safe up</p>			
4388	10/19/2018	7186866		CLOSED	10617	CLOSED
			<p><u>Request Comments</u></p> <p>CIITZEN IS REQUESTING THE SIDEWALK ON CARMINE IS TOO NARROW AND NEEDS TO BE WIDENED.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? CITIZEN STATES THE SIDEWALK IS TOO NARROW AND SHOULD BE WIDENED.</p> <p>// First Request? YES //</p>			
4402	10/22/2018	7188546		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p><i>Citizen stated that the sidewalk was damaged during water leak repair back in September.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? SIDEWALK</i></p> <p><i>// First Request? NO //</i></p> <p><i>Donnell: WO8634 (Utility Sidewalk)</i></p>		8634	CLOSED
4404	10/22/2018	7188940		OPEN		
			<p><u>Request Comments</u></p> <p><i>CITIZEN ADVISED THAT THE SIDEWALK IS UNEVEN FROM TREE ROOTS AND IS BUCKLING.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? UNEVEN FROM TREE ROOTS.</i></p> <p><i>// First Request? YES //</i></p>		10935	OPEN
4405	10/22/2018	7189060		CLOSED		
			<p><u>Request Comments</u></p> <p><i>Citgizedn states on the corner of the property across the street on carling ave on west side, there tree up rooted cause damage to side walk.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk</i></p> <p><i>// First Request? YES //</i></p>		10937	CLOSED
4412	10/22/2018	7189405		OPEN		
			<p><u>Request Comments</u></p> <p><i>Citizen states the sidewalk in front of given address is breaking apart and uneven to where it's causing a tripping hazard.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? PORTION OF SIDEWALK IS UNEVEN AND BREAKING APART AND CAUSING A TRIP HAZARD</i></p> <p><i>// First Request? YES //</i></p>		10938	OPEN
4431	10/23/2018	7191357		OPEN		
			<p><u>Request Comments</u></p> <p><i>Citizen states that the sidewalk in front of 10118 and 10119 sidewalk torn up.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? Cracked</i></p> <p><i>// First Request? YES //</i></p>		10939	OPEN
4434	10/24/2018	7191760		CLOSED		
					10613	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Caller states the sidewalk is cracked in front of this address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? cracked sidewalk // First Request? YES //			
4435	10/24/2018	7191817		OPEN		
					10940	OPEN
			<u>Request Comments</u> CITIZEN REPORTS THIS HOUSE SITS AT THE CORNER OF COTTON PRESS AND MEADOW BOTTOM, THE SIDEWALK REPAIR IS ON COTTON PRESS BUT AT THE SIDE OF 17602 MEADOW BOTTOM, THERE WAS A WATER REPAIR TWO MONTHS AGO AND THE CHILDREN ARE THROWING THE STONES ALL AROUND // Prompts // // What is the damage? ONE LARE SIDEWALK PAVER // First Request? YES //			
4440	10/24/2018	7403937		CLOSED		
					10941	CLOSED
			<u>Request Comments</u>			
4447	10/24/2018	7326407		CLOSED		
					11489	CLOSED
			<u>Request Comments</u>			
4458	10/25/2018	7193723		CLOSED		
					10779	CLOSED
			<u>Request Comments</u> THE SIDEWALK IS LIFTED UP AND A TRIP HAZARD. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE SIDEWALK IS LIFTED UP AND A TRIP HAZARD // First Request? NO //			
4460	10/25/2018	7193737		CLOSED		
					10780	CLOSED
			<u>Request Comments</u> THE SIDEWALK IS LIFTED UP AND A TRIP HAZARD. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE SIDEWALK IS LIFTED UP AND A TRIP HAZARD. // First Request? YES //			
4461	10/25/2018	7193738		CLOSED		
					11342	CLOSED
			<u>Request Comments</u> THE SIDEWALK IS REALLY UNEVEN AND CRACKED AND A TRIP HAZARD. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE SIDEWALK IS REALLY UNEVEN AND CRACKED AND A TRIP HAZARD. // First Request? YES //			

Cityworks #	Request Date	Emerald #	COMMENTS	SR Status	WO #	WO Status
4463	10/25/2018	7193754		CLOSED		
					10781	CLOSED
			<p><u>Request Comments</u> THE SIDEWALK IS CRACKED AND DAMAGED. . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE SIDEWALK IS CRACKED AND DAMAGED. . // First Request? YES // BY THE STREET SIGN</p>			
4464	10/25/2018	7193759		CLOSED		
					10782	CLOSED
			<p><u>Request Comments</u> SIDEWALK IS LIFTED UP. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK IS LIFTED UP. // First Request? YES // BY THE SYCAMORE TREE AND LAMP POST.</p>			
4465	10/25/2018	7193763		CLOSED		
					10962	CLOSED
			<p><u>Request Comments</u> THE SIDEWALK IS LIFTED UP. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? THE SIDEWALK IS LIFTED UP // First Request? YES // BY THE BUS ENTRANCE</p>			
4478	10/26/2018	7194449		CLOSED		
					11792	CLOSED
			<p><u>Request Comments</u> Citizen states the sidewalk is lifted about 10 ft across from a tree that fell // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk square near the tree // First Request? YES // Citizen states the sidewalk is lifted about 10 ft across from a tree that fell // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk square near the tree // First Request? YES // Citizen states the sidewalk is lifted about 10 ft across from a tree that fell // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk square near the tree // First Request? YES // Citizen called - 10 ft of sidewalk is lifted up from fallen tree. Tree has been removed, but stump is still there. Child recently fell and broke her arm. A cone and barricade is there. Citizen is requesting that the broken concrete area be made safer. Also asking when Landscape Mgmt will be out to remove stump.</p>			
4485	10/26/2018	7194923		CLOSED		
					10659	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
	<u>Request Comments</u>					
	<p><i>Citizen states the sidewalk is damaged beside 701 Ashmeade near the garage</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? 2 squares of the sidewalk</i> <i>// First Request? YES //</i> <i>Citizen states the sidewalk is damaged beside 701 Ashmeade near the garage</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? 2 squares of the sidewalk</i> <i>// First Request? YES //</i></p>					
4500	10/29/2018	7195728		CLOSED		
					10943	CLOSED
	<u>Request Comments</u>					
	<p><i>// Prompts //</i> <i>// What is the damage? Cracked and uneven sidewalk //</i> <i>Cracked and uneven sidewalk</i></p>					
4519	10/29/2018	7197344		CLOSED		
					11324	CLOSED
	<u>Request Comments</u>					
	<p><i>// Prompts //</i> <i>// What is the damage? There is a section of sidewalk that has sunk and caused a 3"-4" bump between 2 sections which is a major tripping hazard. //</i></p>					
4523	10/30/2018	7197647		CLOSED		
					10944	CLOSED
	<u>Request Comments</u>					
	<p><i>Citizen called stating the sidewalk in front of her home was damaged from an uprooted tree during hurricane.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? Sidewalk damages from uprooted tree during hurricane</i> <i>// First Request? YES //</i> <i>Citizen called stating the sidewalk in front of her home was damaged from an uprooted tree during hurricane.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? Sidewalk damages from uprooted tree during hurricane</i> <i>// First Request? YES //</i> <i>Citizen called stating the sidewalk in front of her home was damaged from an uprooted tree during hurricane.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? Sidewalk damages from uprooted tree during hurricane</i> <i>// First Request? YES //</i> <i>By EBONE ALLEN : 12/26/18 11:24 Citizen called back to check status of repair. Citizen states someone drove up on curb lastweek and took a chunk out of curb right where sidewalk needs to be repaired.</i></p>					
4527	10/30/2018	7197857		OPEN		
					10945	OPEN
	<u>Request Comments</u>					

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>// Prompts //</p> <p>// What is the damage? Crushed, broken sidewalk and driveway apron. //</p> <p>Downed power line repair, and fallen trees broke up and apron and collapsed and broke sidewalk fairly badly. Moms and kids walk through daily as there are 3 preschool and older schools on the corner. Providence Methodist, St.Gabriels and another.</p> <p>Thanks for your time.</p> <p>Tom Jones 7947123242</p>			
4528	10/30/2018	7197998		CLOSED		
					10612	CLOSED
			<p><u>Request Comments</u></p> <p>Officer Rojas called in to report an uneven sidewalk at the nearby police station of this intersecting street. According to Mr. Rojas, a lot of pedestrians stumble on the pavement and there was one point where an senior citizen fell and dislocated her hip. Please fix sidewalk as soon as possible.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk is uneven</p> <p>// First Request? YES //</p>			
4530	10/30/2018	7198110		OPEN		
					10946	OPEN
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? A tree root has pushed the side walk up 2-3 inches. It is dangerous as a trip hazard. //</p> <p>A tree root has pushed the side walk up 2-3 inches. It's dangerous as a trip hazard. Thanks!</p>			
4531	10/30/2018	7198234		OPEN		
					10948	OPEN
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? side walk raised and uneven</p> <p>// First Request? YES //</p>			
4537	10/30/2018	7198565		CLOSED		
					11193	CLOSED
			<p><u>Request Comments</u></p> <p>Sidewalk was dug up last winter by Piedmont Natural Gas crew/contractor when repairing a gas leak and has never been repaired.</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk was torn up and only gravel for a section //</p> <p>It is in the middle of the driveway for 1913 Garibaldi Ave</p> <p>Could not find any utility WO's for this address</p>			
4541	10/30/2018	7198898		OPEN		
					10949	OPEN
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk holding water //</p> <p>This is not a duplicate. One area of sidewalk was repaired. There is a second area holding water and mud. It's a safety hazard.. Foxridge Rd side of house. You will see sidewalk has mud caked on it. This needs to be repaired like the other portion of sidewalk that was repaired. I've requested this 3 times over the last 5-10 years.</p>			
4550	10/31/2018	7199907		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>Caller is reporting sidewalk damage at 123 Hunslet Cr and accross the street from 345 Hunslet C r.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Holes in the sidewalk at 123 Hunslet Cr and accross the street from 345 Hunslet Cr</p> <p>// First Request? YES //</p> <p>Caller is reporting sidewalk damage at 123 Hunslet Cr and accross the street from 345 Hunslet C r.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Holes in the sidewalk at 123 Hunslet Cr and accross the street from 345 Hunslet Cr</p> <p>// First Request? YES //</p> <p>Caller is reporting sidewalk damage at 123 Hunslet Cr and accross the street from 345 Hunslet C r.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Holes in the sidewalk at 123 Hunslet Cr and accross the street from 345 Hunslet Cr</p> <p>// First Request? YES //</p>		11494	CLOSED
4555	11/01/2018	7200610		OPEN	10950	PENDING
			<p><u>Request Comments</u></p> <p>Per B Ray w/PSD:</p> <p>side walk repair this is located on Providence Rd between Olde White Ln and Rea Road . It is directly before the first right turn arrow pavement marking.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>On Providence Rd between Olde White Lane and Rea Road</p> <p>6620-6698 block of Providence Rd</p>			
4562	11/01/2018	0		OPEN	14806	OPEN
			<p><u>Request Comments</u></p> <p>Link all work orders in this neighborhood to this request.</p>			
4622	11/07/2018	7207448		CLOSED	10818	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4626	11/07/2018	0	<p>Caller's wife just fell and skinned her knee on the sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? The sidewalk slab is shifting // First Request? NO // By DONNA MCNEIL : 11/07/18 12:33 Citizen called because his wife just fell and skinned her knee. Caller's wife just fell and skinned her knee on the sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? The sidewalk slab is shifting // First Request? NO // Called C Shaw to advise.</p>	OPEN	14808	OPEN
<u>Request Comments</u>						
CITIZEN COMPLAINS OF UNEVEN/ROUGH STREET, SIDEWALKS THAT NEED REPLACED OR REPAIRED I have put street for resurfacing						
4627	11/07/2018	7207777		CLOSED	10952	CLOSED
<u>Request Comments</u>						
Citizen sttes there are holes in the diwalk in front of 304 Hillside av. States the holes are about 4 squares from the stop sign // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Hole in sidewalk // First Request? YES //						
4642	11/08/2018	7208935		CLOSED	10953	CLOSED
<u>Request Comments</u>						
Citizen states sidewalk is cracked and crumbling for about 4 months // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk cracked and crumbling // First Request? YES //						
4665	11/10/2018	7210962		CLOSED	11323	CLOSED
<u>Request Comments</u>						
The raised portion of the sidewalk is in front of the residence not far from the mailbox in front of the tree. // Prompts // // What is the damage? The sidewalk is raised and uneven causing pedestrians to trip. // Uneven sidewalk on sidewalk in front of the residence.						
4666	11/12/2018	7211231		CLOSED	10954	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Please repair. // Prompts // // What is the damage? Sidewalk is all crumbled and broken up. Very difficult to walk over. // Duplicate SR# 4147			
4679	11/13/2018	7212666		OPEN		
					10957	OPEN
			<u>Request Comments</u> Citizen states that the sidewalk at this location has broken gravel from a recent project that needs to be fixed. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Broken Gravel from a project // First Request? NO //			
4687	11/14/2018	7213570		CLOSED		
					11202	CLOSED
			<u>Request Comments</u> Large oak tree fell during Michael. The roots tore up and broke the sidewalk. Tree has been removed and root ball cleared. Walkers and joggers have to use street or yard to pass by. // Prompts // // What is the damage? Concrete slabs have been pulled up and broken apart. // Sidewalk between front lawn and city easement. Duplicate SR4997 Citizen called to check status on sidewalk repair. I gave him the WO start date of Jan 2019. Bruce Levi Large oak tree fell during Michael. The roots tore up and broke the sidewalk. Tree has been removed and root ball cleared. Walkers and joggers have to use street or yard to pass by. // Prompts // // What is the damage? Concrete slabs have been pulled up and broken apart. // Sidewalk between front lawn and city easement. Large oak tree fell during Michael. The roots tore up and broke the sidewalk. Tree has been removed and root ball cleared. Walkers and joggers have to use street or yard to pass by. // Prompts // // What is the damage? Concrete slabs have been pulled up and broken apart. // Sidewalk between front lawn and city easement.			
4710	11/14/2018	7214571		CLOSED		
					11495	CLOSED
			<u>Request Comments</u> NO CONCRETE AT CROSS WALK, ONLY GRAVEL // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES // Jason: Could not find any WO's for this location			
4752	11/15/2018	7215309		CLOSED		
					11203	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4763	11/15/2018	7215655	<p>Caller states sidewalk in front of his house to right from streetview seems to be sinking and pooling water on sidewalk keeps getting deeper over time - caller has pictures, if helpful</p> <p>// Prompts //</p> <p>// What is the damage? sidewalk sinking</p> <p>// First Request? YES //</p>	CLOSED	11325	CLOSED
<u>Request Comments</u>						
4791	11/19/2018	7218158	<p>Caller states the sidewalk is uneven and wheelchairs can not use sidewalk at location</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? uneven</p> <p>// First Request? DON'T KNOW //</p> <p>Caller states the sidewalk is uneven and wheelchairs can not use sidewalk at location</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? uneven</p> <p>// First Request? DON'T KNOW //</p> <p>Caller states the sidewalk is uneven and wheelchairs can not use sidewalk at location</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? uneven</p> <p>// First Request? DON'T KNOW //</p>	CLOSED	11204	CLOSED
<u>Request Comments</u>						
4792	11/19/2018	7218185	<p>Citizen is stating that a city tree fell over and damaged the sidewalk in front of his house. Citizen is stating that about a foot of the stump is sticking out in the street.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? city tree fell over and ripped the sidewalk up</p> <p>// First Request? YES //</p> <p>Called Landscape Mgmt, already spoke to citizen this morning. LM is taking care of stump removal.</p>	CLOSED	11205	CLOSED
<u>Request Comments</u>						
4795	11/19/2018	7218427	<p>CUSTOMER STATES THERE IS A SINK HOLE UNDER THE SIDEWALK ACROSS THE STREET, SO THE SIDEWALK COLLAPSED ABOUT 6 INCHES.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SINK HOLE UNDER THE SIDEWALK; SIDEWALK COLLAPSED.</p> <p>// First Request? YES //</p> <p>S Caldwell will investigate</p>	OPEN	11206	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Ground underneath Sidewalk along side of property has shifted resulting in a very uneven surface. Issue is significant enough that is could easily cause someone to fall // Prompts // // What is the damage? Ground underneath Sidewalk along side of property has shifted resulting in a very uneven surface. Issue is significant enough that is could easily cause someone to fall // Ground underneath Sidewalk along side of property has shifted resulting in a very uneven surface. Issue is significant enough that is could easily cause someone to fall S Caldwell will investigate			
4821	11/20/2018	7219991		OPEN	11207	OPEN
			<u>Request Comments</u> Damage done by builder // Prompts // // What is the damage? Broken, uneven sidewalk // Side walk has been damaged, and pedestrians are forced to walk around it into the street.			
4834	11/20/2018	7220695		CLOSED	11219	CLOSED
			<u>Request Comments</u> Citizen called to report a crack in the sidewalk near 6906 and 6914 Sullins Rd. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Cracked sidewalk // First Request? YES //			
4848	11/21/2018	7313759		CLOSED	11236	CLOSED
			<u>Request Comments</u> Need to determine if we want to align the crosswalk by adding approximately 25 feet of sidewalk.			
4850	11/21/2018	0	Forwarded from B Moore (CDOT)	OPEN	14550	OPEN
			<u>Request Comments</u> Evaluate the area in front of the Marriott and determine if the location of the hazard is in our ROW. If so, we may be able to grind it.			
4851	11/21/2018	7337885		CLOSED	11446	CLOSED
			<u>Request Comments</u>			
4880	11/26/2018	7225299		CLOSED	11457	CLOSED
			<u>Request Comments</u> A cone needs to be placed near this hazard. I was talking to friends and feel over these. Fortunately, I did not impale my leg on this hazard. // Prompts // // What is the damage? Metal posts (two) sticking up from the sidewalk. They have sharp edges and are approximately 12 inches high. // Metal post sticking out of the sidewalk. I feel on this yesterday walking to the game. I have several contusions and cuts. It should be marked. It is on the side opposite the stadium.			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
4906	11/28/2018	7227477		CLOSED		
					12798	CLOSED
			<u>Request Comments</u> CITIZEN ADVISED THAT THE SIDEWALK MAY HAVE SETTLED AND THERE IS STANDING WATER THERE. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK MAY HAVE SETTLED AND THERE IS STANDING WATER THERE. // First Request? YES // WICKVILLE DR			
4939	11/29/2018	7229757		OPEN		
					11458	OPEN
			<u>Request Comments</u> Kristen said that ther is a 2 inch gap in the sidewalk at location that needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk // First Request? YES // A fire hydrant is right across from it , opposite the sidewalk . Kristen said that ther is a 2 inch gap in the sidewalk at location that needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk // First Request? YES // A fire hydrant is right across from it , opposite the sidewalk .			
4949	11/30/2018	7230890		CLOSED		
					11459	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Between the sidewalk ant the road // The space between the sidewalk and the road is being used by cars to avoid the speed bump. This puts cars in very close proximity to the sidewalk. It also is muddy, unsightly and collect significant storm water. It is possible to have a curb installed to remedy the situation? This is a problem that E&PM would have to make the decision. We only fix what is already in place.			
4955	12/03/2018	7231971		OPEN		
					11461	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? a section of sidewalk is missing due to fiber fix back in MAY 2018 // Back in May 2018 the sidewalk infront of my house got tore up due to AT&T issue.... it's been how long now???? and the sidewalk is still not fixed. It's absurd. Please send someone to fix it. it gets muddy and slippery when wet I have about fallen down many time myself walking dogs.. not to mention that tons of people use this sidewalk.			
4965	12/03/2018	7232803		OPEN		
					11462	PENDING
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Bob said that there was a leak about 3 weeks ago and that he was advised someone was going to come out to get the sidewalk repaired on near his address and it never happened and i saw no request or orders for it and his neighbors side needs to be repaired also . He said that the sidewalk was dug up and now it just has a hole and pinestraw on his section of the sidewalk and his neighbors section of the sidewalk . Bob would like that repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p>	OPEN		
4971	12/03/2018	7233302			11463	PENDING
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? HOLE IN SIDEWALK SOMEWHERE IN THIS AREA.</p> <p>// First Request? YES //</p>			
4981	12/04/2018	7234075		CLOSED	11836	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? sunken panels //</p> <p>3 sunken panels in front of 226 W Park; when it rains there is several inches of standing water on the sidewalk</p>			
4984	12/04/2018	7234196		CLOSED	11837	CLOSED
			<p><u>Request Comments</u></p> <p>This sidewalk was marked for repair earlier this year but the repair was never completed.</p> <p>// Prompts //</p> <p>// What is the damage? Tree roots have lifted the sidewalk //</p> <p>at the corner of Ridgeloach and Pineville-Matthews Road</p>			
4985	12/04/2018	7234268		OPEN	11838	OPEN
			<p><u>Request Comments</u></p> <p>several weeks have passed with no sidewalk repair, replacement</p> <p>// Prompts //</p> <p>// What is the damage? concrete was removed to repair water main problem and has not been replaced //</p>			
4986	12/04/2018	7234283		CLOSED	11493	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? There appears to be a "lift" in the sidewalk. //</p> <p>Employee was injured walking on the sidewalk into work.</p>			
4987	12/04/2018	7234409		CLOSED	6837	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>// Prompts //</p> <p>// What is the damage? I'm requesting that you NOT damage my yard //</p> <p>The city has marked an area in the sidewalk in front of my house to repair where a water leak was repaired on July 6. It cost me over \$1000 to repair the sprinklers and re grade and plant good grass after the water repair.</p> <p>I am requesting that the city carefully hand dig only the affected area and not destroy my yard again.</p> <p>The last job was a terrible. Please please put the extra dirt on plastic and hand dig. Please don't tear up my sprinklers.</p> <p>WO6837</p>			
4989	12/04/2018	7234647		CLOSED		
					13072	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states that the sidewalk in front of their home and there are many senior citizens that walk around and noticed one citizen that tripped from the condition of the sidewalk.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk in front of the home is buckling and coming upward causing a hazard to the citizen that walk the sidewalk</p> <p>// First Request? YES //</p> <p>Citizen called to check status.</p>			
4992	12/04/2018	7234892		CLOSED		
					11902	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states between property 315 and 325 settlers in the side walk is going in after a tree fell on the sidewalk. Due to time frame citizen requesting to place cones around the side walk.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p>			
5005	12/05/2018	7236106		OPEN		
					14809	OPEN
			<p><u>Request Comments</u></p> <p>Sidewalk repair please.</p> <p>This is not pertaining to a pot-hole. This is about s/w.</p>			
5010	12/05/2018	7236271		CLOSED		
					14245	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? The side walk is very uneven, cracked, and rocky. //</p> <p>Sidewalk on the eastside of block along side of Extravaganza Depot</p> <p>There are 3 utility cuts at this location, forwarding to CHelms, no Free-Op found. This is a utility sidewalk repair, the work will be carried on WO#14245</p>			
5017	12/05/2018	7236601		OPEN		
					11841	OPEN
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>The grades in this area make water pool on the public sidewalk after any rain. This makes the sidewalk impassable and forces people to walk in the road. This gets worse in the winter when the water freezes.</p> <p>// Prompts //</p> <p>// What is the damage? Water flooding sidewalk //</p> <p>A section of sidewalk along Tremont Avenue where the sidewalk from the adjacent condos meets the street sidewalk routinely floods, making it impassable. When standing on Tremont Avenue, facing Atherton Heights Lane, the sidewalk intersection is just to the right.</p> <p>Mr. Trimble requested an update on 4/15/19. Relayed to him that repairs were at least 1 month out.</p>			
5027	12/06/2018	7282482		CLOSED	11549	CLOSED
			<u>Request Comments</u>			
5029	12/06/2018	7282504		CLOSED	11552	CLOSED
			<u>Request Comments</u>			
5033	12/06/2018	7237671		CLOSED	12532	CLOSED
			<u>Request Comments</u>			
			<p>Citizen states the sidewalk near the intersection of Grier Rd and E W T Harris Blvd where Grier Elementary and the CATO campus meets the sidewalk is not leveled. Citizen states she fell today during her daily walk because of the uneven pavement.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk is not leveled</p> <p>// First Request? YES //</p> <p>Near where Grier Elementary and the Campus Meets</p>			
5066	12/09/2018	7239567		CLOSED	11842	CLOSED
			<u>Request Comments</u>			
			<p>A sewer lateral repair was done in June. The curb was temporarily repaired with asphalt and it's now holding drainage water since it's higher than the adjacent concrete. Silt is now being held against the driveway and tracked on tires. Please inform on schedule for permanent repair. Thank you.</p> <p>// Prompts //</p> <p>// What is the damage? High curb holding water and silt //</p> <p>Curb area of sewer repair patch.</p>			
5132	12/11/2018	7241432		CLOSED	12589	CLOSED
			<u>Request Comments</u>			
			<p>This sidewalk has been displaced for many weeks now. Heavy pedestrian traffic in the area due to parking on Isleworth for St. Patrick's Cathedral. and children walking to St. Patrick's school, results in pedestrians in street or cutting through our yard. Any info on timing of the fix would be appreciated.</p> <p>// Prompts //</p> <p>// What is the damage? Tree fell during the last hurricane, leaving big hole and displacing several sections of sidewalk. //</p> <p>20 Ft from the intersection of Isleworth and Dilworth Road east on the Isleworth side.</p>			
5151	12/12/2018	7242494		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>Citizen states that the sidewalk from Ardsley to Queens rd has become very uneven from tree growth. Causing certain areas to raise a few inches. Caller tripped on an uneven area of it today.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk is coming up from tree growth</p> <p>// First Request? YES //</p> <p>Citizen states that the sidewalk from Ardsley to Queens rd has become very uneven from tree growth. Causing certain areas to raise a few inches. Caller tripped on an uneven area of it today.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk is coming up from tree growth</p> <p>// First Request? YES //</p>		12360	CLOSED
5164	12/13/2018	7243017		OPEN		
			<p><u>Request Comments</u></p> <p>Sidewalk used a lot by neighbors walking, jogging, riding bikes. I don't want someone to get hurt.</p> <p>// Prompts //</p> <p>// What is the damage? Hole in sidewalk. Recently developed. Sidewalk has sloped for a while and has cracked but the hole is new. //</p> <p>Sidewalk is cracked, sloping and developing a hole that is new. There is about three or more inches from the top of hole to dirt. Getting dangerous I fear.</p> <p>Can you check it out?</p>		11852	OPEN
5199	12/17/2018	7245368		CLOSED		
			<p><u>Request Comments</u></p> <p>Two pavers have dropped down and it appears the area between the streetlamp and the electric handhole is sinking.</p> <p>// Prompts //</p> <p>// What is the damage? Sinkhole //</p> <p>By streetlamp in front of the Red Ginger restaurant.</p> <p>CALLED C Shaw TO INVESTIGATE SINKING SIDEWALK ISSUE</p>		11860	CLOSED
5237	12/18/2018	7248266		CLOSED		
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? The sidewalk was replaced several years ago and it was poured below grade. This is causing standing water and mud/debris to accumulate, which is very slippery. The sidewalk needs to be replaced or a drainage solution added. //</p>		16023	CLOSED
5257	12/19/2018	7249893		CLOSED		
			<p><u>Request Comments</u></p> <p>Citizen states the sidewalk in front of the Wendy's at given address is cracked and has a hole in the sidewalk causing a hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? CRACKS AND A HOLE IN SIDEWALK</p> <p>// First Request? YES //</p>		12529	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
5259	12/19/2018	7249896		CLOSED		
					12737	CLOSED
			<u>Request Comments</u> <i>Citizen reports the sidewalk is cracked and damaged real bad in front of the Wendy's at given address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? CRACKS AND DAMAGE TO SIDEWALK // First Request? YES //</i>			
5260	12/19/2018	7249974		CLOSED		
					11986	CLOSED
			<u>Request Comments</u> <i>Citizen called to report a sinkhole in the ground near the light pole in front of 1240 Pegram St. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Hole in the sidewalk near the light pole // First Request? YES // C HELMS WILL INVESTIGATE SMD will set a cone and contact CDOT ROW to have the contractor resolve the issue.</i>			
5268	12/20/2018	7250559		CLOSED		
					13071	CLOSED
			<u>Request Comments</u> <i>Citizen states there is 4 squares cracked an uneven in front of his address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? 4 squares // First Request? YES //</i>			
5304	12/21/2018	7251451		CLOSED		
					12021	CLOSED
					12022	CLOSED
			<u>Request Comments</u> <i>Citizen advised side walk has caved and sharp piec are sticking out. She advised she stepped into the hole and it broke skin. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //</i>			
5319	12/21/2018	7251571		CLOSED		
					12358	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
5335	12/22/2018	7252364	<p>The water and mud collected on the sidewalk makes the sidewalk impassable. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? mud & water collecting in sidewalk // First Request? YES // Sidewalk collects water and mud is makes the sidewalk area in front of 2413 Mlrow Place impassable. Repair to level the sidewalk to divert the water to the storm drain is necessary. Please advise. Thank you! The water and mud collected on the sidewalk makes the sidewalk impassable. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? mud & water collecting in sidewalk // First Request? YES // Sidewalk collects water and mud is makes the sidewalk area in front of 2413 Mlrow Place impassable. Repair to level the sidewalk to divert the water to the storm drain is necessary. Please advise. Thank you!</p>	CLOSED	12523	CLOSED
			<u>Request Comments</u>			
5411	12/28/2018	7256250	<p>// Prompts // // What is the damage? The sidewalk sections have sunk below surface level. Water and mud collects there, making it unsafe for pedestrians. //</p>	CLOSED	12739	CLOSED
			<u>Request Comments</u>			
5434	12/31/2018	7258106	<p>// Prompts // // What is the damage? Side walk is uneven and is collecting water and slippery mud that is unsafe // Side walk needs to be repaired. Water is pooling everytime it rains, mud is collecting and has become a hazard to citizens walking on sidewalk // Prompts // // What is the damage? Side walk is uneven and is collecting water and slippery mud that is unsafe // Side walk needs to be repaired. Water is pooling everytime it rains, mud is collecting and has become a hazard to citizens walking on sidewalk By KEELA MCCLAIN : 01/07/19 14:58 Citizen called to check on the status of this request. Citizen was advised of 45-90 day repair timeframe. By JAMAR MYERS : 05/10/19 09:05 citizen called over to get a status of request advised that i would send this request back over to advised that the sidewalk is holding water and mud and making it slippery and hazardous for people to walk on . Would like to be contacted on when we can come out and repair it. // Prompts // // What is the damage? Side walk is uneven and is collecting water and slippery mud that is unsafe // Side walk needs to be repaired. Water is pooling everytime it rains, mud is collecting and has become a hazard to citizens walking on sidewalk // Prompts // // What is the damage? Side walk is uneven and is collecting water and slippery mud that is unsafe // Side walk needs to be repaired. Water is pooling everytime it rains, mud is collecting and has become a hazard to citizens walking on sidewalk</p>	CLOSED	12740	CLOSED
			<u>Request Comments</u>			
			<p>a large truck damaged the sidewalk curb at the traffic circle. it is in pieces now and has damaged the black mat. it is popped up a few inches making it a trip hazard. // Prompts // // What is the damage? sidewalk curb in large pieces and has popped up the black curb piece for visually impaired // sidewalk at corner of Selwyn Ave and Carlanda Circle</p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
5436	12/31/2018	7258371		CLOSED	12580	CLOSED
<u>Request Comments</u>						
<i>// Prompts //</i>						
<i>// What is the damage? Giant puddles //</i>						
<i>The brick sidewalk along 5th Street is a disaster when it rains. There is one particular puddle that is far too deep to walk through when it rains. The only options are to cross the street or walk through the muddy, unkempt landscaping Fifth and Poplar doesn't keep up. Any help is appreciated. Happy 2019!</i>						
<i>SR5439</i>						
5440	01/01/2019	7258643		CLOSED	15008	CLOSED
<u>Request Comments</u>						
<i>Unsafe and ADA non compliant conditions exist EVERY time it rains on this sidewalk. It MUST be fixed ASAP so that we don't all get run over because we can't walk on the sidewalk.....</i>						
<i>// Prompts //</i>						
<i>// What is the damage? Unsafe conditions during rain //</i>						
<i>Unsafe and ADA non compliant conditions exist EVERY time it rains on this sidewalk. It MUST be fixed ASAP so that we don't all get run over because we can't walk on the sidewalk.....</i>						
5441	01/02/2019	7258684		CLOSED	12792	CLOSED
<u>Request Comments</u>						
<i>Potential hazard for pedestrians who could trip and fall onto oncoming fast moving traffic on Randolph Rd.</i>						
<i>// Prompts //</i>						
<i>// What is the damage? Sidewalk is broken and uneven //</i>						
<i>Sidewalk is broken and uneven. Pedestrians could trip and fall onto the very busy Randolph Rd.</i>						
5449	01/02/2019	7259190		CLOSED	15007	CLOSED
<u>Request Comments</u>						
<i>Midway down the block on West Fifth</i>						
<i>// Prompts //</i>						
<i>// What is the damage? Dip in sidewalk //</i>						
<i>Brick sidewalk has a dip that immediately fills up deep with water and the only way around is into mulch that is a mud pool -- so stepping into the narrow road is the only option.... On Fifth along condos.</i>						
<i>THIS MIGHT BE RELATED TO 300 W 5TH STREET SIDEWALK REQUESTS (5436, 5439, 5446)</i>						
<i>SR5436</i>						
<i>SR5439</i>						
<i>SR5446</i>						
5459	01/02/2019	7259798		CLOSED	15006	CLOSED
<u>Request Comments</u>						
<i>Uneven side walk and huge puddles of water</i>						
<i>// Prompts //</i>						
<i>// What is the damage? Sinking side walk no drainage when it rains //</i>						
<i>5th and Poplar in uptown - all down 5th street.</i>						
5509	01/03/2019	7261490		CLOSED	12486	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
5521	01/03/2019	7262111	<p>TREE FELL IN OCTOBER ON ISLEWORTH SIDE OF HOME BRINGING UP THE SIDEWALK AND LEAVING A HOLE. CONES HAVE BEEN PLACED AROUND HOLE</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK LIFTED CREATING A HOLE //</p>	CLOSED	12742	CLOSED
<u>Request Comments</u>						
5526	01/03/2019	7262652	<p>Citizen states the sidewalk repairs are needed at Dilsworth Rd East/Isleworth Ave down from St. Pat's Church at the corner, Dilsworth/Sarah Marks, and at the intersection of Ideal Way and Dilsworth Rd West.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Trees that were in the City Right of Way were uprooted from the storm and have caused damage to the sidewalk down Dilworth Ave near several intersections. The first is near the intersection of E Dilworth and Isleworth down from St. Pat's Church at the corner. //</p> <p>states the sidewalk repairs are needed at Dilsworth Rd East/Isleworth Ave down from St. Pat's Church at the corner, Dilsworth/Sarah Marks, and at the intersection of Ideal Way and Dilsworth Rd West.</p>	CLOSED	12744	CLOSED
<u>Request Comments</u>						
5559	01/04/2019	7263539	<p>safety hazard for people</p> <p>// Prompts //</p> <p>// What is the damage? cracked, uneven, crumbling, //</p> <p>sidewalk in front of house has broken and crumbled with pot holes in sidewalk, causing hazard for pedestrians.</p>	OPEN	13618	OPEN
<u>Request Comments</u>						
5596	01/07/2019	7265270	<p>Citizen states the sidewalk in front of 7041 Kingtswood Drive is raised up and causes people to trip. Citizen would like for it to be repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk is raised up</p> <p>// First Request? YES //</p> <p>By MARY LEWIS : 07/09/19 15:47 Citizen advised that the sidewalk still has not been repaired.</p>	OPEN	13619	CLOSED
<u>Request Comments</u>						
5613	01/07/2019	7266404	<p>Citizen states there is a crack in the sidewalk in front of his home</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Sidewalk right in front of home.</p> <p>// First Request? YES //</p> <p>Resident inquired about progress on the repairs and needs a timeline. Spoke to spouse (Cyndee McClain) and committed to provide an exact date for the repairs to accommodate dog's sensitivity to noise.</p>	OPEN	13620	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen states the steps that lead from the sidewalk to the street are damaged. A few peopl, including herself, have fallen because the steps are crooked. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? The steps that lead from the sidewalk to the street are crooked. // First Request? YES //			
5618	01/07/2019	7266717		CLOSED		
					13622	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Two squares of the sidewalk are caving in // There are two squares of the sidewalk next to 4028 Constable Ct. that are caving in. We think the sewer pipe below the sidewalk is broken causing the sidewalk to cave in. Can someone please inspect the sewer and sidewalk. The caved sidewalk is a tripping hazard.			
5620	01/07/2019	7266790		OPEN		
					13623	OPEN
			<u>Request Comments</u> The sidewalk shows significant signs of buckling and is a trip hazard. // Prompts // // What is the damage? Concrete is buckling // Sidewalk directly in front of the 5221 Airport Drive address.			
5636	01/08/2019	7267466		CLOSED		
					13006	CLOSED
			<u>Request Comments</u> Citizen states that the sidewalk along side the property is slanted and creating a pool of water when there is heavy rain and leaves mud and dirt all on the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is slanted and creating a pool of water when there is heavy rain // First Request? YES //			
5649	01/08/2019	7268324		OPEN		
					14810	OPEN
			<u>Request Comments</u> 10200 BLOCK OF TRAILMOOR ROAD THE SIDEWALK NEEDS TO BE REPAIRED. POSSIBLE DANGER TO PUBLIC. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES //			
5654	01/08/2019	7268583		OPEN		
					13624	OPEN
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
5660	01/08/2019	7268833	<p>additionally, lack of curb from park rd down poindexter on right causing cars to drive in buffer between sidewalk and road causing deep tire marks and a constant mess. thank you</p> <p>// Prompts //</p> <p>// What is the damage? the sidewalk and apron to driveway of 2932 Park Rd (driveway on poindexter). is badly damaged (cracked and heaved). This is a trip hazard and unsightly. //</p>	CLOSED	12500	CLOSED
<u>Request Comments</u>						
5684	01/09/2019	7270023	<p>RAILING AT SIDEWALK HAS BEEN DEMOLISHED BY A FALLEN TREE</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK AND RAILING</p> <p>// First Request? NO //</p>	OPEN	13625	OPEN
<u>Request Comments</u>						
5685	01/09/2019	7270038	<p>Citizen states her curbs need to be replaced, They are no longer there. wouldlike to have the curbs repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Curb</p> <p>// First Request? YES //</p> <p>Citizen states her curbs need to be replaced, They are no longer there. wouldlike to have the curbs repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Curb</p> <p>// First Request? YES //</p> <p>By KAPRIA WHITE : 03/29/19 09:01 Citizen called to check the status of request.</p>	OPEN	13626	OPEN
<u>Request Comments</u>						
5702	01/09/2019	7270849	<p>SIDEWALK IS RAISED DUE TO ROOTS FROM OAK TREE</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK RAISED DUE TO ROOTS FROM TREE</p> <p>// First Request? YES //</p>	CLOSED	13628	CLOSED
<u>Request Comments</u>						
5703	01/09/2019	7270878	<p>One section of concrete has heaved, and the new pavers installed for the pedestrian crosswalk have sunk, both creating a trip issue for anyone walking in that area.</p> <p>// Prompts //</p> <p>// What is the damage? Trip issues //</p> <p>Sidewalk along E. Woodlawn from the new pedestrian crosswalk to the traffic light for the 2 shopping centers.</p>	CLOSED	12791	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
5705	01/09/2019	7270979	<p>opening a new request citizen states sidewalk was never repaired. Previous request is 6975782 // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? prev REQ # 6975782 //</p>	OPEN	13630	OPEN
<u>Request Comments</u>						
<p>broken sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree fell and broke sidewalk // First Request? YES // broken sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree fell and broke sidewalk // First Request? YES // By JAMAR MYERS : 03/12/19 15:52 Citizen called in to get an update on the request to find out the status of this request to find out when it would be done By LEIBA ANDREWS : 04/02/19 11:27 Citizen called to check status on the sidewalk repair</p>						
5724	01/10/2019	7271734		OPEN	13631	OPEN
<u>Request Comments</u>						
<p>Citizen stated that sidewalk needs repair and there may possible be a damaged sewer drain beneath that is causing sidewalk to cave in. Sidewalk is above the sewer drain. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? sidewalk is caving in // First Request? NO // Across the street from this location, the sidewalk above the sewer drain. By EDWARD DOBSON : 03/05/19 16:51 Citizen is calling in to request the status of her request filed for this sidewalk repair; advised the request is still open and to allow the 45-90 day time period to elapse regarding the repair. Citizen stated that sidewalk needs repair and there may possible be a damaged sewer drain beneath that is causing sidewalk to cave in. Sidewalk is above the sewer drain. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? sidewalk is caving in // First Request? NO // Across the street from this location, the sidewalk above the sewer drain.</p>						
5753	01/11/2019	7273143		OPEN	13634	OPEN
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			(Shopton Rd W starting off of Rt 160) Several months ago a contractor put in a pipeline between Harris Teeter and Berewick location starting at Harris Teeter and did a nice job of replacing the sidewalks and relaying grass when finished. So we now have another contractor laying another set of pipeline after the first job was completed. The city added new side walks between Harris Teeter and the // Prompts // // What is the damage? busted concrete from contractors working on laying piping. // Between Harris Teeter and the Berewick Development			
5759	01/11/2019	7309049		CLOSED	12716	CLOSED
			<u>Request Comments</u>			
5771	01/14/2019	7274629		CLOSED	13635	CLOSED
			<u>Request Comments</u> the caller says that entire surface is underwater and has been this way for over a year. She says she called a year ago and has left messages for the street maintenance. SHE says that kids have to wait in the street for the school bus. She is not sure if it is a drainage issue or not. // Prompts // // What is the damage? rectangular block is 4 feet x 12 constantly underwater and below the other blocks // First Request? NO // By ANTAWUAN SCHOFIELD : 01/24/19 08:34 Caller wants update			
5792	01/14/2019	7275870		OPEN	14958	PENDING
			<u>Request Comments</u> // Prompts // // What is the damage? The potholes and damage to the street causes the access ramp on the corner and sidewalk to flood. It isn't accessible to people when it rains. People are getting splashed by cars. There are 3 lanes of traffic. The left turn lane is too close to the curb. // In front of the MIC Building on the corner of Brevard and 3rd St. A request for street repair was submitted 1/14/19, Request # EW856122. The sidewalk along with the access ramp on the corner will need to be repaired. With Rain the water backs up on the sidewalk. The sidewalk and access ramp is damaged. concrete work should be done before paving			
5804	01/15/2019	7276600		CLOSED	13644	CLOSED
			<u>Request Comments</u> Citizen states there is a handicap ramp on the city sidewalk and water pools at it. It has been ongoing for years. She states there was request prior but unable to find request. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? HANDICAP RAMP // First Request? NO //			
5833	01/16/2019	7278179		CLOSED	13649	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
5838	01/16/2019	7278304	<p>DAMAGED SIDEWALK OUTSIDE OF ENTRANCE TO COMMUNITY. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? PART OF THE SIDEWALK IS SUNKEN IN // First Request? YES // DAMAGED SIDEWALK OUTSIDE OF ENTRANCE TO COMMUNITY. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? PART OF THE SIDEWALK IS SUNKEN IN // First Request? YES // SHARON RD WEST</p>	CLOSED	12788	CLOSED
			<u>Request Comments</u>			
5865	01/17/2019	7279749	<p>// Prompts // // What is the damage? A city owned tree has roots that caused significant damage to the sidewalk/drive by my home. There is currently a significant tripping hazard. //</p>	CLOSED	13070	CLOSED
			<u>Request Comments</u>			
5949	01/22/2019	7283724	<p>It is continually covered with mud and is unwalkable. If there are heavy rains, the water level is 3-5 inches , and this is approximately 15-20 feet long. It could use a weir drain at ground level because there is a drain culvert right below it on the road. Please fix this area. Thanks. // Prompts // // What is the damage? Every time it rains, this sidewalk floods. // The sidewalk needing repairs is between 2711 Saintfield Place and runs towards the side of the house on the corner of Saintfield Place and 806 Mallow Place.</p>	OPEN	13657	OPEN
			<u>Request Comments</u>			
5962	01/22/2019	7284167	<p>Citizen states the pavement on the sidewalk in front of her home. She states the pavement is uneasy states she utilizes a walker and is unable to walk along the sidewalk. The condition of the pavement is also affecting her driveway. Believes it is due the trees that were planted in the front her home // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // First Request? YES // Citizen states the pavement on the sidewalk in front of her home. She states the pavement is uneasy states she utilizes a walker and is unable to walk along the sidewalk. The condition of the pavement is also affecting her driveway. Believes it is due the trees that were planted in the front her home // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // First Request? YES //</p>	OPEN	14811	OPEN

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states that there was a construction crew out last month that was out to repair the side walk in front of her home and afterwards she noticed that the crew has cracked her driveway.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Citizens driveway</p> <p>// First Request? NO //</p> <p>most of what I seen look to be done a while back. I will send to the other supervisor to get his side.</p> <p>By DEANNA TURBYFILL : 03/22/19 16:32 Caller states that the her driveway has still not been fixed and is looking for updates</p> <p>Citizen states that there was a construction crew out last month that was out to repair the side walk in front of her home and afterwards she noticed that the crew has cracked her driveway.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Citizens driveway</p> <p>// First Request? NO //</p>			
5977	01/23/2019	7285419		CLOSED		
			<p><u>Request Comments</u></p> <p>City looked at the section three years ago and scraped all the dirt off between sidewalk and curb but this did not solve the problem. Sidewalk section is above a storm drain that has sunk causing sidewalk to sink</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk has sunk and water pools. //</p> <p>Sidewalk has sunk and water constantly pools causing everyone to walk in street.</p>		13510	CLOSED
6030	01/24/2019	7286964		CLOSED		
			<p><u>Request Comments</u></p>		13662	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CRUB IS CRACKED (AND THEY FOUGHT TFOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKIEN CARE OF</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>This is the only request I can find for this address. I will send it to the FOS over concrete . With the back log of work it will be some time before we can get to it.</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CRUB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKIEN CARE OF</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CRUB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKIEN CARE OF</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>By LUCY BROWN : 02/25/19 14:59 Caller is trying to get an update on this request.Last time she called she was told the due date was 02/04/19</p> <p>Citizen called to check status (by 311). Gave timeline of 45-90 days (or longer) - see Dee Hager's comment.</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CURB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKEN CARE OF</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CURB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKEN CARE OF.</p> <p>CITIZEN STATED THAT IS A PIECE OF ASPHALT THAT NEEDS TO BE REPAIRED.</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CURB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKEN CARE OF.</p> <p>CITIZEN STATED THAT IS A PIECE OF ASPHALT THAT NEEDS TO BE REPAIRED.</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>By TERKESHIA ANDERSON : 04/12/19 12:03 Citizen c/b in to follow up on request</p>			

6039

01/25/2019

7287423

CLOSED

13685

CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> BETWEEN SIDEWALK AND GRASS, A TREE WAS TAKEN OUT BUT CONCRETE WAS NEVER REPLACED // Prompts // // On a City maintained street? If not, refer to NCDOT YES // Exact location? IN FRONT OF HOME // First Request? YES // Is the resurfacing complete? Quality Complaint NO // Is the question regarding a resurface decision? Appeal NO //			
6044	01/25/2019	7287004		CLOSED		
			<u>Request Comments</u> NOT A SIDEWALK REPAIR -- Caller works for Cindy Park Home Owners Association. In their development, they are in need of four handicap ramp runners. Two of the ramps are near the entrance of Cindy Park on each side and the remaining two ramps are at the dead end sign on each side. They are the runners that go on the ramps that connect to the sidewalk. Per T Van Tassel these are the truncated dome mats. 2 on Cindy Park and 2 on the other street. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? truncated dome mats (4) // First Request? YES //		13337	CLOSED
6048	01/25/2019	7287896		OPEN		
			<u>Request Comments</u> board member for the HOA states the sidewalk on Blakeney Heath rd that intersects with Fieldcroft Dr. the pavement is uneven could cause someone the trip and fall. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Uneven // First Request? YES // board member for the HOA states the sidewalk on Blakeney Heath rd that intersects with Fieldcroft Dr. the pavement is uneven could cause someone the trip and fall. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Uneven // First Request? YES // By BRIE-ANNE JOHNSON : 02/28/19 15:22 Called back to find out reapiir status. Advised 45-90 days after request is entered. board member for the HOA states the sidewalk on Blakeney Heath rd that intersects with Fieldcroft Dr. the pavement is uneven could cause someone the trip and fall. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Uneven // First Request? YES // By ZEKIA YOUNG : 03/22/19 11:41 Spoke to Citizen and discussed this request and advised of time frame 45 to 90 days isnt up yet		13686	OPEN
6049	01/25/2019	7287907		OPEN		
					13688	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p>Citizen states the sidewalk is uneven to the point where someone can seriously injured. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Uneven // First Request? YES // Grey Squirrel Ct Citizen states the sidewalk is uneven to the point where someone can seriously injured. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Uneven // First Request? YES // Grey Squirrel Ct By BRIE'-ANNE JOHNSON : 02/28/19 15:23 Called back to check on status. Advised 45-90 days for repair. By ZEKIA YOUNG : 03/22/19 11:39 Spoke to citizen and advise status of this request</p>			
6050	01/25/2019	7287919		CLOSED		
			<p><u>Request Comments</u></p> <p>Citizen states if you turn down Blankey Dr. there are several sidewalks that need to be repaired. They have all been damaged due to the current rain. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // Citizen states if you turn down Blankey Dr. there are several sidewalks that need to be repaired. They have all been damaged due to the current rain. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // By BRIE'-ANNE JOHNSON : 02/28/19 15:26 Called Back to check status. Advised 45-90 days to repair. Repairs needed in front of: 9424 Autumn Applause Dr. 9408 Autumn Applause Dr. 9330 Autumn Appause Dr. 9326 Autumn Applause Dr. 9322 Autmn Applause Dr. By ZEKIA YOUNG : 03/22/19 11:20 Advised Citizen of status of request and discussed notes</p>			
6054	01/25/2019	7287941		OPEN	13689	CLOSED
			<p><u>Request Comments</u></p>			
					13691	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6057	01/25/2019	0	<p>Citizen states the sidewalk to the right of the front of the building was torn up by the city and it was never repaired. Citizen states not it is becoming a hazard, states people are tripping and water collects there at times.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk torn up</p> <p>// First Request? YES //</p> <p>By TANESHA DIXON : 04/03/19 13:12 Citizen called to check status advised to allow more time</p> <p>Citizen states the sidewalk to the right of the front of the building was torn up by the city and it was never repaired. Citizen states not it is becoming a hazard, states people are tripping and water collects there at times.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk torn up</p> <p>// First Request? YES //</p> <p>By LORA MARSHALL : 05/08/19 11:34 Citizen called to check the status again. He would like to know when the sidewalk will be repaired, it has been over 90 days. He states, it poses a safety hazard to pedestrians.</p> <p>By BREANNAH BATTS : 06/05/19 12:41 Citizen was notified of status and CSR reached out to SM for futher information and was provided the supervisor's contact information.</p> <p>Citizen states the sidewalk to the right of the front of the building was torn up by the city and it was never repaired. Citizen states not it is becoming a hazard, states people are tripping and water collects there at times.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk torn up</p> <p>// First Request? YES //</p>	OPEN	13693	OPEN
<u>Request Comments</u>						
6091	01/28/2019	7290821	<p>Citizen called SMD (from 311) to request sidewalk repair. She stated sidewalk is severely cracked, between 801 & 805 E Kingston Dr.</p>	CLOSED	14932	CLOSED
<u>Request Comments</u>						
6096	01/28/2019	7291024	<p>From this address door to the left on the sidewalk is a piece of the sidewalk that is slanted to the point where it does not drain properly creating a large puddle and a lot of deposited dirt from water runoff.</p> <p>// Prompts //</p> <p>// What is the damage? slanted to the point //</p> <p>Sidewalk -</p> <p>From this address door to the left on the sidewalk is a piece of the sidewalk that is slanted to the point where it does not drain properly creating a large puddle and a lot of deposited dirt from water runoff.</p> <p>From this address door to the left on the sidewalk is a piece of the sidewalk that is slanted to the point where it does not drain properly creating a large puddle and a lot of deposited dirt from water runoff.</p> <p>// Prompts //</p> <p>// What is the damage? slanted to the point //</p> <p>Sidewalk -</p> <p>From this address door to the left on the sidewalk is a piece of the sidewalk that is slanted to the point where it does not drain properly creating a large puddle and a lot of deposited dirt from water runoff.</p> <p>By CASSANDRA ALLISON : 03/15/19 15:11 Sharon asking for update I transferred to STreet maintenance for further assistance</p>	OPEN	13696	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen states the sidewalk is cracked and raised and could cause an accident . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Raised and cracking // First Request? YES //			
6102	01/29/2019	7291381		OPEN		
					13697	OPEN
			<u>Request Comments</u> Sidewalk is lifted up making it unusable for wheelchairs. Having to ride in street to get access to next ramp // Prompts // // What is the damage? Sidewalk lifted up //			
6103	01/29/2019	7291622		CLOSED		
					13698	CLOSED
			<u>Request Comments</u> Caller ststes side walk is uneven // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Uneven // First Request? YES // Caller ststes side walk is uneven // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Uneven // First Request? YES // By BRIE'-ANNE JOHNSON : 02/28/19 15:24 Called back to check status. Advised 45-90 days for repair.			
6110	01/29/2019	7291829		CLOSED		
					13513	CLOSED
			<u>Request Comments</u> Recently The Parc at Sharon Amity Memory Care had a HUD REAC (Real Estate Assessment Center). The HUD Inspector found several feet of cracked, uneven sidewalk in front of the facility that was a trip hazard, and sharp edges that could cause cutting/breaking of skin or other bodily harm. // Prompts // // What is the damage? Sidewalk is a major trip hazzard // By CHERYL LYON-JUSTICE : 02/05/19 12:54 CITIZEN CALLED TO CHECK STATUS OF REQUEST. I TRANSFERRED HIM TO STREET MAINTENANCE BECAUSE IT IS URGENT Recently The Parc at Sharon Amity Memory Care had a HUD REAC (Real Estate Assessment Center). The HUD Inspector found several feet of cracked, uneven sidewalk in front of the facility that was a trip hazard, and sharp edges that could cause cutting/breaking of skin or other bodily harm. // Prompts // // What is the damage? Sidewalk is a major trip hazzard //			
6116	01/29/2019	7292269		CLOSED		
					13699	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? There is a pile of dirt blocking the sidewalk. //			
6119	01/29/2019	7292534		OPEN		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					13701	OPEN
	<u>Request Comments</u>					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no					
	// What is the damage? sidewalk					
	// First Request? YES //					
6129	01/30/2019	7293494		CLOSED		
					13506	CLOSED
	<u>Request Comments</u>					
	Citizen advised that the entrance from street to sidewalk is cracked and sinking in.					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO					
	// What is the damage? Entrance from street to sidewalk is cracked and sinking in.					
	// First Request? YES //					
6149	01/31/2019	0		OPEN		
					13702	OPEN
	<u>Request Comments</u>					
6166	02/01/2019	7295407		OPEN		
					13708	OPEN
	<u>Request Comments</u>					
	Citizen states that a water project was done a few months ago due to a piping issue and the area where her driveway and the public sidewalk is located has been "busted up" and was never repaired. She is concerned because she has two small children that sometimes play outside along with other children and she believes that it is causing a hazard.					
	// Prompts //					
	// Is this creating a traffic hazard? NO					
	// On a City maintained street? If not, refer to NCDOT YES					
	// First Request? YES //					
	By VANESSA JIMENEZ : 04/02/19 07:40 Citizen states that they were calling back to check status.					
6168	02/01/2019	7295548		OPEN		
					15012	COMPLETE
	<u>Request Comments</u>					
	small brick wall at 10th and Poplar median is severely damaged from car driving into it. Would like to correct it being fixed.					
	// Prompts //					
	// What is the damage? severe damage to small brick wall //					
	The median at 10th & Poplar uptown has a short brick wall that someone has driven their car into and severely damaged. I would like to request it be fixed as it is currently a pile of broken bricks on one side.					
6169	02/01/2019	7295605		OPEN		
					15005	OPEN
	<u>Request Comments</u>					

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6170	02/01/2019	7295618	<p>Sidewalk 3 or 4 panels are uneven at location, near sidewalk ramp into the street</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk uneven</p> <p>// First Request? YES //</p>	CLOSED	15172	CLOSED
<u>Request Comments</u>						
6173	02/01/2019	7295868	<p>Citizen states there is a large gap in sidewalk about a foot deep</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>Sent email to J Hill to investigate</p>	OPEN	13711	OPEN
<u>Request Comments</u>						
6178	02/01/2019	7296409	<p>// Prompts //</p> <p>// What is the damage? Uneven segments of concrete from settling or tree/root growth from adjacent tree. //</p> <p>The side walk immediately outside my door at Suite D. I have reported this sidewalk repair request numerous times. Please contact me and let me know when this can be repaired. The sidewalk pedestrian traffic continues to trip on it on a daily basis.</p>	CLOSED	13413	CLOSED
<u>Request Comments</u>						
6184	02/02/2019	7296582	<p>I am the President of this Selwyn Village HOA. This could be quite dangerous. Thank you!</p> <p>// Prompts //</p> <p>// What is the damage? 36" sink hole beneath the sidewalk. Visible. //</p> <p>36" sink hole beneath the sidewalk. Visible.</p> <p>CALLED D HAGER TO INVESTIGATE.</p>	OPEN	15507	OPEN
<u>Request Comments</u>						
6191	02/03/2019	7296855	<p>// Prompts //</p> <p>// What is the damage? Sidewalk is missing a slab. This presents a trip and fall hazard //</p> <p>The sidewalk on East 36th, just east of the referenced address is missing a slab right above Little Sugar Creek and presents a trip and fall hazard.</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk is missing a slab. This presents a trip and fall hazard //</p> <p>The sidewalk on East 36th, just east of the referenced address is missing a slab right above Little Sugar Creek and presents a trip and fall hazard.</p> <p>By BREANNAH BATTS : 02/14/19 09:34 Citizen called back to check status and was notified of timeframe.</p>	CLOSED	13712	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6200	02/04/2019	7297590	<p>Sidewalk needs repair. Middle section of sidewalk of 1838 S Wendover Rd lot needs repair. // Prompts // // What is the damage? Sidewalk // Sidewalk section severely uneven/buckled causing trip hazard. Needs new concrete section poured. Grinding down won't be enough. Section is right in the middle of sidewalk of lot of 1838 S Wendover Rd</p>	CLOSED	13507	CLOSED
<u>Request Comments</u>						
6205	02/04/2019	7297798	<p>// Prompts // // What is the damage? Tree root damage // Sidewalk has been significantly raised from the oak tree causing a trip hazard</p>	CLOSED	13508	CLOSED
<u>Request Comments</u>						
6207	02/04/2019	7297818	<p>City removed sidewalk to repair fire hydrant and never returned to replace the sidewalk // Prompts // // What is the damage? Missing sidewalk // End of cul-de-sac</p>	OPEN	13713	OPEN
<u>Request Comments</u>						
6208	02/04/2019	7278802	<p>Caller states there is a damaged sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Cracks, uneven // First Request? YES //</p>	CLOSED	13409	CLOSED
<u>Request Comments</u>						
6215	02/04/2019	7298877	<p>NOT A SIDEWALK REPAIR -- Caller states there is a lot of mud covering about 100 feet of sidewalk causing children to walk in the street. This is a busy area and citizen states this is becoming a dangerous situation. Called customer back 2/4 and he said he believes it is coming from adjoining business park, when it rains hard, mud and water roll down hill onto sidewalk.</p> <p>His main concern is to get sidewalk cleaned off. Will put ticket in for Stm Wtr Services // Is the obstruction on the sidewalk? YES // What is the obstruction? mud // How long has obstruction been there? several weeks //</p> <p>NOT A SIDEWALK REPAIR -- Caller states there is a lot of mud covering about 100 feet of sidewalk causing children to walk in the street. This is a busy area and citizen states this is becoming a dangerous situation. Called customer back 2/4 and he said he believes it is coming from adjoining business park, when it rains hard, mud and water roll down hill onto sidewalk.</p> <p>His main concern is to get sidewalk cleaned off. Will put ticket in for Stm Wtr Services // Is the obstruction on the sidewalk? YES // What is the obstruction? mud // How long has obstruction been there? several weeks // DEE - possibly the 7800 blk of Ballantyne Commons Pkwy</p>	CLOSED	14940	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen states the sidewalk near his driveway is sinking down on both sides. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sinking // First Request? YES // Needs repair			
6218	02/04/2019	7298983		OPEN		
					13714	OPEN
			<u>Request Comments</u> Citizen requested for sidewalk to be repaired as someone walked on wet cement with boots and a dog thus leaving deep imprints of sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? deep imprints on sidewalk // First Request? YES // By LORA MARSHALL : 02/25/19 10:16 Citizen called in to check the status of he request regarding the sidewalk repair located at 2426 Westfield Road.			
6232	02/05/2019	7299849		CLOSED		
					13756	CLOSED
			<u>Request Comments</u> The sidewalk in front of our house has been disrupted by tree roots, as well as damage caused when one of the trees that was in front of our house fell during the Hurricane in September. It poses a risk of people tripping over it. The two trees in front our of house have now been fully removed, and we would like the sidewalk to be repaved to avoid injury. Thank you. The sidewalk in need of repair is directly in front of our property located at 2228 Chesterfield Avenue.			
6255	02/06/2019	7301311		CLOSED		
					14346	CLOSED
			<u>Request Comments</u> Sidewalk damaged due to a sewer repair. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk was tore up to repair sewer line. // First Request? YES // CURTIS: FOUND WO12521 ASPHALT WEDGE (1/9/19) - CLOSED. DID NOT FIND ANY UTILITY SIDEWALK WO'S FOR THIS ADDRESS. Sidewalk damaged due to a sewer repair. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk was tore up to repair sewer line. // First Request? YES // By JAMAR MYERS : 03/04/19 16:31 Citizen called back in to advised that this concrete is sitting up 5 or 6 inches and a piece of it is laying there and very dangerous . This is a utility sidewalk cut, the repair will be carried on WO#14346			
6257	02/06/2019	7301342		OPEN		
					13716	OPEN
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6285	02/07/2019	7303166	<p>CALLER SAYS THE SIDEWALK IN FRONT OF LOCATION ADDRESS IS CRACKED AND BROKEN MAKING THE SIDEWALK UNEVEN. IT STRETCHES FROM IN FRONT OF DRIVEWAY ACROSS IN FRONT OF HOME. THERE IS A CITY TREE ALSO THAT HAS THE ROOTS PUSHING THROUGH SIDEWALK. HER CHILD WAS HURT BECAUSE OF UNEVEN SIDEWALK.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK IS CRACKED IN MULTIPLE LOCATIONS AND UNLEVEL</p> <p>// First Request? YES //</p> <p>Sent email to supervisor</p> <p>CALLER SAYS THE SIDEWALK IN FRONT OF LOCATION ADDRESS IS CRACKED AND BROKEN MAKING THE SIDEWALK UNEVEN. IT STRETCHES FROM IN FRONT OF DRIVEWAY ACROSS IN FRONT OF HOME. THERE IS A CITY TREE ALSO THAT HAS THE ROOTS PUSHING THROUGH SIDEWALK. HER CHILD WAS HURT BECAUSE OF UNEVEN SIDEWALK.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK IS CRACKED IN MULTIPLE LOCATIONS AND UNLEVEL</p> <p>// First Request? YES //</p> <p>By ALONNA BAILEY : 03/04/19 11:50 CITIZEN STATES THEY HAVE BEEN OUT TO MARK THE SIDEWALK AT 2100 DILWORTH RD EAST. THIS WAS NOT THE LOCATION REQUESTED.</p>	OPEN	13717	OPEN
			<p><u>Request Comments</u></p> <p>Was driving on Dorchester towards Sedgefield this a.m. and a construction truck pulling a flatbed trailer with a bulldozer on back came flying around the corner turning right from Sedgefield onto Dorchester. I stopped pretty far back short of the intersection once I realized he was turning but he cut the corner once he saw me and damaged the curb. I went around the block (sedgefield to wriston back to dorchester thinking it might be going to the house on wriston under construction but it wasn't).</p> <p>// Prompts //</p> <p>// What is the damage? Two big chunks of the curb need to be replaced/repared //</p> <p>Not sure about the address. Tried to locate online and don't know if I got the right house</p> <p>Corner of Sedgefield Road and Dorchester Place</p> <p>Turning right onto Dorchester from Sedgefield</p>	OPEN	13718	OPEN
6287	02/07/2019	7303204		OPEN		
			<p><u>Request Comments</u></p> <p>sidewalk damaged during hurricane Florence, needs to be repaired</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p>	OPEN	13719	OPEN
6318	02/08/2019	0		OPEN		
			<p><u>Request Comments</u></p> <p>Please let me know when this has been repaired.</p>	CLOSED	13720	CLOSED
6328	02/11/2019	7305888		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Caller states there was a gas leak and sidewalk was ripped up // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. Yes // What is the damage? Sidewalk // First Request? YES //			
6337	02/11/2019	7306187		CLOSED		
					13277	CLOSED
			<u>Request Comments</u> Citizen states there is damage to the sidewalk and rocks and dirt in the driveway from us out doing work in front of the building . The whole frontage area has been damaged. // Prompts // // What is the damage? sidewalk and driveway of // First Request? YES // WO13277 - 2904 ROZZELLES FERRY RD			
6345	02/11/2019	7306689		CLOSED		
					13757	CLOSED
			<u>Request Comments</u> Customer reports the following: The concrete is also lifted out of level by tree roots creating a tripping hazard. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree roots pushing up into s/w // First Request? YES // Homes at the intersection of Venedale and Cricklewood (4600 &4601 Cricklewood Ln) Customer reports the following: The concrete is also lifted out of level by tree roots creating a tripping hazard. Customer also wants to add that the sidewalk at 4600 Cricklewood is affected. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree roots pushing up into s/w // First Request? YES // Homes at the intersection of Venedale and Cricklewood (4600 &4601 Cricklewood Ln)			
6349	02/11/2019	7306829		OPEN		
					13721	OPEN
			<u>Request Comments</u> Affected sections marked with blue "X" -- six (6) total. // Prompts // // What is the damage? Cracked concrete walk in several locations. // Residence By MARY LEWIS : 02/14/19 15:26 Advised caller of timeframe for repair. Affected sections marked with blue "X" -- six (6) total. // Prompts // // What is the damage? Cracked concrete walk in several locations. // Residence			
6385	02/13/2019	7309046		CLOSED		
					13966	CLOSED
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states that the sidewalk in front of the homes around unit letter F/G is where the sidewalk is risen up</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk in front unit F/G</p> <p>// First Request? YES //</p> <p>Citizen states that the sidewalk in front of the homes around unit letter F/G is where the sidewalk is risen up from a root of a tree and has made the sidewalk uneven.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk in front unit F/G</p> <p>// First Request? YES //</p> <p>Citizen states that the sidewalk in front of the homes around unit letter F/G is where the sidewalk is risen up from a root of a tree and has made the sidewalk uneven.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk in front unit F/G</p> <p>// First Request? YES //</p> <p>By VANESSA JIMENEZ : 03/07/19 07:43 Ciitzen states that around 1540 building unit A there are cracks on the sidewalk that they would like addressed as well, please</p>	CLOSED		
6393	02/13/2019	7309497			14460	CLOSED
			<p><u>Request Comments</u></p> <p>Caller states that the sidewalk is uneven and filling with mud and water</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p>			
6399	02/13/2019	7309752		OPEN	14161	OPEN
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Large chunks are missing from the sidewalk and the sidewalk is crumbling. See previous comments as well. //</p> <p>I am following up on a request I submitted over a year ago at the corner of Poindexter Drive and Lawndale--there's no connector from the side walk to the street so pedestrians will either walk through the grass or walk in the street to cross the street, which is dangerous on Poindexter, which is seeing more traffic and more pedestrians as a result of south end development. Also, I previously reported that we were missing a segment of the sidewalk on Lawndale, but after doing some major landscaping and removal of trees, we actually found a sidewalk underneath a lot of layers. So, we have a sidewalk there, but it is in need of repairs if someone can check that out. Thank you.</p>			
6440	02/15/2019	7312112		CLOSED	14967	OPEN
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6442	02/15/2019	7312159	<p>Citizen states that the sidewalk out in front of the home is starting to settle around the water meter. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk in front of home is sinking // First Request? YES // It is a tripping hazard check if we have a grinder I have looked into this request no problem found</p>	CLOSED	13913	CLOSED
<u>Request Comments</u>						
6444	02/15/2019	7312226	<p>There was a sidewalk removed due to a tree that fell. Citizen states that the side walk needs to be repaired. Citizen states that there are big concrete slabs laying on the right of way in the grassey area. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? None // First Request? NO //</p>	CLOSED	13911	CLOSED
<u>Request Comments</u>						
6460	02/16/2019	7312969	<p>Citizen states that there are tree roots that have uplifted the sidewalk and it is a hazard. Sidewalk is between 12530 Darby Chase and the house behind it. There is also sidewalk damage in front of 12816 Darby Chase, 12910 Darby Chase and also 12818 Gawltney. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk // First Request? YES // By JAMAR MYERS : 03/18/19 14:50 Citizen called in to check on the status of the sidewalks advised the time frame. Citizen states that there are tree roots that have uplifted the sidewalk and it is a hazard. Sidewalk is between 12530 Darby Chase and the house behind it. There is also sidewalk damage in front of 12816 Darby Chase, 12910 Darby Chase and also 12818 Gawltney. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk // First Request? YES //</p>	CLOSED	13876	CLOSED
<u>Request Comments</u>						
6465	02/18/2019	7313217	<p>Tree roots have raised sections. Cracks from age and depressions from truck taking down a large tree for the City. // Prompts // // What is the damage? uneven, cracked, depressions. // 4th request in 3 years. Someone comes every time to paint the sections to replace and the utility lines are marked, but the job is never completed.</p>	CLOSED	15160	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6493	02/19/2019	7315570	<p>Caller states there is a large hole on the sidewalk between sidewalk and fire hydrant // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk // First Request? YES // DOSBORNE WILL INVESTIGATE. Caller states there is a large hole on the sidewalk between sidewalk and fire hydrant // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk // First Request? YES // By TERKESHIA ANDERSON : 02/21/19 16:16 c/i inquired process and how soon will be completed concerned a child may fall in the hole</p>	CLOSED	14813	CLOSED
<u>Request Comments</u>						
6495	02/19/2019	7315605	<p>// Prompts // // What is the damage? Sidewalk in need of repair // Sidewalk in need of repair // Prompts // // What is the damage? Sidewalk in need of repair // Sidewalk in need of repair By PURA MORRISON : 04/24/19 15:29 Citizen requested to be contacted as she was advised by email that she would be contacted within 3 business day of submitting service request</p>	CLOSED	14814	CLOSED
<u>Request Comments</u>						
6503	02/20/2019	7316225	<p>Caller states that two squares of the sidewalk need to be fixed due to them coming up // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? two sidewalk squares // First Request? YES //</p>	CLOSED	14143	CLOSED
<u>Request Comments</u>						
6511	02/20/2019	7316828	<p>Sidewalk has been obstructed for months. Business deliveries have damaged the ground and sidewalk. // Prompts // // What is the damage? Sidewalk impassable //</p>	OPEN	15173	PENDING
<u>Request Comments</u>						
6520	02/20/2019	7317164	<p>// Prompts // // What is the damage? Cracks, Raising, Uneven // The entire length of side walk in front of the condos 500-530 North McDowell street is damaged, cracked, and uneven.</p>	CLOSED	14103	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>CITIZEN CALLED IN TO REQUEST CURB REPAIR TO HIS DRIVEWAY DUE TO STREET REPAIRS THAT WERE COMPLETED APPROXIMATELY ONE YEAR AGO. CUSTOMER STATED HE HAS SUSTAINED PROPERTY DAMAGE TO HIS CAR AS A RESULT.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? curb repair //</p> <p>CITIZEN CALLED IN TO REQUEST CURB REPAIR TO HIS DRIVEWAY DUE TO STREET REPAIRS THAT WERE COMPLETED APPROXIMATELY ONE YEAR AGO. CUSTOMER STATED HE HAS SUSTAINED PROPERTY DAMAGE TO HIS CAR AS A RESULT.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? curb repair //</p> <p>Driveway Apron</p>			
6522	02/20/2019	7317260		OPEN		
					13721	OPEN
					14976	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Cracked and unlevel sidewalk //</p> <p>dup.6349</p>			
6539	02/21/2019	7317337		CLOSED		
					13985	CLOSED
			<p><u>Request Comments</u></p> <p>Mud has been on sidewalk for months. There were some cones on the sidewalk to mark the hazard but there has been no action to address the situation. According to citizen has been there over 6 mos</p> <p>Sidewalk between Brookstone drive and Apartments</p> <p>Mud has been on sidewalk for months. There were some cones on the sidewalk to mark the hazard but there has been no action to address the situation. According to citizen has been there over 6 mos</p> <p>Sidewalk between Brookstone drive and Apartments</p> <p>, PER OUR CONVERSATION, B Moore FORWARDED THIS REQUEST TO SMD.</p>			
6541	02/21/2019	7317791		OPEN		
					14979	OPEN
			<p><u>Request Comments</u></p> <p>Citizen requested for sidewalk to be repaired at 2043 Clematis Drive on the side of Arbor Way. Sidewalk is broken in 3 places causing water and mud.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk is broken in 3 places</p> <p>// First Request? NO //</p>			
6549	02/21/2019	7317992		CLOSED		
					13995	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6571	02/22/2019	7318948	<p>Citizen states there is a deep groove in the sidewalk in front of his home. States that when it rains up to 10ft of water accumulates causing pedestrians to walk into his yard to avoid the groove. He is requesting repair. Citizen states that issue can be viewed when its raining, groove not so visible in other weather conditions.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// First Request? YES //</p> <p>Citizen states there is a deep groove in the sidewalk in front of his home. States that when it rains up to 10ft of water accumulates causing pedestrians to walk into his yard to avoid the groove. He is requesting repair. Citizen states that issue can be viewed when its raining, groove not so visible in other weather conditions.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// First Request? YES //</p>	CLOSED	14125	CLOSED
			<u>Request Comments</u>			
			<p>// Prompts //</p> <p>// What is the damage? The sidewalk is difficult for pedestrians to use for days after it rains because of standing water on it. //</p> <p>Standing water on sidewalk because the sidewalk is low and the water cannot get to the gutter/street to drain off into the storm drain.</p> <p>Citizen called SMD about this issue. Per CH, I advised her to put in a request for standing water on sidewalk investigation.</p>			
6575	02/22/2019	7319130		CLOSED	14145	CLOSED
			<u>Request Comments</u>			
			<p>Per CDOT vmail box: Citizen called in and request sidewalk repair in front of his house on the left side (if you're facing the house). Sidewalk is cracked and sidewalk uneven (maybe due to tree roots) -- says it is a tripping hazard. //</p> <p>Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? see detail description</p> <p>// First Request? YES //</p>			
6590	02/23/2019	7319650		CLOSED	13988	CLOSED
			<u>Request Comments</u>			
			<p>// Prompts //</p> <p>// What is the damage? Slippery sidewalk, pad moves all around and may become lost since it is not attached. //</p> <p>Sidewalk leading onto Clement Avenue has ramp pad with raised bumps that has come completely unglued.</p>			
6595	02/24/2019	7319876		CLOSED	14978	CLOSED
			<u>Request Comments</u>			
			<p>// Prompts //</p> <p>// What is the damage? A few sections of the sidewalk has sunken such that water and mud pool and make passage difficult, so pedestrians need to step into the street or up on a hill to pass. //</p> <p>East side of Providence immediately south of the Fairview-Sardis intersection.</p>			
6602	02/25/2019	7360925		CLOSED	13983	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6617	02/25/2019	7321156		CLOSED	14148	CLOSED
			<p><u>Request Comments</u></p> <p><i>Citizen states that in front of the address listed the sidewalk is cracked and pieces are missing. Citizen thinks that its dangerous for kids that are outside</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? Sidewalk</i></p> <p><i>// First Request? YES //</i></p> <p><i>Citizen states that in front of the address listed the sidewalk is cracked and pieces are missing. Citizen thinks that its dangerous for kids that are outside</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? Sidewalk</i></p> <p><i>// First Request? YES //</i></p>			
6623	02/25/2019	7321419		CLOSED	9897	CLOSED
			<p><u>Request Comments</u></p> <p><i>Citizen states sidewalk was damaged 6 months ago and CDOT personel came out to assess the sidewalk and repairs were not made. He states new concrete needs to be poured.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</i></p> <p><i>// What is the damage? Concrete needs to be poured</i></p> <p><i>// First Request? NO //</i></p> <p><i>Citizen states 2 portions of the sidewalk was cut out to access a gas line 6 months ago and CDOT personel came out to assess the sidewalk and repairs were not made. He states new concrete needs to be poured.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</i></p> <p><i>// What is the damage? Concrete needs to be poured</i></p> <p><i>// First Request? NO //</i></p>			
6624	02/25/2019	7321519		CLOSED	14150	CLOSED
			<p><u>Request Comments</u></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Half of the sidewalk has sunk in the ground, trip hazard. //</i></p> <p><i>Sidewalk is dangerously uneven. Major trip hazard near bus stop.</i></p>			
6625	02/25/2019	7321534		OPEN	14815	OPEN
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6632	02/25/2019	7321769	<p>see prior response. // Prompts // // What is the damage? see prior response. damage to sidewalk foundation. // A large tree fell down last week. The tree fell onto our residential property and is not blocking the road at all. The tree root ball was next to and under a city maintained sidewalk. There is some damage to the sidewalk especially to the area underneath the sidewalk. Would appreciate feedback on sidewalk/foundation repairs. Given tree location - also appreciate guidance on tree removal. thanks By CORETTA BUGGS : 03/01/19 10:23 Citizen called for update see prior response. // Prompts // // What is the damage? see prior response. damage to sidewalk foundation. // A large tree fell down last week. The tree fell onto our residential property and is not blocking the road at all. The tree root ball was next to and under a city maintained sidewalk. There is some damage to the sidewalk especially to the area underneath the sidewalk. Would appreciate feedback on sidewalk/foundation repairs. Given tree location - also appreciate guidance on tree removal. thanks By PURA MORRISON : 03/01/19 15:27 Citizen stated that the sidewalk needing repair is in a school sign and Citizen is concerned that there is structural damage and that it may cave in. see prior response. // Prompts // // What is the damage? see prior response. damage to sidewalk foundation. // A large tree fell down last week. The tree fell onto our residential property and is not blocking the road at all. The tree root ball was next to and under a city maintained sidewalk. There is some damage to the sidewalk especially to the area underneath the sidewalk. Would appreciate feedback on sidewalk/foundation repairs. Given tree location - also appreciate guidance on tree removal. thanks By JAMAR MYERS : 06/04/19 15:41 citizen called in to get the status of repairs advised it can take up to 45-90 days to get done but he would like to be notified when it would be getting completed as well.</p>	CLOSED	14152	CLOSED
			<p><u>Request Comments</u> This is a highly pedestrian area with 2 churches across the street as well as numerous restaurants and businesses. The sidewalk is basically unusable 90% of the time as rain water fills to depths over a person's ankles. This condition has been asked to be repaired for almost 2 years. // Prompts // // What is the damage? Several sections of sidewalk along Sharon Amity have sunken creating a serious hazard with water filling the indentation and making walking along that sidewalk very dangerous. //</p>			
6645	02/26/2019	7322303		CLOSED	7825	CLOSED
			<p><u>Request Comments</u> CALLER STATED SIDEWALK IN FRONT OF THIS RESIDENCE HAS NOT BEEN FIXED AFTER UTILITY REPAIR // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK DUE TO UTILITY WORK // First Request? YES // COULD NOT FIND UTILITY WO IN CITYWORKS FOR THIS LOCATION This is a utility cut, SMD will repair under WO#7825</p>			
6663	02/26/2019	7323042		CLOSED	14816	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6673	02/26/2019	7323141	<p>// Prompts //</p> <p>// What is the damage? section of sidewalk missing after city did repairs over a year ago // there was sidewalk repair done over a year ago and the sidewalk was never put back it is just a pile of grave. Duplicate Request - SR3780 / WO10842 (NO UTILITY WO FOUND FOR THIS LOCATION)</p>	CLOSED	14426	CLOSED
<u>Request Comments</u>						
<p>Citizen states that there are 2 trees on the sidewalk that is growing and cracking the sidewalk causing it lift and uneven. Citizen wants to be contacted after someone goes out to.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? see detail description</p> <p>// First Request? YES //</p>						
6687	02/27/2019	6804591		OPEN	14817	OPEN
<u>Request Comments</u>						
<p>Joint is sticking up 1-1/2" to 1-3/4", is a tripping hazard and needs to be grinded down.</p> <p>// Prompts //</p> <p>// What is the damage? Uneven sidewalk joint tripping hazard 1-1/2" to 1-3/4" // Sidewalk in front of our next door neighbor's house. DUPLICATE REQUEST: SR1477 Citizen called 311 to check status. Open WO</p>						
6689	02/27/2019	7323930		CLOSED	16027	CLOSED
<u>Request Comments</u>						
<p>// Prompts //</p> <p>// What is the damage? Cracked and missing square of sidewalk // Did not find any Utility WO's for this location</p>						
6697	02/27/2019	7324256		CLOSED	13023	CLOSED
<u>Request Comments</u>						
<p>Caller states the sidewalk needs repair. It was recently torn up for some kind of utility/cable work but was never replaced.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? sidewalk slab missing near end of driveway, also several cracks in neighboring</p> <p>// First Request? YES //</p> <p>WO13023 Asphalt Patch NO Utility Sidewalk WO found Cory this a contractor doing the work on WeyLand Ave it may be Charlotte water ????</p>						
6717	02/28/2019	7325195		OPEN	7687	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
	<u>Request Comments</u>					
	Citizen states that the sidewalk is uneven in front of his home. Citizen states that he called a year ago about the issue. Citizen states that some one was out from the city to repair the sidewalk yesterday. Citizen states that the workers told him that the issue start 2 houses down from his home(2029 and 2025) and they would need to start there. Citizen states that the unev sidewalk is causing watre to drain down to him home. Citizen states that he would like the issue fixed entirley so it wont be a issue years down the line.					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO					
	// What is the damage? Uneven					
	// First Request? NO //					
	WO7687 - Sidewalk 8/2/18					
6721	02/28/2019	7325649		OPEN		
					14819	OPEN
	<u>Request Comments</u>					
	Citizen states that there are pieces of sidewalk missing in between the address listed and the home to left on the address listed.					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO					
	// What is the damage? SIDEWALK					
	// First Request? YES //					
6730	02/28/2019	7325789		OPEN		
					14228	OPEN
	<u>Request Comments</u>					
	Several area in neighborhood have people park cars and big trucks on sidewalk					
	// Prompts //					
	// What is the damage? Caved in //					
6755	03/01/2019	7326647		CLOSED		
					14876	CLOSED
	<u>Request Comments</u>					
	// Prompts //					
	// What is the damage? large chunks have broken off at the expansion joint //					
	issue located near right hand property line					
6758	03/01/2019	7326673		OPEN		
					14820	OPEN
	<u>Request Comments</u>					
	Citizen states that a storm drain place in the area two years ago and repair were never made to the sidewalk. There are cracks in the pavement and it also unlevelled. Citizen is requesting repair.					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no					
	// What is the damage? Cracks in the pavement/ not leveled					
	// First Request? NO //					
	Forest Park					
6807	03/04/2019	7328225		CLOSED		
					15023	CLOSED
	<u>Request Comments</u>					

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states the sidewalk in front of his home is sinking in and is cracked up; causes a tripping hazard, as well as holds water when it rains.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk is cracking and sinking in; holding water.</p> <p>// First Request? NO //</p> <p>Citizen states the sidewalk in front of his home is sinking in and is cracked up; causes a tripping hazard, as well as holds water when it rains.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk is cracking and sinking in; holding water.</p> <p>// First Request? NO //</p> <p>From 413 - 431 replace all side walk that has been marked</p>			
6866	03/04/2019	7330053		CLOSED		
					14821	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? traffic cones were abandoned after the repair works were finished //</p> <p>Curb and street were repaired more than a month ago, we thank you for that. But workers left their traffic cones in front of my house and did not pick them, please send someone to remove them.</p>			
6876	03/05/2019	7330568		OPEN		
					14822	OPEN
			<p><u>Request Comments</u></p> <p>Caller states that the sidewalk in front of his home has stated to come up causing a hazard, has lifted up about 2 in</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>Caller states that the sidewalk in front of his home has stated to come up causing a hazard, has lifted up about 2 in</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>By TAILOR FARMER : 05/14/19 16:50 Citizen called to request status of repair.</p>			
6884	03/05/2019	7330840		CLOSED		
					15508	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states there is a big whole in the sidewalk from a tree that fell a 3 years ago. It beginning to get larger and is holding water you have to walk around it. It causes a hazard when it rains.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Its a whole</p> <p>// First Request? YES //</p> <p>I looked into this the curb and gutter has fallen in looks like some work was done in the past we can do the work if you are back up</p>			
6887	03/05/2019	7331054		OPEN		
					14824	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> // Prompts // // What is the damage? Curb damaged, needs fixing. // Damaged street curb on Silver Bell Drive.			
6895	03/05/2019	7331298		CLOSED		
					10268	CLOSED
			<u>Request Comments</u> citizen states that when she had a streetlight out duke energy hired a contractor who caused a water line to burst and then had the city of charlotte come out and dig up the side walk and they only replaced it with 2 stones and dirt but not back how it originally was and she is concerded of it being a hazard due to it not being leveled. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk // First Request? YES // WO10268			
6896	03/05/2019	7331312		CLOSED		
					14826	CLOSED
			<u>Request Comments</u> Sidewalk sections are severely uneven in middle of lot near street // Prompts // // What is the damage? Sidewalk sections are severely uneven // Sidewalk severely uneven between sections directly in middle of 1838 S Wendover Rd lot near street. Water and debris build up over 8 inches during rain and concrete uneven causing safety trip hazard.			
6901	03/05/2019	7331662		CLOSED		
					15009	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Flooded sidewalk // Sidewalk floods from street run off due to vehicles driving over curb.			
6924	03/06/2019	7332644		OPEN		
					14827	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk has lifted about 5 inches. // Problem area is directly in front of house. // Prompts // // What is the damage? Sidewalk has lifted about 5 inches. // Problem area is directly in front of house. By ZEKIA YOUNG : 03/07/19 09:45 Spoke to caller and advised of this request			
6926	03/06/2019	7332849		CLOSED		
					14764	CLOSED
			<u>Request Comments</u> 2ND REQ CITIZEN CALLED TO REPORT HOLES ON SIDEWALK // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS FULL OF WHOLES. // First Request? NO // Citizen was transferred to SMD. HOLES ARE BESIDE SIDEWALK in the grassy area. Found Storm Water CW70882 / Emerald 7107592 (Erosion). Sent email to A Long - Storm Water.			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
6954	03/07/2019	7334187		CLOSED		
					15111	CLOSED
<u>Request Comments</u>						
Citizen stated sidewalk needs to be repaired stated there was a drain stopped and dug up the sidewalk and just left it						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no						
// What is the damage? sidewalk dug up						
// First Request? NO //						
across street in front of walking trail						
Did not find any utility WO's for this location.						
6971	03/08/2019	7335745		CLOSED		
					14828	CLOSED
<u>Request Comments</u>						
Citizen stated that one sidewalk tile in front of his home has started to come up and is worried about people tripping on it.						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// What is the damage? sidewalk has lifted						
// First Request? YES //						
7000	03/11/2019	7336783		CLOSED		
					14902	CLOSED
<u>Request Comments</u>						
Citizen stated sidewalk in front of the home has cracks and is raised up						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no						
// What is the damage? sidewalk						
// First Request? YES //						
7051	03/12/2019	6727027		CLOSED		
					7662	CLOSED
<u>Request Comments</u>						
CDOT SIDEWALK REPAIR						
// Prompts //						
// What is the damage? ACROSS THE STREET FROM THIS ADDRESS, NEAR THE FIRE HYDRANT						
// First Request? YES //						
WO7662						
7061	03/12/2019	7339189		CLOSED		
					15112	CLOSED
					15113	CLOSED
<u>Request Comments</u>						
Caller states that the sidewalk is dipping in creating a puddle about 3 in deep, has been getting worse after this rain season						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no						
// What is the damage? sidewalk						
// First Request? YES //						
7070	03/12/2019	7339546		OPEN		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p><i>Citizen states the sidewalk in front her building is uneven, states everytime it rain water accumulates in front of her door.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? Uneven pavement</i></p> <p><i>// First Request? YES //</i></p>		14829	OPEN
7086	03/12/2019	7339979		OPEN		
			<p><u>Request Comments</u></p> <p><i>Citizen stated that the sidewalk id uneven and is worried about someone tripping.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes</i></p> <p><i>// What is the damage? one of sidewalk tiles sank and the other rose. Created a tripping hazard</i></p> <p><i>// First Request? YES //</i></p> <p><i>By DEANNA TURBYFILL : 06/07/19 12:14 Caller is looking for updates about the sidewalk repair, did inform her of the time frame. Please contact</i></p> <p><i>Citizen stated that the sidewalk id uneven and is worried about someone tripping.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes</i></p> <p><i>// What is the damage? one of sidewalk tiles sank and the other rose. Created a tripping hazard</i></p> <p><i>// First Request? YES //</i></p>		14830	OPEN
7088	03/12/2019	7340032		OPEN		
			<p><u>Request Comments</u></p> <p><i>when the hurricane micheal came out / a chunk of cement is missing from tree falling</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? chunk of sidewakl</i></p> <p><i>// First Request? NO //</i></p>		14831	OPEN
7089	03/12/2019	7340091		CLOSED		
			<p><u>Request Comments</u></p>		15338	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Hello,</p> <p>Citizen is a resident in Kingstree. I am emailing you in regards to the sidewalk close to the mailbox on Starnes Randell Rd. There are three sections close to the mailbox that are unfinished/ missing gaps in the sidewalk. It is getting extremely difficult to walk through that stretch when it is raining. The missing gaps fill with water, flood the sidewalk, and it is getting difficult to walk to the mailbox. I was hoping that we could get these three sections filled/finished to complete the sidewalk. Thank you, and please contact me if you need anymore info!</p> <p>// Prompts //</p> <p>// What is the damage? 3 missing gaps in sideway near mailboxes. //</p> <p>Hello,</p> <p>Citizen is a resident in Kingstree. I am emailing you in regards to the sidewalk close to the mailbox on Starnes Randell Rd. There are three sections close to the mailbox that are unfinished/ missing gaps in the sidewalk. It is getting extremely difficult to walk through that stretch when it is raining. The missing gaps fill with water, flood the sidewalk, and it is getting difficult to walk to the mailbox. I was hoping that we could get these three sections filled/finished to complete the sidewalk. Thank you, and please contact me if you need anymore info! It is not exactly the address above but it is on the side, and next to the large black mailboxes.</p> <p>I investigated this request, and saw that the sidewalk panels that are missing have water meter boxes behind each missing panel. (utility cuts) After looking into this these panels were removed sometime between March of 2016 and March of 2017 and CLT Water has no record of making any repairs at this location</p>			
7097	03/13/2019	7340773		CLOSED	14832	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Small missing section of sidewalk // In Front of restaurant YUME.</p>			
7098	03/13/2019	7340791		OPEN	14833	OPEN
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Uneven sidewalk sections that require a sidewalk grind to create a smooth surface. //</p>			
7099	03/13/2019	7340790		CLOSED	14834	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Uneven sidewalk sections that require a sidewalk grind to create a smooth surface. //</p>			
7101	03/13/2019	7340805		CLOSED	14836	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
	<u>Request Comments</u>					
	// Prompts //					
	// What is the damage? Sidewalk is all crumbled and broken up. Very difficult to walk over. //					
	Close to corner of W Summit and Wilmore Dr on W Summit Ave					
7102	03/13/2019	7340803		OPEN		
					14837	OPEN
	<u>Request Comments</u>					
	// Prompts //					
	// What is the damage? Uneven sidewalk sections that require a sidewalk grind to create a smooth surface. //					
	In Front of this house and another closer to Uptown (Near 1612 Wilmore Dr).					
7103	03/13/2019	7340818		OPEN		
					14838	OPEN
	<u>Request Comments</u>					
	Not appropriate for a neighborhood sidewalk.					
	// Prompts //					
	// What is the damage? Cuss words etched into sidewalk at time of pouring. //					
	Also in front of 239 W Park Ave					
7104	03/13/2019	7340843		CLOSED		
					11202	CLOSED
	<u>Request Comments</u>					
	Citizen states, the sidewalk in front of 1626 Queens Road is broken, cracked and up ended which poses a safety hazard to pedestrians.					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No					
	// What is the damage? sidewalk is damaged, cracked and broken.					
	// First Request? YES //					
7117	03/13/2019	7341411		CLOSED		
					14957	CLOSED
	<u>Request Comments</u>					
	Citizen states that there is a lot of mud accumulated on the sidewalk. It's from stormwater run off. It's causing people to walk on the street. If you are going towards town on Albemarle, you would take a right onto Farm Pond. It's towards the Four Season Apartments .					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No					
	// What is the damage? mud accumulation					
	// First Request? YES //					
	Citizen states that there is a lot of mud accumulated on the sidewalk. It's from stormwater run off. It's causing people to walk on the street. If you are going towards town on Albemarle, you would take a right onto Farm Pond. It's towards the Four Season Apartments .					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No					
	// What is the damage? mud accumulation					
	// First Request? YES //					
7118	03/13/2019	7341413		CLOSED		
					15636	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen stated that a side walk is missing a square of concrete and is only gravel and dirt in the place of it . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? a square piece of the sidewalk is missing only dirt // First Request? YES // Called citizen to get correct location. Located on block between Herrin Av & Patterson St. This missing section of sidewalk appears to have been removed by PNG for a valve repair. Cory Lynn is working with PNG to get this section repaired. If PNG doesn't take ownership SMD will repair this section.	CLOSED		
7122	03/13/2019	7341541			14904	CLOSED
			<u>Request Comments</u> Caller states sidewalk was damaged during watermain break // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk // First Request? YES //	CLOSED		
7149	03/14/2019	7343046			14276	CLOSED
					14277	CLOSED
			<u>Request Comments</u> CITIZEN STATES THE SIDEWALK IS BROKEN UP IN FRONT OF THIS PROPERTY. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS BROKEN UP // First Request? YES // Utility cut side walk and drive-way apron	CLOSED		
7161	03/15/2019	7343970			14839	CLOSED
			<u>Request Comments</u> Also no curb along Poindexter driveway to Park Rd causing vehicles to consistently drive into buffer and causing a muddy mess and lots of work to fix. thank you! // Prompts // // What is the damage? sidewalk and apron badly heaved and cracked, trip hazard. Driveway on Poindexter. thank you // sidewalk and apron to entrance of driveway on Poindexter Dr.	CLOSED		
7168	03/15/2019	7344613			14841	CLOSED
			<u>Request Comments</u> Tripping hazard // Prompts // // What is the damage? Uneven sidewalk //	OPEN		
7175	03/17/2019	7345139			14840	OPEN
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
7178	03/18/2019	7345590	<p>// Prompts //</p> <p>// What is the damage? Unlevel sidewalk, there is a huge rise between one section to the next //</p> <p>There is a hazardous section of sidewalk between Mill Run Drive and Water Wheel Court. Several people in the neighborhood have tripped and fallen.</p>	OPEN	14835	OPEN
<u>Request Comments</u>						
7184	03/18/2019	7344693	<p>Citizen called to request for sidewalk to be repaired.at this location. //</p> <p>Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? The sidewalk is raised and needs to be repaired. // First Request? YES //</p>	CLOSED	14807	CLOSED
<u>Request Comments</u>						
7195	03/18/2019	7347331	<p>Citizen states the street was repaved about 4 months ago and now when she backs out of her driveway it scrapes the bottom of her car.</p>	CLOSED	15158	CLOSED
<u>Request Comments</u>						
7204	03/19/2019	7348101	<p>citizen states that the sidewalk for her address and 2116 e 8th street is damaged as well</p> <p>// Prompts //</p> <p>// What is the damage? states sidewalk is cracked and crumbling and uneven , right in front of the homes .</p> <p>// First Request? YES //</p> <p>citizen states that the sidewalk for her address and 2116 e 8th street is damaged as well. She owns both homes</p> <p>// Prompts //</p> <p>// What is the damage? states sidewalk is cracked and crumbling and uneven , right in front of the homes .</p> <p>// First Request? YES //</p>	CLOSED	15004	CLOSED
<u>Request Comments</u>						

Cityworks # **Request Date** **Emerald #** **COMMENTS**

SR Status

WO #

WO Status

Web Request:

Question or message

At the corner of E 7th & N College, a large black tile has become loose. It is a definite trip/fall hazard because it slides when walked on. It is the bumpy tile that indicates where the ramp is for people who are sight-impaired. It is on the side where the Levine Museum of the New South is. People keep moving it out of the way and then back into position. Please have it reattached. Thanks!

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? Large black tile on sidewalk has become loose //

Near 200 E 7th St (Levine Museum of the New South)

Sent email to J Vilagos.

7211 03/19/2019 7348992

OPEN

15531

OPEN

Request Comments

Question or message

I was walking home from a restaurant on Saturday night in front of 820 West Fifth Street where I tripped and fell on the uneven sidewalk. I scraped my face terribly, have swelling in my left hand and both of my knees are swollen. I don't want anything from you, just ask that you please fix the sidewalk and offer me an apology. Thank you,

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? uneven sidewalk //

7250 03/21/2019 7351481

CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><u>Request Comments</u></p> <p><i>CURB REPAIR REQUEST not sidewalk -- Customer called in and requests repair to the curb on Norcroft Drive at the intersection of Norcroft Drive & W T Harris on the South side of W T Harris (from Northlake towards I-85 it's on the right hand side). He said it is busted up from accidents and the curb is broken up.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? curb</i></p> <p><i>// First Request? YES //</i></p>		15654	CLOSED
7263	03/22/2019	7352814		OPEN		
					14975	OPEN

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
7273	03/22/2019	7353380	<p>Steven said that the sidewalk is in front of the following house locations :</p> <p>9416 Autumn Applause Drive 9424 Autumn Applause Dr. 9408 Autumn Applause Dr. 9330 Autumn Applause Dr. 9326 Autumn Applause Dr. 9322 Autumn Applause Dr.</p> <p>and he said these locations are at least 100 yards from each other and the sidewalk that is in front of the locations is cracked, raised up and sunk in down and it causes a tripping hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? NO //</p> <p>Steven said that the sidewalk is in front of the following house locations :</p> <p>9416 Autumn Applause Drive 9424 Autumn Applause Dr. 9408 Autumn Applause Dr. 9330 Autumn Applause Dr. 9326 Autumn Applause Dr. 9322 Autumn Applause Dr.</p> <p>and he said these locations are at least 100 yards from each other and the sidewalk that is in front of the locations is cracked, raised up and sunk in down and it causes a tripping hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? NO //</p> <p>Steven said that the sidewalk is in front of the following house locations :</p> <p>9416 Autumn Applause Drive 9424 Autumn Applause Dr. 9408 Autumn Applause Dr. 9330 Autumn Applause Dr. 9326 Autumn Applause Dr. 9322 Autumn Applause Dr.</p> <p>and he said these locations are at least 100 yards from each other and the sidewalk that is in front of the locations is cracked, raised up and sunk in down and it causes a tripping hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? NO //</p> <p>By CASSANDRA ALLISON : 05/14/19 16:06 I conference the call into street maintenance for him to receive a call back number</p>	CLOSED	16057	CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states that the entrance of driveway, and sidewalk is all broken up. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk and driveway is broken // First Request? YES // Citizen states that the entrance of driveway, and sidewalk is all broken up. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk and driveway is broken // First Request? YES // By NICOLE PITTMAN : 06/24/19 11:37 Citizen calling back for an update, states that it has been 90 days. Per street maintenance, the order is open, no eta. Citizen states that the entrance of driveway, and sidewalk is all broken up. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk and driveway is broken // First Request? YES //</p>	OPEN		
7277	03/23/2019	7353896			16483	OPEN
			<p><u>Request Comments</u> Reported this almost a month ago. In front of elderly couples house // Prompts // // What is the damage? Hole in sidewalk // Obvious hole</p>			
7278	03/23/2019	7353950		CLOSED	15230	CLOSED
			<p><u>Request Comments</u> Children have to walk in street to go to bus due to this problem and street lights are dim - creating a safety concern. // Prompts // // What is the damage? Sidewalk dips down, retains water & mud year round preventing children, elderly and people with pets to use flooded section of path //</p>			
7306	03/25/2019	7356061		CLOSED	15157	CLOSED
			<p><u>Request Comments</u> I cant even walk my dogs on this sidewalk with out one of them cutting their paw open now. // Prompts // // What is the damage? There is broken glass and trash all along this sidewalk. //</p>			
7309	03/25/2019	7356299		CLOSED	8079	CLOSED
			<p><u>Request Comments</u> A construction truck hauling building materials ran on top of it making the huge break in the concrete // Prompts // // What is the damage? Lots of concrete broken up into high and low chunks // At the curb of Carmel Road and Carmel Park Ln. Many calls for this repair over a year, need it fixed asap as someone walking or running can get seriously hurt DUPLICATE REQUEST - SR2578 / WO8079</p>			
7318	03/26/2019	7356950		CLOSED	15283	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen stated that the sidewalk was torn up during construction that was done on the street across the street. Sidewalk was never repaired. Part of the sidewalk was removed. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? Part of the sidewalk was removed and there is now a hole // First Request? YES // DID NOT FIND ANY UTILITY SIDEWALK WO'S FOR THIS LOCATION	CLOSED		
7320	03/26/2019	7356982			15231	CLOSED
			<u>Request Comments</u> Citizen reportinig a sidewalk uneven, one sport to low. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk sinking // First Request? YES //			
7322	03/26/2019	7357132		OPEN	14831	OPEN
			<u>Request Comments</u> A mature oak fell during a hurricane last year, cracking the City sidewalk in two separate places, one at 2123 Park and one at 2127 Park. While one has a hole in it and is not necessarily a safety issue (2127), the other is buckled with a large rift exposed (2123), most definitely creating a potential trip hazard. Both damaged sections, though, need to be repaired. Since the damage occurred, orange cones have marked the location for passersby to prevent injury. // Prompts // // What is the damage? Sidewalk damaged due to fallen tree, tree gone, buckled sidewalk/trip hazard remains // in front of 2123 and 2127 Park Rd	CLOSED		
7325	03/26/2019	7357411			15227	CLOSED
			<u>Request Comments</u> Citizen states, at the corner of Randolph Road/ Sardis Road near the entrance to Saint Michael's neighborhood, the plastic covering on the sidewalk that says, "streetlight" on it is damaged and could cause injure to pedestrians. He states, a construction truck with AWP on it drove up on the curb and cracked the plastic covering on the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? The plastic covering on the sidewalk that says, "streetlight" on lit. // First Request? YES // At the entrance to Saint.Michael's Community	CLOSED		
7329	03/26/2019	7357587			13549	CLOSED
			<u>Request Comments</u> Tried calling 311 and got transferred 4 times. // Prompts // // What is the damage? Sidewalk excavated // Sidewalk and street side excavated for water line leak not repaired. WO13549	CLOSED		
7340	03/27/2019	7354967			15156	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> FLOODING AND MUD ON SIDEWALK REPORTED AGAIN // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // First Request? NO // FLOODING AND MUD ON SIDEWALK REPORTED AGAIN // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // First Request? NO //			
7345	03/27/2019	7358799		OPEN		
					16489	OPEN
			<u>Request Comments</u> concrete has buckled up/trip hazard across from church // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //			
7364	03/28/2019	7360441		CLOSED		
					16508	CLOSED
			<u>Request Comments</u> Citizen states both Sunstar Ct & Sundancer Ln have very uneven sidewalks. states moms with strollers have to walk in the street because the sidewalks are so lifted. its now becoming a pedestrian hazard. please repair both street sidewalks // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the sidewalks are lifting up on Sunstar ct & sundancer ln // First Request? YES // Citizen states both Sunstar Ct & Sundancer Ln have very uneven sidewalks. states moms with strollers have to walk in the street because the sidewalks are so lifted. its now becoming a pedestrian hazard. please repair both street sidewalks // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the sidewalks are lifting up on Sunstar ct & sundancer ln // First Request? YES //			
7366	03/28/2019	7360599		OPEN		
					15526	OPEN
					18316	OPEN
			<u>Request Comments</u> Citizen states the sidewalk on the side of this house is damaged and concrete is broken. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK ON THE SIDE OF THE HOUSE // First Request? YES //			
7370	03/28/2019	7360859		CLOSED		
					15226	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Sidewalk panel sinking // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk panel sinking // First Request? YES //			
7374	03/28/2019	7361107		OPEN		
			<u>Request Comments</u> SIDEWALK IS STICKING UP ABOUT 8 INCHES // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS BUCKLING UP // First Request? YES // By KAPRIA WHITE : 07/01/19 11:54 Citizen called to check status. SIDEWALK IS STICKING UP ABOUT 8 INCHES // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS BUCKLING UP // First Request? YES // By SERINA HELLER : 07/02/19 11:06 Citizen called for status. Warm transferred to street maintenance		16509	OPEN
7376	03/28/2019	7361446		CLOSED	15299	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Big mud holes // Sidewalk has a big giant mud holes city side entrance coming into sage pointe apartments .. can you guys fix this ?		10300	CLOSED
7378	03/28/2019	7361454		OPEN	16510	OPEN
			<u>Request Comments</u> Sidewalk concrete cracked and sunk around city water meter box. Unsafe for people to walk over it. please repair. // Prompts // // What is the damage? Sidewalk concrete cracked and sunk around city water meter box. Unsafe for people to walk over it. please repair. // Sidewalk concrete cracked and sunk around city water meter box. Unsafe for people to walk over it. please repair.			
7391	03/29/2019	7362637		CLOSED	15295	CLOSED
			<u>Request Comments</u> citizen states the sidewalk is caving in // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk is caving in // First Request? YES // JOE VILAGOS WILL INVESTIGATE.			
7405	03/31/2019	7363094		OPEN	16512	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> I'm an HOA Board Member for Matthews Grove HOA - I reported this a year ago and was informed that it was on plan for repair. I've not seen anything and repairs have not been completed so I'm resubmitting for a status report. Sink Holes/erosion is on north side of street at curb, between sidewalk & curb and causing backup of water onto sidewalk. // Prompts // // What is the damage? Sink Holes/erosion at curb //			
7438	04/01/2019	7364214		CLOSED	15401	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? 3 areas along front of building // There are 3 raised areas along the front sidewalk of this property that can create a major tripping hazard. The owners taht live in the corresponding condominium are elderly and could be seriously hurt			
7474	04/01/2019	7365070		OPEN	16513	OPEN
			<u>Request Comments</u> Citizen states, the sidewalk is damaged,about 4 inches unleveled in front of 337 West Bv. Citizen states, elderly woman lives at 337 West Bv who is disabled. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk is damaged,about 4 inches unleveled in front of 337 West Bv. // First Request? YES // On West Bv at Wickford Place			
7514	04/02/2019	7366005		OPEN	16514	OPEN
			<u>Request Comments</u> Sidewalk needs repaired, section is missing // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk is missing a section // First Request? YES //			
7595	04/02/2019	7367122		CLOSED	15578	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Four sections of concrete sidewalk are cracked and sinking/uneven. //			
7754	04/03/2019	7368328		CLOSED	16081	CLOSED
			<u>Request Comments</u> Citizen is requesting sidewalk to be repaired and states crew is repairing neighbor now and hopes hers can be done soon too. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? The sidewalk is too low and needs to be raised, it collects mud and water. // First Request? YES //			
7800	04/04/2019	7369640		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> // Prompts // // What is the damage? Cracked uneven sidewalk probably due to trees roots // Cracked sidewalks, very uneven and damaged! In need of repair because it's a tripping hazard which could be deathly on a fast commuter road 1535 Providence also.		15860	CLOSED
7838	04/04/2019	7370403		OPEN		
			<u>Request Comments</u> We reported this over a year ago and it is getting worse. We don't want to see anyone get injured. // Prompts // // What is the damage? The sidewalk is uneven and creating a tripping hazard. // Sidewalk is uneven right behind mailbox at this address. We have reported it about a year ago and it is only getting worse and is a tripping hazard.		16062	OPEN
7900	04/05/2019	7390502		CLOSED		
			<u>Request Comments</u> Have Tim verify that we maintain these pavers (pic attached) and let me know a repair schedule if we do.		15979	CLOSED
7944	04/07/2019	7371939		CLOSED		
			<u>Request Comments</u> mud was the only option you gave me but it isnt just mud. instead of repairing the sidewalk they just threw mud,dirt,gravel etc on the sidewalk.. // Prompts // // In City Limits? YES // Is the obstruction on the sidewalk? YES // What is the obstruction? MUD // How long has obstruction been there? in just happened last week.. // the city came out to fix a water problem on this person property but left the sidewalk full of obstruction.. i am a disable person in a wheelchair who rides that street daily.i know there are at least 2 other person's in a wheelchair/scooter who uses the sidewalk as well..the obstruction forces me to ride the street which is very dangerous.. please send them back out to clear the mess they just left on the side walk. Request forwarded to SMD to handle This is in reference to Utility WO15722 Cory Lynn will investigate for clean up Talked to Steve Wrobleski, Will have a crew out today to lower the stone to grade. Will schedule this project sooner in the rotation due to multiple citizens utilizing a wheel chair.		15722	CLOSED
7957	04/08/2019	7372464		CLOSED		
			<u>Request Comments</u> Citizen states the sidewalk is damaged causing water to accumulate, and difficult for pedestrians to cross // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SMALL POT HOLE HOLDS WATER // First Request? YES // BARNEY CLAY WILL INVESTIGATE.		15857	CLOSED
7964	04/08/2019	7372699		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					15820	CLOSED
					15980	CLOSED
<u>Request Comments</u>						
<i>This is creating a tripping hazard for pedestrians as they may not see the hole if it is full of water from rain.</i>						
<i>// Prompts //</i>						
<i>// What is the damage? A brick from the sidewalk has become dislodged and is broken and up against the side of the building. //</i>						
<i>Missing brick paver in sidewalk in front of former Rite Aid location.</i>						
<i>Called T Campbell to investigate. Create WO.</i>						
7965	04/08/2019	7372748		CLOSED		
					15980	CLOSED
<u>Request Comments</u>						
<i>The broken granite paver is giving way and creating a pothole that pedestrians may trip in.</i>						
<i>// Prompts //</i>						
<i>// What is the damage? A granite paver near the front door to the former Rite Aid is broken into many pieces and needs replacement. //</i>						
<i>Broken granite paver near front door to former Rite Aid</i>						
<i>THIS IS A DUPLICATE OF SR7964</i>						
7976	04/08/2019	7372882		OPEN		
					16515	OPEN
<u>Request Comments</u>						
<i>One section is badly broken up</i>						
<i>// Prompts //</i>						
<i>// What is the damage? sidewalk near utility box //</i>						
<i>One section is badly broken up and cracked near the utility box</i>						
7983	04/08/2019	7373065		OPEN		
					16517	OPEN
<u>Request Comments</u>						
<i>Citizen is stating that a tree root has caused the sidewalk to be pushed up about three inches. Citizen is stating that this is causing people to trip.</i>						
<i>// Prompts //</i>						
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>						
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i>						
<i>// What is the damage? tree root has damaged sidewalk</i>						
<i>// First Request? YES //</i>						
8000	04/08/2019	7373685		OPEN		
					16518	PENDING
<u>Request Comments</u>						
<i>// Prompts //</i>						
<i>// What is the damage? Sinking Hole in sidewalk //</i>						
8001	04/08/2019	7373701		OPEN		
					16519	OPEN
<u>Request Comments</u>						
<i>Sidewalks are buckled and uneven due to the tree roots along Moss road, many people using it for walking or running have tripped and fallen. Additionally school-aged children walking IN THE DARK could be injured if they trip and fall.</i>						
<i>// Prompts //</i>						
<i>// What is the damage? uneven sidewalks //</i>						
<i>tree roots creating dangerous uneven-ness. Several folks walking have tripped and fallen, additionally school aged children are walking IN THE DARK along Moss to get to bus stops and cant' see the sidewalk issues.</i>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
8006	04/08/2019	7373741		CLOSED		
					15925	CLOSED
			<u>Request Comments</u> <i>Caller states that around the water meater on sardis and randolph the sidewalk in caving in // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk has turned into a divit // First Request? YES // preston B CLAY WILL INVESTIGATE.</i>			
8075	04/09/2019	7375231		OPEN		
					17229	PENDING
			<u>Request Comments</u> <i>The sidewalk needed to be replaced due to tree root breaking the water pipe. The city was out, fixed the pipe, but left large rocks in the sidewalks place. I've called in regards to this being fixed and we're still without a sidewalk. This was done at Thanksgiving time (2018). // Prompts // // What is the damage? Missing sidewalk //</i>			
8079	04/09/2019	7375291		OPEN		
					16533	OPEN
			<u>Request Comments</u> <i>Citizen states the sidewalk in fron of her home dips down and states a large puddle forms the length of three squares of the sidewalk when it rains and takes about three days to evaporate. Citizen states it caused someone to fall today. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? DIP IN 3 OF THE SQUARES OF SIDEWALK // First Request? NO //</i>			
8149	04/10/2019	7376343		CLOSED		
					17220	CLOSED
			<u>Request Comments</u> <i>Citizen states that the sidewalk in front of the house listed is cracked and it is causing an issue for people to walk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK // First Request? YES //</i>			
8163	04/10/2019	7376841		CLOSED		
					16203	CLOSED
			<u>Request Comments</u> <i>as you are leaving off the school property its about 3 feet of sidewalk is a big hole there . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? big hold in the sidewalk // First Request? YES // sent email to J Vilagos</i>			
8184	04/10/2019	7377525		OPEN		
					16535	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen states the sidewalk is coming up from the roots from the trees in front of the property at 14704 ballantyne glen wy. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //			
8195	04/10/2019	7377779		CLOSED	16290	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Tree roots raising up sidewalk // Very uneven- about 4 inches raised. I fell flat on my face and skinned both knees and hands.			
8204	04/11/2019	7377948		OPEN	16536	OPEN
			<u>Request Comments</u> **Second Request**. Maybe if the no parking sign will be towed was enforced there would be no cars on sidewalks causing them to crack and sink. // Prompts // // What is the damage? Caving in //			
8220	04/11/2019	7378510		CLOSED	16173	CLOSED
			<u>Request Comments</u> Citizen states the curb gutter is cracking, needs to be repaired. was advised to place sidewalk repair request because it is concrete related. citizen states the gutter is at the end of her driveway // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? gutter // First Request? YES // Barney - I spoke with citizen this morning. By MARY LEWIS : 04/30/19 12:24 Citizen inquired about sidewalk repair. Transferred to Street Maintenance. Citizen states the curb gutter is cracking, needs to be repaired. was advised to place sidewalk repair request because it is concrete related. citizen states the gutter is at the end of her driveway // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? gutter // First Request? YES //			
8281	04/12/2019	7380139		CLOSED	16525	CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Tree roots pushing up concrete //			
8322	04/13/2019	7381051		OPEN	17215	OPEN
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
8343	04/15/2019	0	<p>Sidewalk in front of my house remains flooded and impassable after any type of rain or moisture. Pedestrians consistently walking thru my yard damaging my lawn to get around the water puddle. Reported 6 years ago and nothing has been done. I am the HOA President of Yorkshire, a community of 721 homes in Steele Creek. There are numerous sidewalk issues and storm water water runoff throughout our community. Requesting a supervisor contact me.</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk sunk and impassable after any type of rain or moisture for many hours and at times days. //</p>	OPEN	17217	OPEN
<u>Request Comments</u>						
8361	04/15/2019	7382462		CLOSED	16358	CLOSED
<u>Request Comments</u>						
8427	04/16/2019	7384878	<p>Citizen states that the sidewalk in front of her home needs to be repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Concrete</p> <p>// First Request? YES //</p>	OPEN	17221	OPEN
<u>Request Comments</u>						
8437	04/16/2019	7385082	<p>Mr. Hewitt advised the sidewalk is bulging and causing a trip hazzard in front of his home and also right next door. He advised maybe 4-5 squares away from his property.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk is bulging and causing a trip hazzard</p> <p>// First Request? YES //</p>	CLOSED	11209	CLOSED
<u>Request Comments</u>						
8443	04/16/2019	7385204	<p>Citizen states about 2 months ago the sidewalk right parst his driveway was dug up due to a water issue for another address. Citizen states it was never repaired, only gravel was placed there.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? states side walk was dug up and only gravel is there</p> <p>// First Request? YES //</p> <p>DID NOT FIND ANY WO'S FOR UTILITY SIDEWALK</p> <p>This issue has been resolved.</p>	CLOSED	6294	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
8502	04/17/2019	7386820	<p>Have reported on several occasions over the past several months. No action has been taken. // Prompts // // What is the damage? sidewalk is still cracked, uneven and missing // sidewalk cracked. uneven and missing following pothole repair in street. This has been assigned to a crew under WO#6294</p>	CLOSED	16592	CLOSED
<u>Request Comments</u>						
8504	04/17/2019	7386855	<p>SIDEWALK SINKING IN/TRIP HAZARD // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS DIPPING IN // First Request? YES //</p>	CLOSED	17377	CLOSED
<u>Request Comments</u>						
8508	04/17/2019	7386939	<p>There is a big hole next to the sidewalk where a child could fall into or an adult fall on. From this hole, you can see that there is no soil underneath the sidewalk section // Prompts // // What is the damage? Erosion of soil around and underneath sidewalk section // CHelms WILL INVESTIGATE. This issue has been investigated. The hole has been taped off with caution tape. The hole could be caused by CLT Water sewer or City Storm Water system. Both departments have been notified, SMD is waiting for their response.</p>	OPEN	18394	OPEN
<u>Request Comments</u>						
8539	04/18/2019	7387867	<p>Citizen states on 4900 block of prosperity ridge rd there is a 4f oot piece of the sidewalk thats missing. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES // This is a utility cut. This will be repaired under a WO for CLT Water</p>	OPEN	16537	OPEN
<u>Request Comments</u>						
8542	04/18/2019	7388080	<p>Web Request: I fell on your sidewalk today while walking my dog. The location is near the corner of Carnegie and Assembly streets behind 4625 Piedmont Row Drive. The expansion crack is raised on one side and is sufficient to cause injury. Additionally, can you please see if a marked pedestrian crosswalk can be made in this area as many people walk their dogs around here and deal with fast traffic on the four lane highway crossing Carnegie Blvd. The road has a curve in this area and does not allow pedestrians enough time to cross this road safely. A cross walk may provide some safety. *****Please be advised your system did not operate properly as it will not allow the area to be displayed on the map. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk Expansion Tank is raised causing pedestrian injury // First Request? YES //</p>	CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
					16591	CLOSED
	<u>Request Comments</u>					
	Citizen stated that there is a crack in the cement right near the electrical box in the newly paved sidewalk.					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no					
	// What is the damage? there is a crack the in the sidewalk that was just repaired and it may cause a tripping hazard.					
	// First Request? YES //					
	not showing as city or state maintained. More than likely private property.					
8545	04/18/2019	7388153		OPEN		
					17223	OPEN
	<u>Request Comments</u>					
	the sidewalk on queens rd. west between rolston dr. and hoppedale is sunken down and mud collects there when it rains. The sidewalk is uneven and this needs to be fixed.					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// What is the damage? the sidewalk on queens rd. west between rolston dr. and hoppedale is sunken down and mud collects there when it rains. The sidewalk is uneven and this needs to be fixed.					
	// First Request? YES //					
	between rolston dr. and hoppedale					
	1200-1225 BLOCK OF QUEENS RD WEST					
	the sidewalk on queens rd. west between rolston dr. and hoppedale is sunken down and mud collects there when it rains. The sidewalk is uneven and this needs to be fixed.					
	// Prompts //					
	// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES					
	// What is the damage? the sidewalk on queens rd. west between rolston dr. and hoppedale is sunken down and mud collects there when it rains. The sidewalk is uneven and this needs to be fixed.					
	// First Request? YES //					
	between rolston dr. and hoppedale- 100ft from Rolston Dr. traveling East on Queens Rd. West.					
	By BRIE'-ANNE JOHNSON : 04/23/19 13:55 Citizen called back to update location					
8548	04/18/2019	7388337		CLOSED		
					17232	CLOSED
	<u>Request Comments</u>					
	// Prompts //					
	// What is the damage? corrosion and loose gravel //					
	Sidewalk is crumbling on the driveway. Loose gravel					
8565	04/21/2019	7389078		CLOSED		
					18897	CLOSED
	<u>Request Comments</u>					
	// Prompts //					
	// What is the damage? Settling has created serious tripping hazard that has injured our children and others. //					
	My daughters have tripped multiple times as well as pedestrians. A tree has also fallen and created a pot hole in he sidewalk. Please contact me ASAP to prevent further injuries.					
	Construction on the house at this address is ongoing and we will repair sidewalk after construction; part of damage is due to heavy truck traffic.					
8571	04/21/2019	7389256		OPEN		
					17225	OPEN
	<u>Request Comments</u>					

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>The sidewalk on the south side of Marsh Road, just east of John Kolb Drive has been in an unsafe condition since at least September 2018. The sidewalk is used by dozens of families and young children to walk to Freedom Park from Selwyn Farms and other developments. This portion of the sidewalk is nearly 3/4 overgrown with plants and brush, some of which appear to be poison ivy. There is barely enough room to push a stroller without stepping out on to the street. To make matters worse, this portion of the sidewalk (1) is also on a tight curve, where cars have poor visibility of pedestrians, and (2) has no buffer or median between it and the road, unlike other parts of the sidewalk. According to the county property records, this property appears to be owned by St. Luke's Church. I kindly request that the sidewalk is repaired before an accident happens along this dangerous stretch of sidewalk.</p> <p>// Prompts //</p> <p>// What is the damage? Overgrown sidewalk, poison ivy, no buffer or median, tight curve //</p> <p>The sidewalk on the south side of Marsh Road, just east of John Kolb Drive has been in an unsafe condition since at least September 2018. The sidewalk is used by dozens of families and young children to walk to Freedom Park from Selwyn Farms and other developments. This portion of the sidewalk is nearly 3/4 overgrown with plants and brush, some of which appear to be poison ivy. There is barely enough room to push a stroller without stepping out on to the street. To make matters worse, this portion of the sidewalk (1) is also on a tight curve, where cars have poor visibility of pedestrians, and (2) has no buffer or median between it and the road, unlike other parts of the sidewalk. According to the county property records, this property appears to be owned by St. Luke's Church. I kindly request that the sidewalk is repaired before an accident happens along this dangerous stretch of sidewalk.</p>	CLOSED		
8589	04/22/2019	7390378			16965	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen advised that bricks are loose on sidewalk.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? LOOSE BRICKS IN SIDEWALK</p> <p>// First Request? YES //</p> <p>T Campbell WILL INVESTIGATE.</p>			
8597	04/22/2019	7390775		OPEN	17226	OPEN
			<p><u>Request Comments</u></p> <p>CITIZEN STATED SIDEWALK IS BROKEN UP AND SHE FELL.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p>			
8668	04/23/2019	7392667		CLOSED	12725	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Concrete section dug up. Walk on sidewalk then dirt for 5 feet then back to finished sidewalk //</p> <p>Charlotte City Water dug up sidewalk to connect water meter. Sidewalk never fixed. On Alexander Road near Alexander Dowd Drive. Damage was reported over 8 months ago.</p> <p>JASON - COULD NOT FIND ANY UTILITY WO'S FOR THIS LOCATION</p>			
8687	04/23/2019	7393191		OPEN	17227	OPEN
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>major damaged sidewalks from where a large oak tree fell in fall 2018. Not sure if this is a homeowner or city issue. But since it has been 9 months and I walk there everyday, it would be nice if this area was fully fixed from hurricane damage.</p> <p>// Prompts //</p> <p>// What is the damage? damaged sidewalks - walking hazard //</p> <p>2123 - 2127 park road. damage spans several houses</p>			
8695	04/23/2019	7393431		CLOSED		
					17409	CLOSED
			<p><u>Request Comments</u></p> <p>Charles said about a year ago the city technicians came and repaired a leak in the street and as a result of the repair the sidewalk got damaged and he would like the sidewalk repaired .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>Charles said about a year ago the city technicians came and repaired a leak in the street and as a result of the repair the sidewalk got damaged and he would like the sidewalk repaired .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>This was sent to CLT Water on 4/25</p>			
8718	04/24/2019	7394214		CLOSED		
					16793	CLOSED
					8779	CLOSED
			<p><u>Request Comments</u></p> <p>Ms. Jordan advised the curb coming into the community at the second island curb has been run over and cracked. She advised if coming in from Prosperity Church you will see it immediatly.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? CURB OF ISLAND</p> <p>// First Request? YES //</p>			
8733	04/24/2019	7394690		OPEN		
					17228	OPEN
			<p><u>Request Comments</u></p> <p>SIDEWALK HAS BUCKLED TREE</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK AND CURBING</p> <p>// First Request? YES //</p>			
8743	04/24/2019	7395031		OPEN		
					17230	OPEN
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Caller states that there are about 5 squares damaged on park road from construction crews doing work</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p>			
8828	04/26/2019	7397507		CLOSED		
					16946	CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Hole in sidewalk and cracks //</p> <p>Sidewalk has large hole & cracks directly in front of 226 Baldwin Avenue, between 3rd Street and Ranlo Street.</p>			
8837	04/26/2019	7397818		OPEN		
					17252	OPEN
			<p><u>Request Comments</u></p> <p>CALLER STATED SIDEWALK DIRECTLY ACROSS FROM HIS LOCATION IS CRACKED AND DANGEROUS TO WALKERS</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? CRACKED SIDEWALK</p> <p>// First Request? NO //</p>			
8906	04/29/2019	7400419		CLOSED		
					17010	CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states the sidewalk is separated about 3 inches from edge in front of her home and needs repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? The sidewalk is separating about 3 inches from edge and needs repaired.</p> <p>// First Request? YES //</p>			
8956	04/30/2019	7402010		CLOSED		
					17139	CLOSED
			<p><u>Request Comments</u></p> <p>tripping hazards on both sides due to trees</p> <p>// Prompts //</p> <p>// What is the damage? large cracks //</p> <p>a lot of cracked sidewalk areas surrounding the corner of the church property, from queens road and providence rd. intersections due to tree roots. Several members have tripped and one had to have stitches.</p>			
8968	04/30/2019	7402439		CLOSED		
					17495	CLOSED
			<p><u>Request Comments</u></p> <p>States that the sidewalk is damage and cracked</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? cracked sidewalk //</p>			
8970	04/30/2019	7402517		CLOSED		
					17063	CLOSED
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
8976	04/30/2019	7402823	<p>Caller states that in the hawk crest neighborhood that is within beverly crest there are a lot of tree roots growing up through the sidewalks causing them to become uneven and kids are falling from the unevenness.</p> <p>Caller would like to be contacted, she is apart of the HOA and would like to do a walk through of the subdivision with whoever comes out to find the problem areas and come up with a plan of action</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? trees are growing up through he sidewalks</p> <p>// First Request? YES //</p>	CLOSED	14962	CLOSED
<u>Request Comments</u>						
8981	04/30/2019	7403022	<p>// Prompts //</p> <p>// What is the damage? Side walk //</p> <p>The city came out to fix our sewer and had to take up the sidewalk during so. It hasn't been repaired yet. If someone could please come and fix it, that would be greatly appreciated</p> <p>Cory: WO14962</p>	OPEN	17255	OPEN
<u>Request Comments</u>						
9019	05/01/2019	7404802	<p>Maybe if CMPD would ticket people parking on sidewalk as has been addressed previously it'd be fine.</p> <p>// Prompts //</p> <p>// What is the damage? Caving in/Broken in 2 places //</p>	CLOSED	17185	CLOSED
<u>Request Comments</u>						
9059	05/02/2019	7406086	<p>// Prompts //</p> <p>// What is the damage? Uneven section due to sinking. //</p> <p>Uneven sidewalk. I saw a woman trip on concrete sticking up. Very dangerous for walkers day or night.</p>	OPEN	17256	OPEN
<u>Request Comments</u>						
9061	05/02/2019	7406205	<p>Citizen states that the sidewalk in front of her house has several holes and needs to be repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? n/a</p> <p>// First Request? YES //</p> <p>By TERKESHIA ANDERSON : 06/07/19 09:57 Citizen c/i follow up</p>	OPEN	17258	OPEN
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
9105	05/03/2019	7407979	<p><i>Citizen states that there are growing trees and roots coming from the sidewalk at this neighboring intesection. Because of this, the gravel of the sidewalk has risen up and has caused an emergency injury to the citizen. Citizen is concerned because he is afraid the someone else will trip and possibly seek legal action against the city.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? The gravel of the sidewalk has risen up</i></p> <p><i>// First Request? YES //</i></p>	OPEN	17259	OPEN
<u>Request Comments</u>						
9111	05/03/2019	7408073	<p><i>// Prompts //</i></p> <p><i>// What is the damage? Raised seem on sidewalk, about 2 inches up //</i></p> <p><i>Sidewalk raised about 2 inches at a seem near a tree</i></p>	CLOSED	17461	CLOSED
<u>Request Comments</u>						
9115	05/03/2019	0	<p><i>Caller states the sidewalk is breaking up in front of the building where the flag is at.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk</i></p> <p><i>// First Request? YES //</i></p> <p><i>directly in front of the flag.</i></p>	OPEN	19598	OPEN
<u>Request Comments</u>						
9153	05/06/2019	7409405	<p><i>Risk Mgmt Claim for the retaining wall.</i></p> <p><i>Retaining wall cap blocks have come unglued from the wall. Re-attach blocks to wall and replace any broken cap blocks as needed.</i></p>	CLOSED	17496	CLOSED
<u>Request Comments</u>						
9177	05/06/2019	7410339	<p><i>// Prompts //</i></p> <p><i>// What is the damage? Raised or buckled section of sidewalk is very uneven and causes people to trip or stumble //</i></p> <p><i>Beverly Crest subdivision</i></p>	OPEN	17261	OPEN
<u>Request Comments</u>						
9180	05/06/2019	7410492	<p><i>Citizen stated that a city tree fell and pulled up part of the sidewalk and now it needs repair.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk pulled up due to city tree falling.</i></p> <p><i>// First Request? YES //</i></p>	OPEN	17262	OPEN
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
9199	05/06/2019	7410984	<p>Citizen requested for sidewalk /curb to be repaired as the City of Charlotte was dping repairs and left the damage. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? curb is damaged // First Request? YES // Citizen requested for sidewalk /curb to be repaired as the City of Charlotte was dping repairs and left the damage. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? curb is damaged // First Request? YES // By BRIE-ANNE JOHNSON : 06/03/19 16:07 Citizen called to request status and advised of timeframe.</p>	OPEN	17440	OPEN
<u>Request Comments</u>						
9213	05/06/2019	7411194	<p>Citizen states that the sidewalk gravel in front of his property has a hole in it and grass and growing from it. Street Maintance covered it with a cone, but removed and never came back to fix it. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Hole in the sidewalk gravel // First Request? NO //</p>	CLOSED	13739	CLOSED
<u>Request Comments</u>						
9243	05/07/2019	7411955	<p>Citizen states there was about a foot of the concrete cut out of the sidewalk in front of this address, states it has been like this for a few weeks. Citizen states something needs to be put over it until repaired, states t is a hazard. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? HOLE CUT OUT OF SIDEWALK // First Request? YES // WO13739 SIDEWALK This is in SM55 inbox and located. Should be done within a week or so.</p>	OPEN	10396	OPEN
<u>Request Comments</u>						
9253	05/07/2019	7412242	<p>caller called to report cracked sidewalk // Prompts // // What is the damage? sdie walk is cracked and raised // First Request? YES //</p>	CLOSED	17409	CLOSED
<u>Request Comments</u>						
			<p>Sign on gravel filled section says utility work ahead and has been there since we moved in October of 2018 // Prompts // // What is the damage? Section of sidewalk filled in with gravel // Section of sidewalk in front of the house filled with gravel and orange triangle sign on top saying utility work ahead. Sign has been there since moving in October 2018 DID NOT FIND ANY UTILITY WO'S FOR THIS LOCATION</p>			

Cityworks #	Request Date	Emerald #	COMMENTS	SR Status	WO #	WO Status
9258	05/07/2019	0		OPEN	17357	OPEN
<u>Request Comments</u>						
9259	05/07/2019	0		OPEN	17361	OPEN
<u>Request Comments</u>						
9335	05/08/2019	7414884		OPEN	17446	OPEN
<u>Request Comments</u>						
<p><i>Citizen states there is an area of the sidewalk that has buckled due to some digging done by a resident.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? There was some digging done that has caused the sidewalk to buckle by one of the residents.</i></p> <p><i>// First Request? NO //</i></p> <p><i>Citizen states there is an area of the sidewalk that has buckled due to some digging done by a resident.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? There was some digging done that has caused the sidewalk to buckle by one of the residents.</i></p> <p><i>// First Request? NO //</i></p>						
9386	05/09/2019	7416818		CLOSED	17647	CLOSED
<u>Request Comments</u>						
<p><i>Since the construction the sidewalk has become a trip and fall hazard</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? The pavement is raised ,the sidewalk is no longer flat. //</i></p> <p><i>It's the part of the sidewalk closes to the street sign but before the mailbox</i></p>						
9422	05/10/2019	7417819		CLOSED	17830	CLOSED
<u>Request Comments</u>						
<p><i>// Prompts //</i></p> <p><i>// What is the damage? Blocks passage //</i></p> <p><i>There are tree limbs hanging down to around the 3 1/2 foot off the ground blocking the sidewalk on the 4500 block of Carmel Road</i></p>						
9449	05/11/2019	7418305		OPEN	17829	OPEN
<u>Request Comments</u>						
<p><i>// Prompts //</i></p> <p><i>// What is the damage? Raised sidewalk is a walking hazard //</i></p> <p><i>Recently I took a devastating fall caused by raised sidewalk. I received medical treatment and fortunately only needed stitches to repair my lip.</i></p>						
9463	05/13/2019	7419001		CLOSED		

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
--------------------	---------------------	------------------	-----------------	------------------	-------------	------------------

					15873	CLOSED
--	--	--	--	--	-------	--------

Request Comments

*Citizen stated sidewalk was damaged due to water repair.
 // Prompts //
 // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
 // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
 // What is the damage? Sidewalk was damaged due to water repair.
 // First Request? YES //
 WO15873
 The work was completed 1 week ago. We should be able to get to this job within a month or so.
 By LORA MARSHALL : 06/10/19 09:22 Citizen called, she states, the sidewalk in front of 9211 Trinity Road need ot be repaired. She states the gravel spots are making it difficult for her to get by on the sidewalk she have to go in the street. Citizen advised, she is disabled.*

9479	05/13/2019	7419768		CLOSED		
					18358	CLOSED

Request Comments

*SIDEWALK IS BROKEN UP ON BACKSIDE OF BUILDING/E 7TH
 // Prompts //
 // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
 // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
 // What is the damage? SIDEWALK IS BROKEN UP
 // First Request? YES //*

9490	05/13/2019	7420259		CLOSED		
					13152	CLOSED

Request Comments

*piece of sidewalk is missing.marked by cone
 // Prompts //
 // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
 // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
 // What is the damage? piece of sidewalk is missing
 // First Request? YES //
 Utility WO13152
 By LESHAWN WARREN : 06/07/19 10:28 Christin Nebel sent web request regarding same issue. Sent response to advise request exists & possible timeframe for review and resolution.*

9512	05/14/2019	7421154		CLOSED		
					18173	CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Citizen states there is a section of sidewalk that is missing in front of 3131 Oneida Rd. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Citizen states there is a chunk of sidewalk that is missing; only rocks there. // First Request? YES // Citizen states there is a section of sidewalk that is missing in front of 3131 Oneida Rd. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Citizen states there is a chunk of sidewalk that is missing; only rocks there. // First Request? YES // DID NOT FIND ANY UTILITY WO'S FOR THIS LOCATION. Contacted CLT Water to verify this was a CLT Water job This was not a CLT Water job will be repaired as free op</p>			
9540	05/14/2019	7422085		CLOSED		
					19314	CLOSED
			<p><u>Request Comments</u> There was work done on the side walk about 2 months ago but the pavers were never put back in place. The pavers are now sitting on the side. // Prompts // // In City Limits? YES // Is the obstruction on the sidewalk? YES // What is the obstruction? BULKY ITEMS // How long has obstruction been there? 2 months // 3rd St. between College and Tryon. Did not find any utility WO's for this location.</p>			
9571	05/14/2019	7422915		CLOSED		
					17937	CLOSED
			<p><u>Request Comments</u> Tree roots have raised an entire section of sidewalk making it impossible to pass with kids in a stroller or people in a wheelchair.. certainly not up to ADA compliance. // Prompts // // What is the damage? Badly cracked and raised sidewalk // Vinca Cr is non-city maintained. Private property.</p>			
9588	05/15/2019	7423418		CLOSED		
					18416	CLOSED
			<p><u>Request Comments</u> Citizen states, the sidewalk is damaged between 2821 and 2817 Fort Street. He states, part of the sidewalk is sinking in causing it to create bump. He states, it is a safety hazard, his pregnant wife tripped and almost fell over it. Citizen advised, there are blue marking along side the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? the sidewalk // First Request? YES //</p>			
9597	05/15/2019	7423601		CLOSED		
					18049	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen advise, there is a sink hole on sidewalk near fire hydrant. Sink hole 2 ft deep off to the side and underneath the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? The sidewalk // First Request? YES // sink hole on sidewalk near fire hydrant. Sink hole 2 ft deep off to the side and underneath the sidewalk. JOE BEDNARIK WILL INVESTIGATE.	CLOSED		
9628	05/16/2019	7424630			18074	CLOSED
			<u>Request Comments</u> Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway; it is cracked. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway. // First Request? YES // Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway; it is cracked. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway. // First Request? YES // This is a utility cut. Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway; it is cracked. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES // What is the damage? Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway. // First Request? YES //			
9659	05/16/2019	7425172		OPEN	18399	OPEN
			<u>Request Comments</u> Several month back there was a water leak in two sections of the sidewalk. The water leak was repaired, however two sidewalk sections are still missing and no repair has been done. // Prompts // // What is the damage? no sidewalk panel in this area // Sidewalk near mailbox at 12813, and right beside the walking trail (this is all in the same area) DID NOT FIND ANY UTILITY WO'S FOR THIS LOCATION.			
9674	05/16/2019	7425418		OPEN	18090	OPEN
			<u>Request Comments</u>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p>Caller states there is a part of the sidewalk/curb that has collapsed near this address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk/curb has collapsed // First Request? YES // Caller states there is a part of the sidewalk/curb that has collapsed near this address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk/curb has collapsed // First Request? YES //</p>	OPEN		
9676	05/16/2019	7425523			18092	OPEN
			<p><u>Request Comments</u> A piece of the side walk is missing on winget rd. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the piece of the side walk is missing // First Request? YES //</p>	OPEN		
9684	05/16/2019	7425732			18093	OPEN
			<p><u>Request Comments</u> Citizen stated that there is a crack on the sidewalk connected to his driveway. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Crack // First Request? YES //</p>	OPEN		
9715	05/17/2019	0			18171	OPEN
			<p><u>Request Comments</u> Caller states it is a trip hazard and would like for SMD to give a call because their are nearby retail shops and would like it to be repaired.</p>	OPEN		
9721	05/17/2019	7426768			19250	OPEN
			<p><u>Request Comments</u> The steps leading to the park parking lot, has a hole at the top of the stairs on the left. trip hazard // Prompts // // What is the damage? hole in sidewalk on top of stairs // The steps leading to the park parking lot, has a hole at the top of the stairs on the left. trip hazard</p>	CLOSED		
9744	05/17/2019	7427381			18175	CLOSED
			<p><u>Request Comments</u> // Prompts // // What is the damage? Uneven surface // Sidewalk uneven in front of residence inn. Hazardous to pedestrians going to from Panthers Stadium and Knights ballpark. Especially because sidewalk is not well lit.</p>	CLOSED		
9764	05/19/2019	7427979			18170	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> sidewalk repair needed asap - broken/craked/uneven // Prompts // // What is the damage? sidewalk repair needed asap - broken/craked/uneven // Sidewalk is broken and cracked and uneven. This needs to be repaired as soon as possible.			
9787	05/20/2019	7428823		OPEN		
			<u>Request Comments</u> Citizen called about this in 2015 and informed us of a problem here; nothing has been done. Citizen states this tree's roots are shifting/breaking up the sidewalk and something needs to be done about it. The tree is between the street and sidewalk. Citizen states she teaches so if anyone wants to speak with her, please leave a message. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Tree in City Right of Way is uprooting sidewalk and cracking/damaging it. // First Request? NO //		18343	OPEN
9796	05/20/2019	7429495		OPEN		
			<u>Request Comments</u> CALLER STATED SIDEWALK AT THIS LOCATION IS BROKEN UP AND NEEDS TO BE REPAIRED // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? CRACKED AND BROKEN SIDEWALK // First Request? YES //		18406	OPEN
9826	05/21/2019	7430616		CLOSED		
			<u>Request Comments</u> Which cause damage to cars that go into the parking lot // Prompts // // What is the damage? The sidewalk is missing // It's near the intersection of Samuel St and Samuel St but close to the apartments last parking lot on the back.		18169	CLOSED
9856	05/21/2019	7431392		OPEN		
			<u>Request Comments</u> Citizen stated sidewalk is by water gate causes sidewalk to be an inch taller than other sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk not flush // First Request? YES // end of four unit townhome building, right beside fire hydrant By TERKESHIA ANDERSON : 06/10/19 11:54 Citizen c/b to follow up		18345	OPEN
9857	05/21/2019	7431384		OPEN		
			<u>Request Comments</u>		18331	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
9872	05/21/2019	0	<p>Caller states the sidewalk in front of this location needs repaired it sunk 2 - 3 inches. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk sunk 2-3 inches // First Request? YES //</p>	OPEN	18402	OPEN
<u>Request Comments</u>						
9878	05/21/2019	7431823		OPEN	18346	OPEN
<u>Request Comments</u>						
9895	05/21/2019	7432432	<p>concrete is broken at the corner of ashley park and sharon rd . // Prompts // // What is the damage? dip in the concrete at the corner of ashley park and sharon road // First Request? YES //</p>	OPEN	16512	OPEN
<u>Request Comments</u>						
9933	05/22/2019	0	<p>have submitted this previously - was told by planner about a year ago that this was on radar to be repaired. Sidewalk is in standing water with mud and there is erosion of median at drain. // Prompts // // What is the damage? Erosion at storm water drain //</p>	CLOSED	18332 18338	CLOSED CLOSED
<u>Request Comments</u>						
9997	05/23/2019	7434923	<p>Citizen called 311 to report that a city oak tree was removed by Landscape Mgmt. Tree roots caused damage to the concrete curb and asphalt in front of this address. Arborist instructed him to call 311 to submit a request for repair. CONCRETE CURB REPAIR REQUIRED DUE TO TREE REMOVAL</p>	CLOSED	18357	CLOSED
<u>Request Comments</u>						
10027	05/24/2019	7436400	<p>states that the sidewalk is buckling up // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk is buckling up // First Request? YES //</p>	OPEN	18499	OPEN
<u>Request Comments</u>						
10033	05/24/2019	7436623	<p>citizen states the sidewalk right by the sidewalk is broken and crumbled // Prompts // // What is the damage? sidewalk right by the driveway is broken and crumbled // First Request? YES //</p>	OPEN	18439	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Citizen stated sidewalk is crumbled up/broken apart // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //			
10047	05/26/2019	7437191		OPEN		
			<u>Request Comments</u> Looks like being pushed up from underneath ground // Prompts // // What is the damage? Sidewalk is not level is a tripping hazard // Sidewalk is not level is a tripping hazard		18761	OPEN
10070	05/28/2019	7438895		OPEN		
			<u>Request Comments</u> Sidewalk was damaged due to water main repair. If possible citizen would like a sign placed in that area to warn people that's walking so no one gets hurt. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? DAMAGE TO SIDEWALK // First Request? YES // WO17929 - Utility Sidewalk		17929	OPEN
10116	05/29/2019	7440730		OPEN		
			<u>Request Comments</u> Caller states that there are two sidewalk squares that there are roots under the squares that are lifting it high up causing a hazard for walkers // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? two of the sidewalk squares are lifting up causing a hazard // First Request? YES // By DEANNA TURBYFILL : 05/29/19 09:26 Caller states that the coca-cola company want it done right away and will be upset if it is not done in a timely manor, was advised of the normal time frame. Caller states that there are two sidewalk squares that there are roots under the squares that are lifting it high up causing a hazard for walkers // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? two of the sidewalk squares are lifting up causing a hazard // First Request? YES //		18758	OPEN
10157	05/29/2019	7441720		CLOSED		
			<u>Request Comments</u> Section of sidewalk is missing since November 2018. // Prompts // // What is the damage? Section of sidewalk missing. // Corner of Carmody Court and Zachary Ave.		19264	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
10162	05/29/2019	7441805		OPEN	18563	OPEN
<u>Request Comments</u>						
Citizen states the sidewalk in front of his home is broken up and has started to sink.						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? SIDEWALK IS BROKEN UP AND SINKING						
// First Request? YES //						
Citizen states the sidewalk in front of his home is broken up and has started to sink.						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? SIDEWALK IS BROKEN UP AND SINKING						
// First Request? YES //						
10165	05/29/2019	7441900		CLOSED	18564	CLOSED
<u>Request Comments</u>						
Caller states that the sidewalk is pooling in an area causing standing water when it rains						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no						
// What is the damage? sidewalk, has created a dip						
// First Request? YES //						
10282	06/03/2019	7446433		OPEN	18012	OPEN
<u>Request Comments</u>						
Sterling said there was a leak repaired at his location and as a result the sidewalk is damaged and he would like the damaged sidewalk repaired .						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. n/a						
// What is the damage? Sidewalk						
// First Request? YES //						
WO18012 - Sidewalk						
10298	06/03/2019	7447297		OPEN	18764	OPEN
<u>Request Comments</u>						
sidewalk is sinking.						
// Prompts //						
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES						
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO						
// What is the damage? Sidewalk is sinking.						
// First Request? YES //						
10301	06/03/2019	7447402		CLOSED	19263	CLOSED
<u>Request Comments</u>						

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><i>the location is to the far right of entrance along the concrete sidewalk. there are some eroded spots as well as grass needs cutting between the sidewalk and road</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Side walk erosion at side and grass to be cut as well //</i></p> <p><i>Just off providence road- by the wooded area is overgrown grass as well as side walk erosion happening</i></p>			
10343	06/04/2019	0	Jenn Keyes	CLOSED	18889	CLOSED
			<p><u>Request Comments</u></p> <p><i>SIDEWALK IS BUCKLED.</i></p> <p><i>Reference: SR10379</i></p>			
10360	06/04/2019	7449626		OPEN	19041	OPEN
					19042	OPEN
					19043	OPEN
			<p><u>Request Comments</u></p> <p><i>I have photos and pictures that I can share from one of our residents.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? The damage are incredibly uneven sidewalks from the Plaza and Matheson down to 36th Street. Many of the sidewalks are badly cracked and uneven. The intersection at 36th turns into gravel before becoming sidewalk again near The Giant Penny. Also, the wheelchair ramps on this section of street are incredibly too close to the road. //</i></p> <p><i>From the intersection at the Plaza and Matheson all the way down to 36th Street, the sidewalk has become incredibly uneven. This poses a problem for seniors and those who are dependent on wheelchairs for mobility. On this strip of The Plaza sits Plaza Terrace Apartments, a senior community where many folks try to live independently. The sidewalks are incredibly uneven and cracked which causes a great deal of wear and tear on motorized wheelchairs. One resident of Plaza Terrace remarked that they had to have the wheelchair tech repair her wheelchair due to some of the poor condition of the sidewalk.</i></p>			
10379	06/05/2019	7450421		CLOSED	18886	CLOSED
			<p><u>Request Comments</u></p> <p><i>2 large trees (which have now been removed) created a section of very uneven sidewalk from the roots.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Section of sidewalk is very uneven //</i></p> <p><i>Located on Lillington Ave across the street from the main entrance of Carolina Neurosurgery and Spine Center.</i></p> <p><i>Section of sidewalk is near a UPS, USPS, and FEDEX drop box.</i></p> <p><i>DUPLICATE of SR10343</i></p>			
10386	06/05/2019	7450638		CLOSED	16721	CLOSED
			<p><u>Request Comments</u></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? SIDEWALK REMOVED BY GAS COMPANY - NEEDS REPAIR</i></p> <p><i>// First Request? YES //</i></p> <p><i>WO16721 Sidewalk</i></p>			
10404	06/05/2019	7451375		OPEN	14878	PENDING
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
10412	06/05/2019	7451682	<p>Russell would like the side walk repaired, because the charlotte water was doing sewer work out there and tghere is a whole section missing and someone fell because of it .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? whole section is missing 12 ft long by 4ft wide</p> <p>// First Request? YES //</p> <p>Russell would like the side walk repaired, because the charlotte water was doing sewer work out there and there is a whole section of sidewalk was missing and someone fell because of it .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? whole section is missing 12 ft long by 4ft wide</p> <p>// First Request? YES //</p> <p>Russell would like the side walk repaired, because the charlotte water was doing sewer work out there and there is a whole section of sidewalk is missing and someone fell because of it .</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? whole section is missing 12 ft long by 4ft wide</p> <p>// First Request? YES //</p> <p>WO#14878 - SIDEWALK (812 KENILWORTH AV)</p> <p>COMMENTS: Eaves, Sherry A 03/19/19 02:16</p> <p>5X5 CONCRETE SIDEWALK, NICK ALLEN-STATE UTILITIES THEY WILL PATCH</p>	OPEN	19267	OPEN

Request Comments

Mike called to report the sidewalk is lifted up in multiple locations on streets and provided the address in front of each one. Royal Castle Ct (13)

12203, 12211, 12233, 12239, 12251, 12230 12114 12102, 12030, 11948, 12007, 12023, 12031

Stronvar House Av (5)

15587, 15549, 15542, 15527, 15504

Tully Ln (1)

15425 by mailbox

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// What is the damage? The sidewalk is lifted up in multiple locations on street He provided address in front of.

// First Request? YES //

By CORETTA BUGGS : 07/12/19 15:11 CALLER ASK FOR UPDATE

10443	06/06/2019	7452556		OPEN	18840	OPEN
-------	------------	---------	--	------	-------	------

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
10444	06/06/2019	7452569	<p>Citizen stated that the sidewalk in front of the home is damaged and has crumbled. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? sidewalk has crumbled // First Request? YES // This is a utility cut looks like water dept. This sidewalk and the driveway will be repaired under the CLT Water WO</p>	OPEN	19268	OPEN
			<p><u>Request Comments</u> // Prompts // // What is the damage? Sidewalk is buckling // Sidewalk in front of home</p>			
10463	06/06/2019	7453083		OPEN	19044	OPEN
			<p><u>Request Comments</u> // Prompts // // In City Limits? YES // Is the obstruction on the sidewalk? NO // What is the obstruction? BULKY ITEMS // How long has obstruction been there? n/a // There's a pothole in the sidewalk right by the empty lot next to Wells Fargo. The pothole is right next to the electric pole. I am in a wheelchair and have fallen in that pothole many times on my way to work. This needs to be fixed as soon as possible.</p>			
10479	06/07/2019	0		OPEN	19571	OPEN
			<p><u>Request Comments</u> Per the caller...As far as the flooded/muddy sections on The Plaza, 2 big problem areas that I can think of are (1) Right in front of The Riviera apartments (1800-1898 The Plaza), and (2) In front of house near corner of Belle Terre. See attached images. Evaluate the two locations and determine if drainage can be achieved without panel replacement. If not, schedule panel replacement to achieve positive flow.</p>			
10562	06/10/2019	7456289		OPEN	19271	OPEN
			<p><u>Request Comments</u></p>			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><i>This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband Thank you.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Sidewalk //</i></p> <p><i>This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband Thank you.</i></p> <p><i>By EDWARD DOBSON : 07/03/19 15:06 Citizen is requesting that if the brick pavers can be taken up, would we repair the City portion of the sidewalk. Advised of 45-90 day repair time frame</i></p> <p><i>This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband Thank you.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Sidewalk //</i></p> <p><i>This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband Thank you.</i></p> <p><i>This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband Thank you.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Sidewalk //</i></p> <p><i>This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband Thank you.</i></p>			
10619	06/11/2019	7457697		OPEN	19275	OPEN
			<p><u>Request Comments</u></p> <p><i>Citizen states that there is gravel being raised from the sidewalk at this intersection.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</i></p> <p><i>// What is the damage? Sidewalk Gravel has been raised up</i></p> <p><i>// First Request? NO //</i></p> <p><i>By CORETTA BUGGS : 07/12/19 15:10 CALLER WAS CHECKING FOR UPDATE</i></p>			
10629	06/11/2019	7458120		OPEN	19495	OPEN

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
10680	06/12/2019	7459975	<p>Citizen states the sidewalk squares are damaged and not even causing the sidewalk to be uneven. States the issue is by the stop sign where you can cross over the street at</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Sidewalk square</p> <p>// First Request? YES //</p> <p>Citizen states the sidewalk squares are damaged and not even causing the sidewalk to be uneven. States the issue is by the stop sign where you can cross over the street at</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk square</p> <p>// First Request? YES //</p>	OPEN	19540	OPEN
<u>Request Comments</u>						
10681	06/12/2019	7459987	<p>The problem areas are partially in front of 5323 Fairvista Drive and in the area close to the beginning of Crownvista Estates subdivision near the golf course on BOTH sides of Fairvista Drive.</p> <p>// Prompts //</p> <p>// What is the damage? Side walks are cracked, broken, sunken and covered in mud completely. //</p> <p>Both sides of Fairvista Drive at the intersection with the golf course cart trail, before and after intersecting the trail.</p>	OPEN	19535	OPEN
<u>Request Comments</u>						
10727	06/13/2019	7460899	<p>Citizen states the sidewalk was juct up and not put back together correctly, states it is now a safety hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk cut up and uneven</p> <p>// First Request? YES //</p> <p>heading north on Highland Creek it is on the left side before you pass Christenbury</p> <p>Citizen states the sidewalk was juct up and not put back together correctly, states it is now a safety hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk cut up and uneven</p> <p>// First Request? YES //</p> <p>heading north on Highland Creek it is on the left side before you pass Christenbury</p> <p>By ZEKIA YOUNG : 06/26/19 09:00 Advised citizen of req and con#</p>	OPEN	19539	OPEN
<u>Request Comments</u>						
10805	06/17/2019	7463795	<p>Caller states that two of the sidewalk block have been damaged, one is dipping down and the other is lifting up</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? 2 blockes of the sidewalk</p> <p>// First Request? YES //</p>	OPEN	19587	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<u>Request Comments</u> Difficult to get a baby stroller around or a wheelchair around the damage. // Prompts // // What is the damage? Sidewalk section is 2"-3" off the plane of the sidewalk // On the North Side of the intersection at Lancer Dr, and Old Providence Rd.	OPEN		
10812	06/17/2019	7464198			19532	OPEN
			<u>Request Comments</u> the sidewalk has cracked and caved in and is much lower than the surrounding sidewalk // Prompts // // What is the damage? The sidewalk has cracked and caved in // the damaged sidewalk is near the light pole in front of 4057 Redwood Ave	OPEN		
10835	06/17/2019	7465063			19534	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Utility cut in sidewalk improperly repaired. Result is dangerous tripping hazard. Sidewalk on both sides of 7th St. in poor condition between Beaumont Ave and Charlottetowne Ave, including areas that do not drain and missing/cracked/heavng sidewalk. //	OPEN		
11377	06/28/2019	7481581			20994	OPEN
			<u>Request Comments</u> Sidewalk is not even between the slabs. Major tripping hazard. Low spots pool water in front of duplEx and from 1804 to 1812. // Prompts // // What is the damage? Sidewalk is not even between the slabs. Pooling water in spots. // Very uneven sidewalk. People have tripped and fallen at this spot. Also water pooling in spots in front of 1810 to 1812 addresses. Thanks in advance for your attention.	OPEN		
11379	06/28/2019	7481590			20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk near crape myrtle. // On side of property along Thomas	OPEN		
11381	06/28/2019	7481593			20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Broken sidewalk section near fire hydrant //	OPEN		
11382	06/28/2019	7481595			20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk uneven near tree. //	OPEN		
11383	06/28/2019	7481594			20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Low sections of sidewalk. //			

Cityworks #	Request Date	Emerald #	COMMENTS	SR Status	WO #	WO Status
11384	06/28/2019	7481592		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Broken sidewalk sections // On side of property along Thomas			
11385	06/28/2019	7481591		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk sections at driveway // On side of property along Thomas			
11386	06/28/2019	7481597		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Sinking sidewalk near walk to front of home. Broken sidewalks at driveway. //			
11387	06/28/2019	7481596		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Broken sidewalk sections //			
11388	06/28/2019	7481598		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Step in sidewalk due to tree. //			
11389	06/28/2019	7481599		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Low and uneven sidewalk sections. //			
11390	06/28/2019	7481600		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Broken sidewalk sections //			
11391	06/28/2019	7481601		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Broken sidewalk sections //			
11392	06/28/2019	7481605		OPEN		
					20994	OPEN
			<u>Request Comments</u> // Prompts // // What is the damage? Broken sidewalk sections //			

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
11393	06/28/2019	7481606		OPEN		
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk at tree. //		20994	OPEN
11394	06/28/2019	7481602		OPEN		
			<u>Request Comments</u> // Prompts // // What is the damage? Broken section of sidewalk //		20994	OPEN
11395	06/28/2019	7481607		OPEN		
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk is too low and holds water //		20994	OPEN
11396	06/28/2019	7481611		OPEN		
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk uneven. //		20994	OPEN
11397	06/28/2019	7481612		OPEN		
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk raised and uneven near tree. //		20994	OPEN
11398	06/28/2019	7481608		OPEN		
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk //		20994	OPEN
11399	06/28/2019	7481609		OPEN		
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk sections broken and uneven. //		20994	OPEN
11819	07/11/2019	7497473		OPEN		
			<u>Request Comments</u>		16681	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>	<u>WO #</u>	<u>WO Status</u>
			<p><i>Citizen states that due to a pipe bust that the city had to repair, part of sidewalk is missing pieces of gravel and it needs to be repaired.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</i></p> <p><i>// What is the damage? Gravel Damage</i></p> <p><i>// First Request? NO //</i></p> <p><i>Citizen states that due to a pipe bust that the city had to repair, part of sidewalk is missing pieces of gravel and it needs to be repaired.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</i></p> <p><i>// What is the damage? Gravel Damage</i></p> <p><i>// First Request? NO //</i></p> <p><i>WO16681</i></p> <p><i>Locates are in and this job is scheduled to be completed by 7/26/19</i></p>			