

CITY OF CHARLOTTE

CITYWIDE RECORDS PROGRAM

PUBLIC RECORDS REQUEST #2513

The following materials have been gathered in response to public records request #2513. These materials include:

311 Service Requests

For further information about this request or the Citywide Records Program, please contact:

Cheyenne Flotree

Citywide Records Program Manager
City of Charlotte/City Clerk's Office
600 East 4th Street, 7th Floor
Charlotte, NC 28202
cheyenne.flotree@charlottenc.gov



Emerald Request Detail



| | | |
|---|-----------------------------------|-----------------------------------|
| Request #: 7253752 | Received By: Ebone Allen | Received: 12/26/2018 15:30 |
| Type: ZONING/COMPLAINT/ INSPECT | Origin: Citizen | Due: 12/31/2018 15:30 |
| Status: OPEN | Complex?: N | Resolved: |
| Priority: C-Routine | Public Official: | |
| Group: HNS Zoning | Work Unit: Edwards, Amanda | |
| Title: ZONING/COMPLAINT/ INSPECT | | |

| Request Location | Parcel | Named Creek | Juris | CMPD Div |
|--|--------|-------------|-------|----------|
| Caprington Av, Charlotte, NC 28262 At Caprington Av | | | Char | |

| Citizen Name | Citizen Type | Home Phone | Work Phone | Cell Phone | Organization |
|--|--------------|------------|---------------------------------|--------------|--------------|
| Jewel Jenkins 12630 Coltart Ct, Charlotte, NC 28262 | Caller | | | 803-600-4273 | |
| | | | E-Mail jewjenk@gmail.com | | |

Detail Description

Citizen states there are tractor trailers that park on a residential street, Citizen states they get out and leave the trailers there overnight.

| Request Prompt | Response |
|--|--|
| ADDRESS: Provide complete address including direction N, S, E, W | Clackwyck Ln and Caprington Av. |
| If vacant lot, lot #, and provide adjacent address, i.e. next to 600 E. Trade St. | NA |
| Where did the problem occur? | Clackwyck Ln and Caprington Av. |
| When did problem occur? | |
| When is best time to see occurrence? | at night |
| Who was involved? | NA |
| What would citizen like the city to do about the problem? | would like for them to be told that commercial vehicle cannot be parked in residential |
| Have you called about this problem before? | no |

| Inspection | Date | Inspector | Results |
|----------------------|----------------|---------------|--|
| Progress Note | Date | Author | Text |
| Note | 01/03/19 08:25 | aedwards | Inspection performed on 1/2/2019 (Note from DYNAMICS) |
| Note | 01/07/19 14:46 | aedwards | Reinspection performed on 1/7/2019 (Note from DYNAMICS) |
| Note | 01/22/19 10:10 | crmadmin | 1-Zoning Notice of Violation (Note from DYNAMICS) |
| Note | 01/22/19 10:10 | aedwards | 1-Zoning Notice of Violation to DEDICATED FREIGHT SERVICES, LLC (Note from DYNAMICS) |
| Note | 01/22/19 10:11 | aedwards | Phone Call (Note from DYNAMICS) |
| Note | 01/27/19 21:41 | aedwards | Reinspection performed on 1/19/2019 (Note from DYNAMICS) |
| Note | 02/25/19 14:44 | aedwards | Reinspection performed on 2/25/2019 (Note from DYNAMICS) |
| Note | 03/19/19 16:05 | aedwards | Reinspection performed on 3/19/2019 (Note from DYNAMICS) |
| Note | 03/19/19 16:10 | crmadmin | 1-Zoning Notice of Violation (Note from DYNAMICS) |
| Note | 03/19/19 16:10 | aedwards | 1-Zoning Notice of Violation to J B HUNT TRANSPORT INC (Note from DYNAMICS) |
| Note | 05/02/19 09:16 | aedwards | Reinspection performed on 4/18/2019 (Note from DYNAMICS) |
| Note | 05/02/19 09:17 | aedwards | Reinspection performed on 4/30/2019 (Note from DYNAMICS) |
| Note | 05/02/19 09:44 | crmadmin | 1-Zoning Notice of Violation (Note from DYNAMICS) |
| Note | 05/02/19 09:44 | aedwards | 1-Zoning Notice of Violation to ASCENT GLOBAL LOGISTICS, LLC DBA ASCENT POWER (Note from DYNAMICS) |
| Note | 05/03/19 15:49 | aedwards | Reinspection performed on 5/3/2019 (Note from DYNAMICS) |
| Note | 05/03/19 15:54 | crmadmin | 1-Zoning Notice of Violation (Note from DYNAMICS) |
| Note | 05/03/19 15:54 | aedwards | 1-Zoning Notice of Violation to ATLANTIC INTERMODAL |

Request #:7253752 (continued)

| Progress Note | Date | Author | Text |
|----------------------|----------------|---------------|--|
| | | | SERVICES LLC (Note from DYNAMICS) |
| Note | 05/14/19 20:53 | aedwards | Reinspection performed on 5/13/2019 (Note from DYNAMICS) |
| Note | 05/24/19 15:24 | aedwards | Reinspection performed on 5/24/2019 (Note from DYNAMICS) |
| Note | 05/30/19 22:47 | aedwards | Reinspection performed on 5/28/2019 (Note from DYNAMICS) |
| Note | 06/11/19 21:39 | aedwards | Reinspection performed on 6/10/2019 (Note from DYNAMICS) |
| Note | 06/16/19 22:23 | aedwards | Reinspection performed on 6/13/2019 (Note from DYNAMICS) |
| Note | 06/16/19 22:23 | aedwards | Reinspection performed on 6/15/2019 (Note from DYNAMICS) |

Resolution



Emerald Request Detail



Request #:7307430 Received By: Edward Dobson Received: 02/11/2019 18:26
 Type: ZONING/COMPLAINT/ INSPECT Origin: Citizen Due: 02/14/2019 18:00
 Status: CLOSED Complex?: N Resolved: 02/19/2019 23:28
 Priority: C-Routine Public Official:
 Group: HNS Zoning Work Unit: Edwards, Amanda
 Title: ZONING/COMPLAINT/ INSPECT

| Request Location | Parcel | Named Creek | Juris | CMPD Div |
|--|--------|-------------|-------|----------|
| Caprington Av, Charlotte, NC 28262 | | | Meck | |
| ... Semi is parked closer to Clackwyck Ln; almost at the stop sign. This portion of the street is city maintained. | | | | |

| Citizen Name | Citizen Type | Home Phone | Work Phone | Cell Phone | Organization |
|--|--------------|--------------------------------|------------|--------------|--------------|
| Pamela Norris | Caller | | | 919-270-8957 | |
| 708 Sawyers Mill Rd, Charlotte, NC 28262 | | E-Mail pamnorris2011@yahoo.com | | | |

Detail Description
 Citizen is calling to advise us of a semi-truck cab that is parked on Caprington Av closer to Clackwyck Ln.

| Request Prompt | Response |
|---|---|
| ADDRESS: Provide complete address including direction N, S, E, W | |
| If vacant lot, lot #, and provide adjacent address, i.e. next to 600 E. Trade St. | |
| Where did the problem occur? | This would have been parked sometime between 9Am-6Pm. |
| When did problem occur? | Today, February 11, 2019 |
| When is best time to see occurrence? | Usually, there are cabs/semis between night and weekend. |
| Who was involved? | Unknown. |
| What would citizen like the city to do about the problem? | She wants the City to tag the truck; inform them that they cannot park there. |
| Have you called about this problem before? | YES |

| Inspection | Date | Inspector | Results |
|------------|------|-----------|---------|
| | | | |

| Progress Note | Date | Author | Text |
|---------------|----------------|----------|--|
| Note | 02/12/19 22:27 | aedwards | Inspection performed on 2/12/2019 (Note from DYNAMICS) |

Resolution
 Case dismissed - Other reasons

Emerald Request Detail



| | | |
|---|--------------------------------------|-----------------------------------|
| Request #: 7385129 | Received By: Deanna Turbyfill | Received: 04/16/2019 16:37 |
| Type: ZONING/COMPLAINT/ INSPECT | Origin: Citizen | Due: 04/22/2019 16:37 |
| Status: CLOSED | Complex?: N | Resolved: |
| Priority: C-Routine | Public Official: | |
| Group: HNS Zoning | Work Unit: Edwards, Amanda | |
| Title: ZONING/COMPLAINT/ INSPECT | | |

| Request Location | Parcel | Named Creek | Juris | CMPD Div |
|---|--------|-------------|-------|----------|
| Caprington Av, Charlotte, NC 28262 At Clackwyck Ln | | | Char | |

| Citizen Name | Citizen Type | Home Phone | Work Phone | Cell Phone | Organization |
|--|--------------|------------|-----------------------------------|--------------|--------------|
| Natasha Bell-Walker 12418 Clackwyck Ln, Charlotte, NC 28262 | Caller | | | 704-905-2396 | |
| | | | E-Mail dionebell@yahoo.com | | |

Detail Description

Caller states that there are 18 wheelers parking on the road on both sides that have been doing it for about 3 years. Trailers are on the trucks while parking there

| Request Prompt | Response |
|--|------------------------|
| ADDRESS: Provide complete address including direction N, S, E, W | n/a |
| If vacant lot, lot #, and provide adjacent address, i.e. next to 600 E. Trade St. | n/a |
| Where did the problem occur? | caprington |
| When did problem occur? | 3 years |
| When is best time to see occurrence? | anytime of day |
| Who was involved? | 18 wheelers |
| What would citizen like the city to do about the problem? | wants the trucks moved |
| Have you called about this problem before? | no |

| Inspection | Date | Inspector | Results |
|------------|------|-----------|---------|
|------------|------|-----------|---------|

| Progress Note | Date | Author | Text |
|----------------|----------------|----------------|--|
| Note | 04/18/19 08:05 | aedwards | Inspection performed on 4/18/2019 (Note from DYNAMICS) |
| Request status | 04/29/19 08:41 | BREANNAH BATTS | Second citizen was notified of status. |

Resolution

Case dismissed - Other reasons



Emerald Request Detail



Request #:7406096
 Type: ZONING/COMPLAINT/ INSPECT
 Status: CLOSED
 Priority: C-Routine
 Group: HNS Zoning
 Title: ZONING/COMPLAINT/ INSPECT

Received By: Edward Dobson
 Origin: Citizen
 Complex?: N
 Public Official:
 Work Unit: Edwards, Amanda

Received: 05/02/2019 10:02
 Due: 05/07/2019 10:02
 Resolved: 05/14/2019 20:56

| Request Location | Parcel | Named Creek | Juris | CMPD Div |
|---|--------|-------------|-------|----------|
| Caprington Av, Charlotte, NC 28262 At Oakton Hunt Dr | | | Char | |

| Citizen Name | Citizen Type | Home Phone | Work Phone | Cell Phone | Organization |
|-----------------|--------------|------------|------------|--------------|--------------------------|
| Douglas Mercato | Caller | | | 704-723-0279 | |
| | | | | E-Mail | mercurydouglas@yahoo.com |

Detail Description

Citizen states there are tractor trailers that are parking in a residential area, which is prohibited. The parking usually occurs overnight and sometimes has around 6 tractor trailers at a time.

| Request Prompt | Response |
|--|--|
| ADDRESS: Provide complete address including direction N, S, E, W | |
| If vacant lot, lot #, and provide adjacent address, i.e. next to 600 E. Trade St. | |
| Where did the problem occur? | At night in the area of Caprington Av |
| When did problem occur? | At night |
| When is best time to see occurrence? | At night |
| Who was involved? | unknown; possible residents of the area |
| What would citizen like the city to do about the problem? | Citizen would like signs put up to help stop the parking in that area. |
| Have you called about this problem before? | NO |

| Inspection | Date | Inspector | Results |
|---------------|----------------|-----------|---|
| | | | |
| Progress Note | Date | Author | Text |
| Note | 05/05/19 22:29 | aedwards | Inspection performed on 5/3/2019 (Note from DYNAMICS) |
| Note | 05/06/19 08:21 | aedwards | Phone Call (Note from DYNAMICS) |

Resolution

Case dismissed - Other reasons