

Public Records Request #2946

The following materials have been gathered in response to public records request #2946. These materials include:

- Cityworks – Sidewalk Repair Service Requests – November 2018 to October 2019

This information was provided as a response to a public records request on 11/26/19 and is current to that date. There is a possibility of more current information and/or documents related to the stated subject matter.

Further Information

For further information about this request or the Citywide Records Program, please contact:

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CITYWORKS - SIDEWALK REPAIR SERVICE REQUESTS

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
4555	11/01/2018	7200610		CLOSED

Request Comments

Per B Ray w/PSD:

side walk repair this is located on Providence Rd between Olde White Ln and Rea Road . It is directly before the first right turn arrow pavement marking.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? sidewalk

// First Request? YES //

On Providence Rd between Olde White Lane and Rea Road

6620-6698 block of Providence Rd

4622	11/07/2018	7207448		CLOSED
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Request Comments

Caller's wife just fell and skinned her knee on the sidewalk

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? The sidewalk slab is shifting

// First Request? NO //

By DONNA MCNEIL : 11/07/18 12:33 Thomas McFarland, 559-281-0195, called because his wife just fell and skinned her knee.

Caller's wife just fell and skinned her knee on the sidewalk

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? The sidewalk slab is shifting

// First Request? NO //

Called Chaz Shaw to advise.

4627	11/07/2018	7207777		CLOSED
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Request Comments

Citizen sttes there are holes in the diwalk in front of 304 Hillside av. States the holes are about 4 squares from the stop sign

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES

// What is the damage? Hole in sidewalk

// First Request? YES //

4642	11/08/2018	7208935		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
4665	11/10/2018	7210962	<p>Citizen states sidewalk is cracked and crumbling for about 4 months // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk cracked and crumbling // First Request? YES //</p>	CLOSED
<u>Request Comments</u>				
4666	11/12/2018	7211231	<p>The raised portion of the sidewalk is in front of the residence not far from the mailbox in front of the tree. // Prompts // // What is the damage? The sidewalk is raised and uneven causing pedestrians to trip. // Uneven sidewalk on sidewalk in front of the residence.</p>	CLOSED
<u>Request Comments</u>				
4679	11/13/2018	7212666	<p>Please repair. // Prompts // // What is the damage? Sidewalk is all crumbled and broken up. Very difficult to walk over. // Duplicate SR# 4147</p>	CLOSED
<u>Request Comments</u>				
4687	11/14/2018	7213570	<p>Citizen states that the sidewalk at this location has broken gravel from a recent project that needs to be fixed. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Broken Gravel from a project // First Request? NO //</p>	CLOSED
<u>Request Comments</u>				
4710	11/14/2018	7214571	<p>Large oak tree fell during Michael. The roots tore up and broke the sidewalk. Tree has been removed and root ball cleared. Walkers and joggers have to use street or yard to pass by. // Prompts // // What is the damage? Concrete slabs have been pulled up and broken apart. // Sidewalk between front lawn and city easement. Duplicate SR4997 Citizen called to check status on sidewalk repair. I gave him the WO start date of Jan 2019. Bruce Levi Large oak tree fell during Michael. The roots tore up and broke the sidewalk. Tree has been removed and root ball cleared. Walkers and joggers have to use street or yard to pass by. // Prompts // // What is the damage? Concrete slabs have been pulled up and broken apart. // Sidewalk between front lawn and city easement. Large oak tree fell during Michael. The roots tore up and broke the sidewalk. Tree has been removed and root ball cleared. Walkers and joggers have to use street or yard to pass by. // Prompts // // What is the damage? Concrete slabs have been pulled up and broken apart. // Sidewalk between front lawn and city easement.</p>	CLOSED

Cityworks # Request Date Emerald # COMMENTS SR Status

Request Comments

NO CONCRETE AT CROSS WALK, ONLY GRAVEL
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
// What is the damage? SIDEWALK
// First Request? YES //
Jason: Could not find any WO's for this location

4752 11/15/2018 7215309 CLOSED

Request Comments

Caller states sidewalk in front of his house to right from streetview seems to be sinking and pooling water on sidewalk keeps getting deeper over time - caller has pictures, if helpful
// Prompts //
// What is the damage? sidewalk sinking
// First Request? YES //

4763 11/15/2018 7215655 CLOSED

Request Comments

Caller states the sidewalk is uneven and wheelchairs can not use sidewalk at location
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? uneven
// First Request? DON'T KNOW //
Caller states the sidewalk is uneven and wheelchairs can not use sidewalk at location
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? uneven
// First Request? DON'T KNOW //
Caller states the sidewalk is uneven and wheelchairs can not use sidewalk at location
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? uneven
// First Request? DON'T KNOW //

4791 11/19/2018 7218158 CLOSED

Request Comments

Citizen is stating that a city tree fell over and damaged the sidewalk in front of his house. Citizen is stating that about a foot of the stump is sticking out in the street.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No
// What is the damage? city tree fell over and ripped the sidewalk up
// First Request? YES //
Called Landscape Mgmt, already spoke to citizen this morning. LM is taking care of stump removal.

4792 11/19/2018 7218185 CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><u>Request Comments</u></p> <p>CUSTOMER STATES THERE IS A SINK HOLE UNDER THE SIDEWALK ACROSS THE STREET, SO THE SIDEWALK COLLAPSED ABOUT 6 INCHES.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SINK HOLE UNDER THE SIDEWALK; SIDEWALK COLLAPSED.</p> <p>// First Request? YES //</p> <p>Stuart Caldwell will investigate</p>	
4795	11/19/2018	7218427		OPEN

			<p><u>Request Comments</u></p> <p>Ground underneath Sidewalk along side of property has shifted resulting in a very uneven surface. Issue is significant enough that is could easily cause someone to fall</p> <p>// Prompts //</p> <p>// What is the damage? Ground underneath Sidewalk along side of property has shifted resulting in a very uneven surface. Issue is significant enough that is could easily cause someone to fall //</p> <p>Ground underneath Sidewalk along side of property has shifted resulting in a very uneven surface. Issue is significant enough that is could easily cause someone to fall</p> <p>Stuart Caldwell will investigate</p>	
4821	11/20/2018	7219991		CLOSED

			<p><u>Request Comments</u></p> <p>Damage done by builder</p> <p>// Prompts //</p> <p>// What is the damage? Broken, uneven sidewalk //</p> <p>Side walk has been damaged, and pedestrians are forced to walk around it into the street.</p>	
4834	11/20/2018	7220695		CLOSED

			<p><u>Request Comments</u></p> <p>Mr. Hollman called to report a crack in the sidewalk near 6906 and 6914 Sullins Rd.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Cracked sidewalk</p> <p>// First Request? YES //</p>	
4880	11/26/2018	7225299		CLOSED

			<p><u>Request Comments</u></p> <p>A cone needs to be placed near this hazard. I was talking to friends and feel over these. Fortunately, I did not impale my leg on this hazard.</p> <p>// Prompts //</p> <p>// What is the damage? Metal posts (two) sticking up from the sidewalk. They have sharp edges and are approximately 12 inches high. //</p> <p>Metal post sticking out of the sidewalk. I feel on this yesterday walking to the game. I have several contusions and cuts. It should be marked. It is on the side opposite the stadium.</p>	
4906	11/28/2018	7227477		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> CITIZEN ADVISED THAT THE SIDEWALK MAY HAVE SETTLED AND THERE IS STANDING WATER THERE. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK MAY HAVE SETTLED AND THERE IS STANDING WATER THERE. // First Request? YES // WICKVILLE DR	
4939	11/29/2018	7229757		OPEN

Request Comments

Kristen said that ther is a 2 inch gap in the sidewalk at location that needs to be repaired.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? Sidewalk
// First Request? YES //
A fire hydrant is right across from it , opposite the sidewalk .
Kristen said that ther is a 2 inch gap in the sidewalk at location that needs to be repaired.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? Sidewalk
// First Request? YES //
A fire hydrant is right across from it , opposite the sidewalk .

4949	11/30/2018	7230890		CLOSED
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Request Comments

// Prompts //
// What is the damage? Between the sidewalk ant the road //
The space between the sidewalk and the road is being used by cars to avoid the speed bump. This puts cars in very close proximity to the sidewalk. It also is muddy, unsightly and collect significant storm water. It is possible to have a curb installed to remedy the situation?
This is a problem that E&PM would have to make the decision. We only fix what is already in place.

4955	12/03/2018	7231971		OPEN
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Request Comments

// Prompts //
// What is the damage? a section of sidewalk is missing due to fiber fix back in MAY 2018 //
Back in May 2018 the sidewalk infront of my house got tore up due to AT&T issue.... it's been how long now???? and the sidewalk is still not fixed. It's absurd. Please send someone to fix it. it gets muddy and slippery when wet I have about fallen down many time myself walking dogs.. not to mention that tons of people use this sidewalk.

4965	12/03/2018	7232803		CLOSED
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Request Comments

Bob said that there was a leak about 3 weeks ago and that he was advised someone was going to come out to get the sidewalk repaired on near his address and it never happened and i saw no request or orders for it and his neighbors side needs to be repaired also . He said that the sidewalk was dug up and now it just has a hole and pinestraw on his section of the sidewalk and his neighbors section of the sidewalk . Bob would like that repaired.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? Sidewalk
// First Request? YES //

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
4971	12/03/2018	7233302		CLOSED
			<u>Request Comments</u> // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? HOLE IN SIDEWALK SOMEWHERE IN THIS AREA. // First Request? YES //	
4981	12/04/2018	7234075		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? sunken panels // 3 sunken panels in front of 226 W Park; when it rains there is several inches of standing water on the sidewalk	
4984	12/04/2018	7234196		CLOSED
			<u>Request Comments</u> This sidewalk was marked for repair earlier this year but the repair was never completed. // Prompts // // What is the damage? Tree roots have lifted the sidewalk // at the corner of Ridgeloach and Pineville-Matthews Road	
4985	12/04/2018	7234268		OPEN
			<u>Request Comments</u> several weeks have passed with no sidewalk repair, replacement // Prompts // // What is the damage? concrete was removed to repair water main problem and has not been replaced //	
4986	12/04/2018	7234283		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? There appears to be a "lift" in the sidewalk. // Employee was injured walking on the sidewalk into work.	
4987	12/04/2018	7234409		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? I'm requesting that you NOT damage my yard // The city has marked an area in the sidewalk in front of my house to repair where a water leak was repaired on July 6. It cost me over \$1000 to repair the sprinklers and re grade and plant good grass after the water repair. I am requesting that the city carefully hand dig only the affected area and not destroy my yard again. The last job was a terrible. Please please put the extra dirt on plastic and hand dig. Please don't tear up my sprinklers. WO6837	
4989	12/04/2018	7234647		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> Citizen states that the sidewalk in front of their home and there are many senior citizens that walk around and noticed one citizen that tripped from the condition of the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the sidewalk in front of the home is buckling and coming upward causing a hazard to the citizen that walk the sidewalk // First Request? YES // Citizen called to check status.	
4992	12/04/2018	7234892		CLOSED
			<u>Request Comments</u> Citizen states between property 315 and 325 settlers in the side walk is going in after a tree fell on the sidewalk. Due to time frame citizen requesting to place cones around the side walk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //	
5005	12/05/2018	7236106		CLOSED
			<u>Request Comments</u> Sidewalk repair please. This is not pertaining to a pot-hole. This is about s/w.	
5010	12/05/2018	7236271		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? The side walk is very uneven, cracked, and rocky. // Sidewalk on the eastside of block along side of Extravaganza Depot There are 3 utility cuts at this location, forwarding to Curtis Helms, no Free-Op found. This is a utility sidewalk repair, the work will be carried on WO#14245	
5017	12/05/2018	7236601		CLOSED
			<u>Request Comments</u> The grades in this area make water pool on the public sidewalk after any rain. This makes the sidewalk impassable and forces people to walk in the road. This gets worse in the winter when the water freezes. // Prompts // // What is the damage? Water flooding sidewalk // A section of sidewalk along Tremont Avenue where the sidewalk from the adjacent condos meets the street sidewalk routinely floods, making it impassable. When standing on Tremont Avenue, facing Atherton Heights Lane, the sidewalk intersection is just to the right. Mr. Trimble requested an update on 4/15/19. Relayed to him that repairs were at least 1 month out. this is not City maintained	
5033	12/06/2018	7237671		CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>Ms. Stinson states the sidewalk near the intersection of Grier Rd and E W T Harris Blvd where Grier Elementary and the CATO campus meets the sidewalk is not leveled. Ms. Stinson states she fell today during her daily walk because of the uneven pavement.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk is not leveled</p> <p>// First Request? YES //</p> <p>Near where Grier Elementary and the Campus Meets</p>	
5066	12/09/2018	7239567		CLOSED

Request Comments

A sewer lateral repair was done in June. The curb was temporarily repaired with asphalt and it's now holding drainage water since it's higher than the adjacent concrete. Silt is now being held against the driveway and tracked on tires. Please inform on schedule for permanent repair. Thank you.

// Prompts //

// What is the damage? High curb holding water and silt //

Curb area of sewer repair patch.

5132	12/11/2018	7241432		CLOSED
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Request Comments

This sidewalk has been displaced for many weeks now. Heavy pedestrian traffic in the area due to parking on Isleworth for St. Patrick's Cathedral. and children walking to St. Patrick's school, results in pedestrians in street or cutting through our yard. Any info on timing of the fix would be appreciated.

// Prompts //

// What is the damage? Tree fell during the last hurricane, leaving big hole and displacing several sections of sidewalk. //

20 Ft from the intersection of Isleworth and Dilworth Road east on the Isleworth side.

5151	12/12/2018	7242494		CLOSED
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Request Comments

Mrs. Paterson states that the sidewalk from Ardsley to Queens rd has become very uneven from tree growth. Causing certain areas to raise a few inches. Caller tripped on an uneven area of it today.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? the sidewalk is coming up from tree growth

// First Request? YES //

Mrs. Paterson states that the sidewalk from Ardsley to Queens rd has become very uneven from tree growth. Causing certain areas to raise a few inches. Caller tripped on an uneven area of it today.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? the sidewalk is coming up from tree growth

// First Request? YES //

5164	12/13/2018	7243017		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
5199	12/17/2018	7245368	<p>Sidewalk used a lot by neighbors walking, jogging, riding bikes. I don't want someone to get hurt.</p> <p>// Prompts //</p> <p>// What is the damage? Hole in sidewalk. Recently developed. Sidewalk has sloped for a while and has cracked but the hole is new. //</p> <p>Sidewalk is cracked, sloping and developing a hole that is new. There is about three or more inches from the top of hole to dirt. Getting dangerous I fear.</p> <p>Can you check it out?</p>	CLOSED
<u>Request Comments</u>				
5237	12/18/2018	7248266	<p>Two pavers have dropped down and it appears the area between the streetlamp and the electric handhole is sinking.</p> <p>// Prompts //</p> <p>// What is the damage? Sinkhole //</p> <p>By streetlamp in front of the Red Ginger restaurant.</p> <p>CALLED CHAZ SHAW TO INVESTIGATE SINKING SIDEWALK ISSUE</p>	CLOSED
<u>Request Comments</u>				
5257	12/19/2018	7249893	<p>// Prompts //</p> <p>// What is the damage? The sidewalk was replaced several years ago and it was poured below grade. This is causing standing water and mud/debris to accumulate, which is very slippery. The sidewalk needs to be replaced or a drainage solution added. //</p>	CLOSED
<u>Request Comments</u>				
5259	12/19/2018	7249896	<p>Citizen states the sidewalk in front of the Wendy's at given address is cracked and has a hole in the sidewalk causing a hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? CRACKS AND A HOLE IN SIDEWALK</p> <p>// First Request? YES //</p>	CLOSED
<u>Request Comments</u>				
5260	12/19/2018	7249974	<p>Citizen reports the sidewalk is cracked and damaged real bad in front of the Wendy's at given address.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? CRACKS AND DAMAGE TO SIDEWALK</p> <p>// First Request? YES //</p>	CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
5268	12/20/2018	7250559	<p>Pamela called to report a sinkhole in the ground near the light pole in front of 1240 Pegram St. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Hole in the sidewalk near the light pole // First Request? YES // CURTIS HELMS WILL INVESTIGATE SMD will set a cone and contact CDOT ROW to have the contractor resolve the issue.</p>	CLOSED

Request Comments

Citizen states there is 4 squares cracked an uneven in front of his address.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? 4 squares
// First Request? YES //

5304	12/21/2018	7251451		CLOSED
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Request Comments

Ms. Posley advised side walk has caved and sharp piec are sticking out. She advised she stepped into the hole and it broke skin.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? sidewalk
// First Request? YES //

5319	12/21/2018	7251571		CLOSED
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Request Comments

The water and mud collected on the sidewalk makes the sidewalk impassable.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? mud & water collecting in sidewalk
// First Request? YES //
Sidewalk collects water and mud is makes the sidewalk area in front of 2413 Mlrow Place impassable. Repair to level the sidewalk to divert the water to the storm drain is necessary. Please advise. Thank you!
The water and mud collected on the sidewalk makes the sidewalk impassable.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? mud & water collecting in sidewalk
// First Request? YES //
Sidewalk collects water and mud is makes the sidewalk area in front of 2413 Mlrow Place impassable. Repair to level the sidewalk to divert the water to the storm drain is necessary. Please advise. Thank you!

5335	12/22/2018	7252364		CLOSED
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Request Comments

// Prompts //
// What is the damage? The sidewalk sections have sunk below surface level. Water and mud collects there, making it unsafe for pedestrians. //

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
5411	12/28/2018	7256250		CLOSED

Request Comments

// Prompts //

// What is the damage? Side walk is uneven and is collecting water and slippery mud that is unsafe //
Side walk needs to be repaired. Water is pooling everytime it rains, mud is collecting and has become a hazard to citizens walking on sidewalk

// Prompts //

// What is the damage? Side walk is uneven and is collecting water and slippery mud that is unsafe //
Side walk needs to be repaired. Water is pooling everytime it rains, mud is collecting and has become a hazard to citizens walking on sidewalk

By KEELA MCCLAIN : 01/07/19 14:58 Citizen called to check on the status of this request. Citizen was advised of 45-90 day repair timeframe.

By JAMAR MYERS : 05/10/19 09:05 citizen called over to get a status of request advised that i would send this request back over to advised that the sidewalk is holding water and mud and making it slippery and hazardous for people to walk on . Would like to be contacted on when we can come out and repair it.

// Prompts //

// What is the damage? Side walk is uneven and is collecting water and slippery mud that is unsafe //
Side walk needs to be repaired. Water is pooling everytime it rains, mud is collecting and has become a hazard to citizens walking on sidewalk

// Prompts //

// What is the damage? Side walk is uneven and is collecting water and slippery mud that is unsafe //
Side walk needs to be repaired. Water is pooling everytime it rains, mud is collecting and has become a hazard to citizens walking on sidewalk

5434	12/31/2018	7258106		CLOSED
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Request Comments

a large truck damaged the sidewalk curb at the traffic circle. it is in pieces now and has damaged the black mat. it is popped up a few inches making it a trip hazard.

// Prompts //

// What is the damage? sidewalk curb in large pieces and has popped up the black curb piece for visually impaired //
sidewalk at corner of Selwyn Ave and Carlanda Circle

5436	12/31/2018	7258371		CLOSED
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Request Comments

// Prompts //

// What is the damage? Giant puddles //

The brick sidewalk along 5th Street is a disaster when it rains. There is one particular puddle that is far too deep to walk through when it rains. The only options are to cross the street or walk through the muddy, unkempt landscaping Fifth and Poplar doesn't keep up. Any help is appreciated. Happy 2019!

SR5439

5440	01/01/2019	7258643		CLOSED
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Request Comments

Unsafe and ADA non compliant conditions exist EVERY time it rains on this sidewalk. It MUST be fixed ASAP so that we don't all get run over because we can't walk on the sidewalk.....

// Prompts //

// What is the damage? Unsafe conditions during rain //

Unsafe and ADA non compliant conditions exist EVERY time it rains on this sidewalk. It MUST be fixed ASAP so that we don't all get run over because we can't walk on the sidewalk.....

5441	01/02/2019	7258684		CLOSED
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<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
<u>Request Comments</u>				
<i>Potential hazard for pedestrians who could trip and fall onto oncoming fast moving traffic on Randolph Rd.</i>				
<i>// Prompts //</i>				
<i>// What is the damage? Sidewalk is broken and uneven //</i>				
<i>Sidewalk is broken and uneven. Pedestrians could trip and fall onto the very busy Randolph Rd.</i>				
5449	01/02/2019	7259190		CLOSED
<u>Request Comments</u>				
<i>Midway down the block on West Fifth</i>				
<i>// Prompts //</i>				
<i>// What is the damage? Dip in sidewalk //</i>				
<i>Brick sidewalk has a dip that immediately fills up deep with water and the only way around is into mulch that is a mud pool -- so stepping into the narrow road is the only option.... On Fifth along condos.</i>				
<i>THIS MIGHT BE RELATED TO 300 W 5TH STREET SIDEWALK REQUESTS (5436, 5439, 5446)</i>				
<i>SR5436</i>				
<i>SR5439</i>				
<i>SR5446</i>				
5459	01/02/2019	7259798		CLOSED
<u>Request Comments</u>				
<i>Uneven side walk and huge puddles of water</i>				
<i>// Prompts //</i>				
<i>// What is the damage? Sinking side walk no drainage when it rains //</i>				
<i>5th and Poplar in uptown - all down 5th street.</i>				
5509	01/03/2019	7261490		CLOSED
<u>Request Comments</u>				
<i>TREE FELL IN OCTOBER ON ISLEWORTH SIDE OF HOME BRINGING UP THE SIDEWALK AND LEAVING A HOLE, CONES HAVE BEEN PLACED AROUND HOLE</i>				
<i>// Prompts //</i>				
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>				
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i>				
<i>// What is the damage? SIDEWALK LIFTED CREATING A HOLE //</i>				
5521	01/03/2019	7262111		CLOSED
<u>Request Comments</u>				
<i>Dave Layton states the sidewalk repairs are needed at Dilsworth Rd East/Isleworth Ave down from St. Pat's Church at the corner, Dilsworth/Sarah Marks, and at the intersection of Ideal Way and Dilsworth Rd West.</i>				
<i>// Prompts //</i>				
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>				
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i>				
<i>// What is the damage? Trees that were in the City Right of Way were uprooted from the storm and have caused damage to the sidewalk down Dilworth Ave near several intersections. The first is near the intersection of E Dilworth and Isleworth down from St. Pat's Church at the corner. //</i>				
<i>states the sidewalk repairs are needed at Dilsworth Rd East/Isleworth Ave down from St. Pat's Church at the corner, Dilsworth/Sarah Marks, and at the intersection of Ideal Way and Dilsworth Rd West.</i>				
5526	01/03/2019	7262652		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> safety hazard for people // Prompts // // What is the damage? cracked, uneven, crumbling, // sidewalk in front of house has broken and crumbled with pot holes in sidewalk, causing hazard for pedestrians.	
5559	01/04/2019	7263539		CLOSED
			<u>Request Comments</u> Citizen states the sidewalk in front of 7041 Kingtswood Drive is raised up and causes people to trip. Citizen would like for it to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is raised up // First Request? YES // By MARY LEWIS : 07/09/19 15:47 Citizen advised that the sidewalk still has not been repaired.	
5596	01/07/2019	7265270		CLOSED
			<u>Request Comments</u> Citizen states there is a crack in the sidewalk in front of his home // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk right in front of home. // First Request? YES // Resident inquired about progress on the repairs and needs a timeline. Spoke to spouse (Cyndee McClain) and committed to provide an exact date for the repairs to accommodate dog's sensitivity to noise.	
5613	01/07/2019	7266404		CLOSED
			<u>Request Comments</u> Delynn Gilmore states the steps that lead from the sidewalk to the street are damaged. A few peopl, including herself, have fallen because the steps are crooked. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? The steps that lead from the sidewalk to the street are crooked. // First Request? YES // I investigated this and the steps are NOT city maintained this falls under the home owner.	
5618	01/07/2019	7266717		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Two squares of the sidewalk are caving in // There are two squares of the sidewalk next to 4028 Constable Ct. that are caving in. We think the sewer pipe below the sidewalk is broken causing the sidewalk to cave in. Can someone please inspect the sewer and sidewalk. The caved sidewalk is a tripping hazard.	
5620	01/07/2019	7266790		CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<i>The sidewalk shows significant signs of buckling and is a trip hazard. // Prompts // // What is the damage? Concrete is buckling // Sidewalk directly in front of the 5221 Airport Drive address.</i>	
5636	01/08/2019	7267466		CLOSED

Request Comments

Citizen states that the sidewalk along side the property is slanted and creating a pool of water when there is heavy rain and leaves mud and dirt all on the sidewalk.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? sidewalk is slanted and creating a pool of water when there is heavy rain

// First Request? YES //

5649	01/08/2019	7268324		OPEN
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Request Comments

10200 BLOCK OF TRAILMOOR ROAD THE SIDEWALK NEEDS TO BE REPAIRED. POSSIBLE DANGER TO PUBLIC.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK

// First Request? YES //

5654	01/08/2019	7268583		CLOSED
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Request Comments

additionally, lack of curb from park rd down poindexter on right causing cars to drive in buffer between sidewalk and road causing deep tire marks and a constant mess. thank you

// Prompts //

// What is the damage? the sidewalk and apron to driveway of 2932 Park Rd (driveway on poindexter). is badly damaged (cracked and heaved). This is a trip hazard and unsightly. //

5660	01/08/2019	7268833		CLOSED
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Request Comments

RAILING AT SIDEWALK HAS BEEN DEMOLISHED BY A FALLEN TREE

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK AND RAILING

// First Request? NO //

5684	01/09/2019	7270023		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><i>Citizen states her curbs need to be replaced, They are no longer there. wouldlike to have the curbs repaired.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? Curb</i></p> <p><i>// First Request? YES //</i></p> <p><i>Citizen states her curbs need to be replaced, They are no longer there. wouldlike to have the curbs repaired.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? Curb</i></p> <p><i>// First Request? YES //</i></p> <p><i>By KAPRIA WHITE : 03/29/19 09:01 Citizen called to check the status of request.</i></p>	
5685	01/09/2019	7270038		CLOSED

Request Comments

SIDEWAKL IS RAISED DUE TO ROOTS FROM OAK TREE

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK RAISED DUE TO ROOTS FROM TREE

// First Request? YES //

5702	01/09/2019	7270849		CLOSED
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Request Comments

One section of concrete has heaved, and the new pavers installed for the pedestrian crosswalk have sunk, both creating a trip issue for anyone walking in that area.

// Prompts //

// What is the damage? Trip issues //

Sidewalk along E. Woodlawn from the new pedestrian crosswalk to the traffic light for the 2 shopping centers.

5703	01/09/2019	7270878		CLOSED
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Request Comments

opening a new request citizen states sidewalk was never repaired. Previous request is 6975782

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// What is the damage? prev REQ # 6975782 //

5705	01/09/2019	7270979		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>broken sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree fell and broke sidewalk // First Request? YES // broken sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree fell and broke sidewalk // First Request? YES // By JAMAR MYERS : 03/12/19 15:52 Citizen called in to get an update on the request to find out the status of this request to find out when it would be done By LEIBA ANDREWS : 04/02/19 11:27 Citizen called to check status on the sidewalk repair</p>	
5724	01/10/2019	7271734		CLOSED

Request Comments

Citizen stated that sidewalk needs repair and there may possible be a damaged sewer drain beneath that is causing sidewalk to cave in. Sidewalk is above the sewer drain.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes

// What is the damage? sidewalk is caving in

// First Request? NO //

Across the street from this location, the sidewalk above the sewer drain.

By EDWARD DOBSON : 03/05/19 16:51 Citizen is calling in to request the status of her request filed for this sidewalk repair; advieed the request is still open and to allow the 45-90 day time period to elapse regarding the repair.

Citizen stated that sidewalk needs repair and there may possible be a damaged sewer drain beneath that is causing sidewalk to cave in. Sidewalk is above the sewer drain.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes

// What is the damage? sidewalk is caving in

// First Request? NO //

Across the street from this location, the sidewalk above the sewer drain.

5753	01/11/2019	7273143		CLOSED
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Request Comments

(Shopton Rd W starting off of Rt 160) Several months ago a contractor put in a pipeline between Harris Teeter and Berewick location starting at Harris Teeter and did a nice job of replacing the sidewalks and relaying grass when finished. So we now have another contractor laying another set of pipeline after the first job was completed. The city added new side walks between Harris Teeter and the

// Prompts //

// What is the damage? busted concrete from contractors working on laying piping. //

Between Harris Teeter and the Berewick Developement

5771	01/14/2019	7274629		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
5792	01/14/2019	7275870	<p>the caller says that entire surface is underwater and has been this way for over a year. She says she called a year ago and has left messages for the street maintenance. She says that kids have to wait in the street for the school bus. She is not sure if it is a drainage issue or not.</p> <p>// Prompts //</p> <p>// What is the damage? rectangular block is 4 feet x 12 constantly underwater and below the other blocks</p> <p>// First Request? NO //</p> <p>By ANTAWUAN SCHOFIELD : 01/24/19 08:34 Caller wants update</p>	OPEN
<u>Request Comments</u>				
5804	01/15/2019	7276600	<p>// Prompts //</p> <p>// What is the damage? The potholes and damage to the street causes the access ramp on the corner and sidewalk to flood. It isn't accessible to people when it rains. People are getting splashed by cars. There are 3 lanes of traffic. The left turn lane is too close to the curb. //</p> <p>In front of the MIC Building on the corner of Brevard and 3rd St. A request for street repair was submitted 1/14/19, Request # EW856122. The sidewalk along with the access ramp on the corner will need to be repaired. With Rain the water backs up on the sidewalk. The sidewalk and access ramp is damaged.</p> <p>concrete work should be done before paving</p>	CLOSED
<u>Request Comments</u>				
5833	01/16/2019	7278179	<p>MS. Felicia Thompson states there is a handicap ramp on the city sidewalk and water pools at it. It has been ongoing for years. She states there was request prior but unable to find request.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? HANDICAP RAMP</p> <p>// First Request? NO //</p>	CLOSED
<u>Request Comments</u>				
5838	01/16/2019	7278304	<p>DAMAGED SIDEWALK OUTSIDE OF ENTRANCE TO COMMUNITY.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? PART OF THE SIDEWALK IS SUNKEN IN</p> <p>// First Request? YES //</p> <p>DAMAGED SIDEWALK OUTSIDE OF ENTRANCE TO COMMUNITY.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? PART OF THE SIDEWALK IS SUNKEN IN</p> <p>// First Request? YES //</p> <p>SHARON RD WEST</p>	CLOSED
<u>Request Comments</u>				
5865	01/17/2019	7279749	<p>// Prompts //</p> <p>// What is the damage? A city owned tree has roots that caused significant damage to the sidewalk/drive by my home. There is currently a significant tripping hazard. //</p>	CLOSED

Cityworks # **Request Date** **Emerald #** **COMMENTS** **SR Status**

Request Comments

It is continually covered with mud and is unwalkable. If there are heavy rains, the water level is 3-5 inches , and this is approximately 15-20 feet long. It could use a weir drain at ground level because there is a drain culvert right below it on the road. Please fix this area. Thanks.

// Prompts //

// What is the damage? Every time it rains, this sidewalk floods. //

The sidewalk needing repairs is between 2711 Saintfield Place and runs towards the side of the house on the corner of Saintfield Place and 806 Mallow Place.

5949 01/22/2019 7283724 CLOSED

Request Comments

Ms. Burroughs states the pavement on the sidewalk in front of her home. She states the pavement is uneasy states she utilizes a walker and is unable to walk along the sidewalk. The condition of the pavement is also affecting her driveway. Believes it is due the trees that were planted in the front her home

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// First Request? YES //

Ms. Burroughs states the pavement on the sidewalk in front of her home. She states the pavement is uneasy states she utilizes a walker and is unable to walk along the sidewalk. The condition of the pavement is also affecting her driveway. Believes it is due the trees that were planted in the front her home

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// First Request? YES //

Citizen called to check status. Gave WO date.

By BREANNAH BATTS : 09/20/19 10:23 Citizen called back for status and says the the there is a group outside working on the wrong sidewalk. CSR reffered citizen to street maintenance.

Ms. Burroughs states the pavement on the sidewalk in front of her home. She states the pavement is uneasy states she utilizes a walker and is unable to walk along the sidewalk. The condition of the pavement is also affecting her driveway. Believes it is due the trees that were planted in the front her home

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// First Request? YES //

Citizen called for status and says there is a crew outside working on the wrong section of sidewalk. Gave citizen FOS # to contact.

5962 01/22/2019 7284167 CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
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Rebecca states that there was a construction crew out last month that was out to repair the side walk in front of her home and afterwards she noticed that the crew has cracked her driveway.
 // Prompts //
 // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
 // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
 // What is the damage? Citizens driveway
 // First Request? NO //
 most of what I seen look to be done a while back. I will send to the other supervisor to get his side.
 By DEANNA TURBYFILL : 03/22/19 16:32 Caller states that the her driveway has still not been fixed and is looking for updates
 Rebecca states that there was a construction crew out last month that was out to repair the side walk in front of her home and afterwards she noticed that the crew has cracked her driveway.
 // Prompts //
 // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
 // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
 // What is the damage? Citizens driveway
 // First Request? NO //
 Phone #7049685420

5977	01/23/2019	7285419		CLOSED
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Request Comments

City looked at the section three years ago and scraped all the dirt off between sidewalk and curb but this did not solve the problem. Sidewalk section is above a storm drain that has sunk causing sidewalk to sink
 // Prompts //
 // What is the damage? Sidewalk has sunk and water pools. //
 Sidewalk has sunk and water constantly pools causing everyone to walk in street.

6030	01/24/2019	7286964		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CRUB IS CRACKED (AND THEY FOUGHT TFOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKIEN CARE OF</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>This is the only request I can find for this address. I will send it to the FOS over concrete . With the back log of work it will be some time before we can get to it.</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CRUB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKIEN CARE OF</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CRUB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKIEN CARE OF</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>By LUCY BROWN : 02/25/19 14:59 Caller is trying to get an update on this request.Last time she called she was told the due date was 02/04/19</p> <p>Citizen called to check status (by 311). Gave timeline of 45-90 days (or longer) - see Dee Hager's comment.</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CURB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKEN CARE OF</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CURB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKEN CARE OF.</p> <p>MRS PHILLIPS STATED THAT IS A PIECE OF ASPHALT THAT NEEDS TO BE REPAIRED.</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>WHEN THE RESURFACING WAS DONE A PIIECE OF HEAVY EQUIPMENT KNOCKED A PORTION OF THE CURB IS CRACKED (AND THEY FOUGHT FOR THIS CURB) SAID SHE KEEPS CALLING AND NOT TAKEN CARE OF.</p> <p>MRS PHILLIPS STATED THAT IS A PIECE OF ASPHALT THAT NEEDS TO BE REPAIRED.</p> <p>// Prompts //</p> <p>// Exact location? 927 GREENHILL</p> <p>// First Request? NO</p> <p>// Is the resurfacing complete? Quality Complaint YES</p> <p>// Is the question regarding a resurface decision? Appeal NO //</p> <p>By TERKESHIA ANDERSON : 04/12/19 12:03 Citizen c/b in to follow up on request</p>	

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> BETWEEN SIDEWALK AND GRASS, A TREE WAS TAKEN OUT BUT CONCRETE WAS NEVER REPLACED // Prompts // // On a City maintained street? If not, refer to NCDOT YES // Exact location? IN FRONT OF HOME // First Request? YES // Is the resurfacing complete? Quality Complaint NO // Is the question regarding a resurface decision? Appeal NO //	
6044	01/25/2019	7287004		CLOSED

Request Comments

NOT A SIDEWALK REPAIR -- Kathy Harter works for Cindy Park Home Owners Association. In their development, they are in need of four handicap ramp runners. Two of the ramps are near the entrance of Cindy Park on each side and the remaining two ramps are at the dead end sign on each side. They are the runners that go on the ramps that connect to the sidewalk. Per T Van Tassel these are the truncated dome mats. 2 on Cindy Park and 2 on the other street.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? truncated dome mats (4)
// First Request? YES //

6048	01/25/2019	7287896		CLOSED
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Request Comments

Stephen is a board member for the HOA and states the sidewalk on Blakeney Heath rd that intersects with Fieldcroft Dr. the pavement is uneven could cause someone the trip and fall.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? Uneven
// First Request? YES //
Stephen is a board member for the HOA and states the sidewalk on Blakeney Heath rd that intersects with Fieldcroft Dr. the pavement is uneven could cause someone the trip and fall.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? Uneven
// First Request? YES //
By BRIE-ANNE JOHNSON : 02/28/19 15:22 Called back to find out reapiir status. Advised 45-90 days after request is entered.
Stephen is a board member for the HOA and states the sidewalk on Blakeney Heath rd that intersects with Fieldcroft Dr. the pavement is uneven could cause someone the trip and fall.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? Uneven
// First Request? YES //
By ZEKIA YOUNG : 03/22/19 11:41 Spoke to Stephen and discussed this request and advised of time frame 45 to 90 days isnt up yet

6049	01/25/2019	7287907		OPEN
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Cityworks # **Request Date** **Emerald #** **COMMENTS** **SR Status**

Request Comments

Stepehn states the sidewalk is uneven to the point where someone can seriously injured.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No

// What is the damage? Uneven

// First Request? YES //

Grey Squirrel Ct

Stepehn states the sidewalk is uneven to the point where someone can seriously injured.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No

// What is the damage? Uneven

// First Request? YES //

Grey Squirrel Ct

By BRIE'-ANNE JOHNSON : 02/28/19 15:23 Called back to check on status. Advised 45-90 days for repair.

By ZEKIA YOUNG : 03/22/19 11:39 Spoke to Stephen and advise status of this request

6050 01/25/2019 7287919 CLOSED

Request Comments

Stepehn states if you turn down Blankey Dr. there are several sidewalks that need to be repaired. They have all been damaged due to the current rain.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No //

Stepehn states if you turn down Blankey Dr. there are several sidewalks that need to be repaired. They have all been damaged due to the current rain.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No //

By BRIE'-ANNE JOHNSON : 02/28/19 15:26 Called Back to check status. Advised 45-90 days to repair. Repairs needed in front of:

9424 Autumn Applause Dr.

9408 Autumn Applause Dr.

9330 Autumn Appause Dr.

9326 Autumn Applause Dr.

9322 Autmn Applause Dr.

By ZEKIA YOUNG : 03/22/19 11:20 Advised Stephen of status of request and discussed notes

6054 01/25/2019 7287941 CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6091	01/28/2019	7290821	<p>Citizen states the sidewalk to the right of the front of the building was torn up by the city and it was never repaired. Citizen states not it is becoming a hazard, states people are tripping and water collects there at times.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk torn up</p> <p>// First Request? YES //</p> <p>By TANESHA DIXON : 04/03/19 13:12 Citizen called to check status advised to allow more time</p> <p>Citizen states the sidewalk to the right of the front of the building was torn up by the city and it was never repaired. Citizen states not it is becoming a hazard, states people are tripping and water collects there at times.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk torn up</p> <p>// First Request? YES //</p> <p>By LORA MARSHALL : 05/08/19 11:34 Mr. Anthony called to check the status again. He would like to know when the sidewalk will be repaired, it has been over 90 days. He states, it poses a safety hazard to pedestrians.</p> <p>By BREANNAH BATTS : 06/05/19 12:41 Citizen was notified of status and CSR reached out to SM for futher information and was provided the supervisor's contact information.</p> <p>Citizen states the sidewalk to the right of the front of the building was torn up by the city and it was never repaired. Citizen states not it is becoming a hazard, states people are tripping and water collects there at times.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk torn up</p> <p>// First Request? YES //</p> <p>By TERKESHIA ANDERSON : 07/29/19 12:35 Citizen c/b stated had not heard from supervisor f/u on sidewalk repair</p>	CLOSED

Request Comments

From this address door to the left on the sidewalk is a piece of the sidewalk that is slanted to the point where it does not drain properly creating a large puddle and a lot of deposited dirt from water runoff.

// Prompts //

// What is the damage? slanted to the point //

Sidewalk -

From this address door to the left on the sidewalk is a piece of the sidewalk that is slanted to the point where it does not drain properly creating a large puddle and a lot of deposited dirt from water runoff.

From this address door to the left on the sidewalk is a piece of the sidewalk that is slanted to the point where it does not drain properly creating a large puddle and a lot of deposited dirt from water runoff.

// Prompts //

// What is the damage? slanted to the point //

Sidewalk -

From this address door to the left on the sidewalk is a piece of the sidewalk that is slanted to the point where it does not drain properly creating a large puddle and a lot of deposited dirt from water runoff.

By CASSANDRA ALLISON : 03/15/19 15:11 Sharon asking for update I transferred to Kim at SStreet maintenance for further assistance

6096	01/28/2019	7291024		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6103	01/29/2019	7291622	<p>Citizen states the sidewalk is cracked and raised and could cause an accident . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Raised and cracking // First Request? YES //</p>	CLOSED

Request Comments

Caller ststes side walk is uneven
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES
// What is the damage? Uneven
// First Request? YES //
Caller ststes side walk is uneven
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES
// What is the damage? Uneven
// First Request? YES //

By BRIE'-ANNE JOHNSON : 02/28/19 15:24 Called back to check status. Advised 45-90 days for repair.

6110	01/29/2019	7291829		CLOSED
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Request Comments

Recently The Parc at Sharon Amity Memory Care had a HUD REAC (Real Estate Assessment Center). The HUD Inspector found several feet of cracked, uneven sidewalk in front of the facility that was a trip hazard, and sharp edges that could cause cutting/breaking of skin or other bodily harm.

// Prompts //

// What is the damage? Sidewalk is a major trip hazzard //

By CHERYL LYON-JUSTICE : 02/05/19 12:54 CITIZEN CALLED TO CHECK STATUS OF REQUEST. I TRANSFERRED HIM TO STREET MAINTENANCE BECAUSE IT IS URGENT

Recently The Parc at Sharon Amity Memory Care had a HUD REAC (Real Estate Assessment Center). The HUD Inspector found several feet of cracked, uneven sidewalk in front of the facility that was a trip hazard, and sharp edges that could cause cutting/breaking of skin or other bodily harm.

// Prompts //

// What is the damage? Sidewalk is a major trip hazzard //

6116	01/29/2019	7292269		CLOSED
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Request Comments

// Prompts //

// What is the damage? There is a pile of dirt blocking the sidewalk. //

6119	01/29/2019	7292534		OPEN
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Request Comments

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? sidewalk

// First Request? YES //

6129	01/30/2019	7293494		CLOSED
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Cityworks # Request Date Emerald # COMMENTS SR Status

Request Comments

Citizen advised that the entrance from street to sidewalk is cracked and sinking in.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Entrance from street to sidewalk is cracked and sinking in.

// First Request? YES //

6166 02/01/2019 7295407 OPEN

Request Comments

Ms. Hutchens states that a water project was done a few months ago due to a piping issue and the area where her driveway and the public sidewalk is located has been "busted up" and was never repaired. She is concerned because she has two small children that sometimes play outside along with other children and she believes that it is causing a hazard.

// Prompts //

// Is this creating a traffic hazard? NO

// On a City maintained street? If not, refer to NCDOT YES

// First Request? YES //

By VANESSA JIMENEZ : 04/02/19 07:40 Citizen states that they were calling back to check status.

6168 02/01/2019 7295548 CLOSED

Request Comments

small brick wall at 10th and Poplar median is severely damaged from car driving into it. Would like to correct it being fixed.

// Prompts //

// What is the damage? severe damage to small brick wall //

The median at 10th & Poplar uptown has a short brick wall that someone has driven their car into and severely damaged. I would like to request it be fixed as it is currently a pile of broken bricks on one side.

6169 02/01/2019 7295605 CLOSED

Request Comments

Sidewalk 3 or 4 panels are uneven at location, near sidewalk ramp into the street

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Sidewalk uneven

// First Request? YES //

6170 02/01/2019 7295618 CLOSED

Request Comments

Citizen states there is a large gap in sidewalk about a foot deep

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? sidewalk

// First Request? YES //

Sent email to Jeremy Hill to investigate

6173 02/01/2019 7295868 CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven segments of concrete from settling or tree/root growth from adjacent tree. // The side walk immediately outside my door at Suite D. I have reported this sidewalk repair request numerous times. Please contact me and let me know when this can be repaired. The sidewalk pedestrian traffic continues to trip on it on a daily basis.	
6178	02/01/2019	7296409		CLOSED
			<u>Request Comments</u> I am the President of this Selwyn Village HOA. This could be quite dangerous. Thank you! // Prompts // // What is the damage? 36" sink hole beneath the sidewalk. Visible. // 36" sink hole beneath the sidewalk. Visible. CALLED DEE HAGER TO INVESTIGATE.	
6184	02/02/2019	7296582		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk is missing a slab. This presents a trip and fall hazard // The sidewalk on East 36th, just east of the referenced address is missing a slab right above Little Sugar Creek and presents a trip and fall hazard. // Prompts // // What is the damage? Sidewalk is missing a slab. This presents a trip and fall hazard // The sidewalk on East 36th, just east of the referenced address is missing a slab right above Little Sugar Creek and presents a trip and fall hazard. By BREANNAH BATTS : 02/14/19 09:34 Citizen called back to check status and was notified of timeframe.	
6191	02/03/2019	7296855		CLOSED
			<u>Request Comments</u> Sidewalk needs repair. Middle section of sidewalk of 1838 S Wendover Rd lot needs repair. // Prompts // // What is the damage? Sidewalk // Sidewalk section severely uneven/buckled causing trip hazard. Needs new concrete section poured. Grinding down won't be enough. Section is right in the middle of sidewalk of lot of 1838 S Wendover Rd	
6200	02/04/2019	7297590		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Tree root damage // Sidewalk has been significantly raised from the oak tree causing a trip hazard	
6205	02/04/2019	7297798		CLOSED
			<u>Request Comments</u> City removed sidewalk to repair fire hydrant and never returned to replace the sidewalk // Prompts // // What is the damage? Missing sidewalk // End of cul-de-sac	
6207	02/04/2019	7297818		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><u>Request Comments</u></p> <p>Caller states there is a damaged sidewalk // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Cracks, uneven // First Request? YES //</p>	
6208	02/04/2019	7278802		CLOSED
			<p><u>Request Comments</u></p> <p>NOT A SIDEWALK REPAIR -- Caller states there is a lot of mud covering about 100 feet of sidewalk causing children to walk in the street. This is a busy area and citizen states this is becoming a dangerous situation. Called customer back 2/4 and he said he believes it is coming from adjoining business park, when it rains hard, mud and water roll down hill onto sidewalk.</p> <p>His main concern is to get sidewalk cleaned off. Will put ticket in for Stm Wtr Services // Is the obstruction on the sidewalk? YES // What is the obstruction? mud // How long has obstruction been there? several weeks // NOT A SIDEWALK REPAIR -- Caller states there is a lot of mud covering about 100 feet of sidewalk causing children to walk in the street. This is a busy area and citizen states this is becoming a dangerous situation. Called customer back 2/4 and he said he believes it is coming from adjoining business park, when it rains hard, mud and water roll down hill onto sidewalk.</p> <p>His main concern is to get sidewalk cleaned off. Will put ticket in for Stm Wtr Services // Is the obstruction on the sidewalk? YES // What is the obstruction? mud // How long has obstruction been there? several weeks // DEE - possibly the 7800 blk of Ballantyne Commons Pkwy</p>	
6215	02/04/2019	7298877		CLOSED
			<p><u>Request Comments</u></p> <p>Mr. McCoy states the sidewalk near his driveway is sinking down on both sides. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sinking // First Request? YES // Needs repair</p>	
6218	02/04/2019	7298983		CLOSED
			<p><u>Request Comments</u></p> <p>Citizen requested for sidewalk to be repaired as someone walked on wet cement with boots and a dog thus leaving deep imprints of sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? deep imprints on sidewalk // First Request? YES // By LORA MARSHALL : 02/25/19 10:16 Ms. Lee called in to check the status of he request regarding the sidewalk repair located at 2426 Westfield Road.</p>	
6232	02/05/2019	7299849		CLOSED

Cityworks # **Request Date** **Emerald #** **COMMENTS** **SR Status**

Request Comments

The sidewalk in front of our house has been disrupted by tree roots, as well as damage caused when one of the trees that was in front of our house fell during the Hurricane in September. It poses a risk of people tripping over it. The two trees in front of our house have now been fully removed, and we would like the sidewalk to be repaved to avoid injury. Thank you.

The sidewalk in need of repair is directly in front of our property located at 2228 Chesterfield Avenue.

6255 02/06/2019 7301311 CLOSED

Request Comments

Sidewalk damaged due to a sewer repair.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// What is the damage? sidewalk was tore up to repair sewer line.

// First Request? YES //

CURTIS: FOUND WO12521 ASPHALT WEDGE (1/9/19) - CLOSED.

DID NOT FIND ANY UTILITY SIDEWALK WO'S FOR THIS ADDRESS.

Sidewalk damaged due to a sewer repair.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// What is the damage? sidewalk was tore up to repair sewer line.

// First Request? YES //

By JAMAR MYERS : 03/04/19 16:31 Citizen called back in to advised that this concrete is sitting up 5 or 6 inches and a piece of it is laying there and very dangerous .

This is a utility sidewalk cut, the repair will be carried on WO#14346

6257 02/06/2019 7301342 OPEN

Request Comments

Cityworks # **Request Date** **Emerald #** **COMMENTS** **SR Status**

CALLER SAYS THE SIDEWALK IN FRONT OF LOCATION ADDRESS IS CRACKED AND BROKEN MAKING THE SIDEWALK UNEVEN. IT STRETCHES FROM IN FRONT OF DRIVEWAY ACROSS IN FRONT OF HOME. THERE IS A CITY TREE ALSO THAT HAS THE ROOTS PUSHING THROUGH SIDEWALK. HER CHILD WAS HURT BECAUSE OF UNEVEN SIDEWALK.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK IS CRACKED IN MULTIPLE LOCATIONS AND UNLEVEL

// First Request? YES //

Sent email to supervisor, Therald Caldwell

CALLER SAYS THE SIDEWALK IN FRONT OF LOCATION ADDRESS IS CRACKED AND BROKEN MAKING THE SIDEWALK UNEVEN. IT STRETCHES FROM IN FRONT OF DRIVEWAY ACROSS IN FRONT OF HOME. THERE IS A CITY TREE ALSO THAT HAS THE ROOTS PUSHING THROUGH SIDEWALK. HER CHILD WAS HURT BECAUSE OF UNEVEN SIDEWALK.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK IS CRACKED IN MULTIPLE LOCATIONS AND UNLEVEL

// First Request? YES //

By ALONNA BAILEY : 03/04/19 11:50 CITIZEN STATES THEY HAVE BEEN OUT TO MARK THE SIDEWALK AT 2100 DILWORTH RD EAST. THIS WAS NOT THE LOCATION REQUESTED.

CALLER SAYS THE SIDEWALK IN FRONT OF LOCATION ADDRESS IS CRACKED AND BROKEN MAKING THE SIDEWALK UNEVEN. IT STRETCHES FROM IN FRONT OF DRIVEWAY ACROSS IN FRONT OF HOME. THERE IS A CITY TREE ALSO THAT HAS THE ROOTS PUSHING THROUGH SIDEWALK. HER CHILD WAS HURT BECAUSE OF UNEVEN SIDEWALK.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK IS CRACKED IN MULTIPLE LOCATIONS AND UNLEVEL

// First Request? YES //

By BREANNAH BATTS : 09/19/19 12:52 Citizen called back for s

CALLER SAYS THE SIDEWALK IN FRONT OF LOCATION ADDRESS IS CRACKED AND BROKEN MAKING THE SIDEWALK UNEVEN. IT STRETCHES FROM IN FRONT OF DRIVEWAY ACROSS IN FRONT OF HOME. THERE IS A CITY TREE ALSO THAT HAS THE ROOTS PUSHING THROUGH SIDEWALK. HER CHILD WAS HURT BECAUSE OF UNEVEN SIDEWALK.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK IS CRACKED IN MULTIPLE LOCATIONS AND UNLEVEL

// First Request? YES //

CALLER SAYS THE SIDEWALK IN FRONT OF LOCATION ADDRESS IS CRACKED AND BROKEN MAKING THE SIDEWALK UNEVEN. IT STRETCHES FROM IN FRONT OF DRIVEWAY ACROSS IN FRONT OF HOME. THERE IS A CITY TREE ALSO THAT HAS THE ROOTS PUSHING THROUGH SIDEWALK. HER CHILD WAS HURT BECAUSE OF UNEVEN SIDEWALK.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK IS CRACKED IN MULTIPLE LOCATIONS AND UNLEVEL

// First Request? YES //

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><u>Request Comments</u></p> <p>Was driving on Dorchester towards Sedgefield this a.m. and a construction truck pulling a flatbed trailer with a bulldozer on back came flying around the corner turning right from Sedgefield onto Dorchester. I stopped pretty far back short of the intersection once I realized he was turning but he cut the corner once he saw me and damaged the curb. I went around the block (sedgefield to wriston back to dorchester thinking it might be going to the house on wriston under construction but it wasn't).</p> <p>// Prompts //</p> <p>// What is the damage? Two big chunks of the curb need to be replaced/repared //</p> <p>Not sure about the address. Tried to locate online and don't know if I got the right house</p> <p>Corner of Sedgefield Road and Dorchester Place</p> <p>Turning right onto Dorchester from Sedgefield</p>	
6287	02/07/2019	7303204		OPEN

Request Comments

sidewalk damaged during hurricane Florence, needs to be repaired

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? sidewalk

// First Request? YES //

6328	02/11/2019	7305888		CLOSED
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Request Comments

Caller states there was a gas leak and sidewalk was ripped up

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. Yes

// What is the damage? Sidewalk

// First Request? YES //

6337	02/11/2019	7306187		CLOSED
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Request Comments

Citizen states there is damage to the sidewalk and rocks and dirt in the driveway from us out doing work in front of the building . The whole frontage area has been damaged.

// Prompts //

// What is the damage? sidewalk and driveway of

// First Request? YES //

WO13277 - 2904 ROZZELLES FERRY RD

6345	02/11/2019	7306689		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6349	02/11/2019	7306829	<p>Customer reports the following: The concrete is also lifted out of level by tree roots creating a tripping hazard. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree roots pushing up into s/w // First Request? YES // Homes at the intersection of Venedale and Cricklewood (4600 &4601 Cricklewood Ln) Customer reports the following: The concrete is also lifted out of level by tree roots creating a tripping hazard. Customer also wants to add that the sidewalk at 4600 Cricklewood is affected. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? tree roots pushing up into s/w // First Request? YES // Homes at the intersection of Venedale and Cricklewood (4600 &4601 Cricklewood Ln)</p>	CLOSED

Request Comments

Affected sections marked with blue "X" -- six (6) total.
// Prompts //
// What is the damage? Cracked concrete walk in several locations. //
Residence
By MARY LEWIS : 02/14/19 15:26 Advised caller of timeframe for repair.
Affected sections marked with blue "X" -- six (6) total.
// Prompts //
// What is the damage? Cracked concrete walk in several locations. //
Residence

6385	02/13/2019	7309046		CLOSED
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Request Comments

Citizen states that the sidewalk in front of the homes around unit letter F/G is where the sidewalk is risen up
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? the sidewalk in front unit F/G
// First Request? YES //
Citizen states that the sidewalk in front of the homes around unit letter F/G is where the sidewalk is risen up from a root of a tree and has made the sidewalk uneven.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? the sidewalk in front unit F/G
// First Request? YES //
Citizen states that the sidewalk in front of the homes around unit letter F/G is where the sidewalk is risen up from a root of a tree and has made the sidewalk uneven.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? the sidewalk in front unit F/G
// First Request? YES //
By VANESSA JIMENEZ : 03/07/19 07:43 Ciitizen states that around 1540 building unit A there are cracks on the sidewalk that they would like addressed as well, please

Cityworks #	Request Date	Emerald #	COMMENTS	SR Status
6393	02/13/2019	7309497		CLOSED
			<p><u>Request Comments</u></p> <p>Caller states that the sidewalk is uneven and filling with mud and water // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? YES //</p>	
6399	02/13/2019	7309752		CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts // // What is the damage? Large chunks are missing from the sidewalk and the sidewalk is crumbling. See previous comments as well. // I am following up on a request I submitted over a year ago at the corner of Poindexter Drive and Lawndale--there's no connector from the side walk to the street so pedestrians will either walk through the grass or walk in the street to cross the street, which is dangerous on Poindexter, which is seeing more traffic and more pedestrians as a result of south end development. Also, I previously reported that we were missing a segment of the sidewalk on Lawndale, but after doing some major landscaping and removal of trees, we actually found a sidewalk underneath a lot of layers. So, we have a sidewalk there, but it is in need of repairs if someone can check that out. Thank you.</p>	
6440	02/15/2019	7312112		CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states that the sidewalk out in front of the home is starting to settle around the water meter. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk in front of home is sinking // First Request? YES // It is a tripping hazard check if we have a grinder I have looked into this request no problem found</p>	
6442	02/15/2019	7312159		CLOSED
			<p><u>Request Comments</u></p> <p>There was a sidewalk removed due to a tree that fell. Citizen states that the side walk needs to be repaired. Citizen states that there are big concrete slabs laying on the right of way in the grassey area. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? None // First Request? NO //</p>	
6444	02/15/2019	7312226		CLOSED
			<p><u>Request Comments</u></p>	

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>Citizen states that there are tree roots that have uplifted the sidewalk and it is a hazard. Sidewalk is between 12530 Darby Chase and the house behind it. There is also sidewalk damage in front of 12816 Darby Chase, 12910 Darby Chase and also 12818 Gawltney.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p> <p>By JAMAR MYERS : 03/18/19 14:50 Citizen called in to check on the status of the sidewalks advised the time frame. Citizen states that there are tree roots that have uplifted the sidewalk and it is a hazard. Sidewalk is between 12530 Darby Chase and the house behind it. There is also sidewalk damage in front of 12816 Darby Chase, 12910 Darby Chase and also 12818 Gawltney.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Sidewalk</p> <p>// First Request? YES //</p>	
6460	02/16/2019	7312969		CLOSED

Request Comments

Tree roots have raised sections. Cracks from age and depressions from truck taking down a large tree for the City.

// Prompts //

// What is the damage? uneven, cracked, depressions. //

4th request in 3 years. Someone comes every time to paint the sections to replace and the utility lines are marked, but the job is never completed.

6465	02/18/2019	7313217		CLOSED
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Request Comments

Caller states there is a large hole on the sidewalk between sidewalk and fire hydrant

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// What is the damage? sidewalk

// First Request? YES //

DANA OSBORNE WILL INVESTIGATE.

Caller states there is a large hole on the sidewalk between sidewalk and fire hydrant

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// What is the damage? sidewalk

// First Request? YES //

By TERKESHIA ANDERSON : 02/21/19 16:16 c/i inquired process and how soon will be completed concerned a child may fall in the hole

6493	02/19/2019	7315570		CLOSED
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Request Comments

// Prompts //

// What is the damage? Sidewalk in need of repair //

Sidewalk in need of repair

// Prompts //

// What is the damage? Sidewalk in need of repair //

Sidewalk in need of repair

By PURA MORRISON : 04/24/19 15:29 Stephanie DeCamp requested to be contacted at 7043478900 ext 119 as she was advised by email that she would be contacted within 3 business day of submitting service request

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6495	02/19/2019	7315605		CLOSED
			<p><u>Request Comments</u> <i>Caller states that two squares of the sidewalk need to be fixed due to them coming up</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i> <i>// What is the damage? two sidewalk squares</i> <i>// First Request? YES //</i></p>	
6503	02/20/2019	7316225		CLOSED
			<p><u>Request Comments</u> <i>Sidewalk has been obstructed for months. Business deliveries have damaged the ground and sidewalk.</i> <i>// Prompts //</i> <i>// What is the damage? Sidewalk impassable //</i></p>	
6511	02/20/2019	7316828		OPEN
			<p><u>Request Comments</u> <i>// Prompts //</i> <i>// What is the damage? Cracks, Raising, Uneven //</i> <i>The entire length of side walk in front of the condos 500-530 North McDowell street is damaged, cracked, and uneven.</i></p>	
6520	02/20/2019	7317164		CLOSED
			<p><u>Request Comments</u> <i>SPOKE WITH DAVID BLACKMON WHO CALLED IN TO REQUEST CURB REPAIR TO HIS DRIVEWAY DUE TO STREET REPAIRS THAT WERE COMPLETED APPROXIMATELY ONE YEAR AGO. CUSTOMER STATED HE HAS SUSTAINED PROPERTY DAMAGE TO HIS CAR AS A RESULT.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i> <i>// What is the damage? curb repair //</i> <i>SPOKE WITH DAVID BLACKMON WHO CALLED IN TO REQUEST CURB REPAIR TO HIS DRIVEWAY DUE TO STREET REPAIRS THAT WERE COMPLETED APPROXIMATELY ONE YEAR AGO. CUSTOMER STATED HE HAS SUSTAINED PROPERTY DAMAGE TO HIS CAR AS A RESULT.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i> <i>// What is the damage? curb repair //</i> <i>Driveway Apron</i></p>	
6522	02/20/2019	7317260		CLOSED
			<p><u>Request Comments</u> <i>// Prompts //</i> <i>// What is the damage? Cracked and unlevel sidewalk //</i> <i>dup.6349</i></p>	
6539	02/21/2019	7317337		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> Mud has been on sidewalk for months. There were some cones on the sidewalk to mark the hazard but there has been no action to address the situation. According to citizen has been there over 6 mos Sidewalk between Brookstone drive and Apartments Mud has been on sidewalk for months. There were some cones on the sidewalk to mark the hazard but there has been no action to address the situation. According to citizen has been there over 6 mos Sidewalk between Brookstone drive and Apartments DANA, PER OUR CONVERSATION, BILLIE MOORE FORWARDED THIS REQUEST TO SMD. KIM	
6541	02/21/2019	7317791		OPEN

Request Comments

Citizen requested for sidewalk to be repaired at 2043 Clematis Drive on the side of Arbor Way. Sidewalk is broken in 3 places causing water and mud.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? sidewalk is broken in 3 places
// First Request? NO //

6549	02/21/2019	7317992		CLOSED
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Request Comments

Mr. Elmore states there is a deep groove in the sidewalk in front of his home. States that when it rains up to 10ft of water accumulates causing pedestrians to walk into his yard to avoid the groove. He is requesting repair. Mr. Elmore states that issue can be viewed when its raining, groove not so visible in other weather conditions.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
// First Request? YES //
Mr. Elmore states there is a deep groove in the sidewalk in front of his home. States that when it rains up to 10ft of water accumulates causing pedestrians to walk into his yard to avoid the groove. He is requesting repair. Mr. Elmore states that issue can be viewed when its raining, groove not so visible in other weather conditions.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
// First Request? YES //

6571	02/22/2019	7318948		CLOSED
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Request Comments

// Prompts //
// What is the damage? The sidewalk is difficult for pedestrians to use for days after it rains because of standing water on it. //
Standing water on sidewalk because the sidewalk is low and the water cannot get to the gutter/street to drain off into the storm drain.
Citizen called SMD about this issue. Per CH, I advised her to put in a request for standing water on sidewalk investigation.

6575	02/22/2019	7319130		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6590	02/23/2019	7319650	<p>Per CDOT vmail box: Mr. Davis called in and request sidewalk repair in front of his house on the left side (if you're facing the house). Sidwealk is creacked and sidewalk uneven (maybe due to tree roots) -- says it is a tripping hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? see detail description</p> <p>// First Request? YES //</p>	CLOSED

Request Comments

// Prompts //

// What is the damage? Slippery sidewalk, pad moves all around and may become lost since it is not attached. //

Sidewalk leading onto Clement Avenue has ramp pad with raised bumps that has come completely unglued.

6595	02/24/2019	7319876		CLOSED
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Request Comments

// Prompts //

// What is the damage? A few sections of the sidewalk has sunken such that water and mud pool and make passage difficult, so pedestrians need to step into the street or up on a hill to pass. //

East side of Providence immediately south of the Fairview-Sardis intersection.

6617	02/25/2019	7321156		CLOSED
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Request Comments

Citizen states that in front of the address listed the sidewalk is cracked and pieces are missing. Citizen thinks that its dangerous for kids that are outside

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Sidewalk

// First Request? YES //

Citizen states that in front of the address listed the sidewalk is cracked and pieces are missing. Citizen thinks that its dangerous for kids that are outside

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Sidewalk

// First Request? YES //

6623	02/25/2019	7321419		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6624	02/25/2019	7321519	<p>Mr. Wentz states sidewalk was damaged 6 months ago and CDOT personel came out to assess the sidewalk and repairs were not made. He states new concrete needs to be poured.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Concrete needs to be poured</p> <p>// First Request? NO //</p> <p>Mr. Wentz states 2 portions of the sidewalk was cut out to access a gas line 6 months ago and CDOT personel came out to assess the sidewalk and repairs were not made. He states new concrete needs to be poured.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Concrete needs to be poured</p> <p>// First Request? NO //</p>	CLOSED

Request Comments

// Prompts //

// What is the damage? Half of the sidewalk has sunk in the ground, trip hazard. //

Sidewalk is dangerously uneven. Major trip hazard near bus stop.

6625	02/25/2019	7321534		CLOSED
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Request Comments

see prior response.

// Prompts //

// What is the damage? see prior response. damage to sidewalk foundation. //

A large tree fell down last week. The tree fell onto our residential property and is not blocking the road at all. The tree root ball was next to and under a city maintained sidewalk. There is some damage to the sidewalk especially to the area underneath the sidewalk. Would appreciate feedback on sidewalk/foundation repairs. Given tree location - also appreciate guidance on tree removal. thanks

By CORETTA BUGGS : 03/01/19 10:23 Citizen called for update

see prior response.

// Prompts //

// What is the damage? see prior response. damage to sidewalk foundation. //

A large tree fell down last week. The tree fell onto our residential property and is not blocking the road at all. The tree root ball was next to and under a city maintained sidewalk. There is some damage to the sidewalk especially to the area underneath the sidewalk. Would appreciate feedback on sidewalk/foundation repairs. Given tree location - also appreciate guidance on tree removal. thanks

By PURA MORRISON : 03/01/19 15:27 Citizen stated that the sidewalk needing repair is in a school sign and Citizen is concerned that there is structural damage and that it may cave in.

see prior response.

// Prompts //

// What is the damage? see prior response. damage to sidewalk foundation. //

A large tree fell down last week. The tree fell onto our residential property and is not blocking the road at all. The tree root ball was next to and under a city maintained sidewalk. There is some damage to the sidewalk especially to the area underneath the sidewalk. Would appreciate feedback on sidewalk/foundation repairs. Given tree location - also appreciate guidance on tree removal. thanks

By JAMAR MYERS : 06/04/19 15:41 citizen called in to get the status of repairs advised it can take up to 45-90 days to get done but he would like to be notified when it would be getting completed as well.

Citizen called 311 for update. Gave 9/2/19 start date per WO.

6632	02/25/2019	7321769		CLOSED
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<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><u>Request Comments</u></p> <p><i>This is a highly pedestrian area with 2 churches across the street as well as numerous restaurants and businesses. The sidewalk is basically unusable 90% of the time as rain water fills to depths over a person's ankles. This condition has been asked to be repaired for almost 2 years.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Several sections of sidewalk along Sharon Amity have sunken creating a serious hazard with water filling the indentation and making walking along that sidewalk very dangerous. //</i></p>	
6645	02/26/2019	7322303		CLOSED
			<p><u>Request Comments</u></p> <p><i>CALLER STATED SIDEWALK IN FRONT OF THIS RESIDENCE HAS NOT BEEN FIXED AFTER UTILITY REPAIR</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? SIDEWALK DUE TO UTILITY WORK</i></p> <p><i>// First Request? YES //</i></p> <p><i>COULD NOT FIND UTILITY WO IN CITYWORKS FOR THIS LOCATION</i></p> <p><i>This is a utility cut, SMD will repair under WO#7825</i></p>	
6663	02/26/2019	7323042		CLOSED
			<p><u>Request Comments</u></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? section of sidewalk missing after city did repairs over a year ago //</i></p> <p><i>there was sidewalk repair done over a year ago and the sidewalk was never put back it is just a pile of grave.</i></p> <p><i>Duplicate Request - SR3780 / WO10842</i></p> <p><i>(NO UTILITY WO FOUND FOR THIS LOCATION)</i></p>	
6673	02/26/2019	7323141		CLOSED
			<p><u>Request Comments</u></p> <p><i>Citizen states that there are 2 trees on the sidewalk that is growing and cracking the sidewalk causing it lift and uneven. Citizen wants to be contacted after someone goes out to.</i></p> <p><i>Kathryn Hardison</i></p> <p><i>704.965.5837</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? see detail description</i></p> <p><i>// First Request? YES //</i></p>	
6687	02/27/2019	6804591		CLOSED
			<p><u>Request Comments</u></p> <p><i>Joint is sticking up 1-1/2" to 1-3/4", is a tripping hazard and needs to be grinded down.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Uneven sidewalk joint tripping hazard 1-1/2" to 1-3/4" //</i></p> <p><i>Sidewalk in front of our next door neighbor's house.</i></p> <p><i>DUPLICATE REQUEST: SR1477</i></p> <p><i>Citizen called 311 to check status. Open WO</i></p> <p><i>I investigated this SR/WO today. There is no work to be done; contractor has grinded all sidewalks with trip hazards in this neighborhood</i></p>	

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6689	02/27/2019	7323930		CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Cracked and missing square of sidewalk //</p> <p>Did not find any Utility WO's for this location</p>	
6697	02/27/2019	7324256		CLOSED
			<p><u>Request Comments</u></p> <p>Caller states the sidewalk needs repair. It was recently torn up for some kind of utility/cable work but was never replaced.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? sidewalk slab missing near end of driveway, also several cracks in neighboring</p> <p>// First Request? YES //</p> <p>WO13023 Asphalt Patch</p> <p>NO Utility Sidewalk WO found</p> <p>Cory this a contractor doing the work on WeyLand Ave it may be Charlotte water ????</p>	
6717	02/28/2019	7325195		OPEN
			<p><u>Request Comments</u></p> <p>Citizen states that the sidewalk is uneven in front of his home. Citizen states that he called a year ago about the issue. Citizen states that some one was out from the city to repair the sidewalk yesterday. Citizen states that the workers told him that the issue start 2 houses down from his home(2029 and 2025) and they would need to start there. Citizen states that the unev sidewalk is causing watre to drain down to him home.Citizen states that he would like the issue fixed entirley so it wont be a issue years down the line.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? Uneven</p> <p>// First Request? NO //</p> <p>WO7687 - Sidewalk 8/2/18</p>	
6721	02/28/2019	7325649		CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states that there are pieces of sidewalk missing in between the address listed and the home to left on the address listed.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p>	
6730	02/28/2019	7325789		OPEN
			<p><u>Request Comments</u></p> <p>Several area in neighborhood have people park cars and big trucks on sidewalk</p> <p>// Prompts //</p> <p>// What is the damage? Caved in //</p>	
6755	03/01/2019	7326647		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> // Prompts // // What is the damage? large chunks have broken off at the expansion joint // issue located near right hand property line	
6758	03/01/2019	7326673		CLOSED

Request Comments

Mr. Nutty states that a storm drain place in the area two years ago and repair were never made to the sidewalk. There are cracks in the pavement and it also unlevelled. Nutty is requesting repair.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? Cracks in the pavement/ not leveled

// First Request? NO //

Forest Park

6807	03/04/2019	7328225		CLOSED
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Request Comments

Norman Smith states the sidewalk in front of his home is sinking in and is cracked up; causes a tripping hazard, as well as holds water when it rains.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Sidewalk is cracking and sinking in; holding water.

// First Request? NO //

Norman Smith states the sidewalk in front of his home is sinking in and is cracked up; causes a tripping hazard, as well as holds water when it rains.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Sidewalk is cracking and sinking in; holding water.

// First Request? NO //

From 413 - 431 replace all side walk that has been marked

6866	03/04/2019	7330053		CLOSED
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Request Comments

// Prompts //

// What is the damage? traffic cones were abandoned after the repair works were finished //

Curb and street were repaired more than a month ago, we thank you for that. But workers left their traffic cones in front of my house and did not pick them, please send someone to remove them.

6876	03/05/2019	7330568		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6884	03/05/2019	7330840	<p>Caller states that the sidewalk in front of his home has started to come up causing a hazard, has lifted up about 2 in</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>Caller states that the sidewalk in front of his home has started to come up causing a hazard, has lifted up about 2 in</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>By TAILOR FARMER : 05/14/19 16:50 Mills called to request status of repair.</p> <p>Caller states that the sidewalk in front of his home has started to come up causing a hazard, has lifted up about 2 in</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>Caller states that the sidewalk in front of his home has started to come up causing a hazard, has lifted up about 2 in</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>By MARY LEWIS : 08/23/19 12:11 Transferred citizen to Street Maintenance for update for req #7330568.</p>	CLOSED

Request Comments

Ms.White states there is a big whole in the sidewalk from a tree that fell a 3 years ago. It begining to get larger and is holding water you have to walk around it. It causes a hazard when it rains.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// What is the damage? Its a whole

// First Request? YES //

I looked into this the curb and gutter has fallen in looks like some work was done in the past we can do the work if you are back up

6887	03/05/2019	7331054		CLOSED
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Request Comments

// Prompts //

// What is the damage? Curb damaged, needs fixing. //

Damaged street curb on Silver Bell Drive.

6895	03/05/2019	7331298		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6896	03/05/2019	7331312	<p>citizen states that when she had a streetlight out duke energy hired a contractor who caused a water line to burst and then had the city of charlotte come out and dig up the side walk and they only replaced it with 2 stones and dirt but not back how it origionally was and she is concered of it being a hazard due to it not being leveled.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? sidewalk</p> <p>// First Request? YES //</p> <p>WO10268</p>	CLOSED
			<p><u>Request Comments</u></p> <p>Sidewalk sections are severely uneven in middle of lot near street</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk sections are severely uneven //</p> <p>Sidewalk severely uneven between sections directly in middle of 1838 S Wendover Rd lot near street. Water and debris build up over 8 inches during rain and concrete uneven causing safety trip hazard.</p>	
6901	03/05/2019	7331662		CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Flooded sidewalk //</p> <p>Sidewalk floods from street run off due to vehicles driving over curb.</p>	
6924	03/06/2019	7332644		OPEN
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk has lifted about 5 inches. //</p> <p>Problem area is directly in front of house.</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk has lifted about 5 inches. //</p> <p>Problem area is directly in front of house.</p> <p>By ZEKIA YOUNG : 03/07/19 09:45 Spoke to caller and advised of this request</p>	
6926	03/06/2019	7332849		CLOSED
			<p><u>Request Comments</u></p> <p>2ND REQ CITIZEN CALLED TO REPORT HOLES ON SIDEWALK</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK IS FULL OF WHOLES.</p> <p>// First Request? NO //</p> <p>Citizen was transferred to SMD. HOLES ARE BESIDE SIDEWALK in the grassy area. Found Storm Water CW70882 / Emerald 7107592 (Erosion). Sent email to Albert Long - Storm Water.</p>	
6954	03/07/2019	7334187		CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
6971	03/08/2019	7335745	<p><i>Citizen stated sidewalk needs to be repaired stated there was a drain stopped and dug up the sidewalk and just left it</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i> <i>// What is the damage? sidewalk dug up</i> <i>// First Request? NO //</i> <i>across street in front of walking trail</i> <i>Did not find any utility WO's for this location.</i></p>	CLOSED
<u>Request Comments</u>				
7000	03/11/2019	7336783	<p><i>Citizen stated that one sidewalk tile in front of his home has started to come up and is worried about people tripping on it.</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// What is the damage? sidewalk has lifted</i> <i>// First Request? YES //</i></p>	CLOSED
<u>Request Comments</u>				
7051	03/12/2019	6727027	<p><i>Citizen stated sidewalk in front of the home has cracks and is raised up</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i> <i>// What is the damage? sidewalk</i> <i>// First Request? YES //</i></p>	CLOSED
<u>Request Comments</u>				
7061	03/12/2019	7339189	<p><i>CDOT SIDEWALK REPAIR</i></p> <p><i>// Prompts //</i> <i>// What is the damage? ACROSS THE STREET FROM THIS ADDRESS, NEAR THE FIRE HYDRANT</i> <i>// First Request? YES //</i> <i>WO7662</i></p>	CLOSED
<u>Request Comments</u>				
7070	03/12/2019	7339546	<p><i>Caller states that the sidewalk is dipping in creating a puddle about 3 in deep, has been getting worse after this rain season</i> <i>// Prompts //</i> <i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i> <i>// What is the damage? sidewalk</i> <i>// First Request? YES //</i></p>	OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> Harkey states the sidewalk in front her building is uneven, states everytime it rain water accumulates in front of her door. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? Uneven pavement // First Request? YES //	
7086	03/12/2019	7339979		OPEN

Request Comments

Citizen stated that the sidewalk id uneven and is worried about someone tripping.
 // Prompts //
 // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
 // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes
 // What is the damage? one of sidewalk tiles sank and the other rose. Created a tripping hazard
 // First Request? YES //
 By DEANNA TURBYFILL : 06/07/19 12:14 Caller is looking for updates about the sidewalk repair, did inform her of the time frame. Please contact at 7049575195
 Citizen stated that the sidewalk id uneven and is worried about someone tripping.
 // Prompts //
 // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
 // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes
 // What is the damage? one of sidewalk tiles sank and the other rose. Created a tripping hazard
 // First Request? YES //

7088	03/12/2019	7340032		CLOSED
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Request Comments

when the hurricane micheal came out / a chunck of cement is missing from tree falling
 // Prompts //
 // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
 // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
 // What is the damage? chunk of sidewakl
 // First Request? NO //

7089	03/12/2019	7340091		CLOSED
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Request Comments

Cityworks # **Request Date** **Emerald #** **COMMENTS** **SR Status**

Hello,

My name is Kyle Obal, a resident in Kingstree. I am emailing you in regards to the sidewalk close to the mailbox on Starnes Randell Rd. There are three sections close to the mailbox that are unfinished/ missing gaps in the sidewalk. It is getting extremely difficult to walk through that stretch when it is raining. The missing gaps fill with water, flood the sidewalk, and it is getting difficult to walk to the mailbox. I was hoping that we could get these three sections filled/finished to complete the sidewalk. Thank you, and please contact me if you need anymore info!

Kyle Obal

// Prompts //

// What is the damage? 3 missing gaps in sideway near mailboxes. //

Hello,

My name is Kyle Obal, a resident in Kingstree. I am emailing you in regards to the sidewalk close to the mailbox on Starnes Randell Rd. There are three sections close to the mailbox that are unfinished/ missing gaps in the sidewalk. It is getting extremely difficult to walk through that stretch when it is raining. The missing gaps fill with water, flood the sidewalk, and it is getting difficult to walk to the mailbox. I was hoping that we could get these three sections filled/finished to complete the sidewalk. Thank you, and please contact me if you need anymore info! It is not exactly the address above but it is on the side, and next to the large black mailboxes.

Kyle Obal

I investigated this request, and saw that the sidewalk panels that are missing have water meter boxes behind each missing panel. (utility cuts)

After looking into this these panels were removed sometime between March of 2016 and March of 2017 and CLT

Water has no record of making any repairs at this location

7097	03/13/2019	7340773		CLOSED
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Request Comments

// Prompts //

// What is the damage? Small missing section of sidewalk //

In Front of restaurant YUME.

7098	03/13/2019	7340791		CLOSED
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Request Comments

// Prompts //

// What is the damage? Uneven sidewalk sections that require a sidewalk grind to create a smooth surface. //

7099	03/13/2019	7340790		CLOSED
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Request Comments

// Prompts //

// What is the damage? Uneven sidewalk sections that require a sidewalk grind to create a smooth surface. //

7101	03/13/2019	7340805		CLOSED
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<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk is all crumbled and broken up. Very difficult to walk over. // Close to corner of W Summit and Wilmore Dr on W Summit Ave	
7102	03/13/2019	7340803		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk sections that require a sidewalk grind to create a smooth surface. // In Front of this house and another closer to Uptown (Near 1612 Wilmore Dr).	
7103	03/13/2019	7340818		CLOSED
			<u>Request Comments</u> Not appropriate for a neighborhood sidewalk. // Prompts // // What is the damage? Cuss words etched into sidewalk at time of pouring. // Also in front of 239 W Park Ave	
7104	03/13/2019	7340843		CLOSED
			<u>Request Comments</u> Citizen states, the sidewalk in front of 1626 Queens Road is broken, cracked and up ended which poses a safety hazard to pedestrians. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? sidewalk is damaged, cracked and broken. // First Request? YES //	
7117	03/13/2019	7341411		CLOSED
			<u>Request Comments</u> Citizen states that there is a lot of mud accumulated on the sidewalk. It's from stormwater run off. It's causing people to walk on the street. If you are going towards town on Albemarle, you would take a right onto Farm Pond. It's towards the Four Season Apartments . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? mud accumulation // First Request? YES // Citizen states that there is a lot of mud accumulated on the sidewalk. It's from stormwater run off. It's causing people to walk on the street. If you are going towards town on Albemarle, you would take a right onto Farm Pond. It's towards the Four Season Apartments . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? mud accumulation // First Request? YES //	
7118	03/13/2019	7341413		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> Citizen stated that a side walk is missing a square of concrete and is only gravel and dirt in the place of it . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? a square piece of the sidewalk is missing only dirt // First Request? YES // Called citizen to get correct location. Located on block between Herrin Av & Patterson St. This missing section of sidewalk appears to have been removed by PNG for a valve repair. Cory Lynn is working with PNG to get this section repaired. If PNG doesn't take ownership SMD will repair this section.	
7122	03/13/2019	7341541		CLOSED

			<u>Request Comments</u> Caller states sidewalk was damaged during watermain break // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk // First Request? YES //	
7149	03/14/2019	7343046		CLOSED

			<u>Request Comments</u> CITIZEN STATES THE SIDEWALK IS BROKEN UP IN FRONT OF THIS PROPERTY. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS BROKEN UP // First Request? YES // Utility cut side walk and drive-way apron	
7161	03/15/2019	7343970		CLOSED

			<u>Request Comments</u> Also no curb along Poindexter driveway to Park Rd causing vehicles to consistently drive into buffer and causing a muddy mess and lots of work to fix. thank you! // Prompts // // What is the damage? sidewalk and apron badly heaved and cracked, trip hazard. Driveway on Poindexter. thank you // sidewalk and apron to entrance of driveway on Poindexter Dr.	
7168	03/15/2019	7344613		CLOSED

			<u>Request Comments</u> Tripping hazard // Prompts // // What is the damage? Uneven sidewalk //	
7175	03/17/2019	7345139		CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<i>// Prompts //</i> <i>// What is the damage? Unlevel sidewalk, there is a huge rise between one section to the next //</i> <i>There is a hazardous section of sidewalk between Mill Run Drive and Water Wheel Court. Several people in the neighborhood have tripped and fallen.</i>	
7178	03/18/2019	7345590		CLOSED

Request Comments

Mr Nicholson called to request for sidewalk to be repaired.at this location.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
// What is the damage? The sidewalk is raised and needs to be repaired.
// First Request? YES //

7184	03/18/2019	7344693		CLOSED
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Request Comments

Citizen states the street was repaved about 4 months ago and now when she backs out of her driveway it scrapes the bottom of her car.

7195	03/18/2019	7347331		CLOSED
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Request Comments

citizen states that the sidewalk for her address and 2116 e 8th street is damaged as well
// Prompts //
// What is the damage? states sidewalk is cracked and crumbling and uneven , right in front of the homes .
// First Request? YES //
citizen states that the sidewalk for her address and 2116 e 8th street is damaged as well. She owns both homes
// Prompts //
// What is the damage? states sidewalk is cracked and crumbling and uneven , right in front of the homes .
// First Request? YES //

7204	03/19/2019	7348101		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
7211	03/19/2019	7348992	<p><i>Web Request:</i></p> <p><i>Full Name</i> <i>First Name: Erika</i> <i>Last Name: Stocker</i> <i>Full Address</i> <i>Street Address: 310 N Tryon St</i></p> <p><i>City: Charlotte</i> <i>State: NC</i> <i>Zip: 28202</i></p> <p><i>Question or message</i> <i>At the corner of E 7th & N College, a large black tile has become loose. It is a definite trip/fall hazard because it slides when walked on. It is the bumpy tile that indicates where the ramp is for people who are sight-impaired. It is on the side where the Levine Museum of the New South is. People keep moving it out of the way and then back into position. Please have it reattached. Thanks!</i> <i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i> <i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i> <i>// What is the damage? Large black tile on sidewalk has become loose //</i> <i>Near 200 E 7th St (Levine Museum of the New South)</i> <i>Sent email to Joe Vilagos.</i></p>	CLOSED

Request Comments

Web Request:

Full Name
First Name: Anne
Last Name: Saxby
Full Address
Street Address: 4008 Grand Manor Court, #106

City: Raleigh
State: NC
Zip: 27612

Question or message

I was walking home from a restaurant on Saturday night in front of 820 West Fifth Street where I tripped and fell on the uneven sidewalk. I scraped my face terribly, have swelling in my left hand and both of my knees are swollen. I don't want anything from you, just ask that you please fix the sidewalk and offer me an apology. Thank you, Anne Saxby
// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? uneven sidewalk //

7250	03/21/2019	7351481		CLOSED
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Cityworks # **Request Date** **Emerald #** **COMMENTS** **SR Status**

Request Comments

CURB REPAIR REQUEST not sidewalk -- Customer called in and requests repair to the curb on Norcroft Drive at the intersection of Norcroft Drive & W T Harris on the South side of W T Harris (from Northlake towards I-85 it's on the right hand side). He said it is busted up from accidents and the curb is broken up.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? curb

// First Request? YES //

7263 03/22/2019 7352814 CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
7273	03/22/2019	7353380	<p>Steven said that the sidewalk is in front of the following house locations :</p> <p>9416 Autumn Applause Drive 9424 Autumn Applause Dr. 9408 Autumn Applause Dr. 9330 Autumn Applause Dr. 9326 Autumn Applause Dr. 9322 Autumn Applause Dr.</p> <p>and he said these locations are at least 100 yards from each other and the sidewalk that is in front of the locations is cracked, raised up and sunk in down and it causes a tripping hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? NO //</p> <p>Steven said that the sidewalk is in front of the following house locations :</p> <p>9416 Autumn Applause Drive 9424 Autumn Applause Dr. 9408 Autumn Applause Dr. 9330 Autumn Applause Dr. 9326 Autumn Applause Dr. 9322 Autumn Applause Dr.</p> <p>and he said these locations are at least 100 yards from each other and the sidewalk that is in front of the locations is cracked, raised up and sunk in down and it causes a tripping hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? NO //</p> <p>Steven said that the sidewalk is in front of the following house locations :</p> <p>9416 Autumn Applause Drive 9424 Autumn Applause Dr. 9408 Autumn Applause Dr. 9330 Autumn Applause Dr. 9326 Autumn Applause Dr. 9322 Autumn Applause Dr.</p> <p>and he said these locations are at least 100 yards from each other and the sidewalk that is in front of the locations is cracked, raised up and sunk in down and it causes a tripping hazard.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? NO //</p> <p>By CASSANDRA ALLISON : 05/14/19 16:06 I conference the call into street maintenance for him to receive a call back number</p> <p>Steve called to get update on repair schedule. Sent email to FOS to follow up with citizen.</p>	CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>Citizen states that the entrance of driveway, and sidewalk is all broken up. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk and driveway is broken // First Request? YES //</p> <p>Citizen states that the entrance of driveway, and sidewalk is all broken up. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk and driveway is broken // First Request? YES //</p> <p>By NICOLE PITTMAN : 06/24/19 11:37 Citizen calling back for an update, states that it has been 90 days. Per street maintenance, the order is open, no eta. Citizen states that the entrance of driveway, and sidewalk is all broken up. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk and driveway is broken // First Request? YES //</p>	
7277	03/23/2019	7353896		CLOSED

Request Comments

Reported this almost a month ago. In front of elderly couples house
// Prompts //
// What is the damage? Hole in sidewalk //
Obvious hole

7278	03/23/2019	7353950		CLOSED
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Request Comments

Children have to walk in street to go to bus due to this problem and street lights are dim - creating a safety concern.
// Prompts //
// What is the damage? Sidewalk dips down, retains water & mud year round preventing children, elderly and people with pets to use flooded section of path //

7306	03/25/2019	7356061		CLOSED
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Request Comments

I cant even walk my dogs on this sidewalk with out one of them cutting their paw open now.
// Prompts //
// What is the damage? There is broken glass and trash all along this sidewalk. //

7309	03/25/2019	7356299		CLOSED
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Request Comments

A construction truck hauling building materials ran on top of it making the huge break in the concrete
// Prompts //
// What is the damage? Lots of concrete broken up into high and low chunks //
At the curb of Carmel Road and Carmel Park Ln. Many calls for this repair over a year, need it fixed asap as someone walking or running can get seriously hurt
DUPLICATE REQUEST - SR2578 / WO8079

7318	03/26/2019	7356950		CLOSED
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<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> Citizen stated that the sidewalk was torn up during construction that was done on the street across the street. Sidewalk was never repaired. Part of the sidewalk was removed. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? Part of the sidewalk was removed and there is now a hole // First Request? YES // DID NOT FIND ANY UTILITY SIDEWALK WO'S FOR THIS LOCATION	
7320	03/26/2019	7356982		CLOSED
			<u>Request Comments</u> Citizen reportinig a sidewalk uneven, one sport to low. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk sinking // First Request? YES //	
7322	03/26/2019	7357132		CLOSED
			<u>Request Comments</u> A mature oak fell during a hurricane last year, cracking the City sidewalk in two separate places, one at 2123 Park and one at 2127 Park. While one has a hole in it and is not necessarily a safety issue (2127), the other is buckled with a large rift exposed (2123), most definitely creating a potential trip hazard. Both damaged sections, though, need to be repaired. Since the damage occurred, orange cones have marked the location for passersby to prevent injury. // Prompts // // What is the damage? Sidewalk damaged due to fallen tree, tree gone, buckled sidewalk/trip hazard remains // in front of 2123 and 2127 Park Rd	
7325	03/26/2019	7357411		CLOSED
			<u>Request Comments</u> Citizen states, at the corner of Randolph Road/ Sardis Road near the entrance to Saint Michael's neighborhood, the plastic covering on the sidewalk that says, "streetlight" on it is damaged and could cause injure to pedestrians. He states, a construction truck with AWP on it drove up on the curb and cracked the plastic covering on the sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? The plastic covering on the sidewalk that says, "streetlight" on lit. // First Request? YES // At the entrance to Saint.Michael's Community	
7329	03/26/2019	7357587		CLOSED
			<u>Request Comments</u> Tried calling 311 and got transferred 4 times. // Prompts // // What is the damage? Sidewalk excavated // Sidewalk and street side excavated for water line leak not repaired. WO13549	
7340	03/27/2019	7354967		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> FLOODING AND MUD ON SIDEWALK REPORTED AGAIN // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // First Request? NO // FLOODING AND MUD ON SIDEWALK REPORTED AGAIN // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // First Request? NO //	
7345	03/27/2019	7358799		CLOSED
			<u>Request Comments</u> concrete has buckled up/trip hazard across from church // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //	
7364	03/28/2019	7360441		CLOSED
			<u>Request Comments</u> Citizen states both Sunstar Ct & Sundancer Ln have very uneven sidewalks. states moms with strollers have to walk in the street because the sidewalks are so lifted. its now becoming a pedestrian hazard. please repair both street sidewalks // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the sidewalks are lifting up on Sunstar ct & sundancer ln // First Request? YES // Citizen states both Sunstar Ct & Sundancer Ln have very uneven sidewalks. states moms with strollers have to walk in the street because the sidewalks are so lifted. its now becoming a pedestrian hazard. please repair both street sidewalks // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? the sidewalks are lifting up on Sunstar ct & sundancer ln // First Request? YES //	
7366	03/28/2019	7360599		CLOSED
			<u>Request Comments</u> Citizen states the sidewalk on the side of this house is damaged and concrete is broken. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK ON THE SIDE OF THE HOUSE // First Request? YES //	
7370	03/28/2019	7360859		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> Sidewalk panel sinking // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk panel sinking // First Request? YES //	
7374	03/28/2019	7361107		OPEN
			<u>Request Comments</u> SIDEWALK IS STICKING UP ABOUT 8 INCHES // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS BUCKLING UP // First Request? YES // By KAPRIA WHITE : 07/01/19 11:54 Citizen called to check status. SIDEWALK IS STICKING UP ABOUT 8 INCHES // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS BUCKLING UP // First Request? YES // By SERINA HELLER : 07/02/19 11:06 Citizen called for status. Warm transferred to street maintenance	
7376	03/28/2019	7361446		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Big mud holes // Sidewalk has a big giant mud holes city side entrance coming into sage pointe apartments .. can you guys fix this ?	
7378	03/28/2019	7361454		OPEN
			<u>Request Comments</u> Sidewalk concrete cracked and sunk around city water meter box. Unsafe for people to walk over it. please repair. // Prompts // // What is the damage? Sidewalk concrete cracked and sunk around city water meter box. Unsafe for people to walk over it. please repair. // Sidewalk concrete cracked and sunk around city water meter box. Unsafe for people to walk over it. please repair.	
7391	03/29/2019	7362637		CLOSED
			<u>Request Comments</u> citizen states the sidewalk is caving in // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk is caving in // First Request? YES // JOE VILAGOS WILL INVESTIGATE.	

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
7405	03/31/2019	7363094		OPEN
			<p><u>Request Comments</u></p> <p><i>I'm an HOA Board Member for Matthews Grove HOA - I reported this a year ago and was informed that it was on plan for repair. I've not seen anything and repairs have not been completed so I'm resubmitting for a status report.</i></p> <p><i>Sink Holes/erosion is on north side of street at curb, between sidewalk & curb and causing backup of water onto sidewalk.</i></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Sink Holes/erosion at curb //</i></p>	
7438	04/01/2019	7364214		CLOSED
			<p><u>Request Comments</u></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? 3 areas along front of building //</i></p> <p><i>There are 3 raised areas along the front sidewalk of this property that can create a major tripping hazard. The owners taht live in the corresponding condominium are elderly and could be seriously hurt</i></p>	
7474	04/01/2019	7365070		CLOSED
			<p><u>Request Comments</u></p> <p><i>Citizen states, the sidewalk is damaged,about 4 inches unlevelled in front of 337 West Bv. Citizen states, elderly woman lives at 337 West Bv who is disabled.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</i></p> <p><i>// What is the damage? Sidewalk is damaged,about 4 inches unlevelled in front of 337 West Bv.</i></p> <p><i>// First Request? YES //</i></p> <p><i>On West Bv at Wickford Place</i></p>	
7514	04/02/2019	7366005		CLOSED
			<p><u>Request Comments</u></p> <p><i>Sidewalk needs repaired, section is missing</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</i></p> <p><i>// What is the damage? Sidewalk is missing a section</i></p> <p><i>// First Request? YES //</i></p>	
7595	04/02/2019	7367122		CLOSED
			<p><u>Request Comments</u></p> <p><i>// Prompts //</i></p> <p><i>// What is the damage? Four sections of concrete sidewalk are cracked and sinking/uneven. //</i></p>	
7754	04/03/2019	7368328		CLOSED
			<p><u>Request Comments</u></p>	

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
7800	04/04/2019	7369640	<p>Citizen is requesting sidewalk to be repaired and states crew is repairing neighbor now and hopes hers can be done soon too.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? The sidewalk is too low and needs to be raised, it collects mud and water.</p> <p>// First Request? YES //</p>	CLOSED

Request Comments

// Prompts //

// What is the damage? Cracked uneven sidewalk probably due to trees roots //

Cracked sidewalks, very uneven and damaged! In need of repair because it's a tripping hazard which could be deathly on a fast commuter road

1535 Providence also.

7838	04/04/2019	7370403		OPEN
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Request Comments

We reported this over a year ago and it is getting worse. We don't want to see anyone get injured.

// Prompts //

// What is the damage? The sidewalk is uneven and creating a tripping hazard. //

Sidewalk is uneven right behind mailbox at this address. We have reported it about a year ago and it is only getting worse and is a tripping hazard.

7944	04/07/2019	7371939		CLOSED
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Request Comments

mud was the only option you gave me but it isnt just mud. instead of repairing the sidewalk they just threw mud,dirt,gravel etc on the sidewalk..

// Prompts //

// In City Limits? YES

// Is the obstruction on the sidewalk? YES

// What is the obstruction? MUD

// How long has obstruction been there? in just happened last week.. //

the city came out to fix a water problem on this person property but left the sidewalk full of obstruction.. i am a disable person in a wheelchair who rides that street daily.i know there are at least 2 other person's in a wheelchair/scooter who uses the sidewalk as well..the obstruction forces me to ride the street which is very dangerous.. please send them back out to clear the mess they just left on the side walk..

Request forwarded to SMD to handle

This is in reference to Utility WO15722

Cory Lynn will investigate for clean up

Talked to Steve Wroblewski, Will have a crew out today to lower the stone to grade. Will schedule this project sooner in the rotation due to multiple citizens utilizing a wheel chair.

7957	04/08/2019	7372464		CLOSED
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Request Comments

Citizen states the sidewalk is damaged causing water to accumulate, and difficult for pedestrians to cross

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SMALL POTHOLE HOLDS WATER

// First Request? YES //

BARNEY CLAY WILL INVESTIGATE.

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
7964	04/08/2019	7372699		CLOSED
<u>Request Comments</u>				
<i>This is creating a tripping hazard for pedestrians as they may not see the hole if it is full of water from rain.</i>				
<i>// Prompts //</i>				
<i>// What is the damage? A brick from the sidewalk has become dislodged and is broken and up against the side of the building. //</i>				
<i>Missing brick paver in sidewalk in front of former Rite Aid location.</i>				
<i>Called Tim Campbell to investigate. Create WO.</i>				
7965	04/08/2019	7372748		CLOSED
<u>Request Comments</u>				
<i>The broken granite paver is giving way and creating a pothole that pedestrians may trip in.</i>				
<i>// Prompts //</i>				
<i>// What is the damage? A granite paver near the front door to the former Rite Aid is broken into many pieces and needs replacement. //</i>				
<i>Broken granite paver near front door to former Rite Aid</i>				
<i>THIS IS A DUPLICATE OF SR7964</i>				
7976	04/08/2019	7372882		CLOSED
<u>Request Comments</u>				
<i>One section is badly broken up</i>				
<i>// Prompts //</i>				
<i>// What is the damage? sidewalk near utility box //</i>				
<i>One section is badly broken up and cracked near the utility box</i>				
7983	04/08/2019	7373065		CLOSED
<u>Request Comments</u>				
<i>Citizen is stating that a tree root has caused the sidewalk to be pushed up about three inches. Citizen is stating that this is causing people to trip.</i>				
<i>// Prompts //</i>				
<i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i>				
<i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i>				
<i>// What is the damage? tree root has damaged sidewalk</i>				
<i>// First Request? YES //</i>				
8000	04/08/2019	7373685		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Sinking Hole in sidewalk //</i>				
8001	04/08/2019	7373701		OPEN

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
8006	04/08/2019	7373741	<p>Sidewalks are buckled and uneven due to the tree roots along Moss road, many people using it for walking or running have tripped and fallen. Additionally school-aged children walking IN THE DARK could be injured if they trip and fall.</p> <p>// Prompts //</p> <p>// What is the damage? uneven sidewalks //</p> <p>tree roots creating dangerous uneven-ness. Several folks walking have tripped and fallen, additionally school aged children are walking IN THE DARK along Moss to get to bus stops and cant' see the sidewalk issues.</p>	CLOSED

Request Comments

Caller states that around the water meater on sardis and randolph the sidewalk is caving in

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? sidewalk has turned into a divit

// First Request? YES //

preston

BARNEY CLAY WILL INVESTIGATE.

8079	04/09/2019	7375291		CLOSED
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Request Comments

Citizen states the sidewalk in fron of her home dips down and states a large puddle forms the length of three squares of the sidewalk when it rains and takes about three days to evaporate. Citizen states it caused someone to fall today.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? DIP IN 3 OF THE SQUARES OF SIDEWALK

// First Request? NO //

8149	04/10/2019	7376343		CLOSED
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Request Comments

Citizen states that the sidewalk in front of the house listed is cracked and it is causing an issue for people to walk.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK

// First Request? YES //

8163	04/10/2019	7376841		CLOSED
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Request Comments

as you are leaving off the school property its about 3 feet of sidewalk is a big hole there .

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// What is the damage? big hold in the sidewalk

// First Request? YES //

sent email to Joe Vilagos

8184	04/10/2019	7377525		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><i>Citizen states the sidewalk is coming up from the roots from the trees in front of the property at 14704 ballantyne glen wy.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk</i></p> <p><i>// First Request? YES //</i></p>	
8195	04/10/2019	7377779		CLOSED

Request Comments

// Prompts //

// What is the damage? Tree roots raising up sidewalk //

Very uneven- about 4 inches raised. I fell flat on my face and skinned both knees and hands.

8204	04/11/2019	7377948		CLOSED
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Request Comments

***Second Request**. Maybe if the no parking sign will be towed was enforced there would be no cars on sidewalks causing them to crack and sink.*

// Prompts //

// What is the damage? Caving in //

8220	04/11/2019	7378510		CLOSED
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Request Comments

Citizen states the curb gutter is cracking, needs to be repaired. was advised to place sidewalk repair request because it is concrete related. citizen states the gutter is at the end of her driveway

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? gutter

// First Request? YES //

Barney - I spoke with citizen this morning.

By MARY LEWIS : 04/30/19 12:24 Citizen inquired about sidewalk repair. Transferred to Kim in Street Maintenance.

Citizen states the curb gutter is cracking, needs to be repaired. was advised to place sidewalk repair request because it is concrete related. citizen states the gutter is at the end of her driveway

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? gutter

// First Request? YES //

8281	04/12/2019	7380139		CLOSED
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Request Comments

// Prompts //

// What is the damage? Tree roots pushing up concrete //

8322	04/13/2019	7381051		OPEN
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
8361	04/15/2019	7382462	<p>Sidewalk in front of my house remains flooded and impassable after any type of rain or moisture. Pedestrians consistently walking thru my yard damaging my lawn to get around the water puddle. Reported 6 years ago and nothing has been done. I am the HOA President of Yorkshire, a community of 721 homes in Steele Creek. There are numerous sidewalk issues and storm water water runoff throughout our community. Requesting a supervisor contact me.</p> <p>// Prompts //</p> <p>// What is the damage? Sidewalk sunk and impassable after any type of rain or moisture for many hours and at times days. //</p>	CLOSED
<u>Request Comments</u>				
8427	04/16/2019	7384878	<p>Citizen states that the sidewalk in front of her home needs to be repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Concrete</p> <p>// First Request? YES //</p>	CLOSED
<u>Request Comments</u>				
8437	04/16/2019	7385082	<p>Mr. Hewitt advised the sidewalk is bulging and causing a trip hazzard in front of his home and also right next door. He advised maybe 4-5 squares away from his property.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? the sidewalk is bulging and causing a trip hazzard</p> <p>// First Request? YES //</p>	CLOSED
<u>Request Comments</u>				
8443	04/16/2019	7385204	<p>Citizen states about 2 months ago the sidewalk right parst his driveway was dug up due to a water issue for another address. Citizen states it was never repaired, only gravel was placed there.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? states side walk was dug up and only gravel is there</p> <p>// First Request? YES //</p> <p>DID NOT FIND ANY WO'S FOR UTILITY SIDEWALK</p> <p>This issue has been resolved.</p>	CLOSED
<u>Request Comments</u>				
8502	04/17/2019	7386820	<p>Have reported on several occasions over the past several months. No action has been taken.</p> <p>// Prompts //</p> <p>// What is the damage? sidewalk is still cracked, uneven and missing //</p> <p>sidewalk cracked. uneven and missing following pothole repair in street.</p> <p>This has been assigned to a crew under WO#6294</p>	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> SIDEWALK SINKING IN/TRIP HAZARD // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS DIPPING IN // First Request? YES //	
8504	04/17/2019	7386855		CLOSED
			<u>Request Comments</u> There is a big hole next to the sidewalk where a child could fall into or an adult fall on. From this hole, you can see that there is no soil underneath the sidewalk section // Prompts // // What is the damage? Erosion of soil around and underneath sidewalk section // CURTIS HELMS WILL INVESTIGATE. This issue has been investigated. The hole has been taped off with caution tape. The hole could be caused by CLT Water sewer or City Storm Water system. Both departments have been notified, SMD is waiting for their response.	
8508	04/17/2019	7386939		CLOSED
			<u>Request Comments</u> Citizen states on 4900 block of prosperity ridge rd there is a 4 foot piece of the sidewalk thats missing. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES // This is a utility cut. This will be repaired under a WO for CLT Water	
8539	04/18/2019	7387867		OPEN
			<u>Request Comments</u> Web Request: I fell on your sidewalk today while walking my dog. The location is near the corner of Carnegie and Assembly streets behind 4625 Piedmont Row Drive. The expansion crack is raised on one side and is sufficient to cause injury. Additionally, can you please see if a marked pedestrian crosswalk can be made in this area as many people walk their dogs around here and deal with fast traffic on the four lane highway crossing Carnegie Blvd. The road has a curve in this area and does not allow pedestrians enough time to cross this road safely. A cross walk may provide some safety. *****Please be advised your system did not operate properly as it will not allow the area to be displayed on the map. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk Expansion Tank is raised causing pedestrian injury // First Request? YES //	
8542	04/18/2019	7388080		CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
8545	04/18/2019	7388153	<p>Citizen stated that there is a crack in the cement right near the electrical box in the newly paved sidewalk. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? there is a crack the in the sidewalk that was just repaired and it may cause a tripping hazard. // First Request? YES // not showing as city or state maintained. More than likely private property.</p>	OPEN

Request Comments

the sidewalk on queens rd. west between rolston dr. and hopedale is sunken down and mud collects there when it rains. The sidewalk is uneven and this needs to be fixed.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? the sidewalk on queens rd. west between rolston dr. and hopedale is sunken down and mud collects there when it rains. The sidewalk is uneven and this needs to be fixed.
// First Request? YES //
between rolston dr. and hopedale
1200-1225 BLOCK OF QUEENS RD WEST
the sidewalk on queens rd. west between rolston dr. and hopedale is sunken down and mud collects there when it rains. The sidewalk is uneven and this needs to be fixed.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? the sidewalk on queens rd. west between rolston dr. and hopedale is sunken down and mud collects there when it rains. The sidewalk is uneven and this needs to be fixed.
// First Request? YES //
between rolston dr. and hopedale- 100ft from Rolston Dr. traveling East on Queens Rd. West.
By BRIE'-ANNE JOHNSON : 04/23/19 13:55 Citizen called back to update location

8548	04/18/2019	7388337		CLOSED
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Request Comments

// Prompts //
// What is the damage? corrosion and loose gravel //
Sidewalk is crumbling on the driveway. Loose gravel

8565	04/21/2019	7389078		CLOSED
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Request Comments

// Prompts //
// What is the damage? Settling has created serious tripping hazard that has injured our children and others. //
My daughters have tripped multiple times as well as pedestrians. A tree has also fallen and created a pot hole in he sidewalk. Please contact me ASAP to prevent further injuries.
Jason Boulware 239 207 2799
Construction on the house at this address is ongoing and we will repair sidewalk after construction; part of damage is due to heavy truck traffic.

8571	04/21/2019	7389256		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>The sidewalk on the south side of Marsh Road, just east of John Kolb Drive has been in an unsafe condition since at least September 2018. The sidewalk is used by dozens of families and young children to walk to Freedom Park from Selwyn Farms and other developments. This portion of the sidewalk is nearly 3/4 overgrown with plants and brush, some of which appear to be poison ivy. There is barely enough room to push a stroller without stepping out on to the street. To make matters worse, this portion of the sidewalk (1) is also on a tight curve, where cars have poor visibility of pedestrians, and (2) has no buffer or median between it and the road, unlike other parts of the sidewalk. According to the county property records, this property appears to be owned by St. Luke's Church. I kindly request that the sidewalk is repaired before an accident happens along this dangerous stretch of sidewalk.</p> <p>// Prompts //</p> <p>// What is the damage? Overgrown sidewalk, poison ivy, no buffer or median, tight curve //</p> <p>The sidewalk on the south side of Marsh Road, just east of John Kolb Drive has been in an unsafe condition since at least September 2018. The sidewalk is used by dozens of families and young children to walk to Freedom Park from Selwyn Farms and other developments. This portion of the sidewalk is nearly 3/4 overgrown with plants and brush, some of which appear to be poison ivy. There is barely enough room to push a stroller without stepping out on to the street. To make matters worse, this portion of the sidewalk (1) is also on a tight curve, where cars have poor visibility of pedestrians, and (2) has no buffer or median between it and the road, unlike other parts of the sidewalk. According to the county property records, this property appears to be owned by St. Luke's Church. I kindly request that the sidewalk is repaired before an accident happens along this dangerous stretch of sidewalk.</p>	
8589	04/22/2019	7390378		CLOSED
			<p><u>Request Comments</u></p> <p>Citizen advised that bricks are loose on sidewalk.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? LOOSE BRICKS IN SIDEWALK</p> <p>// First Request? YES //</p> <p>TIM CAMPBELL WILL INVESTIGATE.</p>	
8597	04/22/2019	7390775		CLOSED
			<p><u>Request Comments</u></p> <p>CITIZEN STATED SIDEWALK IS BROKEN UP AND SHE FELL.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p>	
8668	04/23/2019	7392667		CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts //</p> <p>// What is the damage? Concrete section dug up. Walk on sidewalk then dirt for 5 feet then back to finished sidewalk //</p> <p>Charlotte City Water dug up sidewalk to connect water meter. Sidewalk never fixed. On Alexander Road near Alexander Dowd Drive. Damage was reported over 8 months ago.</p> <p>JASON - COULD NOT FIND ANY UTILITY WO'S FOR THIS LOCATION</p>	
8676	04/23/2019	7392889		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> Citizen stated that the sidewalk is raised and someone may trip on it. Right at the intersection on the southside. There are 2 large oak trees and its right where the trees are. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk is raised // First Request? NO // Other Street is Granville Citizen called to check status of request. He would like to know when the grinding contractor will be repairing two sections of the sidewalk at this location.	
8687	04/23/2019	7393191		CLOSED
			<u>Request Comments</u> major damaged sidewalks from where a large oak tree fell in fall 2018. Not sure if this is a homeowner or city issue. But since it has been 9 months and I walk there everyday, It would be nice if this area was fully fixed from hurricane damage. // Prompts // // What is the damage? damaged sidewalks - walking hazard // 2123 - 2127 park road. damage spans several houses	
8695	04/23/2019	7393431		CLOSED
			<u>Request Comments</u> Charles said about a year ago the city technicians came and repaired a leak in the street and as a result of the repair the sidewalk got damaged and he would like the sidewalk repaired . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? YES // Charles said about a year ago the city technicians came and repaired a leak in the street and as a result of the repair the sidewalk got damaged and he would like the sidewalk repaired . // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk // First Request? YES // This was sent to CLT Water on 4/25	
8718	04/24/2019	7394214		CLOSED
			<u>Request Comments</u> Ms. Jordan advised the curb coming into the community at the second island curb has been run over and cracked. She advised if coming in from Prosperity Church you will see it immediatly. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? CURB OF ISLAND // First Request? YES //	
8733	04/24/2019	7394690		OPEN

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> SIDEWALK HAS BUCKLED TREE // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK AND CURBING // First Request? YES //	
8743	04/24/2019	7395031		OPEN
			<u>Request Comments</u> Caller states that there are about 5 squares damaged on park road from construction crews doing work // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //	
8828	04/26/2019	7397507		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Hole in sidewalk and cracks // Sidewalk has large hole & cracks directly in front of 226 Baldwin Avenue, between 3rd Street and Ranlo Street.	
8837	04/26/2019	7397818		CLOSED
			<u>Request Comments</u> CALLER STATED SIDEWALK DIRECTLY ACROSS FROM HIS LOCATION IS CRACKED AND DANGEROUS TO WALKERS // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? CRACKED SIDEWALK // First Request? NO //	
8906	04/29/2019	7400419		CLOSED
			<u>Request Comments</u> Citizen states the sidewalk is separated about 3 inches from edge in front of her home and needs repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? The sidewalk is separating about 3 inches from edge and needs repaired. // First Request? YES //	
8956	04/30/2019	7402010		CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
8968	04/30/2019	7402439	<p>tripping hazards on both sides due to trees // Prompts // // What is the damage? large cracks // a lot of cracked sidewalk areas surrounding the corner of the church property, from queens road and providence rd. intersections due to tree roots. Several members have tripped and one had to have stiches. tripping hazards on both sides due to trees // Prompts // // What is the damage? large cracks // a lot of cracked sidewalk areas surrounding the corner of the church property, from queens road and providence rd. intersections due to tree roots. Several members have tripped and one had to have stiches. By BREANNAH BATTS : 08/05/19 11:56 Second citizen was notified of status. By BREANNAH BATTS : 08/06/19 10:03 Citizen called back. Says that supervisor from street maintenance left a voicemail that he was not able to hear. CSR reached out SM and requested the supervisor to call them back or leave a voicemail that is clear for citizen to hear. tripping hazards on both sides due to trees // Prompts // // What is the damage? large cracks // a lot of cracked sidewalk areas surrounding the corner of the church property, from queens road and providence rd. intersections due to tree roots. Several members have tripped and one had to have stiches.</p>	CLOSED

Request Comments

States that the sidewalk is damage and cracked
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// What is the damage? cracked sidewalk //

8970	04/30/2019	7402517		CLOSED
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Request Comments

Caller states that in the hawk crest neighborhood that is within beverly crest there are a lot of tree roots growing up through the sidewalks causing them to become uneven and kids are falling from the unevenness.

Caller would like to be contacted, she is apart of the HOA and would like to do a walk through of the subdivision with whoever comes out to find the problem areas and come up with a plan of action
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? trees are growing up throught he sidewalks
// First Request? YES //

8976	04/30/2019	7402823		CLOSED
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Request Comments

// Prompts //
// What is the damage? Side walk //
The city came out to fix our sewer and had to take up the sidewalk during so. It hasn't been repaired yet. If someone could please come and fix it, that would be greatly appreciated
Cory: WO14962

8981	04/30/2019	7403022		CLOSED
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<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><u>Request Comments</u></p> <p>Maybe if CMPD would ticket people parking on sidewalk as has been addressed previously it'd be fine. // Prompts // // What is the damage? Caving in/Broken in 2 places //</p>	
9019	05/01/2019	7404802		CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts // // What is the damage? Uneven section due to sinking. // Uneven sidewalk. I saw a woman trip on concrete sticking up. Very dangerous for walkers day or night.</p>	
9059	05/02/2019	7406086		CLOSED
			<p><u>Request Comments</u></p> <p>Citizen states that the sidewalk in front of her house has several holes and needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? n/a // First Request? YES // By TERKESHIA ANDERSON : 06/07/19 09:57 Citizen c/i follow up Citizen states that the sidewalk in front of her house has several holes and needs to be repaired. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? n/a // First Request? YES // Citizen states that sidewalk repair was completed three weeks ago, and orange cones are still on the property. She is asking that SMD pick the cones up.</p>	
9061	05/02/2019	7406205		OPEN
			<p><u>Request Comments</u></p> <p>Citizen states that there are growing trees and roots coming from the sidewalk at this neighboring intesection. Because of this, the gravel of the sidewalk has risen up and has caused an emergency injury to the citizen. Citizen is concerned because he is afraid the someone else will trip and possibly seek legal action against the city. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? The gravel of the sidewalk has risen up // First Request? YES //</p>	
9105	05/03/2019	7407979		CLOSED
			<p><u>Request Comments</u></p> <p>// Prompts // // What is the damage? Raised seem on sidewalk, about 2 inches up // Sidewalk raised about 2 inches at a seem near a tree</p>	
9111	05/03/2019	7408073		CLOSED

Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
9153	05/06/2019	7409405	<p>Caller states the sidewalk is breaking up in front of the building where the flag is at. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES // directly in front of the flag.</p>	CLOSED
<u>Request Comments</u>				
9177	05/06/2019	7410339	<p>// Prompts // // What is the damage? Raised or buckled section of sidewalk is very uneven and causes people to trip or stumble // Beverly Crest subdivision</p>	OPEN
<u>Request Comments</u>				
9180	05/06/2019	7410492	<p>Citizen stated that a city tree fell and pulled up part of the sidewalk and now it needs repair. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk pulled up due to city tree falling. // First Request? YES //</p>	CLOSED
<u>Request Comments</u>				
9199	05/06/2019	7410984	<p>Citizen requested for sidewalk /curb to be repaired as the City of Charlotte was dping repairs and left the damage. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? curb is damaged // First Request? YES // Citizen requested for sidewalk /curb to be repaired as the City of Charlotte was dping repairs and left the damage. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? curb is damaged // First Request? YES // By BRIE-ANNE JOHNSON : 06/03/19 16:07 Citizen called to request status and advised of timeframe. By JAMAR MYERS : 08/02/19 16:01 citizen called in to check on status of request, advised can take up to 45-90 days but would ask if they could advise on when we would be making repairs. she states it has been spray painted white and left the way it is since the request. Citizen requested for sidewalk /curb to be repaired as the City of Charlotte was dping repairs and left the damage. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? curb is damaged // First Request? YES //</p>	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><u>Request Comments</u></p> <p><i>Citizen states that the sidewalk gravel in front of his property has a hole in it and grass and growing from it. Street Maintenance covered it with a cone, but removed and never came back to fix it.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? Hole in the sidewalk gravel</i></p> <p><i>// First Request? NO //</i></p>	
9213	05/06/2019	7411194		CLOSED

Request Comments

Citizen states there was about a foot of the concrete cut out of the sidewalk in front of this address, states it has been like this for a few weeks. Citizen states something needs to be put over it until repaired, states t is a hazard.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? HOLE CUT OUT OF SIDEWALK

// First Request? YES //

WO13739 SIDEWALK

This is in SM55 inbox and located. Should be done within a week or so.

9243	05/07/2019	7411955		CLOSED
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Request Comments

caller called to report cracked sidewalk

// Prompts //

// What is the damage? sdie walk is cracked and raised

// First Request? YES //

9253	05/07/2019	7412242		CLOSED
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Request Comments

Sign on gravel filled section says utility work ahead and has been there since we moved in October of 2018

// Prompts //

// What is the damage? Section of sidewalk filled in with gravel //

Section of sidewalk in front of the house filled with gravel and orange triangle sign on top saying utility work ahead.

Sign has been there since moving in October 2018

DID NOT FIND ANY UTILITY WO'S FOR THIS LOCATION

9335	05/08/2019	7414884		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
9386	05/09/2019	7416818	<p>Citizen states there is an area of the sidewalk that has buckled due to some digging done by a resident. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? There was some digging done that has caused the sidewalk to buckle by one of the residents. // First Request? NO //</p> <p>Citizen states there is an area of the sidewalk that has buckled due to some digging done by a resident. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? There was some digging done that has caused the sidewalk to buckle by one of the residents. // First Request? NO //</p>	CLOSED

Request Comments

Since the construction the sidewalk has become a trip and fall hazard
// Prompts //
// What is the damage? The pavement is raised ,the sidewalk is no longer flat. //
It's the part of the sidewalk closes to the street sign but before the mailbox

9422	05/10/2019	7417819		CLOSED
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Request Comments

// Prompts //
// What is the damage? Blocks passage //
There are tree limbs hanging down to around the 3 1/2 foot off the ground blocking the sidewalk on the 4500 block of Carmel Road

9449	05/11/2019	7418305		CLOSED
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Request Comments

// Prompts //
// What is the damage? Raised sidewalk is a walking hazard //
Recently I took a devastating fall caused by raised sidewalk. I received medical treatment and fortunately only needed stitches to repair my lip.

9463	05/13/2019	7419001		CLOSED
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Request Comments

Citizen stated sidewalk was damaged due to water repair.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
// What is the damage? Sidewalk was damaged due to water repair.
// First Request? YES //
WO15873
The work was completed 1 week ago. We should be able to get to this job within a month or so.
By LORA MARSHALL : 06/10/19 09:22 Ms. Thinie Farmer called, she states, the sidewalk in front of 9211 Trinity Road need ot be repaired. She states the gravel spots are making it difficult for her to get by on the sidewalk she have to go in the street. Ms. Farmer advised, she is disabled.

Ms. Farmer resides ate 9224 Trinity Road.

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
9479	05/13/2019	7419768		CLOSED

Request Comments

SIDEWALK IS BROKEN UP ON BACKSIDE OF BUILDING/E 7TH
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
// What is the damage? SIDEWALK IS BROKEN UP
// First Request? YES //

9490	05/13/2019	7420259		CLOSED
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Request Comments

piece of sidewalk is missing.marked by cone
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? piece of sidewalk is missing
// First Request? YES //
Utility WO13152
By LESHAWN WARREN : 06/07/19 10:28 Christin Nebel sent web request regarding same issue. Sent response to advise request exists & possible timeframe for review and resolution.

9512	05/14/2019	7421154		CLOSED
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Request Comments

Citizen states there is a section of sidewalk that is missing in front of 3131 Oneida Rd.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES
// What is the damage? Citizen states there is a chunk of sidewlak that is missing; only rocks there.
// First Request? YES //
Citizen states there is a section of sidewalk that is missing in front of 3131 Oneida Rd.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES
// What is the damage? Citizen states there is a chunk of sidewlak that is missing; only rocks there.
// First Request? YES //
DID NOT FIND ANY UTILITY WO'S FOR THIS LOCATION.
Contacted CLT Water to verify this was a CLT Water job
This was not a CLT Water job will be repaired as free op

9540	05/14/2019	7422085		CLOSED
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Request Comments

There was work done on the side walk about 2 months ago but the pavers were never put back in place. The pavers are now sitting on the side.
// Prompts //
// In City Limits? YES
// Is the obstruction on the sidewalk? YES
// What is the obstruction? BULKY ITEMS
// How long has obstruction been there? 2 months //
3rd St. between College and Tryon.
Did not find any utility WO's for this location.

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
9571	05/14/2019	7422915		CLOSED

Request Comments

Tree roots have raised an entire section of sidewalk making it impossible to pass with kids in a stroller or people in a wheelchair.. certainly not up to ADA compliance.

// Prompts //

// What is the damage? Badly cracked and raised sidewalk //

Vinca Cr is non-city maintained. Private property.

9588	05/15/2019	7423418		CLOSED
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Request Comments

Mr. Dykstra states, the sidewalk is damaged between 2821 and 2817 Fort Street. He states, part of the sidewalk is sinking in causing it to create bump. He states, it is a safety hazard, his pregnant wife tripped and almost fell over it.

Mr. Dykstra advised, there are blue marking along side the sidewalk.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No

// What is the damage? the sidewalk

// First Request? YES //

9597	05/15/2019	7423601		CLOSED
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Request Comments

Citizen advise, there is a sink hole on sidewalk near fire hydrant. Sink hole 2 ft deep off to the side and underneath the sidewalk.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No

// What is the damage? The sidewalk

// First Request? YES //

sink hole on sidewalk near fire hydrant. Sink hole 2 ft deep off to the side and underneath the sidewalk.

JOE BEDNARIK WILL INVESTIGATE.

9628	05/16/2019	7424630		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
9659	05/16/2019	7425172	<p>Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway; it is cracked.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway.</p> <p>// First Request? YES //</p> <p>Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway; it is cracked.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway.</p> <p>// First Request? YES //</p> <p>This is a utility cut.</p> <p>Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway; it is cracked.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway.</p> <p>// First Request? YES //</p> <p>Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway; it is cracked.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? Citizen states the sidewalk that runs in front of her home to the side of her home needs to be repaired, including the portion that slopes down at her driveway.</p> <p>// First Request? YES //</p> <p>By MARLENE MCNAIR : 09/24/19 07:31 citizen called in about this request. adv of status. cut by utility. xferred to field ops so they can investigate if they had somone out to cut it</p> <p>By ROBIN BACOTE : 09/24/19 07:38 MRS MARTIN CALLING FOR UPDATE TO SIDEWALK REPAIR ADV NOTES SHOWS UTILITY CUT TRANSFERED TO STREET MAINTENANCE</p>	CLOSED

Request Comments

Several month back there was a water leak in two sections of the sidewalk. The water leak was repaired, however two sidewalk sections are still missing and no repair has been done.

// Prompts //

// What is the damage? no sidewalk panel in this area //

Sidewalk near mailbox at 12813, and right beside the walking trail (this is all in the same area)

DID NOT FIND ANY UTILITY WO'S FOR THIS LOCATION.

9674	05/16/2019	7425418		OPEN
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>Caller states there is a part of the sidewalk/curb that has collapsed near this address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk/curb has collapsed // First Request? YES // Caller states there is a part of the sidewalk/curb that has collapsed near this address. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk/curb has collapsed // First Request? YES //</p>	
9676	05/16/2019	7425523		OPEN

Request Comments

A piece of the side walk is missing on winget rd.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? the piece of the side walk is missing
// First Request? YES //

9684	05/16/2019	7425732		CLOSED
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Request Comments

Citizen stated that there is a crack on the sidewalk connected to his driveway.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
// What is the damage? Crack
// First Request? YES //

9721	05/17/2019	7426768		CLOSED
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Request Comments

The steps leading to the park parking lot, has a hole at the top of the stairs on the left. trip hazard
// Prompts //
// What is the damage? hole in sidewalk on top of stairs //
The steps leading to the park parking lot, has a hole at the top of the stairs on the left. trip hazard

9744	05/17/2019	7427381		CLOSED
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Request Comments

// Prompts //
// What is the damage? Uneven surface //
Sidewalk uneven in front of residence inn. Hazardous to pedestrians going to from Panthers Stadium and Knights ballpark. Especially because sidewalk is not well lit.

9764	05/19/2019	7427979		CLOSED
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Request Comments

sidewalk repair needed asap - broken/cracked/uneven
// Prompts //
// What is the damage? sidewalk repair needed asap - broken/cracked/uneven //
Sidewalk is broken and cracked and uneven. This needs to be repaired as soon as possible.

9787	05/20/2019	7428823		CLOSED
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Cityworks # **Request Date** **Emerald #** **COMMENTS** **SR Status**

Request Comments

Citizen called about this in 2015 and informed us of a problem here; nothing has been done. Citizen states this tree's roots are shifting/breaking up the sidewalk and something needs to be done about it. The tree is between the street and sidewalk.

Citizen states she teaches so if anyone wants to speak with her, please leave a message.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? Tree in City Right of Way is uprooting sidewalk and cracking/damaging it.

// First Request? NO //

9796 05/20/2019 7429495 CLOSED

Request Comments

CALLER STATED SIDEWALK AT THIS LOCATION IS BROKEN UP AND NEEDS TO BE REPAIRED

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? CRACKED AND BROKEN SIDEWALK

// First Request? YES //

CALLER STATED SIDEWALK AT THIS LOCATION IS BROKEN UP AND NEEDS TO BE REPAIRED

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? CRACKED AND BROKEN SIDEWALK

// First Request? YES //

9826 05/21/2019 7430616 CLOSED

Request Comments

Which cause damage to cars that go into the parking lot

// Prompts //

// What is the damage? The sidewalk is missing //

It's near the intersection of Samuel St and Samuel St but close to the apartments last parking lot on the back.

Which cause damage to cars that go into the parking lot

// Prompts //

// What is the damage? The sidewalk is missing //

It's near the intersection of Samuel St and Samuel St but close to the apartments last parking lot on the back.

9856 05/21/2019 7431392 OPEN

Request Comments

Citizen stated sidewalk is by water gate causes sidewalk to be an inch taller than other sidewalk

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? sidewalk not flush

// First Request? YES //

end of four unit townhome building, right beside fire hydrant

By TERKESHIA ANDERSON : 06/10/19 11:54 Citizen c/b to follow up

9857 05/21/2019 7431384 CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> Caller states the sidewalk in front of this location needs repaired it sunk 2 - 3 inches. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk sunk 2-3 inches // First Request? YES //	
9878	05/21/2019	7431823		OPEN
			<u>Request Comments</u> concrete is broken at the corner of ashley park and sharon rd . // Prompts // // What is the damage? dip in the concrete at the corner of ashley park and sharon road // First Request? YES //	
9895	05/21/2019	7432432		OPEN
			<u>Request Comments</u> have submitted this previously - was told by planner about a year ago that this was on radar to be repaired. Sidewalk is in standing water with mud and there is erosion of median at drain. // Prompts // // What is the damage? Erosion at storm water drain //	
9997	05/23/2019	7434923		CLOSED
			<u>Request Comments</u> states that the sidewalk is buckling up // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? sidewalk is buckling up // First Request? YES //	
10027	05/24/2019	7436400		CLOSED
			<u>Request Comments</u> citizen states the sidewalk right by the sidewalk is broken and crumbled // Prompts // // What is the damage? sidewalk right by the driveway is broken and crumbled // First Request? YES // By ANNEDRA YOUNG : 09/03/19 13:47 Citizen called in to check the status of the repair request.	
10033	05/24/2019	7436623		CLOSED
			<u>Request Comments</u> Citizen stated sidewalk is crumbled up/broken apart // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. no // What is the damage? sidewalk // First Request? YES //	
10047	05/26/2019	7437191		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> <i>Looks like being pushed up from underneath ground</i> <i>// Prompts //</i> <i>// What is the damage? Sidewalk is not level is a tripping hazard //</i> <i>Sidewalk is not level is a tripping hazard</i>	
10070	05/28/2019	7438895		CLOSED

Request Comments

Sidewalk was damaged due to water main repair. If possible citizen would like a sign placed in that area to warn people that's walking so no one gets hurt.
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO
// What is the damage? DAMAGE TO SIDEWALK
// First Request? YES //
WO17929 - Utility Sidewalk

10116	05/29/2019	7440730		OPEN
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Request Comments

Caller states that there are two sidewalk squares that there are roots under the squares that are lifting it high up causing a hazard for walkers
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes
// What is the damage? two of the sidewalk squares are lifting up causing a hazard
// First Request? YES //
By DEANNA TURBYFILL : 05/29/19 09:26 Caller states that the coca-cola company want it done right away and will be upset if it is not done in a timely manor, was advised of the normal time frame.
Caller states that there are two sidewalk squares that there are roots under the squares that are lifting it high up causing a hazard for walkers
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes
// What is the damage? two of the sidewalk squares are lifting up causing a hazard
// First Request? YES //

10157	05/29/2019	7441720		CLOSED
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Request Comments

Section of sidewalk is missing since November 2018.
// Prompts //
// What is the damage? Section of sidewalk missing. //
Corner of Carmody Court and Zachary Ave.

10162	05/29/2019	7441805		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
10165	05/29/2019	7441900	<p>Citizen states the sidewalk in front of his home is broken up and has started to sink. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS BROKEN UP AND SINKING // First Request? YES //</p> <p>Citizen states the sidewalk in front of his home is broken up and has started to sink. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? SIDEWALK IS BROKEN UP AND SINKING // First Request? YES //</p> <p>Citizen states crew is on site today doing work on sidewalk. He spoke to FOS on site. He would like to speak with OS today. Sent email to Jeremy Hill.</p>	CLOSED

Request Comments

Caller states that the sidewalk is pooling in an area causing standing water when it rains
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no
// What is the damage? sidewalk, has created a dip
// First Request? YES //

10282	06/03/2019	7446433		CLOSED
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Request Comments

Sterling said there was a leak repaired at his location and as a result the sidewalk is damaged and he would like the damaged sidewalk repaired .
// Prompts //
// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES
// Is this a Private Street? IF YES, WILL NOT BE SERVICED. n/a
// What is the damage? Sidewalk
// First Request? YES //

WO18012 - Sidewalk

10298	06/03/2019	7447297		OPEN
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>sidewalk is sinking. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is sinking. // First Request? YES // Citizen called (via 311) to check status. By ASHLEY INGRAM : 10/02/19 14:16 citizen called for status/spole to street maintenance/adv start date oct 21, 2019 sidewalk is sinking. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is sinking. // First Request? YES // By BREANNAH BATTS : 10/21/19 14:28 Citizen called back for status. Was notified on 10/02/2019 that request was supposed to be started on 10/21/2019. CSR reached out to Street Maintance. Street Maintenance stated that the date of 10/21/2019 is tentative and weather may effect it. sidewalk is sinking. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk is sinking. // First Request? YES //</p>	
10301	06/03/2019	7447402		CLOSED

Request Comments

the location is to the far right of entrance along the concrete sidewalk. there are some eroded spots as well as grass needs cutting between the sidewalk and road
// Prompts //
// What is the damage? Side walk erosion at side and grass to be cut as well //
Just off providence road- by the wooded area is overgrown grass as well as side walk erosion happening

10360	06/04/2019	7449626		CLOSED
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Request Comments

I have photos and pictures that I can share from one of our residents.
// Prompts //
// What is the damage? The damage are incredibly uneven sidewalks from the Plaza and Matheson down to 36th Street. Many of the sidewalks are badly cracked and uneven. The intersection at 36th turns into gravel before becoming sidewalk again near The Giant Penny. Also, the wheelchair ramps on this section of street are incredibly too close to the road. //
From the intersection at the Plaza and Matheson all the way down to 36th Street, the sidewalk has become incredibly uneven. This poses a problem for seniors and those who are dependent on wheelchairs for mobility. On this strip of The Plaza sits Plaza Terrace Apartments, a senior community where many folks try to live independently. The sidewalks are incredibly uneven and cracked which causes a great deal of wear and tear on motorized wheelchairs. One resident of Plaza Terrace remarked that they had to have the wheelchair tech repair her wheelchair due to some of the poor condition of the sidewalk.

10379	06/05/2019	7450421		CLOSED
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<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><u>Request Comments</u></p> <p>2 large trees (which have now been removed) created a section of very uneven sidewalk from the roots. // Prompts // // What is the damage? Section of sidewalk is very uneven // Located on Lillington Ave across the street from the main entrance of Carolina Neurosurgery and Spine Center. Section of sidewalk is near a UPS, USPS, and FEDEX drop box. DUPLICATE of SR10343</p>	
10386	06/05/2019	7450638		CLOSED

			<p><u>Request Comments</u></p> <p>// Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? SIDEWALK REMOVED BY GAS COMPANY - NEEDS REPAIR // First Request? YES // WO16721 Sidewalk</p>	
10412	06/05/2019	7451682		OPEN

			<p><u>Request Comments</u></p> <p>Mike called to report the sidewalk is lifted up in multiple locations on streets and provided the address in front of each one. Royal Castle Ct (13)</p> <p>12203, 12211, 12233, 12239, 12251, 12230 12114 12102, 12030, 11948, 12007, 12023, 12031</p> <p>Stronvar House Av (5)</p> <p>15587, 15549, 15542, 15527, 15504</p> <p>Tully Ln (1)</p> <p>15425 by mailbox</p> <p>// Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? The sidewalk is lifted up in multiple locations on street He provided address in front of. // First Request? YES // By CORETTA BUGGS : 07/12/19 15:11 CALLER ASK FOR UPDATE Citizen called to check status,</p>	
10443	06/06/2019	7452556		CLOSED

			<p><u>Request Comments</u></p> <p>Citizen stated that the sidewalk in front of the home is damaged and has crumbled. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. yes // What is the damage? sidewalk has crumbled // First Request? YES // This is a utility cut looks like water dept. This sidewalk and the driveway will be repaired under the CLT Water WO</p>	
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<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
10444	06/06/2019	7452569		OPEN

Request Comments

// Prompts //
// What is the damage? Sidewalk is buckling //
Sidewalk in front of home

10463	06/06/2019	7453083		CLOSED
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Request Comments

// Prompts //
// In City Limits? YES
// Is the obstruction on the sidewalk? NO
// What is the obstruction? BULKY ITEMS
// How long has obstruction been there? n/a //
There's a pothole in the sidewalk right by the empty lot next to Wells Fargo. The pothole is right next to the electric pole. I am in a wheelchair and have fallen in that pothole many times on my way to work. This needs to be fixed as soon as possible.

10560	06/10/2019	7456153		OPEN
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Request Comments

Janelle says the sidewalk is raised up in spots and makes it difficult for wheelchairs to pass through.
// Prompts //
// In City Limits? YES
// Is the obstruction on the sidewalk? YES
// What is the obstruction? BULKY ITEMS
// How long has obstruction been there? not sure //

10562	06/10/2019	7456289		CLOSED
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Request Comments

Cityworks # Request Date Emerald # COMMENTS SR Status

This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband at . Thank you.

// Prompts //

// What is the damage? Sidewalk //

This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband at . Thank you.

By EDWARD DOBSON : 07/03/19 15:06 Citizen is requesting that if the brick pavers can be taken up, would we repair the City portion of the sidewalk. Advised of 45-90 day repair time frame

This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband at . Thank you.

// Prompts //

// What is the damage? Sidewalk //

This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband at . Thank you.

This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband at . Thank you.

// Prompts //

// What is the damage? Sidewalk //

This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband at . Thank you.

This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband at . Thank you.

// Prompts //

// What is the damage? Sidewalk //

This is the sidewalk in front of my driveway. The sidewalk cracked years ago and we replaced it with brick pavers because we were unaware the the city would maintain. I have filled out a report several times but no one ever contacted me. The side walk on both sides of my driveway has been marked for repair. I would like the sidewalk reported where the brick we put down is because it is unsafe. The brick can easily be removed. Please contact my husband at . Thank you.

By BREANNAH BATTS : 08/01/19 15:26 Citizen from the HOA board says that she would like to have the sidewalk and cones around it removed because it is creating an eysore. CSR reached out to street maintenance for further information. Was notified that citizen will have receive a call back from a supervisor.

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			HOA called (through 311) to check timeframe of repair. Cones are causing a hazard. Citizen would like a return phone call with start date.	
10619	06/11/2019	7457697		OPEN
			<u>Request Comments</u> Citizen states that there is gravel being raised from the sidewalk at this intersection. // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. No // What is the damage? Sidewalk Gravel has been raised up // First Request? NO // By CORETTA BUGGS : 07/12/19 15:10 CALLER WAS CHECKING FOR UPDATE By KAPRIA WHITE : 09/10/19 15:26 Caller is calling to check for update By HOPE ROBINSON : 09/25/19 11:58 Citizen called to check status of sidewalk repair. I adv still open. Citizen called to check status of repair. He would like a return phone call with tentative start date. (SENT EMAIL TO TCALDWELL)	
10629	06/11/2019	7458120		CLOSED
			<u>Request Comments</u> Citizen states the sidewalk squares are damaged and not even causing the sidewalk to be uneven. States the issue is by the stop sign where you can cross over the street at // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // What is the damage? Sidewalk square // First Request? YES // Citizen states the sidewalk squares are damaged and not even causing the sidewalk to be uneven. States the issue is by the stop sign where you can cross over the street at // Prompts // // In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? Sidewalk square // First Request? YES //	
10680	06/12/2019	7459975		CLOSED
			<u>Request Comments</u> The problem areas are partially in front of 5323 Fairvista Drive and in the area close to the beginning of Crownvista Estates subdivision near the golf course on BOTH sides of Fairvista Drive. // Prompts // // What is the damage? Side walks are cracked, broken, sunken and covered in mud completely. // Both sides of Fairvista Drive at the intersection with the golf course cart trail, before and after intersecting the trail.	
10681	06/12/2019	7459987		CLOSED
			<u>Request Comments</u>	

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><i>Citizen states the sidewalk was juct up and not put back together correctly, states it is now a safety hazard.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk cut up and uneven</i></p> <p><i>// First Request? YES //</i></p> <p><i>heading north on Highland Creek it is on the left side before you pass Christenbury</i></p> <p><i>Citizen states the sidewalk was juct up and not put back together correctly, states it is now a safety hazard.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</i></p> <p><i>// What is the damage? sidewalk cut up and uneven</i></p> <p><i>// First Request? YES //</i></p> <p><i>heading north on Highland Creek it is on the left side before you pass Christenbury</i></p> <p><i>By ZEKIA YOUNG : 06/26/19 09:00 Advised citizen of req and con#</i></p>	
10727	06/13/2019	7460899		CLOSED

Request Comments

Caller states that two of the sidewalk block have been damaged, one is dipping down and the other is lifting up

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? 2 blockes of the sidewalk

// First Request? YES //

10805	06/17/2019	7463795		OPEN
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Request Comments

Difficult to get a baby stroller around or a wheelchair around the damage.

// Prompts //

// What is the damage? Sidewalk section is 2"-3" off the plane of the sidewalk //

On the North Side of the intersection at Lancer Dr, and Old Providence Rd.

10812	06/17/2019	7464198		CLOSED
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Request Comments

the sidewalk has cracked and caved in and is much lower than the surrounding sidewalk

// Prompts //

// What is the damage? The sidewalk has cracked and caved in //

the damaged sidewalk is near the light pole in front of 4057 Redwood Ave

10835	06/17/2019	7465063		CLOSED
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Request Comments

// Prompts //

// What is the damage? Utility cut in sidewalk improperly repaired. Result is dangerous tripping hazard. Sidewalk on both sides of 7th St. in poor condition between Beaumont Ave and Charlottetowne Ave, including areas that do not drain and missing/cracked/heaving sidewalk. //

11017	06/21/2019	7471317		CLOSED
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<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> the caller says that near his house there is a drop off that he worries about pedestrians falling. // Prompts // // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? sidewalk has a drop off // First Request? YES // By TERKESHIA ANDERSON : 08/19/19 18:21 Citizen stated is right beside pole the caller says that near his house there is a drop off that he worries about pedestrians falling. // Prompts // // Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO // What is the damage? sidewalk has a drop off // First Request? YES //	
11377	06/28/2019	7481581		CLOSED
			<u>Request Comments</u> Sidewalk is not even between the slabs. Major tripping hazard. Low spots pool water in front of duplEx and from 1804 to 1812. // Prompts // // What is the damage? Sidewalk is not even between the slabs. Pooling water in spots. // Very uneven sidewalk. People have tripped and fallen at this spot. Also water pooling in spots in front of 1810 to 1812 addresses. Thanks in advance for your attention.	
11379	06/28/2019	7481590		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk near crape myrtle. // On side of property along Thomas	
11381	06/28/2019	7481593		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Broken sidewalk section near fire hydrant //	
11382	06/28/2019	7481595		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk uneven near tree. //	
11383	06/28/2019	7481594		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Low sections of sidewalk. //	
11384	06/28/2019	7481592		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Broken sidewalk sections // On side of property along Thomas	
11385	06/28/2019	7481591		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Uneven sidewalk sections at driveway //</i>				
<i>On side of property along Thomas</i>				
11386	06/28/2019	7481597		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Sinking sidewalk near walk to front of home. Broken sidewalks at driveway. //</i>				
11387	06/28/2019	7481596		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Broken sidewalk sections //</i>				
11388	06/28/2019	7481598		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Step in sidewalk due to tree. //</i>				
11389	06/28/2019	7481599		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Low and uneven sidewalk sections. //</i>				
11390	06/28/2019	7481600		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Broken sidewalk sections //</i>				
11391	06/28/2019	7481601		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Broken sidewalk sections //</i>				
11392	06/28/2019	7481605		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Broken sidewalk sections //</i>				
11393	06/28/2019	7481606		CLOSED
<u>Request Comments</u>				
<i>// Prompts //</i>				
<i>// What is the damage? Uneven sidewalk at tree. //</i>				
11394	06/28/2019	7481602		CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<u>Request Comments</u> // Prompts // // What is the damage? Broken section of sidewalk // By TERKESHIA ANDERSON : 08/26/19 08:46 Citizen c/b follow transfer street maint Sent email to CJ: Citizen states that crews are on his street working on sidewalk but his address has not been marked or spray painted for repair. He would like a return phone call.	
11395	06/28/2019	7481607		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk is too low and holds water //	
11396	06/28/2019	7481611		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk uneven. //	
11397	06/28/2019	7481612		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk raised and uneven near tree. //	
11398	06/28/2019	7481608		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Uneven sidewalk //	
11399	06/28/2019	7481609		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk sections broken and uneven. //	
11429	07/01/2019	7482730		CLOSED
			<u>Request Comments</u> // Prompts // // What is the damage? Sidewalk slabs broken very hazardous // Two sidewalk slabs are broken and hazardous for children or elderly to walk on.	
11819	07/11/2019	7497473		CLOSED
			<u>Request Comments</u>	

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>Citizen states that due to a pipe bust that the city had to repair, part of sidewalk is missing pieces of gravel and it needs to be repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Gravel Damage</p> <p>// First Request? NO //</p> <p>Citizen states that due to a pipe bust that the city had to repair, part of sidewalk is missing pieces of gravel and it needs to be repaired.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No</p> <p>// What is the damage? Gravel Damage</p> <p>// First Request? NO //</p> <p>WO16681</p> <p>Locates are in and this job is scheduled to be completed by 7/26/19</p>	
11930	07/15/2019	7501520		CLOSED

Request Comments

This is an occurrence in several parts of the neighborhood (? Addresses)

// Prompts //

// What is the damage? Roots pushing up sidewalk causing a tripping hazard //

Section In front of house

11933	07/15/2019	7501611		CLOSED
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Request Comments

Citizen states, the sidewalk was left unrepaired from previous construction installation of the Traffic Light electrical Box.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No

// What is the damage? Citizen states, the sidewalk was left with a whole in it from the installation of the Traffic Light Box.

// First Request? YES //

at the intersection of Albe,arle Road and Lake Forest Road East

Citizen states, the sidewalk was left unrepaired from previous construction installation of the Traffic Light electrical Box.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. No

// What is the damage? Citizen states, the sidewalk was left with a whole in it from the installation of the Traffic Light Box.

// First Request? YES //

at the intersection of Albe,arle Road and Lake Forest Road East

Copper Creek Ct is on private property.

7300 Albemarle

12281	07/25/2019	7515008		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>states that the sidewalk needs to be repaired</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? states that the sidewalk needs to be repaired</p> <p>// First Request? YES //</p> <p>WO21040 / SR9063</p>	
12700	08/06/2019	7529599		OPEN

Request Comments

Citizen states the sidewalk is blocked by the construction crews. States she has to walk in the street. States there is construction equipment on the sidewalk. States there is mud all over the sidewalk as well.

// Prompts //

// In City Limits? YES

// Is the obstruction on the sidewalk? YES

// What is the obstruction? MUD

// How long has obstruction been there? 3 months //

Information has been forwarded to CDOT ROW Group to handle.

12827	08/08/2019	7534230		CLOSED
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Request Comments

// Prompts //

// What is the damage? Raised sidewalk creating trip hazard //

12974	08/13/2019	7540635		CLOSED
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Request Comments

There is no obstruction, there is a large area of the sidewalk that is damaged due to erosion and wear and tear.

// Prompts //

// In City Limits? YES

// Is the obstruction on the sidewalk? DON'T KNOW

// What is the obstruction? BULKY ITEMS

// How long has obstruction been there? months //

Sidewalk in front of Cookout heading towards town on 49 is eroded and damaged.

Duplicate SR3317

There is no obstruction, there is a large area of the sidewalk that is damaged due to erosion and wear and tear.

// Prompts //

// In City Limits? YES

// Is the obstruction on the sidewalk? DON'T KNOW

// What is the obstruction? BULKY ITEMS

// How long has obstruction been there? months //

Sidewalk in front of Cookout heading towards town on 49 is eroded and damaged.

13166	08/19/2019	7546931		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p>// Prompts //</p> <p>// What is the damage? Missing portion of sidewalk //</p> <p>There is a missing portion of the sidewalk in front of my house on 1835 Emerywood Drive. I reported this a couple months ago and they came and marked the utilities but no work was ever performed to repair the sidewalk.</p> <p>SR9150</p> <p>Hankins, Donnell P 08/13/19 01:36</p> <p>REPAIRED UNDER WO 13668</p>	
13177	08/19/2019	7547658		CLOSED

Request Comments

Caller states that the mat to indicate the sidewalk ending has come up and moves causing a hazard

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. na

// What is the damage? the mat to indicate the sidewalk is ending

// First Request? YES //

DUPLICATE to SR13136

By CORETTA BUGGS : 09/04/19 13:16 citizen wanted update

13306	08/22/2019	7552039		CLOSED
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Request Comments

Citizen states that the first panel on the sidewalk in front of the house listed appears to be sinking in. States that there was some work done by the water dept on the side walk a few weeks ago.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? SIDEWALK

// First Request? YES //

Utility cut.

Will be repaired under CLT Water WO

13576	08/28/2019	7560504		CLOSED
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Request Comments

SIDEWALK NEEDS TO BE REPAIRED AT THIS LOCATION.

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO

// What is the damage? A PIECE OF SIDEWALK IS MISSING ACROSS STREET NEAR 6220 SHARON AND TRIPPING HAZZARDS GOING UP AND DOWN BETWEEN SHERBROOK DOWN TO PARK RD. //

13685	08/30/2019	7563288		CLOSED
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Request Comments

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
13890	09/09/2019	7573454	<p>CITIZEN CALLED IN TO REPORT SIDEWALK REPAIR OUTSIDE OF 8007 MARIE ROGET WAY CHARLOTTE, NC 28227 DUE TO WATER MAIN REPAIR COMPLETED ON 4/25.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK</p> <p>// First Request? YES //</p> <p>wo16772 - 4X30 CONCRETE SIDEWALK, ZONE 3, 428 GARY WILLIAMS Helms, Curtis W 07/17/19 10:34 Turned back over to CLT Water per Scott Clark</p>	CLOSED
<u>Request Comments</u>				
13897	09/09/2019	7573742	<p>Caller states the asphalt curbing at location is damage and need to be repaired</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no</p> <p>// What is the damage? curbing</p> <p>// First Request? YES //</p>	CLOSED
<u>Request Comments</u>				
13933	09/10/2019	7575162	<p>CALLER STATED SIDEWALK STILL BROKEN FROM RECENT UTILITY REPAIR.3509</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</p> <p>// What is the damage? SIDEWALK NEVER REPAIRED FROM UTILITY REPAIR BY THIS LOCATION</p> <p>// First Request? YES //</p> <p>This will be repaired under the CLT Water WO</p>	CLOSED
<u>Request Comments</u>				
13984	09/11/2019	7576780	<p>Citizen stated that the sidewalk in front of the home needs to be re cemented. The sewer was fixed a few years ago and the gravel was put back in but the the cement was never redone.</p> <p>// Prompts //</p> <p>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</p> <p>// What is the damage? the sidewalk needs to be recemented</p> <p>// First Request? YES //</p> <p>Will be repaired under CLT Water WO</p>	CLOSED
<u>Request Comments</u>				
14511	09/25/2019	7595301	<p>the caller is the daughter that lives at this address. She says city came out and broke up concrete on sidewalk and has not come back in 2 weeks to fix. Please call her at your earliest convenience when going to be fixed.</p> <p>// Prompts //</p> <p>// What is the damage? sidewalk broken up 2 weeks go and no one has returned to fix</p> <p>// First Request? YES //</p> <p>MECKLENBURG CO. JURISDICTION</p> <p>WO#23766 - 3016 HENDRICKS CHAPEL LN</p>	CLOSED

<u>Cityworks #</u>	<u>Request Date</u>	<u>Emerald #</u>	<u>COMMENTS</u>	<u>SR Status</u>
			<p><u>Request Comments</u></p> <p><i>Citizen states part of the sidewalk on the side of this house was damaged by the city due to a leak. It has been 6 weeks and has not been repaired and she needs to work on her yard and would like the sidewalk to be repaired as soon as possible so that she can finish with the landscaping.</i></p> <p><i>// Prompts //</i></p> <p><i>// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES</i></p> <p><i>// Is this a Private Street? IF YES, WILL NOT BE SERVICED. NO</i></p> <p><i>// What is the damage? SIDEWALK</i></p> <p><i>// First Request? YES //</i></p> <p><i>WO#22954</i></p>	
14548	09/26/2019	7596581		OPEN

Request Comments

Citizen states she is in a wheelchair and the sidewalk is very uneven on Allegany St between Ashley Rd and Carrowmore Place. She stated in some places the sidewalk is raised 8 inches. She also stated that she has broken the wheel on her wheelchair trying to navigate this area of sidewalk. Please investigate.

// Prompts //

// In City Limits? YES

// Is the obstruction on the sidewalk? YES

// What is the obstruction? OTHER

// How long has obstruction been there? SEE DETAILED DESCRIPTION //

Between Ashely Rd and Carrowmore Pl

DUPLICATE TO SR14503

14981	10/09/2019	7611543		OPEN
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Request Comments

States that in front of his home there is a piece of sidewalk that is broken two broken pieces also the valley curb is broken and holding water

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES

// Is this a Private Street? IF YES, WILL NOT BE SERVICED. no

// What is the damage? sidewalk repair

// First Request? YES //

15101	10/11/2019	7614898		OPEN
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Request Comments

SIDEWALK REPAIR

// Prompts //

// In Charlotte City Limits? IF NO, WILL NOT BE SERVICED. YES //

Sidewalk will be repaired under CLT Water WO