

## Public Records Request #3335

The following materials have been gathered in response to public records request #3335. These materials include:

- CATS Customer Service Report #75262

This information was provided as a response to a public records request on 3/24/20 and is current to that date. There is a possibility of more current information and/or documents related to the stated subject matter.

### Further Information

---

For further information about this request or the Citywide Records Program, please contact:

Cheyenne Flotree  
Citywide Records Program Manager  
City of Charlotte/City Clerk's Office  
600 East 4<sup>th</sup> Street, 7<sup>th</sup> Floor  
Charlotte, NC 28202  
Cheyenne.Flotree@charlottenc.gov

Amelia Knight  
Public Records Specialist  
City of Charlotte/City Clerk's Office  
600 East 4<sup>th</sup> Street, 7<sup>th</sup> Floor  
Charlotte, NC 28202  
Amelia.Knight@charlottenc.gov

# CATS CUSTOMER SERVICE REPORT

CALL DETAILS FOR: 75262

**Type of Report:** *Early Bus*

**Transit Service:** *BOD*

**Status:** *CLOSED*

**CustomerID:** 43096 **Follow-up response requested:** Yes  
**Customer's Name (L, F):** FREEMAN, MARCUS  
**Telephone Number:** (912)255-1361 **(H)** **(W)**  
**Customer's Address:** 1418 Wembly Dr Charlotte, NC 28205  
**Customer's Email:** TONYTHATIGER1973@GMAIL.COM **Origin:** TC  
**Reported Datetime:** Jun 20, 2017 2:08:22PM **Target Date:** June 27, 2017 2:08:22PM  
**Route:** 39 **Block No:** **Vehicle No:** 2111 **Direction:** IB  
**Date & Time of Incident:** Jun 20, 2017 01:36 PM **Received By:** ALSTON, DONNA  
**Location:** Eastway & Shamrock  
**Operator's Name (L, F):** Houston, Jessie **Description:**  
**Event:** Customer stated the bus operator left early.