

Public Records Request #5531

The following materials have been gathered in response to public records request #5739. These materials include:

- Cityworks Service Requests
- Email Correspondence

This information was provided as a response to a public records request on 7/13/21 and is current to that date. There is a possibility of more current information and/or documents related to the stated subject matter.

Further Information

For further information about this request or the Citywide Records Program, please contact:

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Cityworks Service Request

Service Request Information

Service Request #: 22621	Date Initiated: 12/6/2011 7:51:05 AM	Requested by: STOKES, LINDA
Problem Code: Hanging Tree Limb	Priority: Medium	Date Closed: 12/8/2011 8:18:34 AM

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: CHANDLER, BRYAN
Description: Hanging Tree Limb	Tax Book: BK175
Incident Address: 2000 WOODHAVEN RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
22517	HENREY	HARRELSON					704-366-1349

Comments: **Condition:** (Check if it Applies)

By CHANDLER, BRYAN: 12/6/2011 12:48:47 PM DISPATCH TO J. SIU	
<p>Problem Details:</p> Large limb hanging. Need to be pruned.	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Work Order

Work Order #: 106029 Date Initiated: 12/8/2011 8:15:12 AM Requested by: STOKES, LINDA

Description of Work:

Work Order Status: CLOSED Priority: Medium Date Closed: 12/6/2011 8:18:28 AM

Work Order Details

Assigned To: KETNER, STEVE Tax Book: BK175
Description: Tree Limb Pickup Map Book Page: 49Y
Work Order Address: 2000 WOODHAVEN RD

Service Request Details

Request Number: 22621 Date Initiated: 12/6/2011 7:51:05 AM Inspected By: CHANDLER, BRYAN

Caller Information

Name Address Apt.# Phone
HENREY 704-366-1349

Comments

From Request 22621:
Code: Hanging Tree Limb
Description: Hanging Tree Limb
Details: Large limb hanging. Need to be pruned.
Comments: By CHANDLER, BRYAN: 12/6/2011 12:48:47 PM
DISPATCH TO J. SIU

Conditions

City Tree: UF Tree: Violation Type:
Grind Stump: DBH: Left Debris: Utility Lines:
Rejected: Planting: Re-Plant Site: Cust Contact:

Work Sheet

Employee/Crew Equipment Material Start Date End Date Hours Units

Cityworks Service Request

Service Request Information

Service Request #: 56028	Date Initiated: 7/31/2019 11:49:19 AM	Requested by: Fiedler, Debbie
Problem Code: Inspect Tree	Priority: Medium	Date Closed: 8/14/2019 11:26:12 AM

Service Request Details

Assigned To: Merwin, Josh	Dispatch To: Karriker, Justin
Description: Inspect Tree	Tax Book: BK175
Incident Address: 2000 WOODHAVEN RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
55992	MRS	HARRELSON	2000 WOODHAVEN RD				704-277-5518

Comments: **Condition:** (Check if it Applies)

<p>By Karriker, Justin : 8/14/2019 11:25:56 AM Inspected site.</p> <p>No immediate need for removal. Left door hanger stating no issue present but a permit could be applied for to remove.</p>	
Problem Details:	
RESIDENT LIVES CORNER OF WOODHAVEN RD AND SHARON RD, SHE SAYS BRADFORD PEARS ARE BEING REMOVED ACROSS SHARON AND WOULD LIKE TO REQUEST THAT THEY BE REMOVED ON HER SIDE OF SHARON.	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 64868	Date Initiated: 5/11/2021 9:56:34 AM	Requested by: Anderson, Marshal
Problem Code: Inspect Tree	Priority: Medium	Date Closed: 5/12/2021 6:23:16 AM

Service Request Details

Assigned To: Deese, Jamie	Dispatch To:
Description: Inspect Tree	Tax Book: BK175
Incident Address: 2000 WOODHAVEN RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
64867		UNKNOWN	2000 WOODHAVEN RD			28211	

Comments: **Condition:** (Check if it Applies)

<p>By Anderson, Marshal : 5/11/2021 9:58:00 AM Will create a removal WO of Pear as a result of bad storm damage that has compromised structure of remaining leads.</p>	
Problem Details:	
Response to SR64866	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Work Order

Work Order #: 135476 Date Initiated: 5/11/2021 9:58:13 AM Requested by: Anderson, Marshal

Description of Work:

Work Order Status: CLOSED Priority: High Date Closed: 5/12/2021 6:23:12 AM

Work Order Details

Assigned To: MCMILLAN, TERRY Tax Book: BK175

Description: Tree Removal Map Book Page: 49Y

Work Order Address: 2000 WOODHAVEN RD

Service Request Details

Request Number: 64868 Date Initiated: 5/11/2021 9:56:34 AM Inspected By:

Caller Information

Name Address Apt.# Phone
2000 WOODHAVEN RD

Comments

By Anderson, Marshal : 5/11/2021 9:58:00 AM
(Copied from Service Request 64868): "Will create a removal WO of Pear as a result of bad storm damage that has compromised structure of remaining leads. "

By Anderson, Marshal : 5/11/2021 9:58:51 AM
Remove 22" Pearm on Sharon side. Busy road - use caution

By MCMILLAN, TERRY : 5/11/2021 2:18:39 PM
Job briefing done

By MCMILLAN, TERRY : 5/11/2021 2:18:39 PM
Need to grind 22 inch stump

By MCMILLAN, TERRY : 5/11/2021 2:18:40 PM
Job complete

Conditions

City Tree: YES UF Tree: Violation Type:
Grind Stump: DBH: YES Left Debris: 22 Utility Lines:
Rejected: NO Planting: NO Re-Plant Site: NO Cust Contact: N/A

Work Sheet

Employee/Crew Equipment Material Start Date End Date Hours Units

Cityworks Work Order

Work Order #: 135488

Date Initiated: 5/12/2021 6:23:41 AM

Requested by: Anderson, Marshal

Description of Work:

Work Order Status: Planned Priority: Low Date Closed:

Work Order Details

Assigned To: CONTRACTOR, Tax Book: BK175

Description: Grind Stump Map Book Page: 49Y

Work Order Address: 2000 WOODHAVEN RD

Service Request Details

Request Number: Date Initiated: Inspected By:

Caller Information

Name Address Apt.# Phone

Comments

By MERWIN, JOSH : 5/12/2021 6:23:41 AM

grind 22 inch stump

Conditions

City Tree: UF Tree: Violation Type:
Grind Stump: DBH: Left Debris: Utility Lines:
Rejected: NO Planting: NO Re-Plant Site: Cust Contact:

Work Sheet

Employee/Crew Equipment Material Start Date End Date Hours Units

Cityworks Service Request

Service Request Information

Service Request #: 23445	Date Initiated: 5/1/2012 2:59:53 PM	Requested by: KETNER, STEVE
Problem Code: Tree Removal	Priority: Low	Date Closed: 7/5/2012 8:26:02 AM

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: CHANDLER, BRYAN
Description: Tree Removal	Tax Book: BK181
Incident Address: 2919 sharon rd	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
23327	STEVE	UNKNOWN					6-4267

Comments: Condition: (Check if it Applies)

<p>By KETNER, STEVE: 7/5/2012 8:26:00 AM removed by frady ; june 2012</p>	
<p>Problem Details: remove damaged pear</p>	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 19025	Date Initiated: 10/4/2010 8:47:55 AM	Requested by: ALEXANDER, SANDRA
Problem Code: Clear Street Light	Priority: High	Date Closed: 10/18/2010 9:56:08 AM

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: CHANDLER, BRYAN
Description: Clear Street Light	Tax Book: BK181
Incident Address: 2927 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
18910	MELINDA	ADKINS	2927 SHARON RD		CHARLOTTE		(704) 366-5954

Comments: **Condition:** (Check if it Applies)

By CHANDLER, BRYAN: 10/5/2010 3:30:24 PM prune around light	
<p>Problem Details:</p> Tree limbs are overgrown covering light and light post.	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 44732	Date Initiated: 7/24/2017 9:43:46 AM	Requested by: Fiedler, Debbie
Problem Code: Clean Up Downed Tree	Priority: High	Date Closed: 7/28/2017 1:14:45 PM

Service Request Details

Assigned To: Merwin, Josh	Dispatch To: Brooks, Brandon
Description: Downed Tree/Limb	Tax Book: BK181
Incident Address: 2927 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
44665		UNKNOWN					

Comments: **Condition:** (Check if it Applies)

<p>By MERWIN, JOSH : 7/24/2017 10:48:17 AM inspected site and is a small 6 inch pear limb on sidewalk low priority</p>	
Problem Details:	
TRUCK HIT LARGE LIMB ON BRADFORD PEAR..IT IS LAYING ALONG THE SIDEWALK	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 34177	Date Initiated: 7/7/2015 8:29:59 AM	Requested by: PHILLIPS, RICHARD
Problem Code: Tree Limb Pickup	Priority: High	Date Closed: 7/9/2015 1:46:06 PM

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: CHANDLER, BRYAN
Description: Limb has fallen and needs cleaned up	Tax Book: BK175
Incident Address: 3026 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
34103	ANN	HARRELSON					704-277-5518

Comments: **Condition:** (Check if it Applies)

By CHANDLER, BRYAN: 7/9/2015 1:46:06 PM ALREADY CLEANED UP	
<p>Problem Details:</p> caller states we cut up limb that had fallen and just threw it in her yard. she wanted to know why it was done that way and she wants it picked up ASAP. on Sharon Rd between Wendover and Runnymede.	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 34403	Date Initiated: 7/18/2015 3:01:00 PM	Requested by: Emerald,
Problem Code: Storm Cleanup	Priority: Medium	Date Closed: 7/22/2015 7:18:59 AM

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: CHANDLER, BRYAN
Description: Storm Cleanup	Tax Book: BK175
Incident Address: 3000 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
34329	SUITE	1000					7045294070

Comments: **Condition:** (Check if it Applies)

<p>Problem Details: CMPD OPR# 5216 (704)336-3261. Please call CMPD with an eta.</p>	
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Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 36026	Date Initiated: 10/15/2015 5:02:46 PM	Requested by: 911, Dispatcher
Problem Code: Storm Cleanup	Priority: High	Date Closed: 10/19/2015 8:21:26 AM

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: CHANDLER, BRYAN
Description: Storm Cleanup	Tax Book: BK175
Incident Address: 3000 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
35952		STORM CLEANUP					704-336-8584

Comments: **Condition:** (Check if it Applies)

By CHANDLER, BRYAN: 10/16/2015 7:06:35 AM DISPATCH TO JACKO	
<p>Problem Details: REF TO A LARGE TREE BRANCH THAT HAS BEEN MOVED TO THE SIDEWALK...THIS IS NOT A PRIORITY CALL.</p>	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 61759	Date Initiated: 8/6/2020 1:07:56 PM	Requested by: Whitener, Jennifer
Problem Code: Storm Cleanup	Priority: High	Date Closed: 9/8/2020 6:43:23 AM

Service Request Details

Assigned To: Deese, Jamie	Dispatch To: Shook, Phillip
Description: Storm Cleanup	Tax Book: BK175
Incident Address: 3022 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
61760	CHARLES	CARSON	3022 SHARON RD				704-519-6499

Comments: Condition: (Check if it Applies)

<p>By Whitener, Jennifer : 8/6/2020 1:08:09 PM large limb has fallen into caller's yard</p> <p>By Deese, Jamie : 8/7/2020 7:47:05 AM Two medium-large branches have broken out of canopy of City Pear. One has fallen over a row of shrubs into the yard of caller. A larger branch has broken and is resting in the canopy of same tree. Small bucket Chipper TRAFFIC CONTROL</p> <p>By Shook, Phillip : 8/7/2020 10:02:08 AM Clean up completed</p> <p>By Whitener, Jennifer : 8/19/2020 2:28:50 PM Charles Carson @704-519-6499 is stating that the clean-up is not complete. a limb fell over the hedges & is still laying in the front yard. He advised if you pull up into the driveway you can see it.</p> <p>By Fiedler, Debbie : 8/28/2020 3:29:36 PM Michael Sharpstein called, 704-930-8840, says that part of this tree is in his yard, would like a call.</p> <p>By Whitener, Jennifer : 8/31/2020 10:11:15 AM new owner Racwa Gedre @ 202-474-4692 is wanting to know when will this be cleaned up. She just purchased the house last week</p> <p>By Karriker, Justin : 9/1/2020 8:25:47 AM Tried to call to let her know I'd be out to reassess tree/debris and handle accordingly. Rang once and went silent. Will check out today and dispatch appropriately.</p> <p>By Karriker, Justin : 9/4/2020 6:27:48 AM Limb is behind hedge. Will have to park on main road, cut,</p>	
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<p>and drag to chipper.</p> <p>By Shook, Phillip : 9/4/2020 9:22:05 AM Limbs removed from front yard . Completed</p> <p>By Deese, Jamie : 9/4/2020 9:25:47 AM Crew on site finishing up</p>	
<p>Problem Details:</p>	
<p>large limb has fallen into caller's yard</p>	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 35994	Date Initiated: 10/13/2015 1:55:00 PM	Requested by: Emerald,
Problem Code: INSPECT TREE	Priority: Medium	Date Closed:

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: CHANDLER, BRYAN
Description: INSPECT TREE	Tax Book: BK181
Incident Address: 3001 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
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Comments: **Condition:** (Check if it Applies)

<p>By PHILLIPS, RICHARD: 10/15/2015 1:48:23 PM additional notes from Emerald: low hanging branches on east side of street. Clipped my head while running resulting in 2 stitches. I'm 6'3"... tall, but not that tall. Please trim these trees.</p> <p>By CHANDLER, BRYAN: 10/19/2015 12:45:12 PM DUPLICATE, COMBINE W/ SR #35986</p>	
Problem Details:	
I don't plan on suing anyone, but do expect this to be addressed, and quickly. (see additional information under location comments)	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 64866	Date Initiated: 5/11/2021 9:05:20 AM	Requested by: Fiedler, Debbie
Problem Code: Storm Cleanup	Priority: High	Date Closed: 5/11/2021 10:50:50 AM

Service Request Details

Assigned To: Deese, Jamie	Dispatch To: MCMILLAN, TERRY
Description: Storm Cleanup	Tax Book: BK181
Incident Address: 3019 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
64865	AVIVA	STEIN	3019 SHARON RD				704-975-5440

Comments: **Condition:** (Check if it Applies)

<p>By Fiedler, Debbie : 5/11/2021 9:05:28 AM Across Sharon Rd from this address, branch fell yesterday and went through the windshield of a car, and are blocking sidewalk.</p> <p>By Anderson, Marshal : 5/11/2021 9:49:17 AM Lead in pear pushed to roadside. Largest size ~18" dbh</p> <p>Will create WO for Pear removal under different SR.</p> <p>By MCMILLAN, TERRY : 5/11/2021 10:39:53 AM Removed broken limb</p> <p>By MCMILLAN, TERRY : 5/11/2021 10:39:53 AM Job complete</p> <p>Problem Details: Across Sharon Rd from this address, branch fell yesterday and went through the windshield of a car, and are blocking sidewalk.</p> <p>Also entering SR for inspection.</p>	
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Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 64867	Date Initiated: 5/11/2021 9:11:10 AM	Requested by: Fiedler, Debbie
Problem Code: Inspect Tree	Priority: Medium	Date Closed: 5/13/2021 1:24:12 PM

Service Request Details

Assigned To: Deese, Jamie	Dispatch To:
Description: Inspect Tree	Tax Book: BK181
Incident Address: 3019 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
64866	AVIVA	STEIN	3019 SHARON RD				704-975-5440

Comments: **Condition:** (Check if it Applies)

<p>By Fiedler, Debbie : 5/11/2021 12:04:56 PM Anne Harrelson from 2000 Woodhaven has called also, says these trees need to be removed from Sharon Rd, they are always losing branches and are dangerous. 704-277-5518.</p> <p>By AH HOY, JACKO : 5/13/2021 1:19:08 PM Already got orange mark on it. (removal) i think Mike Felt inspected these trees. -closing it</p> <p>Problem Details: Across from this address, caller says Bradford Pears are needing to be assessed. 5-10-21, limb came down and went through windshield of car on Sharon.</p>	
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Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 64879	Date Initiated: 5/11/2021 2:50:49 PM	Requested by: Fiedler, Debbie
Problem Code: Inspect Tree	Priority: Medium	Date Closed: 5/21/2021 11:01:42 AM

Service Request Details

Assigned To: AH HOY, JACKO	Dispatch To:
Description: Inspect Tree	Tax Book: BK175
Incident Address: 3022 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
64878	RAHWA	GEDRE	3022 SHARON RD				202-747-4692

Comments: **Condition:** (Check if it Applies)

<p>By AH HOY, JACKO : 5/21/2021 10:53:10 AM Those Bradford pears Already have orange mark on it (on schedule for Removal). WO135496</p> <p>By AH HOY, JACKO : 5/21/2021 11:01:24 AM was texting with the caller and told her its on schedule for Removal. -closing it</p> <p>Problem Details: Resident would like trees pruned</p>	
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Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 35987	Date Initiated: 10/13/2015 8:37:20 PM	Requested by: 911, Dispatcher
Problem Code: Storm Cleanup	Priority: High	Date Closed: 10/27/2015 7:22:08 AM

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: CHANDLER, BRYAN
Description: Storm Cleanup	Tax Book: BK181
Incident Address: 3025 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
35913		STORM CLEANUP					704-336-8584

Comments: **Condition:** (Check if it Applies)

By KETNER, STEVE: 10/27/2015 7:22:06 AM nothing there	
<p>Problem Details:</p> large tree that fell and was blocking the roadway...has been moved to the sidewalk. this is not a priority and can wait until tomorrow, per officers.	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 45519	Date Initiated: 9/4/2017 4:13:50 AM	Requested by: Web Service
Problem Code: Storm Cleanup	Priority: High	Date Closed: 9/6/2017 8:34:14 AM

Service Request Details

Assigned To: Merwin, Josh	Dispatch To: Shook, Phillip
Description: Storm Cleanup	Tax Book: BK181
Incident Address: 3031 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
45452		STORM CLEANUP					704-336-3261

Comments: **Condition:** (Check if it Applies)

Problem Details:	
TREE BLOCKING 3 LANES OF TRAVEL. ALL OF THE INBOUND LANES AND SOME OF THE OUTBOUND LANES. PLEASE CALL WITH ETA.	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Service Request

Service Request Information

Service Request #: 45579	Date Initiated: 9/7/2017 7:13:07 AM	Requested by: Fiedler, Debbie
Problem Code: Inspect Tree	Priority: Medium	Date Closed: 3/12/2018 10:39:33 AM

Service Request Details

Assigned To: Merwin, Josh	Dispatch To:
Description: Inspect Tree	Tax Book: BK181
Incident Address: 3031 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
45512	MAC	BALDEEP	3031 SHARON RD				704-890-3266

Comments: **Condition:** (Check if it Applies)

<p>By Fiedler, Debbie : 9/11/2017 9:04:37 AM MR BALDEEP CALLED VERY CONCERNED ABOUT THESE BRADFORD PEARS..ADVISED WE WILL INSPECT AS SOON AS WE CAN.</p> <p>By MERWIN, JOSH : 9/13/2017 9:51:19 AM spoke with homeowner on phone during inspection city pear trees have been repetitively line clearance pruned by power company first two city trees have developed lower wider canopies stressing the attachment points the third city tree has developed a strong lean towards road way and has an unbalanced crown one of the city trees has had a recent failure causing a traffic accident on a busy thoroughfare city trees need to removed before another failure can occur needs to be contracted</p> <p>Problem Details: SUITE 1000: BRADFORD PEAR TREES IN FRONT OF THE HOME ARE IN DANGER OF SPLITTING AND DAMAGING THE HOUSE.</p>	
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Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Work Order

Work Order #: 120551 Date Initiated: 9/13/2017 9:52:15 AM Requested by: Merwin, Josh

Description of Work:

Work Order Status: CLOSED Priority: Medium Date Closed: 3/12/2018 10:39:27 AM

Work Order Details

Assigned To: CONTRACTOR, Tax Book: BK181

Description: Tree Removal Map Book Page: 49Y

Work Order Address: 3031 SHARON RD

Service Request Details

Request Number: 45579 Date Initiated: 9/7/2017 7:13:07 AM Inspected By:

Caller Information

Name Address Apt.# Phone
MAC 3031 SHARON RD 704-890-3266

Comments

By MERWIN, JOSH : 9/13/2017 9:52:15 AM

remove 3 city pear trees
need to be contracted

By MERWIN, JOSH : 9/13/2017 9:52:16 AM

From Request 45579:

Code: Inspect Tree

Description: Inspect Tree

Details: SUITE 1000: BRADFORD PEAR TREES IN FRONT OF THE HOME ARE IN DANGER OF SPLITTING AND DAMAGING THE HOUSE.

Comments: MR BALDEEP CALLED VERY CONCERNED ABOUT THESE BRADFORD PEARS..ADVISED WE WILL INSPECT AS SOON AS WE CAN.spoke with homeowner on phone during inspection city pear trees have been repetitively line clearance pruned by power company first two city trees have developed lower wider canopies stressing the attachment points the third city tree has developed a strong lean towards road way and has an unbalanced crown one of the city trees has had a recent failure causing a traffic accident on a busy thoroughfare city trees need to removed before another failure can occur needs to be contracted

By Lester, Zack : 3/14/2018 2:16:02 PM

COMPLETE TO SPEC PER RYAN M

Conditions

City Tree: YES UF Tree: NO Violation Type:
Grind Stump: NO DBH: NO Left Debris: NO Utility Lines: NO
Rejected: Planting: NO Re-Plant Site: NO Cust Contact: NO

Work Sheet

Employee/Crew Equipment Material Start Date End Date Hours Units

Cityworks Service Request

Service Request Information

Service Request #: 41605	Date Initiated: 12/23/2016 1:51:43 PM	Requested by: Fiedler, Debbie
Problem Code: Hanging Tree Limb	Priority: Medium	Date Closed: 1/3/2017 7:38:57 AM

Service Request Details

Assigned To: KETNER, STEVE	Dispatch To: MCMILLAN, TERRY
Description: Hanging Tree Limb	Tax Book: BK175
Incident Address: 3100 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
41534		UNKNOWN					

Comments: **Condition:** (Check if it Applies)

By NAIL, JASON: 12/28/2016 6:42:48 AM dispatched to Terry M.	
<p>Problem Details:</p> CALLER REPORTING LARGE LIMB HANGING OVER THE STREET IN THE MIDDLE OF THE 3100 BLOCK OF SHARON RD.	

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Work Order

Work Order #: 118018 Date Initiated: 1/3/2017 7:37:40 AM Requested by: MCMILLAN, TERRY

Description of Work:

Work Order Status: CLOSED Priority: Low Date Closed: 12/28/2016 7:37:48 AM

Work Order Details

Assigned To: MCMILLAN, TERRY Tax Book: BK175

Description: Deadwood Prune Bucket Map Book Page: 49Y

Work Order Address: 3100 SHARON RD

Service Request Details

Request Number: 41605 Date Initiated: 12/23/2016 1:51:43 PM Inspected By: MCMILLAN, TERRY

Caller Information

Name Address Apt.# Phone

Comments

From Request 41605:

Code: Hanging Tree Limb

Description: Hanging Tree Limb

Details: CALLER REPORTING LARGE LIMB HANGING OVER THE STREET IN THE MIDDLE OF THE 3100 BLOCK OF SHARON RD.

Comments: By NAIL, JASON: 12/28/2016 6:42:48 AM
dispatched to Terry M.

Conditions

City Tree:	UF Tree:	Violation Type:	
Grind Stump:	DBH:	Left Debris:	Utility Lines:
Rejected:	Planting:	Re-Plant Site:	Cust Contact:

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units
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Cityworks Service Request

Service Request Information

Service Request #: 48475	Date Initiated: 6/7/2018 2:15:50 PM	Requested by: Fiedler, Debbie
Problem Code: Pruning Violation	Priority: Medium	Date Closed: 8/8/2018 8:06:37 AM

Service Request Details

Assigned To: Deese, Jamie	Dispatch To:
Description: Tree Damage/Violation	Tax Book: BK181
Incident Address: 3125 SHARON RD	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
48408	DONALD	TONEY					704-621-7204

Comments: **Condition:** (Check if it Applies)

<p>By Fiedler, Debbie : 6/7/2018 2:34:06 PM FOUND NAME AND A PHONE NUMBER, RESIDENT IS DONALD TONEY, 704-621-7204. LET HIM KNOW WE WILL BE OUT TO INSPECT.</p> <p>By NAIL, JASON : 6/11/2018 1:01:09 PM spoke to citizen and explained that the trees are on the schedule to be removed.</p> <p>By Deese, Jamie : 9/20/2019 1:21:15 PM Badly, misshapen trees have been removed. Stumps ground: some better than others. Will begin to replant.</p> <p>Problem Details: ASPLUNDH PER HOMEOWNER BUTCHERED TREES, RESIDENTS ARE VERY UPSET, GAVE THEM DUKE ENERGY'S PHONE NUMBER. THEY SAID TREES SHOULD HAVE JUST BEEN CUT DOWN.</p>	
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Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Work Order

Work Order #: 123523 Date Initiated: 6/8/2018 8:58:35 AM Requested by: Deese, Jamie

Description of Work:

Work Order Status: CLOSED Priority: High Date Closed: 8/8/2018 8:06:33 AM

Work Order Details

Assigned To: CONTRACTOR, Tax Book: BK181

Description: Tree Removal Map Book Page: 49Y

Work Order Address: 3201 SHARON RD

Service Request Details

Request Number: 48475 Date Initiated: 6/7/2018 2:15:50 PM Inspected By:

Caller Information

Name	Address	Apt.#	Phone
DONALD			704-621-7204

Comments

By Deese, Jamie : 6/8/2018 8:58:35 AM

Asplundh performed line clearance work near this address. This work was not adequate pruning, and created very unsightly, hazardous conditions for pedestrians and automobiles in a high traffic area. Trees are 2' from curb, and now are heavily unbalanced on the street side.

Jason Nail and I inspected the site and agreed that the 4 trees should be removed. We will try and have Asplundh/Duke Energy pay for the removals.

By Deese, Jamie : 6/8/2018 8:58:37 AM

From Request 48475:

Code: Pruning Violation

Description: Tree Damage/Violation

Details: ASPLUNDH PER HOMEOWNER BUTCHERED TREES, RESIDENTS ARE VERY UPSET, GAVE THEM DUKE ENERGY'S PHONE NUMBER.

THEY SAID TREES SHOULD HAVE JUST BEEN CUT DOWN.

Comments: FOUND NAME AND A PHONE NUMBER, RESIDENT IS DONALD TONEY, 704-621-7204. LET HIM KNOW WE WILL BE OUT TO INSPECT.

By NAIL, JASON : 6/11/2018 1:03:21 PM

spoke to citizen and explained that the tree are on the scheduled to be removed. Bradford Pears side trimmed created hazard.

Conditions

City Tree:	YES	UF Tree:	NO	Violation Type:	UTILITY
Grind Stump:	YES	DBH:	NO	Left Debris:	NO
Rejected:	NO	Planting:	NO	Re-Plant Site:	NO
				Utility Lines:	NO
				Cust Contact:	NO

Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units
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Cityworks Service Request

Service Request Information

Service Request #: 64890	Date Initiated: 5/12/2021 10:33:58 AM	Requested by: Felts, Mike
Problem Code: Inspect Tree	Priority: Medium	Date Closed:

Service Request Details

Assigned To: Felts, Mike	Dispatch To:
Description: Inspect Tree	Tax Book: BK181
Incident Address: SHARON RD & WOODHAVEN RD, , 28211	Map Book Page: 49Y

Caller Information

Call	First Name	Last Name	Address	Apt#	City	Zip	Day Phone
64889		UNKNOWN					

Comments: **Condition:** (Check if it Applies)

<p>By Felts, Mike : 5/12/2021 10:36:41 AM Inspected site. 8 pears are present in good health with many structural issues. All trees have excessive phototropic lean and canopy growth. Most have a significant history of failures (photos). The planting location has inadequate space for the size and variety of tree currently in this space. There are comm lines and a streetlight going through the canopy of the trees closer to the intersection with Runnymede. A WO will be created for removal of 8 Pear trees.</p> <p>Problem Details: Inspect 8 Bradford Pears around this intersection.</p>	
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Work Sheet

Employee/Crew	Equipment	Material	Start Date	End Date	Hours	Units

Cityworks Work Order

Work Order #: 135496

Date Initiated: 5/12/2021 10:40:23 AM

Requested by: Felts, Mike

Description of Work:

Work Order Status: Planned Priority: High Date Closed:

Work Order Details

Assigned To: CONTRACTOR, Tax Book: BK175

Description: Tree Removal Map Book Page: 49Y

Work Order Address: SHARON RD & WOODHAVEN RD, , 28211

Service Request Details

Request Number: 64890

Date Initiated: 5/12/2021 10:33:58 AM

Inspected By:

Caller Information

Name Address Apt.# Phone

Comments

By Felts, Mike : 5/12/2021 10:36:41 AM

(Copied from Service Request 64890): "Inspected site.

8 pears are present in good health with many structural issues. All trees have excessive phototropic lean and canopy growth. Most have a significant history of failures (photos). The planting location has inadequate space for the size and variety of tree currently in this space. There are comm lines and a streetlight going through the canopy of the trees closer to the intersection with Runnymede.

A WO will be created for removal of 8 Pear trees. "

By Felts, Mike : 5/12/2021 10:43:10 AM

Remove 8 Pear trees. 4 are on Sharon between Wendover and Woodhaven and 4 between Woodhaven and Runnymede.

Extensive traffic control will be needed.

Comm Lines and a streetlight is through the canopy of 4 of the trees.

Conditions

City Tree: YES UF Tree: Violation Type:
Grind Stump: YES DBH: YES Left Debris: 12 - 22 Utility Lines: SEE NOTES
Rejected: NO Planting: NO Re-Plant Site: YES Cust Contact: N/A

Work Sheet

Employee/Crew Equipment Material Start Date End Date Hours Units

From: [Merwin, Philip](#)
To: [harrelsn](#)
Cc: [Felts, Michael](#); [Hall, Quin](#); [Reid, Laurie](#)
Subject: RE: [EXT]Bradford pears on Sharon Road
Date: Tuesday, May 11, 2021 1:23:00 PM

Hello,

Thank you for reaching out with your concerns about the remaining trees. An inspector has been on site to inspect the tree that has experienced the most recent failure. That tree is currently being removed this afternoon. I will ask the senior municipal arborist to inspect the remaining trees to see if any other removals are needed.

Josh Merwin
Tree maintenance supervisor
City of Charlotte

From: harrelsn <harrelsn@att.net>
Sent: Tuesday, May 11, 2021 12:29 PM
To: Merwin, Philip <Josh.Merwin@charlottenc.gov>
Subject: [EXT]Bradford pears on Sharon Road

EXTERNAL EMAIL: This email originated from the Internet. Do not click any images, links or open any attachments unless you recognize and trust the sender and know the content is safe. Please click the Phish Alert button to forward the email to Bad.Mail.

I live on corner of sharon rd & woodhaven rd
And these Bradford pear trees need to
All come down. In 1995 my husband
Met with Don mcsweeney & he removed
2 . There are 3 left which are dangerous
To motorist & walkers.

These trees have never been pruned..
Therefore are top heavy. The
Leaves do not fall until after dec 1...
& I'm responsible for removing.
No one cleans out the debris (leaves)
From the storm drain.

They are brittle and with traffic at
High volume most of the time...

If a large limb falls ..it
Closes at 2 lanes

Please remove these trees...so
No one else is injured like the
Man last night.

Anne Harrelson
2000 woodhaven rd
Harrelsn@att.net

Sent from my Verizon, Samsung Galaxy smartphone

To: [\[redacted\]](#)
From: [\[redacted\]](#)
Subject: [\[redacted\]](#)

Date: [\[redacted\]](#)

Hi [redacted],
I'm glad to hear you're all well and well on your way to a successful year.
I'm glad to hear you're all well and well on your way to a successful year.

Best,
[redacted]

Hi [redacted],
I'm glad to hear you're all well and well on your way to a successful year.
I'm glad to hear you're all well and well on your way to a successful year.

Best,
[redacted]

Hi [redacted],
I'm glad to hear you're all well and well on your way to a successful year.
I'm glad to hear you're all well and well on your way to a successful year.

Best,
[redacted]

Hi [redacted],
I'm glad to hear you're all well and well on your way to a successful year.
I'm glad to hear you're all well and well on your way to a successful year.

